



Using Avaya JBM24 Button Module

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Note

Using a cell, mobile, or GSM phone, or a two-way radio in close proximity to an Avaya IP telephone might cause interference.

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- Power cords shipped with this equipment must not be used with any other equipment. In case the above guidelines are not followed, it may lead to death or severe injury.



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The operation of this equipment is subject to the following two conditions:

1. It is possible that this equipment or device may not cause harmful interference, and
2. This equipment or device must accept any interference, including interference that may cause undesired operation.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Power over Ethernet (PoE) Statement

This equipment must be connected to PoE networks without routing to the outside plant.

U.S. Federal Communications Commission (FCC) Statements

Compliance Statement

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interferences that may cause undesired operation.

Class B Part 15 Statement

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generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interferences to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

EU Countries

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- Use only the Avaya approved Limited Power Source power supplies specified for this product.
- Ensure that you:
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 - Do not use the device during a lightning storm.
 - Do not report a gas leak while in the vicinity of the leak.

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Chapter 1: Introduction

Purpose

This document describes how to use JBM24 Button Module features.

This document is intended for people who use JBM24 Button Module features.

Chapter 2: Overview

JBM24 Button Module overview

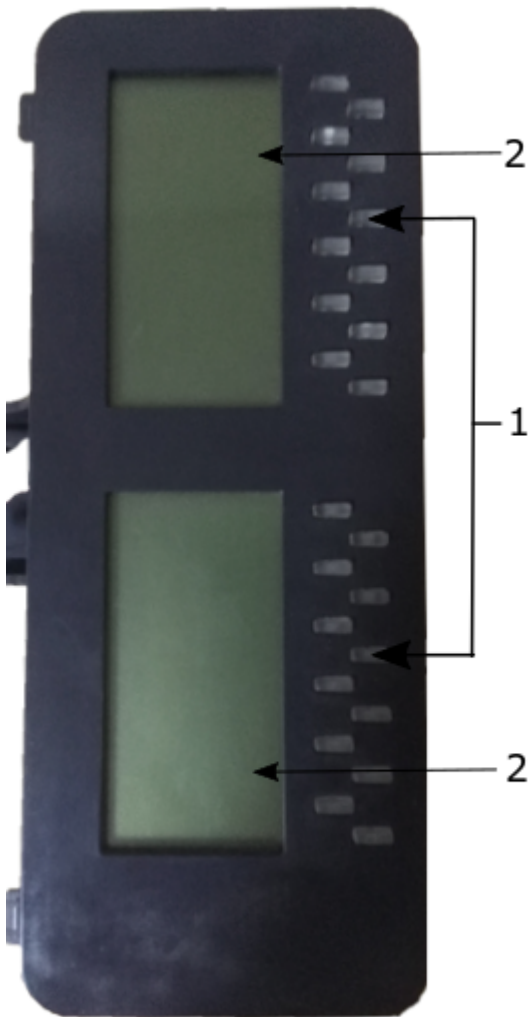
The JBM24 Button Module extends the number of call appearances and feature buttons on the Avaya J169/J179 IP Phone. Each button module provides 24 additional lines for incoming calls, outgoing calls, autodialing, and calling features. The Avaya J169/J179 IP Phone supports up to three button modules, and each button module can take both Stand and Wall mount positions together with the phone.

The following list shows the typical uses for the JBM24 Button Module:

- Additional lines for calls bridges from one or more other extensions
- Buttons to access switching additional features like call forwarding

 **Note:**

The call appearances and features that the JBM24 Button Module displays also appear in the corresponding lists on your phone.



Callout number	Name
1	Line buttons with integrated LEDs
2	Screen regions

Figure 1:

*** Note:**

The LEDs integrated in the line buttons are synchronized with the LEDs on the phone. Line button LEDs indicate an incoming call, enabled or disabled features in the Features or System numbers view. The red light indicates that the line is in use or the feature has been disabled. For an incoming call, or for an enabled feature, the green LED blinks. For more information about setting visual alerts, see *Using Avaya J169/J179 IP Phone*.

Chapter 3: Getting started

Customizing Button keys

About this task

The JBM24 Button Module has labels preset by the system administrator. You can change these labels to make them clearer or more useful to you.

Caution:

Do not use the Button Module to personalize or restore a label. Be sure the phone displays the Phone screen.

Procedure

1. Press **Main menu**.
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Phone**, and press **Select**.
4. Scroll down to **Phone keys customization**, and press **Select**.
5. Scroll down to **Customize key**, and press **Select**.

The first 24 keys are to customize phone display screen. When you scroll down using **Navigation** keys, the Button Module display highlights the key area.

6. Use **Navigation** keys to select the button key.
7. **(Optional)** If the selected line is empty, press **Add**, and do the following:
 - a. Press one of the following options from **Contact**, **Feature**, or **App**.
 - b. Press **Select**.
8. To move the selected key, do the following:
 - a. Press **Move**.
 - b. Use the Navigation keys to move the selected line key.
 - c. **(Optional)** If the new location is empty, press **Select**.
 - d. **(Optional)** If the new location is already assigned a key, press **Swap**.
9. To label a key, do the following:
 - a. Press **Relabel**.

Getting started

- b. Type the name of the label, and press **OK**.
10. To delete a key, press **Delete**.

Chapter 4: Call Operations

Answering a Call

About this task

An incoming call is indicated with the incoming call icon on a button module line and the blinking green light of LED.

Procedure

To answer a call using JBM24 Button Module, do one of the following:

- Press the flashing line button on the JBM24 Button Module to turn on the Speaker and answer the call.
- Pick up the handset.

Note:

If you have bridged call appearances on your button module, you can receive and answer calls for other extensions. When a bridged extension is in use by the owner, the button module indicates that the extension is in use. When the phone is locked, all lines and features are not displayed on the button module except for bridged call appearances. For more information about bridged calls, see *Using Avaya J169/J179 IP Phone*.

Accessing Features

About this task

If your system administrator has activated features like Call Forwarding, Call Pickup, Go to Coverage, and Auto Callback, they can be enabled and disabled on the JBM24 Button Module using feature labels. Some of the feature labels might be preset by the system administrator.

Procedure

1. On the JBM24 Button Module, press the feature button next to the feature you want to enable or disable.
2. The LED will flash green or red depending on whether the feature is enabled or disabled.

Chapter 5: Display Settings

Adjusting the Button Module Brightness

Procedure

1. Press **Main menu**.
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Display**, and press **Select**.
4. Scroll to **Brightness**, and press **Select**.
5. Select the attached button module.
6. **(Optional)** If there are more than one JBM24 Button Module attached, select the module by the Module number.
7. Use the horizontal **Arrow** keys to increase or decrease the brightness.
8. Press **Save**.

Adjusting the Button Module Contrast

Procedure

1. Press **Main menu**.
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Display**, and press **Select**.
4. Scroll to **Contrast**, and press **Select**.
5. Select the attached button module.
6. **(Optional)** If there are more than one JBM24 Button Module attached, select the module by the Module number.
7. Use the horizontal **Arrow** keys to increase or decrease the contrast.
8. Press **Save**.

Chapter 6: Maintenance

Reset the label of the customized key

About this task

Use this procedure to reset the label of the customized keys.

Procedure

1. Press **Main menu**.
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Phone**, and press **Select**.
4. Scroll down to **Phone keys customization**, and press **Select**.
5. Scroll down to **Customizing key**, and press **Select**.
6. Use **Navigation** keys to select the labelled button key.
7. Press **Relabel**.
8. Press **Backspac** to delete the name, and press **Save**.

Restoring key settings

About this task

Use this procedure to clear customized keys and restore them to administrator settings

Procedure

1. Press **Main menu**.
2. Scroll to **Phone**, and press **Select**.
3. Scroll to **Phone keys customization**, and press **Select**.
4. Press **Restore**.
5. Press one of the following:
 - **Select**
 - **OK**

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