



Intelligent  
Recording

# MultiCorder PRI/T1

## Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

### BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

### Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording - record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

### Flexible set-up for multiple applications

Set-up options include:

- **Directional Recording** -Record all calls, record just inbound or outbound only.
- **SMDR Integration** available for most PBXs enables tracking calls by extension.
- **Encryption Option** ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



The **leader** in cost-effective **true digital call recording**  
[www.usbcallrecord.com](http://www.usbcallrecord.com)

## BackOffice Recorder Software:

Port No.	ENC	State	Serial No. or Port No.	Name	Call	Unit Type	Destination
1		Good	1111003400	31	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
2		Good	1111003401	32	Outgoing Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
3		Good	1111003402	33	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
4		Good	1111003403	34	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
5		Good	1111003404	35	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
6		Good	1111003405	36	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
7		Good	1111003406	37	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
8		Good	1111003407	38	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
9		Good	1111003408	39	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
10		Good	1111003409	40	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
11		Good	1111003410	41	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
12		Good	1111003411	42	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
13		Good	1111003412	43	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
14		Good	1111003413	44	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
15		Good	1111003414	45	Idle	ISDN	CAUsers\Andrew Roberts\Docume...

- **Combine Hardware on same Host PC**-- Analog Recorder for Radio Channels, Digital Recorder for a group of Digital Phones or add a few IP Phones to record, all is possible using the provided BackOffice4IP Software.
- **Call Storage**- store calls on host PC or Server or on any network drive.
- **Certified Solution Package**-- Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Solution Package, with complete remote installation support.

## Call Reporter Pro 2 Included:

The screenshot displays the Call Reporter Pro 2 software interface. The main window shows a list of calls with columns for Terminal ID, Caller ID, Call Time, Duration, and Comment. The list includes entries for various callers such as Peter White, Natasha Oca, Debbie P.O., Celia Smith, Ron Fisher, Paul Black, Peter White, Sally Skillet, Victor Graves, Tracy Walker, Olivia Braves, Susan daryl, Victor Graves, Ron Fisher, Pam Rover, Ron Fisher, Paul Black, Victor Graves, Peter White, and Susan daryl. A playback control bar is visible at the bottom of the window, showing a play button, a progress bar, and a 'Playback speed: 100%' indicator.

- **Advanced Search, Playback & Export**-- Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- **Speed Playback Control**
- **Multiple Bookmarks**
- **Multiple User Logins**
- **Call Playback/Modification Log**
- **Erase a portion of any call**
- **Reports plus Call Scoring**

## Contact Us:

United States, Canada, Mexico,

Central & South America

Tel: +1 (800) 930-8135

email: [USSales@irl-recording.com](mailto:USSales@irl-recording.com)

United Kingdom, EU and Rest of the

World Tel: +44 (0) 1909 776792

email: [EUSales@irl-recording.com](mailto:EUSales@irl-recording.com)

[www.usbcallrecord.com](http://www.usbcallrecord.com)

Click for Demonstration of Call Reporter Pro 2 Software



The leader in cost-effective true digital call recording

