

## SMALLER THAN A CREDIT CARD, THE E10 HEADSET ADAPTER BRINGS "REP NOT AVAILABLE" FEATURE TO ACD SYSTEMS



- **The Perfect Solution** for carbon-based ACD systems that support the RNA feature.
- **Full-Featured Adapter** with mute switch and recessed volume control positioned for easy access.
- **Sleek, European Lines.** Black matte finish and rounded edges look good, and feel good in your hand.
- **SoundGuard® Plus™ and Call Clarity™** technologies assure the industry's highest standard for sound quality.
- **Compact Design** worn on the belt or on a lanyard reduces desk clutter.

Call centers using the most popular models of ACD systems with the "Rep Not Available" feature (RNA) now have the opportunity to enjoy Plantronics' clear, crisp communications, and the widest variety of compatible headsets available on the market.

The Plantronics E10 Headset Adapter is so small and light-weight that it is worn on the body instead of taking up valuable desktop space. Yet within this ergonomically designed package, the E10 offers full desktop adapter functionality.

It's all made possible through the use of Plantronics' handy Quick Disconnect™ feature: When the call center agent leaves the console, the disconnected QD automatically informs the ACD system to route incoming calls to available personnel, saving valuable time and improving caller satisfaction.

With the E10, both agents and customers are better served, just the kind of solution you expect from "The World Leader in Communications Headsets."

### E10 HEADSET ADAPTER

*Bringing Plantronics quality to the carbon-based ACD system using the RNA feature*

