

**Jabra®**

# THE BEST JUST GOT BETTER

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The Jabra BIZ 2400 II headset series, was developed with one goal in mind: to be the world's best corded contact centre headset. Today, the BIZ 2400 II has evolved to include acoustic shock protection, extra padding for additional comfort on the ear cushions and headband, as well as the industry's only unbreakable 360° swiveling boom and Kevlar-reinforced cord to suit the most demanding environments. Available in a 3-in-1 wearing style for Mono and headband wearing style for Duo.

## MAKE SURE YOUR CUSTOMER ONLY HEARS ONE AGENT AT A TIME

Jabra's BIZ 2400 II is designed to deliver best-in-class audio performance, no matter how loud your contact centre environment is. Now with enhanced speakers in the ear cups, your agents can hear your customers better than ever before – offering a superior experience and faster call resolution. With a range of wearing styles to fit every agent's wearing preference and Peakstop technology ensures loud sounds are clipped off. The result is crystal clear conversation with added 'listening' power.

## BUILT TO KEEP WORKING – NO MATTER HOW MUCH PUNISHMENT IT TAKES

The Jabra BIZ 2400 II is built to last - no matter how challenging your contact centre environment. Only the Jabra BIZ 2400 II has features like Kevlar reinforced cords, gold plated contacts, and an unbreakable 360° FreeSpin boom that ensures it can stand up to the most demanding environments. With a 3-Year Warranty, your headset investment is protected with Jabra.

## COMFORT MEANS PRODUCTIVITY

A comfortable agent is a happy, productive agent. With luxury ear cushions and additional headset padding; ensure your agents stay more comfortable and productive for longer.

## WORKS WITH



\* Bluetooth variant only



Reprogrammable Control Unit



Bluetooth Control Unit

Mono variant also available.

**LEARN MORE**  
[JABRA.COM/BIZ2400II](http://JABRA.COM/BIZ2400II)

Below is a list of features that are available as standard on every USB variant of the BIZ 2400 II

**JABRA BIZ 2400 II PRODUCT FEATURES**



**Intellitone™**

*Intellitone is a feature available for hearing protection purposes\*\**  
Compliant with regulations from the EU and US, Intellitone guarantees that end users are not subjected to more than 85 db on average from the device.



**Voice Guidance\***

*Alerts the user when connected*  
A voice automation application to ensure the end users know exactly when the headset is connected and ready to start making and taking calls



**Peakstop™**

*Safe sound and superior hearing protection\*\**  
PeakStop technology immediately removes potentially harmful loud sounds or tones before they reach your ears and keeps the sound level within the safe range to protect your hearing.



**HiFi Sound**

*Enjoy flawless sound quality*  
Immerse yourself in music with HiFi Sound. Available across the entire Audio Frequency Range.



**Talk in Comfort**

*Be kind to your ears*  
Ensure total comfort with a wide range of styles that match your individual needs and personal fitting requirements. Our light, ergonomically designed frames along with soft ear cushions, adjustable headbands and microphone boom will guarantee that your headset will be comfortable all day long.



**Kevlar® Reinforced Cords**

*Increased toughness for enterprise-class durability*  
Jabra headsets with Kevlar-reinforced cords feature the same material used in anti-ballistic bullet-proof vests. This means cords that withstand more strain and are more durable than alternatives – all of which lowers the total cost of ownership.



**Noise Cancelling Microphone**

*Reduces unwanted background noise*  
Noise Cancelling microphones reduce unwanted background noise and are ideal in crowded, noisy open office environments.



**Jabra FreeSpin™ Boom**

*Reduces likelihood of breaking during adjustment*  
With Jabra's FreeSpin boom you can rotate your boom a full 360°. This lets agents adjust the positioning so it is exactly where needed, without having to worry about breaking it.

\* Bluetooth variant only

\*\* For more information on hearing protection features please visit: [Jabra.com/hearingprotection](http://Jabra.com/hearingprotection)

Below is a table of all the item numbers available for the Jabra BIZ 2400 II USB and the wearing style and features that depend on each variant.

**JABRA BIZ 2400 II SERIES OVERVIEW - CORDED HEADSET FOR SOFTPHONE**

Item Number	Mono	Duo	3-1 wearing style	Optimised for Microsoft Skype for Business	Standard UC softphones	Reprogrammable controller	Bluetooth controller
2496-823-209	x		x	x			x
2496-823-309	x		x	x		x	
2496-829-209	x		x		x		x
2496-829-309	x		x		x	x	
2499-823-209		x		x			x
2499-823-309		x		x		x	
2499-829-209		x			x		x
2499-829-309		x			x	x	

**ACCESSORISE YOUR HEADSET**

Please see the table below for a list of accessories available to support your BIZ 2400 II. Please ask your Jabra representative for more information

Item Number	Accessories for Jabra BIZ 2400 II	Description
14121-15	Neckband	Mono variant only
14121-20	Headband	Mono variant only
14121-18	Earhook (small and medium)	Mono variant only
14101-17	Eargels for earhook	Pack of 5, Mono variant only
14101-48	Leatherette ear cushion (medium)	Pack of 10
14101-49	Leatherette ear cushion (large)	Pack of 10
14101-50	Foam ear cushion (large)	Pack of 10
14101-51	Headband cushion	Pack of 5
14101-31	Carry pouch	Pack of 10
14101-40	Carry bag	Pack of 10
14101-52	Clothing clip	Pack of 10

For more information please to go to [Jabra.com](http://Jabra.com)