Block Nuisance Calls

Quick Set-up and User Guide

BT2200 Nuisance Call Blocker

Digital Cordless Phone

Important – please read first

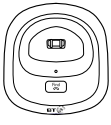
- Only use the line cord, power supply and rechargeable batteries that come with your phone.
- Make sure the power supply is connected to a socket that you know works.
- Connect your phone to the power supply and let the batteries charge for 16 hours before connecting your phone to the phone socket.
- The base should always be plugged in to the mains power supply.

Where to put your phone

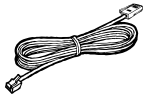
To make sure your handset gives you the best range and reception, avoid interference by placing it away from any large metal objects like fridge-freezers, microwave ovens, or electronic products such as computers and TVs.

Check the box contents

Handset



Base



Phone line (this comes already installed)

Mains power adaptor (item code 066270)

Two rechargeable batteries, AAA NiMH 550mAh (already installed in the handset)

If you bought more than one handset you'll also get

Extra handset

Charger

Mains power adaptor (item code 066270)

Two rechargeable batteries, AAA NiMH 550mAh (already installed in the handset)

IMPORTANT

Only use the mains power adaptors, cables and rechargeable batteries supplied in this box or this product might not work. Any replacement rechargeable batteries must be of the same type.
BT accepts no responsibility for damage caused to your BT2200 if you use any other type of batteries.

Quick set-up guide

Where to put your phone

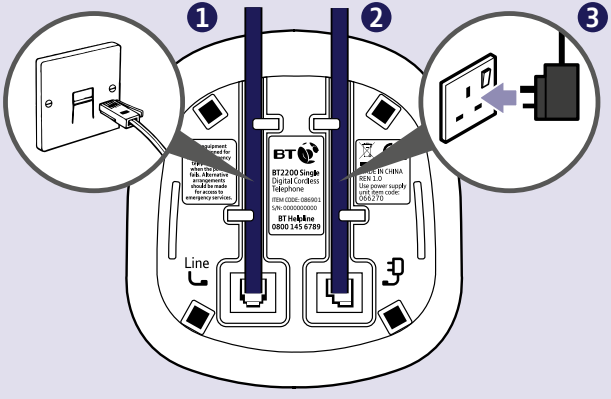
- Place the base within 3 metres of a mains power socket and 1.8 metres of a phone socket so the cables will reach.
- Make sure it's at least a metre away from other electrical appliances to avoid interference.
- Don't place the phone or base in a bathroom or other humid area.
- The product works by sending radio signals between the handset and base. The strength of the signal depends on where you position the base. Putting it as high as possible can help give you the best signal.

IMPORTANT

- Don't connect the phone line to a phone socket until the handset is fully charged.
- The base station should be plugged into the mains power socket all the time.

1 Plug in

1. Your phone will come with the phone line cord already fitted. Plug the other end into the wall socket.
2. Plug the mains power adaptor into the base, with the cable clipped in the groove provided.
3. Plug the other end of the power adaptor into the wall power socket and switch it on.



2 Charge

1. Activate the batteries by pulling the plastic tab away from the bottom of the handset.
2. The handset will then check for a link with the base station. When it's found it, follow the prompt to set the date and time on the phone.

3. Place the handset on the base and let it charge for **16 hours**.

IMPORTANT
Charge the handset batteries for 16 hours or your phone might not work.

Set up your additional handsets (multipacks only)

1. For additional handsets and chargers: plug the mains power adaptor into the underside of the charger and plug the other end into the mains wall socket and switch on the power.

Talk/Standby time
Under ideal conditions, the handset batteries should give up to 12 hours talk time or 120 hours standby on a single charge. (This doesn't mean you can unplug the base or leave the handset for this length of time without charge).

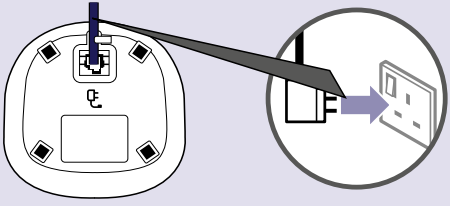
Please note that new Ni-MH rechargeable batteries don't reach full capacity until they've been in normal use for several days.

Battery low warning
You will hear a warning beep every 2 minutes during a call and the icon will flash.

You must recharge the handset batteries before you can use the handset. If the charge completely runs out the handset will switch off. Place the handset on the base or charger to charge.

Battery performance

- To keep the batteries in the best condition, leave the handset off the base for a few hours at a time.
- Running the batteries right down at least once a week will help them last as long as possible.
- After charging your handset for the first time, subsequent charging time for the batteries is approximately 8 hours.
- The charge capacity of rechargeable batteries will go down over time, which will reduce the talk and standby time. Eventually they'll need replacing. For details on how to get replacement batteries, call the helpline on 0800 145 6789*.



2. Activate the batteries as explained on page 5.
3. Place the handset on the charger to charge for 16 hours.

TIP

If you need to take the batteries out, place your finger in the groove at the bottom of the handset and lift the cover up to release it. Then gently take the batteries out.

3 Go!

Your BT2200 is now ready for you to use

- For help setting the date and time, go to page 42.
- For instructions on making a call, go to page 18.
- For help personalising your phone's settings, go to page 37.

Or, you may find the answer in the Help section on page 46 or see our online frequently asked questions at **bt.com/producthelp**

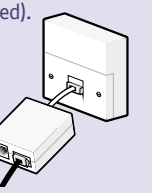
Alternatively, call the Helpline on 0800 145 6789*.

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

Using your BT2200 on a line with broadband?

To avoid problems with your broadband or noise on your phone line, you might need to plug your telephone line cord into the wall socket via a microfilter (not supplied).

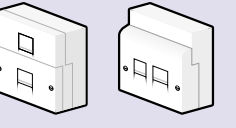
If your main phone socket has a **single** socket, you **do** need to use microfilters, like this:



You'll need a microfilter for every phone socket where you've got equipment plugged in – up to a maximum of four per line – including alarm sytems and digital TV boxes.

You can get BT ADSL micro filters from bt.com/shop

You **don't** need to use microfilters if your main phone socket has **two separate** sockets, like these:



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Getting to know your phone

Handset buttons

Menu/Left option
Press to enter the main menu, access sub-menus and confirm options shown on the display above the button

Up/Calls
Enter Calls List.
Move through menu options.
Increase volume.

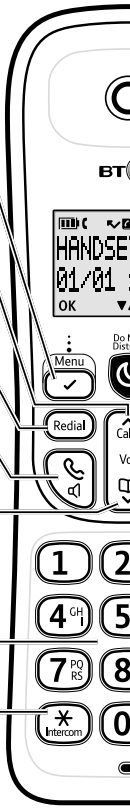
Redial
Open redial list.

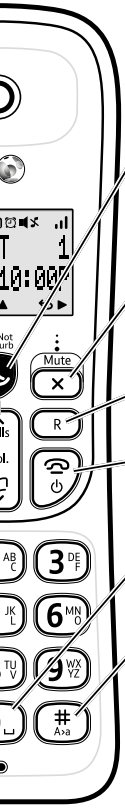
Talk
In standby mode make and receive calls.
In talk mode switch handsfree on or off.

Down/Phonebook
Access saved contacts.
Move down through menu options.
Decrease volume.

1 to 9 Speed dial buttons
In standby, press and hold to dial a saved speed dial number.

*****
Long press to make internal calls to other handsets registered to the base.





Do not disturb
In standby mode, press to turn Do not disturb on or off.

Press during a call to silence the ringer.

If Do not disturb is set to on, your caller can leave a message.

Mute/Right option
Press to confirm the option displayed on the screen above the button.
Delete or go back to the previous screen. Press during a call to mute your caller.

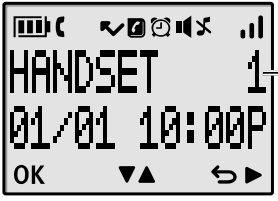
R (Recall)
Press and hold to enter a pause (P) when dialling.

End call button
End a call or press and hold to turn handset on or off.

0
Add a space when typing.

#
Press and hold to toggle between uppercase and lowercase characters when typing.

Handset display



- Shows you how much charge is left on the handset.
- Will appear if you're on, or starting, a call.
- Shows when a new missed call has been received.
- Lets you know the Phonebook is open.
- Shows when you've set an alarm clock.
- Shows when handsfree is switched on.
- Lets you know the handset ringer is off.
- Lets you know the signal range from your new phone's base

Finding your way around your phone

Your new phone's menu is easy to navigate. Each menu has a list of options, which you can see on the next page.

When the handset is switched on and at the home screen

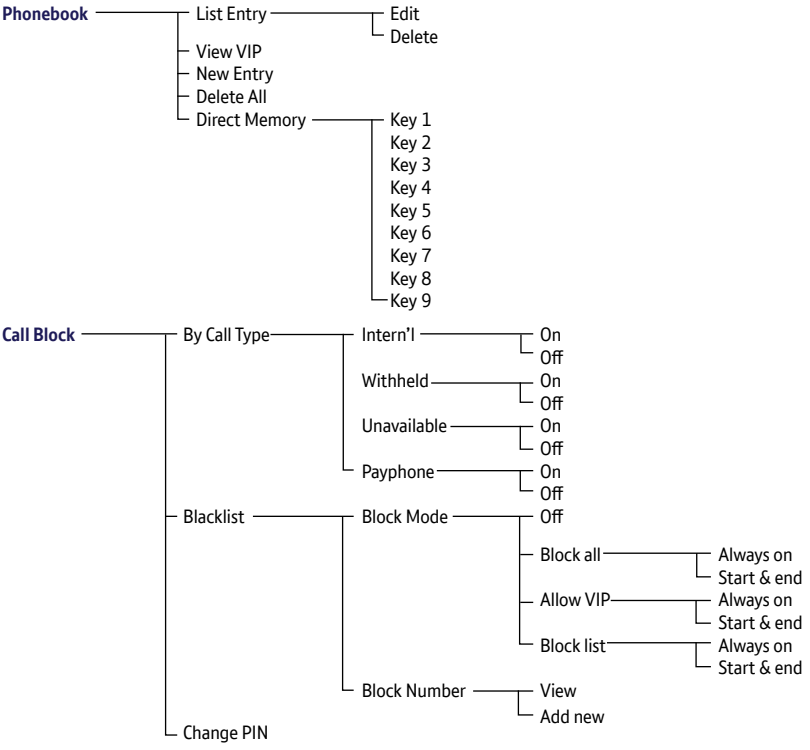
1. Choose menu by pressing Menu.
2. Use the Calls or buttons to scroll through the available menu options.
3. When the menu you want is on the screen, press the Menu.
4. Use Calls a to scroll through the available menu options. To go back, press Mute. To return to the home screen menu, press . If you don't press anything for 30 seconds, the handset will automatically return to the home screen.

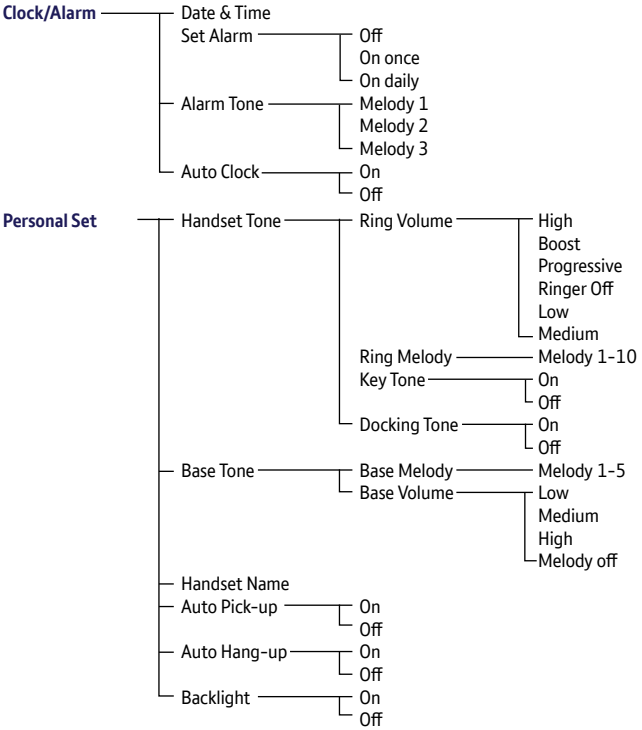
Left option button
Press to select the option displayed on the screen above the button or to confirm entry.

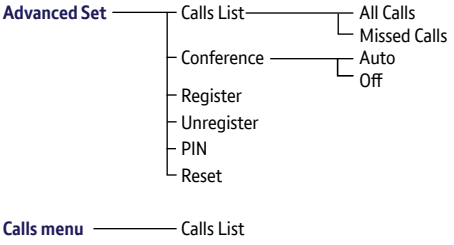
Right option button
Press to select the option displayed on the screen above the button or to go back a step.

Navigation buttons
Scroll up or down through the menu options.

Menu map


Phonebook
List Entry
Edit
Delete
View VIP
New Entry
Delete All
Direct Memory
Key 1
Key 2
Key 3
Key 4
Key 5
Key 6
Key 7
Key 8
Key 9
Call Block
By Call Type
Intern'l
On
Off
Withheld
On
Off
Unavailable
On
Off
Payphone
On
Off
Blacklist
Block Mode
Off
Block all
Always on
Start & end
Allow VIP
Always on
Start & end
Block list
Always on
Start & end
Block Number
View
Add new
Change PIN


Clock/Alarm
Date & Time
Set Alarm
Off
On once
On daily
Alarm Tone
Melody 1
Melody 2
Melody 3
Auto Clock
On
Off
Personal Set
Handset Tone
Ring Volume
High
Boost
Progressive
Ringer Off
Low
Medium
Ring Melody
Melody 1-10
Key Tone
On
Off
Docking Tone
On
Off
Base Tone
Base Melody
Melody 1-5
Base Volume
Low
Medium
High
Melody off
Handset Name
Auto Pick-up
On
Off
Auto Hang-up
On
Off
Backlight
On
Off


Advanced Set
Calls List
All Calls
Missed Calls
Conference
Auto
Off
Register
Unregister
PIN
Reset
Calls menu
Calls List

Using the phone

Switching the handset on and off

1. Press and hold until the handset turns on or off.

Making an external call

1. Press .
2. When you hear the dial tone, type the number. When the call begins, the light on the phone's base will flash.

Preparatory dialling

1. This lets you type in the number first, to avoid mistakes before the call is connected. If you make a mistake, press Mute to delete the last digit.
2. Press to dial.

Ending a call

Press .

Receiving a call

When you get a call, your phone will ring and the icon will flash on the display. If you've got a caller display service, the caller's number will show on the display. Press to answer the call.

If you switch the phone off and on again, the phone will need to be charged for some time, before the true charge status can be recalculated by the phone and accurately displayed.

Call timer

Your handset will automatically time your outgoing and incoming calls. The handset shows the length of time both during and for a few seconds after your call.

When you make a call, the In use light on the base LED will flash.

Auto Hang-up

If auto hangup is set to On you can end a call by placing the handset back in the base.
If auto hang-up is set to Off, you'll need to press to end the call.
Auto hang-up On is the default setting. See page 39.

Auto Pick-up
If auto pick-up is set to On you can answer a call by lifting the handset off the base.
If auto pick-up is set to Off, you'll need to lift the handset off the base and press too. Auto pick-up Off is the default setting. See page 39.

Out of range warning
The icon on the handset display lets you know you're within range of the base. If you go out of range the icon will disappear.

If you're on a call and go out of range, you'll hear a warning beep. You'll need to move back within range of the base.
If you do lose the connection, the handset will automatically re-connect to the base when you move back in range.

Mute

When you're on a call, you can mute the microphone, so the person at the other end can't hear you.

1. During the call, press to mute your microphone. Your display screen will show **Mute on**, so you'll know your caller can't hear you.
2. Press again to unmute.
   The display will go back to showing **Calling**, and the call length.

Incoming speech/Handsfree volume

To turn the volume up or down during a call, use and . Press to hear the volume change.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also means anyone in the room can listen to the call as well.

1. Type the number you want to call and then press twice. You'll hear your call on the loudspeaker. Press to switch between the earpiece and loudspeaker.
2. Press to end the call.

Answer a call using handsfree

When your phone rings, press after you've answered it. Your call will be transferred to the handset loudspeaker.

Switching to handsfree during a call

During a call, press to put it on loudspeaker. To switch handsfree off and go back to the earpiece, press again.

Redial

You can redial any of the last ten numbers you've called on your BT2200.

Redialling the last number

1. Press Redial. Your last dialled number will show on the display screen.
2. Press to call it.

Viewing and dialling a number in the redial list

1. Press Redial. The last number will show.
2. Press Calls and to get to the number you want.
3. Press to connect your call.

Saving a redial number to the phonebook

1. Press Redial and use the arrow buttons to get to the number you want to save.
2. Press Menu. You'll be asked if you want to save the number, press Menu.
3. Use the keypad to type in the name and press Menu.
4. If you need to, edit the number and press Menu.

Deleting a number from the redial list

1. Press Redial, then use the arrow buttons to scroll through to the number you want to delete.
2. Press Menu and then to get to **Delete**. Press Menu.
3. You'll be asked to confirm. Press Menu again.

Deleting the entire redial list

1. Press Redial and then Menu.
2. Press until you see **Delete all**. Press Menu.
3. You'll be asked to confirm. Press Menu.

Do not disturb

The Do not disturb feature lets you choose calls to ring silently. When set to On, the base and handsets won't ring.

The handset backlight won't come on and the only sounds the handset will make will be the 'battery low' and 'out of range' warnings.

Turning Do not disturb off

When you have Do not disturb switched to On, it will show on the screen when your phone is in idle mode.

1. When you're on the handset's standby screen, press to turn the feature **On** or **Off**. **DoNotDisturb** will replace the handset name and number when this is switched on.

Turning the handset ringer on or off

1. Open the main menu by pressing Menu, then scroll through to **Personal Set** using and press Menu.
2. You'll see **Handset tone** on the display screen, press Menu.
3. Use to find **Ring volume** and press Menu.
4. Use the arrow buttons again to scroll through to **Ringer off** and press Menu.

Finding your handset (paging)

If you can't find a handset, you can ring it using the base. If you get a call while using paging, the call will take priority. If you've switched your ringer off, it'll be temporarily switched back on during paging to help you find your handset.

1. Press Find to ring all of the handsets registered to the base. The display screen on each handset will show **Paging** for up to 30 seconds.

   When you've found your handset, press Find again to stop the ringing.

Call Block

Your BT2200 can block calls by type or by number. To get the most out of it, you'll need to subscribe to a Caller Display service from your network provider. Charges may apply. You'll need to type in your PIN before you'll be able to change any of your Call Block settings.

Blocking calls by type

You can choose to block **International**, **Withheld**, **Unavailable** or **Payphone** numbers. To set your phone up to silence one of these call types:

1. Press Menu to open the menu.
2. Press to get to **Call Block** and then press Menu.
3. You'll be asked to type your PIN; use the keypad buttons to add it. Press Menu.
4. You'll see **By CallType** on the display screen. Press **OK**.
5. Use the arrow buttons to scroll between **Intern'l**, **Withheld**, **Unavailable** and **Payphone**. When you've found the one you want, press Menu.
6. Use the arrow buttons to scroll between **On** and **Off** and press Menu.

Default PIN is 0000.

Intern'l means you have an international call.

Adding a number to the Blacklist

You can block specific numbers by adding them to the Blacklist. If you add a number to the Blacklist, your phone won't ring.

1. Open the menu and press until you get to **Call Block**. Press Menu.
2. Type in your PIN and press Menu again.
3. Press until you get to **Blacklist** and press Menu.
4. Press the arrow buttons again to scroll through to **Block number**. Press Menu.
5. Press until you see **Add new** and press Menu.
6. Type in the number you want to block, then press Menu to save it to the Blacklist.

Viewing the Blacklist

1. Press Menu to open the main menu and then use the arrow buttons to find **Call Block**. Press Menu.
2. Add your PIN and press Menu.
3. Press to find **Blacklist** and press Menu.
4. Use the arrow buttons again to find **Block number**. Press Menu.
5. **View** will show on the display screen. Press Menu to open your Blacklist.

Editing a number in the Blacklist

1. Open the main menu and press until you see **Call Block**. Press .
2. Type your PIN using the keypad and press again.
3. Press the arrow buttons to scroll through to **Blacklist** and press .
4. Press to get to **Block number**, then press .
5. Use the arrow buttons to get to **Edit** and press .
6. Find the number you want to edit and then press . When you've finished editing it, press to save your changes.

Deleting a number from the Blacklist

1. Choose menu by pressing . Scroll through to **Call Block** and press .
2. Enter your PIN and then press .
3. Use the arrow buttons to get to **Blacklist** and press .
4. Scroll through to **Block Number** and press .
5. Press until you see **Delete**. Press .
6. The **Blacklist** will show on the screen. Use the arrow buttons to scroll through to the number you want to delete. When you've found it, press . Then press it again to confirm.

Deleting all of your Blacklist

1. Open the main menu and then press to get to **Call Block**. Press Menu.
2. Type in your PIN using the handset keypad and then press Menu.
3. Press until you see **Blacklist** on the display screen. Press Menu.
4. Press to get to **Block number** and press Menu.
5. Press Menu until you get to **Delete all**. Press Menu
6. **Confirm?** will show on the handset display screen. Press Menu.

Changing your PIN

1. Press Menu to open the menu. Press to get to **Call Block** and press Menu.
2. Type in your PIN and press Menu.
3. Press to get to **Change PIN** and press Menu.
4. You'll be asked to confirm your current PIN. When you've typed it, press Menu.
5. Type in your new PIN, press Menu and then repeat this step. Your new PIN will be saved.

Phonebook

You can save up to 50 numbers to your phonebook. Names can be up to 12 characters and numbers can be 24 digits.

Use the keypad buttons to type names, using the letters above each number. For example, if you wanted to write Tom, you would press 8 once for the 'T', 6 three times for the 'o' and 6 once to enter 'm'.

If you make a mistake, use the Mute to delete the last letter you typed. You can use # to toggle between uppercase and lowercase letters. To add a space, press 0.

Store a phonebook entry

1. When your handset is on the home screen, press Menu to open the menu.
2. You'll see **Phonebook**. Press Menu. Use Calls and ▼ to find **New Entry**. Then press **OK**.
3. Type in the phonebook entry name using the keypad, then press Menu.
4. Add the phone number and press Menu.
5. You'll be asked if you want to add this number to the VIP list. If you do, press Menu; if not, press Mute. Your new entry will be saved.
6. The display will return to **New Entry**.

Character map

0	SP . 0 , / : ; “ ‘ ! ¡ ? ¿ * + - % \ ^ ~ |
1	1 @ _ # = < > ( ) & € £ $ ¥ [ ] { } ¤ § …
2	a b c 2
3	d e f 3
4	g h i 4
5	j k l 5
6	m n o 6
7	p q r s 7
8	t u v 8
9	w x y z 9
*	*
#	Changes text entry mode (sentence case, upper or lower)

Viewing/dialling a phonebook entry

1. When the handset is on the home screen, press . The first entry will show.
2. Press Calls and to scroll through the entries.
3. When the phonebook entry you want shows on the screen, press to dial it.

Searching alphabetically for a phonebook entry

1. When the handset is on the home screen, press .
2. Use the keypad buttons to search for the name. For example, to find a phonebook entry beginning with ‘S’, press 7 PQRS four times and then use the arrow buttons to scroll through the entries until you find the one you need.

Editing a phonebook entry

1. When your handset is on the home screen, press .
2. Use Calls and to scroll through to the phonebook entry you want to edit and select **OK** by pressing Menu.
3. Use the arrow buttons again to scroll through to **Edit** and press Menu again.
4. Use the keypad to change the name if necessary, then press Menu.
5. Use the keypad to change the number if necessary, then press Menu.
6. You’ll be asked if you want to add this number to the VIP list. If you do, press Menu; if not, press Mute. Your new entry will be saved.
7. **Saved!** will show on the home screen and you’ll hear the confirmation tone.

Adding a pause to a saved number

If your new phone is connected to a switchboard, you might need to add a pause to a stored number. A pause will normally be after the switchboard access code (for example 9). When storing a number, press and hold R and then continue typing it.

Viewing a phonebook entry during a call.

1. Press Menu. You'll see the first entry in the phonebook.
2. Type the first letter of your phonebook entry name using the keypad. Then scroll through the entries using Calls and . Press Menu to display the number.

Deleting a phonebook entry

1. When your handset is on the home screen, press .
2. Use the arrow buttons to scroll through to the entry you want to delete and select options by pressing Menu.
3. Press Calls and again until you get to **Delete**. Press Menu.
4. You'll be asked to confirm you want to delete the phonebook entry. Press Menu. **Deleted** will show and you'll hear a confirmation tone.

Deleting the entire phonebook

When you delete all of your phonebook entries, they'll be removed from each of the handsets.

1. Press Menu to open the menu. Press it again when you see **Phonebook**.
2. Use the arrow buttons to get to **Delete all** and press Menu.
3. Press Menu to confirm.

Storing a speed dial number

You can assign numbers from your phonebook to the 1–9 buttons on your keypad, so you can call them quickly by just holding the number down. They're also called Direct Memory numbers.

1. When your handset is on the home screen, press Menu to get to the main **Menu**.
2. Press Menu when you see **Phonebook**.
3. Then use the arrow buttons to get to **Direct Mem** and press Menu.
4. Press Calls and the phonebook button to scroll through to the button you want to save a speed dial number to and press Menu.
5. Press Menu. You'll see **Add**, then press Menu again.

6. Use the arrow buttons to find the **Phonebook** entry you want to assign to the speed dial button and press Menu.

Dialling a speed dial entry

1. On the keypad, press and hold the speed dial number you've assigned your phonebook entry to. Their phone number will be dialled automatically.

Caller display and the Calls List

You'll need to subscribe to your network provider's Caller Display service for this feature to work. You might have to pay a fee. For more information on BT Calling Features, call BT free on 0800 800 150.

For the caller's name to be displayed, make sure you've stored the full telephone number in your contacts list, including the dialling code.

There are some incoming calls where a number is not displayed and a network message is recorded instead:

Unavailable = number is unavailable
Withheld = number has been withheld
Intern'l = international number
Operator = call from the operator
Payphone = call from a payphone
Ringback = a ringback call

Caller display

You'll need to subscribe to a caller display service to get the most out of this feature. When you do, you'll be able to see your caller's number on your handset display, as long as it's not withheld.

If the number is unavailable (which can happen if the call is coming from overseas), the number will show as **Unavailable**. If you've requested a Ringback, that'll also show on the handset display screen.

If a number is stored in your handset, the caller's name will be displayed. If you haven't subscribed to a caller display service, **Calling** will show on the phone's display.

The Calls List

The Calls List is where you can find all missed and received calls. The most recent call will show at the top of the list, followed by the rest in chronological order. Your Calls List will store up to 50 calls. When it's full, the newest call will replace the oldest.

If you miss a call, ↙ will show on the handset display screen. To stop this from showing, just view the Calls List from any handset registered to the base.

Viewing or dialling an entry in the Calls List

1. Press Calls to get to the Calls List.
2. You'll see the most recent entry. If you haven't got any numbers stored to the Calls List, **List empty** will show.
3. Use Calls and ▼ to scroll through the list.
4. If you want to call a number from the list, when it shows on the screen, press ☎.

When the Calls List is open, press Calls to scroll from the newest call to the oldest, or press ▼ to scroll from the oldest call to the newest.

Saving a Calls List entry to your phonebook

1. Press Calls to get to your Calls List.
2. Use the arrow buttons to scroll through to the number you want to save.
3. When you get to it, select **OK** by pressing Menu.
4. **Save number** will show on the display screen. Press Menu.
5. Type in the phonebook entry name, using the handset keypad. Press Menu.

6. The number you're saving will be displayed. Edit it if you need to, then press Menu to save the number. **Saved!** will show and you'll hear the confirmation tone.

Deleting an entry in the Calls List

1. Press Calls to get to your Calls List.
2. Use the arrow buttons to get to the list entry you want to delete and select **OK** by pressing Menu.
3. Press ▼ until you get to **Delete** and press Menu. You'll be asked to confirm, press **OK**. **Deleted** will show on your screen and you'll hear the confirmation sound.
4. If you want to go back to the home screen, press ⏻.

Deleting all of the Calls List

1. Press Calls to get to your Calls List. The most recent call will show first.
2. Press Menu to choose **Options**.
3. Use the arrow buttons to scroll through the menu until you get to **Delete All** and press Menu. You'll be asked to confirm. Press Menu to delete.

Settings

Setting the handset ringtone

You can choose from ten ringtones.

1. To change it, press Menu and then press ▼ to find **Personal Set** and press Menu.
2. **Handset Tone** will show on your display screen. Press Menu.
3. Use the arrow button to scroll through to **Ring Melody**. Press Menu.
4. Select the tone you want and then press Menu to save it.

Choose from 10 handset ringtones. The default external ringtone is Melody 1 and the internal ringtone is Melody 2.

Setting the handset ringer volume

1. Open the menu by pressing Menu. Use the arrow buttons to scroll through until you come to **Personal Set**. Press Menu.
2. **Handset Tone** will appear on the screen, then press Menu.
3. **Ring Volume** will show on your display screen. Press Menu, then use the arrow buttons to scroll through the volume options and then press Menu.

There are 5 handset ringer volume levels, Low, Medium, High, Boost, Progressive and Ringer off.

If you turn the ringer off, the icon will be displayed on the home screen.

Turning the handset tones on or off

Each time you press a button on your keypad, a tone will sound. You can turn these on or off. The default setting is **On**.

1. To change it, press Menu and press ▼ until you get to **Personal Set**. Press Menu.
2. Press ▼ until you get to **Handset Tone**. Press Menu.
3. Then press ▼ to get to **Key Tone**. Press Menu.
4. Then use the arrow buttons to scroll between **On** and **Off** and press Menu.

Changing the handset name

You can personalise your handset name, using up to ten characters. You can change it back at any time by following the steps below and then deleting all of the characters and pressing Menu.

1. To change a handset name, press Menu and then press ▼ to find **Personal Set**. Press Menu.
2. Press Menu until you get to **Handset Name**. Press Menu.
3. Type in the name you want to give your handset using the keypad and press Menu to save.

Turning the backlight on or off

1. Press Menu and then use the arrow buttons to scroll through to **Personal Set**. Press Menu.
2. Press ▼ until you see **Backlight** and press Menu.
3. Press Calls or ▼ to scroll between **On** and **Off**, then press Menu to save.

Changing the call settings

You can set your BT2200 to Auto Pick-Up and Auto Hang-Up. With Auto Pick-Up, you can answer a call by taking the handset off of the base when it's ringing, without having to press any buttons. If Auto Hang-Up is switched on, you'll be able to end a call by placing the handset back on the base.

1. To change these settings, press Menu and then press ▼ to scroll through to **Personal Set**. Press Menu.
2. Press Calls or ▼ again until you get to **Auto Hang-Up** or **Auto Pick-Up**, then press Menu.
3. Press Calls or ▼ again to go between **On** and **Off**. When you get to the option you want, press Menu and your changes will be saved.

Base settings

Choose from 5 base ringtones. The default base ringtone is Melody 1.

Setting the base ringtone

1. Press Menu and then scroll through to **Personal Set**. using the arrow buttons. Press Menu.
2. Press ▼ until you get to **Base Tone** and press Menu.
3. **Base Melody** will show on the screen. Press Menu.
4. The base will play your current ringtone. Press Calls and ▼ to choose between five different ringtones, then press Menu.

There are 5 base ringer volume levels, Low, Medium, High and Melody Off. The default is Medium.

Setting the base ringer volume

1. Press Menu and then press ▼ to scroll through to **Personal Set**. Press Menu.
2. Press ▼ until you get to **Base Tone**, then press Menu.
3. Press ▼ to scroll through to **Base Volume**. Press Menu.
4. The base will ring at its current volume. Use the arrow buttons to choose the volume you want.
5. When you've chosen the right volume, press Menu to save your changes.

Change the system PIN

To change some of the settings on your phone, you'll need to give your access PIN. This is a four-digit number and the default is set to 0000.

1. To change it, press Menu and then press down to scroll through to **Advanced Set**. Press Menu.
2. Press down until you see **PIN** on the display screen. Press Menu.
3. If you haven't set one before, you'll be prompted to set a four-digit PIN. When you've done it, press Menu. Or if you're changing a PIN you've already set, you'll be asked to type in the current PIN. Then follow the instructions on the screen to set a new one and press Menu.
4. Enter your new PIN again and press Menu. **Saved!** will show on the screen.

Reset

If you choose to do this, your BT2200 will go back to the settings it had when it arrived. Your phonebook will still be saved on your phone if you reset.

1. Press Menu and then press down until you see **Advanced Set**. Press Menu.
2. Press down until you get to **Reset** and then press Menu.
3. **Reset Confirm?** will show on the screen. Press Menu to confirm. When your handset has finished resetting, you'll hear a confirmation beep.

Clock/Alarm

If you have subscribed to a Caller Display service the time and month may be set when you receive your first call but you will still need to set the year.

Setting the date and time

1. Press Menu, then scroll ↓ to **Clock/Alarm**. Press Menu.
2. Press ↓ until you get to **Date & Time** and press Menu.
3. Use the keypad to type in the date and press Menu. Then add the time. Press Menu to save.

Setting an alarm

1. Press Menu, then scroll ↓ to **Clock/Alarm** and press Menu.
2. Press ↓ until you see **Set Alarm**.
3. Press Calls and ↓ to choose how often you want the alarm to go off: **Off**, **On Once**, **On Daily**. Press Menu.
4. Using the keypad, type in the time you want to set the alarm for and press Menu. When you've set your alarm, the ⏰ icon will show on the display screen.

Switching the alarm off

When the alarm goes off, the screen will light up, the alarm will ring at the medium level and Alarm On and the ⏰ will flash on the display. To switch it off, press Mute.

Using additional handsets

Registering an additional handset

If you bought your BT2200 as a multipack, all the handsets that came with it will be registered at the base. If you buy new handsets separately, you'll need to register them before you can use them.

You can register up to four handsets and have to complete the registration process in two minutes.

At the base:

1. Press and hold Find for 5 seconds. You now have 2 minutes to register a handset.

At the handset:

1. Press Menu, then press ▼ until you see **Advanced Set**. Then press Menu.
2. Press ▼ until **Register** is displayed. Press Menu.
3. You'll be asked to confirm your PIN. Type it in and then press Menu. When your handset is registered, it'll be given a handset number.

De-registering a handset

1. Press Menu, then press ▼ to **Advanced Set**. Press Menu.
2. Press ▼ until you come to **Unregister**. Press Menu.
3. Type your 4 digit PIN, then press Menu.

You can register up to four GAP compliant handsets to your BT2200 base to extend your phone system without needing to install telephone extension sockets for each new phone.

You have 2 minutes to complete the registration process.

If registration isn't successful the first time, please try again incase the base registration period ran out of time.

If there are already four handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.

Registering another make of handset to your BT2200 base
If you want to register another make of handset (i.e. not a BT2200 handset) to your BT2200 base you will need to follow the Registration instructions that came with the handset first and then continue with the base part of the registration procedure (as shown in point 1 on page 43). Please note that registering other types of handset will only provide limited compatibility i.e. you may only be able to make and receive calls on the additional handset.

4. **De-registering handset** will show on the screen. When it's finished, you'll get confirmation on the screen and hear a beep.

Making an internal call between handsets

If you've got more than one handset registered to your base, you can make internal calls between them.

1. Press and hold Intercom, the handset will display all the registered handsets, use Calls or ▼ to scroll through and press Menu to select the handset you want to call.

Transferring a call

You can transfer an external call from one handset to another registered to the base.

1. When you're on the call, press and hold Intercom. Your caller will be put on hold.
2. Use the arrow buttons to get to the handset you want to send the call to. Press Menu.
3. When the handset answers, announce the caller and then press ⏻ to transfer the call. If the handset doesn't answer, press and hold Intercom again to talk to your caller.

Holding a three-way call

You can hold three-way calls with either two external callers or, if you've got more than one handset, two internal handsets and one external caller.

1. During a call, press and hold Intercom. This will put your caller on hold.
2. Use the arrow buttons to find the handset you want to add to the call.
3. When the other handset answers, you can announce the call and press Menu to connect the calls.
4. If the other handset doesn't answer, press and hold Intercom to talk to your caller again.

Help

My phone isn't working

- Have you activated the batteries correctly? See page 5.
- Check that the mains power is correctly connected.

No dial tone, or a line cord error message is displayed on the screen

- Is the phone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the phone cord supplied with the phone.

Can't make or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for ten seconds and try again. If it still doesn't work, disconnect the batteries and mains power for ten minutes, then reconnect and try again.

You have a dial tone but the phone won't dial out

- If you're connected to a switchboard, check whether you need to dial an access code.

Handset doesn't ring

- The ringer volume may be switched off. See page 37.
- Check that the mains power is correctly connected.
- Do not disturb may be switched on. See page 21.

- Make sure the handset is registered to the base. See page 43.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries.

Range icon flashes

- Make sure the handset is registered to the base. See page 43.
- Check that the mains power is correctly connected to the base.
- Check that the handset is within range of the base.
- If the batteries are low, place the handset on the base/charger to recharge.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your BT2200 base may be on the line.

No caller display number or name is displayed

- Have you subscribed to a caller display service from your network provider?
- The caller may have withheld their number.
- The network might not have the caller's number information.
- There isn't an exact name or number match in your phonebook. Check that you've stored the full STD dialling code.

Can't register a handset to a base

- You can register up to four handsets to your BT2200 base. Check that you haven't gone over the limits.
- Check that you've entered the correct system PIN number (default PIN 0000).
- Check that you're at least one metre away from other electrical equipment to avoid interference when registering.

Base unit doesn't ring but the lights are on

- Have you connected the phone line correctly?
- Do not disturb may be switched on. See page 22.
- Is the base ringer set to Off?
- You may have a faulty line or socket. Try using another socket or line. Call your network provider or, if you're a BT customer, please call 0800 800 151 if you still have problems.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes other electrical equipment can interfere with your BT2200 if it's placed too close. We recommend that you place your BT2200 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer helpline

If you're still having problems, call us on 0800 145 6789* or go to **bt.com/producthelp**

General sales enquiries

- BT residential lines, call 150. BT Business lines, call 152.
- Non-BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).
- To buy extra handsets, call us on 0800 145 6789*.

Billing enquiries

Please see the phone number shown on your BT bill.

General information

Important

This equipment is not designed for making emergency phone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched phone networks and private switchboards in the United Kingdom.

Replacing the handset batteries

After a time, you might find that the handset batteries run out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

1. Open the battery compartment cover.
2. Lift the battery out and remove the batteries. Replace with two new AAA Ni-MH 550mAh rechargeable batteries.
3. Replace the battery compartment cover.

Caution

Don't immerse batteries in water, throw them into a fire or dispose of them with ordinary domestic refuse.

BT accepts no responsibility for damage caused to your BT2200 by using any other types of batteries.

There is a risk of explosion if incorrect batteries are fitted.

Safety

- Only use the power supply suitable for the BT2200. Using an unauthorised power supply will invalidate your guarantee and may damage the phone. The item code for the base mains power supply is 066270. If you've bought a multiple pack, the item code for the charger mains power supply is 066270.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT2200 Helpline on 0800 145 6789*.
- Don't open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0800 145 6789* for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.
- It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.

- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on any surface susceptible to heat damage.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and phone line cord during an electrical storm.

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

R&TTE Directive & Declaration of Conformance

This product is intended for use within the UK for connection to the public phone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and

Telecommunications Terminal Equipment Directive (R&TTE) (1999/5/EC).

For a copy of the Declaration of Conformance please refer to **bt.com/producthelp**

Guarantee

Your BT2200 is guaranteed for 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT2200 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

Guarantee conditions

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee doesn't cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 46 or contact the BT2200 Helpline on 0800 145 6789. Additional answers to frequently asked questions are available from **bt.com/producthelp**

In the unlikely event of a defect occurring, the helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the phone network.

We recommend that you contact BT's recommended repair agent Discount Communications on 0800 980 8999 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries.

Technical details

How many phones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT2200 has a REN of 1. A total

REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

Connecting to a switchboard

Switchboard compatibility
This telephone may be connected to most types of switchboard, however in the event of any difficulties, consult your switchboard Service Provider.

Recall (R)
Recall is used when connected to certain switchboards/ PBXs and some BT Calling Features, or those services available via your network provider. The BT2200 supports time break recall but not earth loop recall.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment (R&TTE) Directive (1999/5/EC).

Declaration of Conformance

Hereby, BT declares that this BT2200 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

If you would like a copy of the Declaration of Conformance, please visit **bt.com/producthelp**

For your records

Date of purchase:

Place of purchase:

For guarantee purposes, proof of purchase is required, so please keep your receipt.

Enter your base system PIN here:
[/ / /]

Enter your remote access PIN here:
[/ / /]

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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If you would like a copy, please call 0800 145 6789*.

* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary

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