



USB/Bluetooth Speakerphone

User Manual

[www.fanvil.com](http://www.fanvil.com)

## Product introduction

USB/Bluetooth Speakerphone is an omni-directional microphone and a bluetooth speaker.

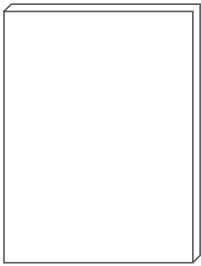
It is used as a high-quality microphone and speaker for online meeting and compatible with apps such as Zoom\Teams. Users can enjoy clear remote conference experience anytime, anywhere.

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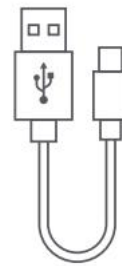
## Accessories List



Speakerphone



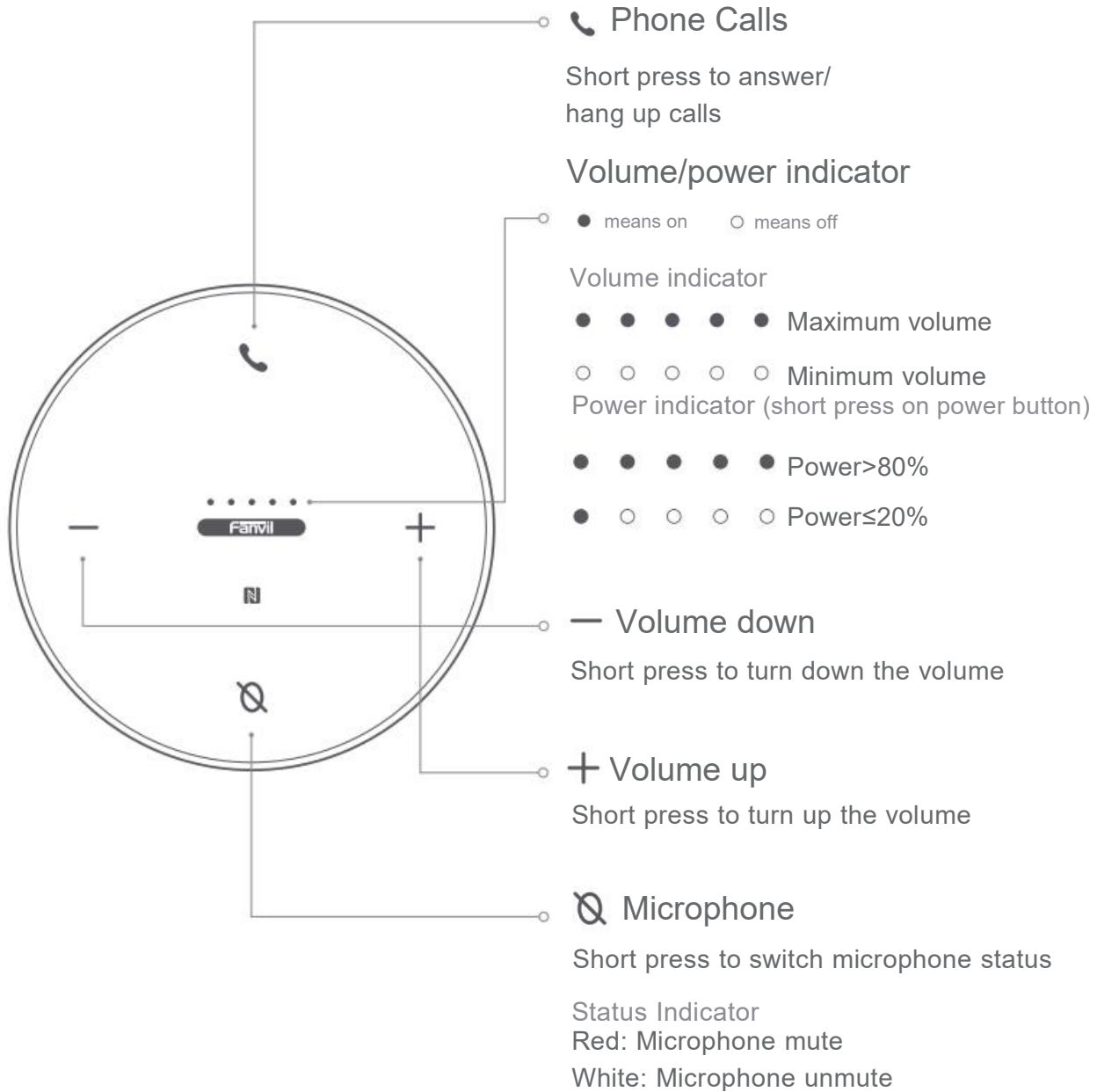
Instructions



Data cable

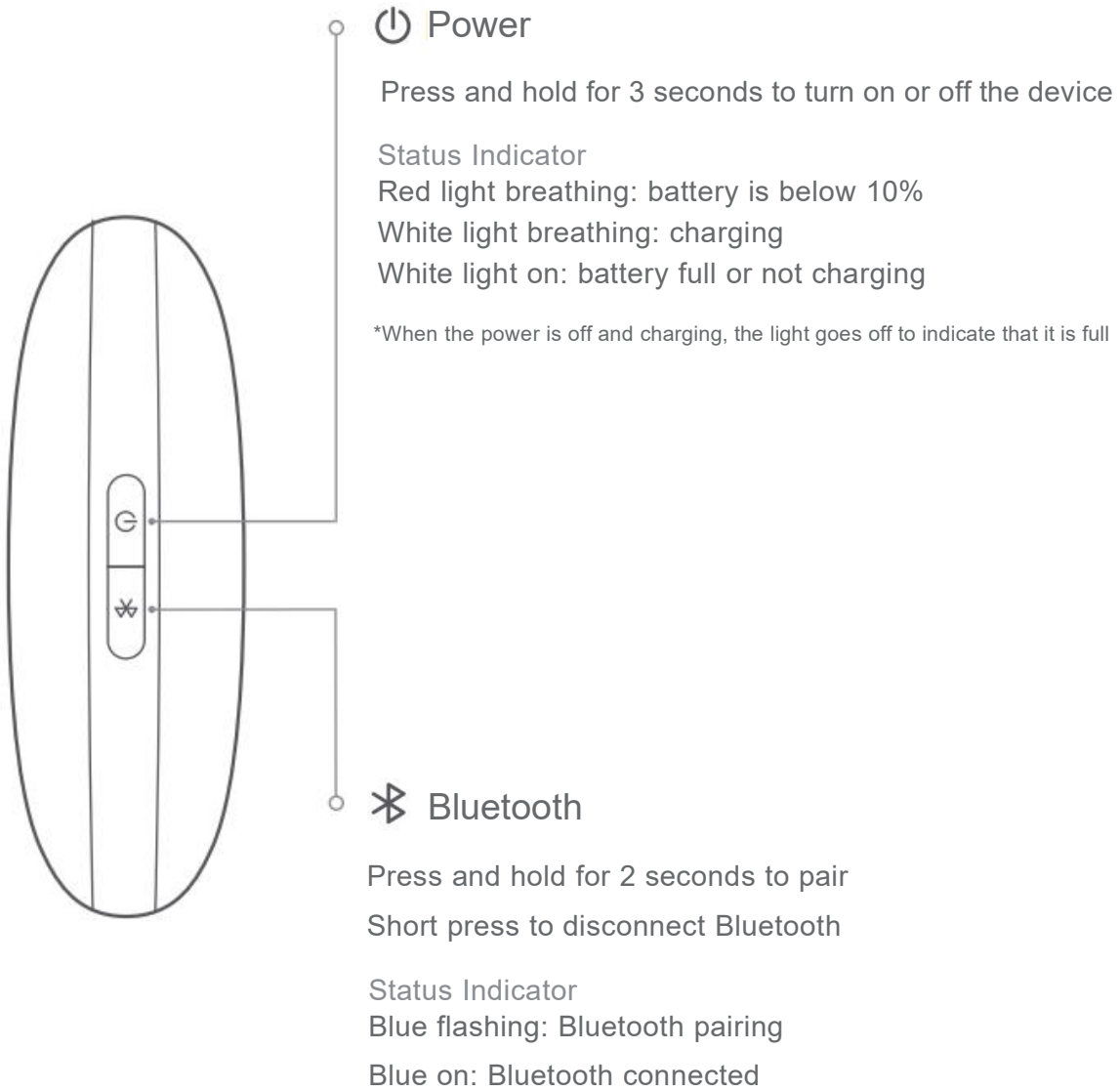
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## Buttons and lighting instructions



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## Instructions for use

### 1. Device connection

#### \* Method 1: USB connection

- Connect the device to the computer via the supplied USB cable, and when you hear a hint tone, the connection is successful.
- Choose “Fanvil CS30” as the input/output audio device in system setting or in the online meeting software.

#### \* Method 2: Bluetooth connection

- Press the Bluetooth key for 2 seconds until the Bluetooth indicator flashes. Then open the phone or PC Bluetooth setting page, search the Bluetooth device “Fanvil CS30” for pairing; Click to connect.
- If you have an Android phone that supports NFC, turn on the NFC of the phone, and touch the device's NFC area to connect to Bluetooth.

Tip: The current version does not support OTG data cable directly connected to the phone

## Instructions for use

### 2.Charging instructions

#### \* Charging

- When using the USB cable to connect to the computer, the device will enter the charging mode.
- If you use a power adapter to supply power, you should purchase a power adapter that is FCC/CE certified and meets the requirements of the standard.

Tip: Before using the device for the first time, it is recommended that charge at least 1 hour to ensure sufficient power.

## Instructions for use

Product name	AI Meeting Box
Product model	CS30
Product dimensions	112.5mm x 112.5mm x 35.4mm
Bluetooth	Bluetooth V5.1
Pickup radius	4 meters/13 ft
Microphone	4 omnidirectional microphone
Loudspeaker	5W
Battery capacity	2000mAh
Charging	5V—2A Type-C port



## Frequently Asked Questions

Questions	Suggestions
<p>The volume is not synchronized when the device is connected to the phone by Bluetooth</p>	<ol style="list-style-type: none"> <li>1. Confirm whether the phone supports Bluetooth sound synchronization, some Android phones do not support volume synchronization.</li> <li>2. Some phone needs to open the volume setting permission in the system settings.</li> </ol>
<p>When the device is connected to the phone by Bluetooth, the ringtone of phone calls does not come out from the device</p>	<ol style="list-style-type: none"> <li>1. Check whether the phone volume is turned on, or the volume is too low.</li> <li>2. Check whether the device can speak normally.</li> <li>3. Choose audio input/output in the meeting software.</li> </ol>
<p>No sound when device is connected to Windows PC by Bluetooth</p>	<ol style="list-style-type: none"> <li>1. It is recommended that when playing music, select the speaker with the name "stereo" on your PC.</li> <li>2. It is recommended to choose the speaker with the name "hand free" for the audio output speaker during the call or meeting.</li> </ol>
<p>No sound when the device is connected to FaceTime/ Zoom/Teams/Google Hangouts etc. by Bluetooth</p>	<ol style="list-style-type: none"> <li>1. Check whether the input/output of the call software are properly set to "Fanvil CS30".</li> <li>2. Check whether the computer audio driver is normal, it is recommended to restart the computer and try again.</li> </ol>
<p>No response when the device is connected to the computer using USB</p>	<ol style="list-style-type: none"> <li>1. Check whether the device is connected to phone, please disconnect the connection first, and then use the cable to connect the device.</li> <li>2. Check whether the USB data cable is damaged.</li> <li>3. Reboot the device and try again.</li> </ol>

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