



## IMPACT DW Pro 1 & 2

DW PRO 1 ML / DW PRO 1 USB ML / DW PRO 1 PHONE  
DW PRO 2 ML / DW PRO 2 USB ML / DW PRO 2 PHONE

### Freedom and flexibility

IMPACT DW Pro 1 and DW Pro 2 are single-sided and double-sided premium wireless DECT headsets with a base station for quality-conscious business professionals demanding excellent audio call performance and comfort. Dual- and single-connectivity variants available connecting to PC/softphone and/or desk phone.

Designed for all-day use and to deliver high-quality sound around the office. Keep your hands free and make calls in comfort wherever in the office your busy life takes you.

See details and product data on next pages.



#### BENEFITS & FEATURES

- **Ensure premium audio for excellent call quality**  
Maximize speech intelligibility with Sennheiser Voice Clarity and an ultra noise-cancelling microphone
- **Talk all day in comfort**  
Up to 12 hours talk time and lightweight headset with extra soft leatherette ear pad/s
- **Enjoy wireless freedom and dual-connectivity**  
Wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone
- **Choose your wearing style**  
Comfortable, smart headsets with single-sided or double-sided headband
- **Easy magnetic docking and charging**  
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call

#### ADDITIONAL BENEFITS & FEATURES

- **Get premium looks and performance**  
Iconic design that combines style with functionality
- **Enable seamless call management**  
Intuitive interface to answer/end calls\*\*, mute and control volume
- **Stay mobile with fast charging**  
50% battery charges in just 20 minutes
- **Eliminate Wi-Fi interference**  
DECT protected frequency band enabling increased number of headset users
- **Secure your conversation**  
Effective and efficient encryption of all your calls
- **Engage easily in phone conferences**  
Intuitive, easy setup of up to 4 headsets with the same base station
- **Simple hot desking**  
Fast, secure pairing – simply dock headset in the base station
- **Protect your hearing**  
From acoustic shock with Sennheiser ActiveGard® technology





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DW PRO 2 ML / DW PRO 2 USB ML / DW PRO 2 PHONE

## Product Data

### General Data

Product description	<b>IMPACT DW PRO 1 ML:</b> Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.
	<b>IMPACT DW PRO 1 USB ML:</b> Wireless DECT headset, single-sided with base station. Single connectivity to PC/Softphone. UC optimized and Skype for Business Certified.
	<b>IMPACT DW PRO 1 PHONE:</b> Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.
	<b>IMPACT DW PRO 2 ML:</b> Wireless DECT headset, double-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.
	<b>IMPACT DW PRO 2 USB ML:</b> Wireless DECT headset, double-sided with base station. Single connectivity to PC/Softphone. UC optimized and Skype for Business Certified.
	<b>IMPACT DW PRO 2 PHONE:</b> Wireless DECT headset, double-sided with base station. Single connectivity to desk phone.
Wearing style	Headband – single-sided (IMPACT DW Pro 1 variants) Headband – double-sided (IMPACT DW Pro 2 variants)
Weight	65 g / 2.28 oz (IMPACT DW Pro 1 variants) 85 g / 2.98 oz (IMPACT DW Pro 2 variants)
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset

### Audio

Microphone	Ultra noise-cancelling microphone for optimal speech clarity
Microphone frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)
Mute microphone	Yes
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)

### Technical Data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US)
GAP compatible	Yes (Headset)
Headset	Connects to base station
Base station	IMPACT DW Pro 1 ML / DW Pro 2 ML: Connects to desk phone and UC/Skype for Business IMPACT DW Pro 1 USB ML / DW Pro 2 USB ML: Connects to UC/Skype for Business IMPACT DW Pro 1 PHONE / DW Pro 2 PHONE: Connects to desk phone
Headset Auto Link to Base	Yes, can be activated on the base station



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 DW PRO 2 ML / DW PRO 2 USB ML / DW PRO 2 PHONE

## Product Data

### Technical Data

Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)
Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Standby time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour
Warranty	2 years

### Hearing Protection

ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU***/AUS Limiter depending on regional variant	Activated by DIP switch, HeadSetup™ Pro and HeadSetup™ Pro Manager

Content of delivery	IMPACT DW Pro 1 ML / IMPACT DW Pro 2 ML	IMPACT DW Pro 1 USB ML / IMPACT DW Pro 2 USB ML	IMPACT DW Pro 1 PHONE / IMPACT DW Pro 2 PHONE
What's in the box	<ul style="list-style-type: none"> <li>– Headset</li> <li>– Base station</li> <li>– Power supply</li> <li>– USB cable</li> <li>– Audio phone cable</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>	<ul style="list-style-type: none"> <li>– Headset</li> <li>– Base station</li> <li>– Power supply</li> <li>– USB cable</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>	<ul style="list-style-type: none"> <li>– Headset</li> <li>– Base station</li> <li>– Power supply</li> <li>– Audio phone cable</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>

### Software

HeadSetup™ Pro (Freeware)	Remote call control, firmware updates and settings <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
PC Software (Freeware)	For other relevant PC software, please check <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
HeadSetup™ Pro Manager (Saas)	Manage, update and configure your Sennheiser audio devices from one location <a href="http://www.sennheiser.com/headsetup-pro-manager">www.sennheiser.com/headsetup-pro-manager</a>
UC compatible	Yes. For more information please go to <a href="http://www.sennheiser.com/headsetcompatibility">www.sennheiser.com/headsetcompatibility</a>

\*Answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones

\*\* Noise at Work: The EU's "Noise at Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic burst and Sustained Noise.









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 DW PRO 2 ML / DW PRO 2 USB ML / DW PRO 2 PHONE



## Product Overview

Connects to	Product name	Order Name	Art.no	EAN Code	UPC Code	Unified Communications
Desk phone, PC/Softphone 	<b>DW Pro 1 ML - EU</b>	DW 20 ML - EU	504458	40 44155 05192 6	6 15104 18195 3	UC optimized and Skype for Business Certified
	<b>DW Pro 1 ML - UK</b>	DW 20 ML - UK	504460	40 44155 05194 0	6 15104 18197 7	
	<b>DW Pro 1 ML - AUS</b>	DW 20 ML - AUS	504461	40 44155 05195 7	6 15104 18198 4	
	<b>DW Pro 1 ML - US</b>	DW 20 ML - US	504459	40 44155 05193 3	6 15104 18196 0	
PC/Softphone 	<b>DW Pro 1 USB ML - EU</b>	DW 20 PHONE - EU	504470	40 44155 05204 6	6 15104 18209 7	UC optimized and Skype for Business Certified
	<b>DW Pro 1 USB ML - UK</b>	DW 20 PHONE - UK	504472	40 44155 05206 0	6 15104 18211 0	
	<b>DW Pro 1 USB ML - AUS</b>	DW 20 PHONE - AUS	504473	40 44155 05207 7	6 15104 18212 7	
Desk phone 	<b>DW Pro 1 PHONE - EU</b>	DW 20 PHONE - EU	504434	40 44155 05168 1	6 15104 18165 6	
	<b>DW Pro 1 PHONE - UK</b>	DW 20 PHONE - UK	504435	40 44155 05169 8	6 15104 18166 3	
	<b>DW Pro 1 PHONE - AUS</b>	DW 20 PHONE - AUS	504437	40 44155 05171 1	6 15104 18171 7	
Desk phone, PC/Softphone 	<b>DW Pro 2 ML - EU</b>	DW 30 ML - EU	504462	40 44155 05196 4	6 15104 18199 1	UC optimized and Skype for Business Certified
	<b>DW Pro 2 ML - UK</b>	DW 30 ML - UK	504464	40 44155 05198 8	6 15104 18201 1	
	<b>DW Pro 2 ML - AUS</b>	DW 30 ML - AUS	504465	40 44155 05199 5	6 15104 18202 8	
	<b>DW Pro 2 ML - US</b>	DW 30 ML - US	504463	40 44155 05197 1	6 15104 18200 4	
PC/Softphone 	<b>DW Pro 2 USB ML - EU</b>	DW 30 USB ML - EU	504474	40 44155 05208 4	6 15104 18213 4	UC optimized and Skype for Business Certified
	<b>DW Pro 2 USB ML - UK</b>	DW 30 USB ML - UK	504476	40 44155 05210 7	6 15104 18215 8	
	<b>DW Pro 2 USB ML - AUS</b>	DW 30 USB ML - AUS	504477	40 44155 05211 4	6 15104 18216 5	
Desk phone 	<b>DW Pro 2 PHONE - EU</b>	DW 30 PHONE - EU	504438	40 44155 05172 8	6 15104 18172 4	
	<b>DW Pro 2 PHONE - UK</b>	DW 30 PHONE - UK	504439	40 44155 05173 5	6 15104 18174 8	
	<b>DW Pro 2 PHONE - AUS</b>	DW 30 PHONE - AUS	504441	40 44155 05175 9	6 15104 18176 2	

For information about accessories and spare parts go to [www.sennheiser.com/dw](http://www.sennheiser.com/dw)