

Experience Sennheiser



Headsets & Speakerphones for UC,
Office & Contact Center Professionals

 **SENNHEISER**
The Pursuit of Perfect Sound

Introduction

Headset Advantages	3
Choose the right Headset	4
Our Strategic Alliances	8
Headset Comparison Guide.....	40

Product Solutions

Wireless DECT Headset Solutions	9
DW Series	9
D 10 Series.....	13
Wireless Bluetooth® Headset Solutions	15
MB Pro Series	15
PRESENCE™ Series	17
Speakerphone Solutions	19
Sennheiser Speakerphone Series.....	19
Wired Headset Solutions.....	21
Century™ Series	22
Circle™ Series	24
Culture Plus Series	26
Culture™ Series.....	28
CC Series.....	30
SH Series	32
Accessories.....	34

Sennheiser Technologies

Voice Clarity	6
ActiveGard®	7



Headset advantages speak for themselves

Ergonomy



With many hours of a normal working day spent in front of a computer screen while talking to customers on the phone, it's vital that you are sitting correctly. A headset solution allows you to maintain an ergonomically correct position and reduces the back ache and neck ache associated with bad phone posture.

Productivity



With both hands free it's simpler to get your job done effectively. Typing and other tasks can be performed with confidence while you maintain contact with your caller – allowing you to effectively do two jobs at the same time.

Mobility



With a wireless headset, you're no longer limited to your table by a headset or phone cable. Take your conversation with you as you move around the office – or on the road with a Bluetooth® headset.



Choose the right Headset



How will you use your headset?



Desk

When you are not required to answer calls away from your workstation.



Office

When you need to be able to handle calls while away from your desk – although you probably spend most of your time at your workstation.



Field

When you're on the road, with no dedicated office desk and find yourself hot-desking on your travels.

What device do you use?

You need your devices to work seamlessly with your headset. It's that simple. Sennheiser headsets are designed to cover every possibility – check our headset compatibility guide at www.sennheiser.com/headsetcompatibility.



Softphone/PC

Connection via USB cable or USB dongle (Bluetooth®) to Microsoft Windows or Apple Mac OS



Desk phone

Connection via multiple types of cables



Mobile phone

Connection via Bluetooth® or 3.5 mm jack cable



Tablet

Connection via Bluetooth®, 3.5 mm jack cable or USB depending on tablet.



How noisy is your workplace?

In a noisy environment, such as a contact center or open plan office, your choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. Voice clarity for your listener is an often overlooked consideration.



Low noise environment
Omni-directional microphone



Medium noise environment
Noise-cancelling microphone



High noise environment
Ultra noise-cancelling microphone

Single or double-sided?



Single-sided

Ideal for situations where you need to both hear your caller clearly, and pay attention to what's going on around you.



Double-sided

Delivers calls in quality sound while reducing background noise – ideal for contact centers, where you need to focus solely on your caller.

Unified Communications



UC optimized

Products with this icon are optimized for major UC and softphone brands.



Certified for Skype for Business

Products with this icon are certified for Skype for Business.

Sennheiser Voice Clarity



The natural listening experience

For the best possible communication between caller and listener, Sennheiser Voice Clarity uniquely enhances the most important frequencies and details of the human voice. For the caller, sound is crisper and clearer, allowing them to hear the nuances contained in spoken conversation; for the listener, a noise-cancelling microphone sends the clearest signal to improve speech intelligibility. In combination this results in better, more natural sounding conversations where no important details are lost.



Play sound without
Voice Clarity



Play sound with
Voice Clarity

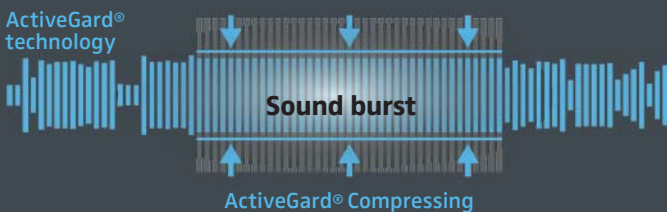


ActiveGard[®] Technology



Hearing protection

During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to the hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear. To safeguard users, all Sennheiser headsets for contact center and office environments are equipped with the innovative ActiveGard[®] technology.



Experience Sennheiser

Hear the difference at www.sennheiser.com/experiencesennheiser or demo by scanning the QR-codes below.



Play sound without ActiveGard[®]



Play sound with ActiveGard[®]

Please be warned that the sound without ActiveGard[®] can be extremely high. We recommend the volume should be set low when playing.



Our Strategic Alliances

Sennheiser works with strategic alliance partners to ensure that our headsets and speakerphones are easy to deploy and are fully compatible with all major Unified Communications platforms and desk phones.

Our headsets are designed to maximize the performance of your chosen communications solution by seamlessly delivering the ultimate in sound and design quality and productivity enhancing features.

Sennheiser headsets and speakerphones are thoroughly tested with our partners for compatibility and optimal acoustic performance. Based on the test results, our products are certified by our partners.

For more information please see www.sennheiser.com/cco

DW Wireless DECT Series

When business demands the best performance

The DW Series of DECT wireless headsets has been designed to provide the ultimate in sound, quality and iconic design to demanding business users. With a wide choice of supremely comfortable wearing styles, professional users can choose their headset according to their personal needs.



- Sennheiser Voice Clarity for natural listening experiences
- Noise-cancelling (DW Office variants) and ultra noise-cancelling (DW Pro 1 and DW Pro 2 variants) microphone for perfect speech clarity
- Dual-connectivity – connects to both desk phone and softphone/PC
- Iconic design combined with functionality for premium looks and performance
- Wide choice of wearing styles with extra soft ear pad(s)
- Lightweight headset design for all day comfort
- Long, bendable microphone boom arm – easy to be adjusted to an optimal mouth position
- Intuitive user interface with answer/end*, microphone mute and volume +/-
- Full workday of talk time – 8 hours wideband and 12 hours narrowband
- Intelligent fast charging delivers 50% battery in just 20 minutes
- DECT protected frequency band that doesn't interfere with WiFi networks enabling a greater number of headset users
- Efficient encryption for secure conversations



- Long distance wireless range – up to 180 m / 590 ft with line of sight and 55 m / 180 ft in typical office environment
- Hot desking with fast, secure pairing – simply dock in the base station
- Phone conferences with intuitive and easy setup of up to 4 headsets with the same base station
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line

See product video and learn more at www.sennheiser.com/dw

* answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones



Ear hook

Headband

DW Office

- DW Office is a single-sided DECT headset for your desk phone and softphone
- Choose between ear hook and headband wearing style
- Noise-cancelling microphone
- Headset supplied with leatherette ear pad
- Product variants are available for use only with desk phone or softphone



Art. no.:
504300 (EU)
504301 (UK)
504303 (AUS)

DW Pro 1

- DW Pro 1 is a single-sided DECT headset for your desk phone and softphone
- Single-sided headband wearing style
- Ultra noise-cancelling microphone for noisy working environments
- Headset supplied with extra soft leatherette ear pad
- Product variants are available for use only with desk phone or softphone



Art. no.:
504304 (EU)
504305 (UK)
504307 (AUS)

DW Pro 2

- DW Pro 2 is a double-sided DECT headset for your desk phone and softphone
- Double-sided headband wearing style
- Ultra noise-cancelling microphone for noisy working environments
- Headset supplied with extra soft leatherette ear pads
- Product variants are available for use only with desk phone or softphone



Art. no.:
504308 (EU)
504309 (UK)
504311 (AUS)



DW Office ML

- DW Office is a single-sided DECT headset for your desk phone and Skype for Business
- Choose between ear hook and headband wearing style
- Noise-cancelling microphone
- Headset supplied with leatherette ear pad
- Certified for Skype for Business
- Another product variant is available with single-connectivity to Skype for Business

Art. no.:
504454 (EU)
504456 (UK)
504457 (AUS)



DW Pro 1 ML

- DW Pro 1 is a single-sided DECT headset for your desk phone and Skype for Business
- Single-sided headband wearing style
- Ultra noise-cancelling microphone for noisy working environments
- Headset supplied with extra soft leatherette ear pad
- Certified for Skype for Business
- Another product variant is available with single-connectivity to Skype for Business

Art. no.:
504458 (EU)
504460 (UK)
504461 (AUS)



DW Pro 2 ML

- DW Pro 2 is a double-sided DECT headset for your desk phone and Skype for Business
- Double-sided headband wearing style
- Ultra noise-cancelling microphone for noisy working environments
- Headset supplied with extra soft leatherette ear pads
- Certified for Skype for Business
- Another product variant is available with single-connectivity to Skype for Business

Art. no.:
504462 (EU)
504464 (UK)
504465 (AUS)



	DW Office	DW Pro 1	DW Pro 2	DW Office ML	DW Pro 1 ML	DW Pro 2 ML
Features						
Single-sided headset	●	●		●	●	
Double-sided headset			●			●
Leatherette ear hook	●			●		
Leatherette ear pad	●			●		
Extra soft leatherette ear pad		●	●		●	●
Noise-cancelling microphone	●			●		
Ultra noise-cancelling microphone		●	●		●	●
Bendable and long boom arm		●	●		●	●
Certified for Skype for Business				●	●	●
Optimized for major UC and softphone brands	●	●	●			
Product variants available with single-connectivity (desk phone only or softphone only).	●	●	●	●	●	●



D 10 Wireless DECT Series

Streamlined design – uncompromising sound

The streamlined design of the D 10 wireless DECT headsets makes no compromises when it comes to exceptional sound. With single connectivity to either a desk phone or softphone/PC, it's simple to roll out and manage.

The perfect headset solution for all sizes of companies, the D 10 series brings wireless freedom within reach of even more everyday users.

Learn more at www.sennheiser.com/d10

- Sennheiser Voice Clarity for natural listening experiences
- Noise-cancelling microphone for perfect speech transmission
- Single-connectivity – connects to either desk phone or softphone/PC
- Secure base station with solid metal plate for stability
- Built-in cable management keeps your desk tidy
- Magnetic charge interface for secure placement when charging
- Status indicators show available talk time
- 2-in-1 wearing style (headband or ear hook) for all day use
- Energy saving DECT technology delivers a full workday of talk time
- Fast charging delivers 50% battery in just 20 minutes
- Up to 55 m / 180 ft range in typical office environment – up to 180 m / 590 ft with line of sight
- Convenient phone conferencing with up to 4 headsets per call and simple hot desking
- One-touch call management* answer/end, vol. +/-, mute for control on the go
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line

* answer/end call require EHS cable for desk phone

D 10 Phone

- D 10 Phone is a single-sided DECT headset for use with desk phone.
- Choose between ear hook and headband wearing style
- Noise-cancelling microphone

Art. no.
506408 (EU)
506409 (UK)
506411 (AUS)



D 10 USB

- D 10 USB is a single-sided DECT headset
- Choose between ear hook and headband wearing style
- Noise-cancelling microphone
- Optimized for major UC and softphone brands

Art. no.
506412 (EU)
506415 (AUS)



D 10 USB ML

- D 10 USB ML is a single-sided DECT headset
- Choose between ear hook and headband wearing style
- Noise-cancelling microphone
- Certified for Skype for Business

Art. no.
506416 (EU)
506419 (AUS)



D 10 Phone

D 10 USB

D 10 USB ML

Features

Noise-cancelling microphone	●	●	●
Use with desk phone	●		
Certified for Skype for Business			●
Optimized for major UC and softphone brands		●	



MB Pro Series

Brilliant sound, exceptional comfort

Sennheiser's MB Pro Series offers premium wireless Bluetooth® headsets for business professionals on the move who demand high quality audio for speaker and listener – and exceptional wearing comfort.

- Sennheiser Voice Clarity for a natural listening experience
- Ultra noise-cancelling microphone for perfect speech transmission
- High-quality neodymium speaker for outstanding high definition audio quality
- Sound-enhancement profile for multimedia and music listening
- Multi-connectivity to seamlessly manage softphone/PC and mobile phone calls from a single headset
- Large leatherette ear pads for exceptional wearing comfort and powerful sound all day
- Up to 15 hours talk time for all day use
- Voice prompts for device status on the go
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line
- Battery meter on iPhone® keeps you aware of your available talk time

The MB Pro Series is the first to feature Sennheiser Room Experience™*, which reduces listener fatigue for all day users by giving them the impression they are having a conversation with a person in the same room. This realistic sound provides a more natural and comfortable listening experience with less stress in noisy environments.

	MB PRO 1	MB PRO 2	MB PRO 1 UC	MB PRO 2 UC	MB PRO 1 UC ML	MB PRO 2 UC ML
Features						
Single-sided headset	●		●		●	
Double-sided headset		●		●		●
Room Experience™ technology		●		●		●
USB dongle			●	●	●	●
Charger stand			●	●	●	●
Certified for Skype for Business					●	●
Optimized for major UC and softphone brands			●	●		

See more at www.sennheiser.com/mbpro

* Please see next page. Room Experience™ only included in MB Pro 2 variants.

MB Pro 1

- Single-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly manage calls between mobile devices
- Ultra noise-cancelling microphone for perfect speech transmission
- Sound-enhancement profile for multimedia and music listening
- USB charging cable provides easy charging

Art. no. 506041



MB Pro 2

- Double-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly manage calls between mobile devices
- Ultra noise-cancelling microphone for perfect speech transmission
- Stereo streaming sound-enhancement profile for multimedia and music listening
- Room Experience™ feature – for a more realistic sound and to increase call comfort

Art. no. 506044



MB Pro 1 UC

- Single-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Ultra noise-cancelling microphone for perfect speech transmission
- Sound-enhancement profile for multimedia and music listening
- Compatible with major UC and softphone brands
- Comes with USB dongle and charger stand

Art. no. 506042



MB Pro 2 UC

- Double-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Ultra noise-cancelling microphone for perfect speech transmission
- Room Experience™ feature – for a more realistic sound and to increase call comfort
- Stereo streaming sound-enhancement profile for multimedia and music listening
- Compatible with major UC and softphone brands
- Comes with USB dongle and charger stand

Art. no. 506045



MB Pro 1 UC ML

- Single-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Ultra noise-cancelling microphone for perfect speech transmission
- Sound-enhancement profile for multimedia and music listening
- Certified for Skype for Business
- Comes with USB dongle and charger stand

Art. no. 506043



MB Pro 2 UC ML

- Double-sided headset with flexible wearing on left or right
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Ultra noise-cancelling microphone for perfect speech transmission
- Room Experience™ feature – for a more realistic sound and to increase call comfort
- Stereo streaming sound-enhancement profile for multimedia and music listening
- Certified for Skype for Business
- Comes with USB dongle and charger stand

Art. no. 506046





PRESENCE™ Series

Hear and be heard. Wherever

With Sennheiser PRESENCE™ you get the best of both worlds: You get the benefit of superb sound and your listener gets to hear you clearly – no matter where you're calling from. Because PRESENCE™ intelligently adapts to different environments, it always delivers the best sound possible – especially for your listener. From a noisy office, through a windy car-park to your car, PRESENCE™ takes background noise in its stride and adapts seamlessly to give the consistent listening experience that professional communication demands.

See product video and learn more at www.sennheiser.com/presence

- Sennheiser Voice Clarity for a natural listening experience
- Adapts to all sound environments due to 3 digital noise-cancelling microphones
- Optimized speech clarity – unique SpeakFocus™ enhances voice clarity
- Wind noise reduction – WindSafe™ technology cuts down wind noise in outdoor situations
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line
- Increased range – up to 25 meters dependent on device and environment
- Multi-connectivity – seamlessly switch between softphone and mobile calls
- Up to 10 hours' narrowband and 8 hours' wideband call time between charges
- Simple to use – intuitive user interface is fast to learn
- Voice prompts for device status on the go
- Battery meter on iPhone® keeps you aware of your available talk time
- Lightweight iconic design – looks and feels as good as it sounds

PRESENCE™ UC

- Single-sided headset with flexible wearing on left or right
- Choice of wearing style with ear hook or ear sleeve (size S–L)
- Compatible with major UC and softphone brands
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Carry case
- BTD 800 USB dongle for optimized audio and music quality

Art. no. 504576



PRESENCE™ UC ML

- Single-sided headset with flexible wearing on left or right
- Choice of wearing style with ear hook or ear sleeve (size S–L)
- Certified for Skype for Business
- Multi-connectivity – seamlessly switch between softphone and mobile phone
- Carry case
- BTD 800 USB ML dongle for optimized audio and music quality

Art. no. 504575



PRESENCE™ Business

- Single-sided headset with flexible wearing on left or right
- Choice of wearing style with ear hook or ear sleeve (size S–L)
- Multi-connectivity – seamlessly switch between two mobile phones and handle calls from both

Art. no. 506066



	PRESENCE™ BUSINESS	PRESENCE™ UC	PRESENCE™ UC ML
Features			
For use with mobile phones and mobile devices	●	●	●
USB dongle		●	●
Carry case		●	●
Certified for Skype for Business			●
Optimized for major UC and softphone brands		●	



Sennheiser Speakerphone Series

Conference calls with style

The Sennheiser Series of compact, portable speakerphones is designed to provide flexible conferencing solutions for business professionals. Literally plug in and talk, it is ideal for both personal and small group conferences. Streamlined styling, superb finish and a lightweight design signal high-end quality on the desk – or wherever you choose to make your office.

The Sennheiser Speakerphone Series ensures an outstanding communication experience for listeners and users alike. Both callers experience a more natural interaction, making conference calls less stressful and more productive. For relaxation between calls, a dedicated music function lets you listen to music.

The Sennheiser Speakerphone Series puts an end to searching for an available conference room and lets you set up an impromptu conference with your customer, or share a call with high quality sound.

- Sennheiser Voice Clarity and echo cancelling for a natural speaking and listening experience
- Compact and portable – lightweight design for mobile business professionals
- Exceptional sound – replace PC/Mac and mobile phone speakers and microphones with Sennheiser sound quality
- Sound-enhancement profile for multimedia and music
- Better interaction – dual talk function allows you to converse naturally and interrupt conversations discretely
- Intuitive user interface – mute button, call and volume control and easy cable management
- Conferencing across devices* – merges softphone/PC and mobile calls into one conference and allows you to talk simultaneously on PC and mobile calls
- Long talk time – up to 20 hours with easy charging in just 2½ hours via USB cable* – or unlimited talk time with constant charging during use via USB cable
- Convenience and protection – tailored carry pouch

See more at www.sennheiser.com/speakerphone

* SP 20 and SP 20 ML only

SP 10

- Sennheiser Voice Clarity and echo cancelling for a natural speech and listening experience
- Sound-enhancement profile for multimedia and music
- Connect to softphone/PC
- Compatible with major UC and softphone brands

Art. no. 506047



SP 10 ML

- Sennheiser Voice Clarity and echo cancelling for a natural speaking and listening experience
- Sound-enhancement profile for multimedia and music
- Connect to softphone/PC
- Certified for Skype for Business

Art. no. 506048



SP 20

- Sennheiser Voice Clarity and echo cancelling for a natural speech and listening experience
- Sound-enhancement profile for multimedia and music
- Connect to softphone/PC and mobile phones
- Merges softphone/PC and mobile calls into one conference
- Compatible with major UC and softphone brands

Art. no. 506049



SP 20 ML

- Sennheiser Voice Clarity and echo cancelling for a natural speaking and listening experience
- Sound-enhancement profile for multimedia and music
- Connect to softphone/PC and mobile phones
- Merges softphone/PC and mobile calls into one conference
- Certified for Skype for Business

Art. no. 506050



	SP 10	SP 10 ML	SP 20	SP 20 ML
Features				
Connection to mobile devices (3.5 mm jack)			●	●
Connection via USB	●	●	●	●
Optimized for major UC and softphone brands	●		●	
Certified for Skype for Business		●		●

Sennheiser Wired Headset Solutions



The simple and secure solution

A wired headset solution is ideal for desk-centric users, who perform all their daily tasks at their workstation. The Sennheiser portfolio of wired headsets is ideal for contact centers, offices and Unified Communications professionals – where users are mostly stationary.

No density limits

A wired headset solution has no limitation on the number of users in a given space, and can safely be used alongside DECT and Bluetooth® solutions without causing density issues. It's also a highly secure solution as users' conversations are transmitted physically via a cable. Simple to use,

with no battery or charging, a wired solution is as easy as it gets, with plug and play connectivity.

Safe, clear and comfortable for all phone types

All wired headsets feature Sennheiser Activegard® technology to protect users from acoustic injury and Sennheiser Voice Clarity for a more natural and relaxed listening experience. Sennheiser wired headsets are designed to be compatible with all traditional desk phones and soft-phones. The wide range of wearing styles and ear pads make it simple to find a headset that you can wear comfortably all day.



Century™ Series

Quality speaks louder than words

The Sennheiser Century™ Series headsets are premium headsets specifically designed for quality conscious contact center and office professionals requiring outstanding sound performance.

Century™ headsets offer superb sound in a high-quality durable design. All feature Sennheiser Voice Clarity and ultra noise-cancelling microphones for an incredibly accurate and clear listening experience.

- Sennheiser Voice Clarity – for a natural listening experience
- Ultra noise-cancelling microphone for perfect speech output
- High-quality neodymium speaker for outstanding sound quality
- Brushed aluminum and stainless steel components for strong, lightweight design
- Unibody headband construction for maximum strength at stress points
- Large leatherette ear-pads for exceptional wearing comfort and powerful sound
- Extension headband with number indications for accurate adjustment
- 90 degree turnable speaker-housing for space saving storage and transport
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line
- 3 years international warranty

See product video and learn more at www.sennheiser.com/century

With a comfortable fit that lasts all day and a robust sense of quality, Century™ is built to sound superb, look stunning and outlast the competition – even in the toughest contact center or office environment. It's a headset that says you put your people and customers first.

	SC 630	SC 660	SC 632	SC 662	SC 630 USB CTRL	SC 660 USB CTRL	SC 630 USB ML	SC 660 USB ML
Features								
Single-sided headset	●		●		●		●	
Double-sided headset		●		●		●		●
Easy Disconnect to various devices	●	●	●	●				
USB to softphone/PC					●	●	●	●
Call control unit					●	●	●	●
Low impedance devices			●	●				
Certified for Skype for Business							●	●
Optimized for major UC and softphone brands					●	●		

SC 630 / SC 632

- Single-sided wearing style
- Ultra noise-cancelling microphone
- Easy Disconnect
- SC 632 for devices with low impedance output

Art. no. 504556 (SC 630)
Art. no. 504558 (SC 632)



SC 660 / SC 662

- Double-sided wearing style
- Ultra noise-cancelling microphone
- Easy Disconnect
- SC 662 for devices with low impedance output

Art. no. 504557 (SC 660)
Art. no. 504559 (SC 662)



SC 630 USB CTRL

- Single-sided wearing style
- Ultra noise-cancelling microphone
- HD speaker sound
- Integrated call control unit for easy call management
- Unique magnetic holder for one-touch use of call control unit
- Optimized for major UC and softphone brands

Art. no. 504554



SC 660 USB CTRL

- Double-sided wearing style
- Ultra noise-cancelling microphone
- HD speaker sound
- Integrated call control unit for easy call management
- Unique magnetic holder for one-touch use of call control unit
- Optimized for major UC and softphone brands
- Provides stereo sound for listening to music

Art. no. 504555



SC 630 USB ML

- Single-sided wearing style
- Ultra noise-cancelling microphone
- HD speaker sound
- Integrated call control unit for easy call management
- Unique magnetic holder for one-touch use of call control unit
- Certified for Skype for Business

Art. no. 504552



SC 660 USB ML

- Double-sided wearing style
- Ultra noise-cancelling microphone
- Unique magnetic holder for one-touch use of call control unit
- Integrated call control unit for easy call management
- HD speaker sound
- Provides stereo sound for listening to music
- Certified for Skype for Business

Art. no. 504553





Circle™ Series

The working tool for all day performance

Sennheiser's CIRCLE™ Series, our popular range of robust, wired headsets, has proven to be a lasting favorite with contact centers, offices and Unified Communication professionals around the world – and for good reason: With Sennheiser Voice Clarity, noise-cancelling microphone and a lightweight, ergonomic design for all day use, CIRCLE™ is simply the perfect tool when clear communication and long-term user comfort are crucial to the job in hand.

- Sennheiser Voice Clarity for a natural listening experience
- Noise-cancelling microphone for optimum speech clarity
- Best-in-class comfort – CircleFlex® dual-hinge ear cup system adapts seamlessly to your ear for perfect fit
- Acoustic foam ear pad with soft leatherette cover – for user flexibility and all day wearing comfort
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line
- Built to last – its durable construction with lightweight, metal reinforced headband is designed for years of continuous use
- Numbered headband grooves for step-by-step adjustment
- Bendable boom arm – ensures optimal microphone position all day long
- Pivotal boom – rotates 350 degrees for precision microphone placement and wearing flexibility on right or left side
- Name tag personalization – easy user ID helps to avoid wearing a colleague's headset
- Protective carry pouch – for easy storage or transport

See product specification and learn more at www.sennheiser.com/circle

	SC 230	SC 252	SC 260	SC 262	SC 230 USB	SC 260 USB	SC 230 USB CTRL II	SC 260 USB CTRL II	SC 230 USB MS II	SC 260 USB MS II
Features										
Single-sided headset	●	●			●		●		●	
Double-sided headset			●	●		●		●		●
Connect to various devices via Easy Disconnect	●	●	●	●						
USB to softphone/PC					●	●	●	●	●	●
Call control unit							●	●	●	●
For low impedance devices	●		●							
Certified for Skype for Business									●	●
Optimized for major UC and softphone brands					●	●	●	●		

SC 230 / SC 232

- Single-sided wearing style
- Easy Disconnect
- Noise-cancelling microphone
- SC 232 optimized for low impedance devices (certain desk phones, mobile phones etc.)

Art. no. 504401 (SC 230)
Art. no. 504409 (SC 232)



SC 260 / SC 262

- Double-sided wearing style
- Easy Disconnect
- Noise-cancelling microphone
- SC 262 optimized for low impedance devices (certain desk phones, mobile phones etc.)

Art. no. 504402 (SC 260)
Art. no. 504410 (SC 262)



SC 230 USB / SC 260 USB

- SC 230: Single-sided wearing style
SC 260: Double-sided wearing style
- Connect via USB
- Noise-cancelling microphone
- Optimized for communication and multimedia
- Optimized for major UC and softphone brands

Art. no. 504403 (SC 230 USB)
Art. no. 504404 (SC 260 USB)



SC 230 USB CTRL II / SC 260 USB CTRL II

- SC 230 USB CTRL II: Single-sided wearing style
SC 260 USB CTRL II: Double-sided wearing style
- In-line call control for seamless call management
- Noise-cancelling microphone
- Optimized for communication and multimedia
- Optimized for major UC and softphone brands
- Switchable Noise at Work limiter*

Art. no. 506480 (SC 230 USB CTRL II)
Art. no. 506481 (SC 260 USB CTRL II)



SC 230 USB MS II / SC 260 USB MS II

- SC 230 USB MS II: Single-sided wearing style
SC 260 USB MS II: Double-sided wearing style
- In-line call control for seamless call management
- Noise-cancelling microphone
- Optimized for communication and multimedia
- Certified for Skype for Business
- Switchable Noise at Work limiter*

Art. no. 506482 (SC 230 USB MS II)
Art. no. 506483 (SC 260 USB MS II)



* In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)



Culture Plus Series

Activate your potential

Headsets are an important consideration in a major UC deployment, so it pays to get it right first time. As more companies move towards Unified Communications environments, headsets play a major role in creating a positive user experience. Providing the best tool for the job helps your people quickly adapt to new technologies and maximize the potential of their new Unified Communications platform.

With its eye-catching contemporary styling, instant-fit features and a choice between large acoustic foam ear pads or soft leatherette covers, Culture Plus makes an immediate impression. Add the productivity benefits of Sennheiser Voice Clarity, noise-cancelling microphone for optimized speech and special sound enhancement profiles that adjust automatically for communication or multimedia and you have the ideal introduction to your new communication culture. Culture Plus offers instant appeal and long lasting benefits – and is the perfect headset for helping to achieve a rapid, sustained user adoption of your UC solution.

- Sennheiser Voice Clarity – wideband sound for a natural listening experience
- Noise-cancelling microphone – filters out ambient noise for optimum speech clarity
- Unique contemporary design – crafted with look and feel in mind
- Instant comfort – flexible headband with leatherette padding adjusts for perfect fit
- 2-in-1 ear pad styles – choose between soft leatherette or light acoustic foam for maximum comfort
- Optimized for communication and multimedia – with automatic sound enhancement profiles
- In-line call control unit – simple and functional for easy call management
- Bendable boom arm – ensures optimal microphone position
- Sennheiser ActiveGard® technology protects users from acoustic shock
- Protective carry pouch – for easy storage or transport

See product specification and learn more at
www.sennheiser.com/cultureplus

SC 40 USB CTRL BLACK

- Single-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Headband with leatherette padding
- 2-in-1 ear pad styles – soft leatherette or light acoustic foam
- Compatible with major UC and softphone brands

Art. no. 506500



SC 70 USB CTRL BLACK

- Double-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Headband with leatherette padding
- 2-in-1 ear pad styles – soft leatherette or light acoustic foam
- Compatible with major UC and softphone brands

Art. no. 506504



SC 40 USB MS BLACK

- Single-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Headband with leatherette padding
- 2-in-1 ear pad styles – soft leatherette or light acoustic foam
- Certified for Skype for Business

Art. no. 506498



SC 70 USB MS BLACK

- Double-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Headband with leatherette padding
- 2-in-1 ear pad styles – soft leatherette or light acoustic foam
- Certified for Skype for Business

Art. no. 506502



	SC 40 USB CTRL BLACK	SC 70 USB CTRL BLACK	SC 40 USB MS BLACK	SC 70 USB MS BLACK
Features				
Single-sided headset	●		●	
Double-sided headset		●		●
Certified for Skype for Business			●	●
Optimized for major UC and softphone brands	●	●		



Culture™ Series

Everybody deserves Sennheiser sound

The Sennheiser Culture™ Series headsets are specially designed as a deployment-friendly solution for enterprises transitioning from traditional telephony systems to Unified Communications.

All Culture™ headsets offer Sennheiser Voice Clarity for a more natural listening experience and quality sound. Combine this with its lightweight design and comfort enhancing details for an experience you'll appreciate immediately.

When changing from a traditional system to a Unified Communications environment, high quality, easy to use tools, with their richer and more rewarding experience make it easier for users to understand the benefits of change – which makes the transition simpler and more productive. Combine this with plug and play implementation, and you have the ideal deployment headset.

See product specification and learn more at www.sennheiser.com/culture

- Sennheiser Voice Clarity for a natural listening experience
- Noise-cancelling microphone filters out ambient noise for optimum speech clarity
- Ultra lightweight headset with large, very comfortable ear pads for increased comfort
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line

SC 30 USB CTRL

- Single-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Compatible with major UC and softphone brands

Art. no. 504548



SC 60 USB CTRL

- Double-sided wearing style
- Noise-cancelling microphone
- Call control unit for easy call handling
- Compatible with major UC and softphone brands

Art. no. 504549



SC 30 USB ML

- Single-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Certified for Skype for Business

Art. no. 504546



SC 60 USB ML

- Double-sided wearing style
- Noise-cancelling microphone
- Call control for easy call-handling
- Certified for Skype for Business

Art. no. 504547



	SC 30 USB CTRL	SC 60 USB CTRL	SC 30 USB ML	SC 60 USB ML
Features				
Single-sided headset	●		●	
Double-sided headset		●		●
Certified for Skype for Business			●	●
Optimized for major UC and softphone brands	●	●		



CC Series

For maximum productivity

Working in a busy contact center or a noisy, open office, you need a headset that delivers premium quality sound, and that's comfortable to wear all day. CC wired Series delivers powerful, accurate sound for excellent speech comprehension.

The ultra noise-cancelling microphone filters out background noise keeping your voice clear, so you'll be able to talk to your customers without raising your voice – and without disturbing your colleagues. Its durable construction makes it perfect for any type of office or professional communication.

- Sennheiser Voice Clarity for natural listening experiences*
- Ultra noise-cancelling microphone filters out ambient sounds for clearer speech
- 300° adjustable microphone boom for personalized microphone placement
- Wearing flexibility on right or left side
- Generous padding on the headband and ear pads for extra comfort
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line

	CC 510	CC 515	CC 515 IP	CC 520	CC 520 IP	CC 530	CC 540	CC 550	CC 550 IP
Features									
Single-sided headset	●	●	●			●			
Double-sided headset				●	●		●	●	●
Ear hook						●			
Large sized ear pads		●	●					●	●
Optimized for wideband sound			●		●				●

CC 510

- Single-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone

Art. no. 005357



CC 515 / CC 515 IP*

- Single-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Ultra noise-cancelling microphone

Art. no. 500215 (CC 515)
Art. no. 504015 (CC 515 IP)



CC 520 / CC 520 IP*

- Double-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone

Art. no. 005358 (CC 520)
Art. no. 504016 (CC 520 IP)



CC 530

- Single-sided wearing style
- Choose between ear hook and headband wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone

Art. no. 005359



CC 540

- Double-sided wearing style
- Easy Disconnect
- Ultra noise-cancelling microphone

Art. no. 005360



CC 550 / CC 550 IP*

- Double-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Ultra noise-cancelling microphone

Art. no. 005361 (CC 550)
Art. no. 504017 (CC 550 IP)



* IP variants – Optimized for wideband sound



SH Series

The true classic

If you value reliability, comfort and superb speech definition in any professional situation, our robust, all-purpose, SH Series headsets are ideal for longer conversations. Whether you're working in a contact center or at the reception desk of a large corporate office, the sound quality is so high you'll never have to raise your voice to be heard on the phone – and you'll make all your calls in comfort.

- Sennheiser Voice Clarity for natural listening experiences*
- 300° adjustable microphone boom for personalized microphone placement and wearing flexibility on right or left side
- ActiveGard® technology protects users against acoustic injury caused by sudden sound burst on the line

	SH 230	SH 230 IP	SH 250	SH 330	SH 330 IP	SH 335	SH 350	SH 350 IP
Features								
Single-sided headset	●	●		●	●	●		
Double-sided headset			●				●	●
Ear hook						●		
Large sized ear pads				●	●		●	●
Optimized for wideband sound	●				●			●

SH 230 / SH 230 IP*

- Single-sided wearing style
- Easy Disconnect
- Omni-directional microphone

Art. no. 500222 (SH 230)
Art. no. 504012 (SH 230 IP)



SH 250

- Double-sided wearing style
- Easy Disconnect
- Omni-directional microphone

Art. no. 500223 (SH 250)



SH 330 / SH 330 IP*

- Single-sided wearing style
- Easy Disconnect
- Supplied with large ear pad
- Noise-cancelling microphone

Art. no. 005354 (SH 330)
Art. no. 504013 (SH 330 IP)



SH 335

- Single-sided wearing style
- Choose between ear hook and headband wearing style
- Easy Disconnect
- Noise-cancelling microphone

Art. no. 500631 (SH 335)



SH 350 / SH 350 IP*

- Double-sided wearing style
- Easy Disconnect
- Supplied with large ear pads
- Noise-cancelling microphone

Art. no. 005356 (SH 350)
Art. no. 504014 (SH 350 IP)



MB 50

The MB 50 is a wired headset for business professionals using the mobile phone as primary communication tool demanding same sound experience and high performance on-the-go as in the office.

- Single-sided wearing style
- Noise-cancelling microphone
- Convenient call control for easy take/end of calls
- Compatible with latest smartphones of major mobile phone brands**

Art. no. 506097



* IP variants – optimized for wideband sound

** Please check headset compatibility guide for further information.

Accessories

Wired headsets

Easy Disconnect bottom cables for desk phones

The bottom cables are phone cables for the adaptation of different microphone sensitivities. They ensure that users of wired headsets get the best and most comfortable Sennheiser sound quality experience when connected to a desk phone. Easy Disconnect (ED) allows you to use any wired Sennheiser headset with a variety of desk phones. For further details please visit: www.sennheiser.com/headsetcompatibility



Easy Disconnect bottom cables for USB and mobile devices

Connect wired headsets with Easy Disconnect (ED) plug to a computer, smart phones or DECT handsets: USB-ED 01, CBB 01, CMB 01 CTRL and CCEL 19x. Check the individual device connections at the Headset Compatibility Guide on www.sennheiser.com/headsetcompatibility



USB ED 01:
Art. no. 506035

CMB 01 CTRL:
Art. no. 506090

USB-ED CC 01 – Easy Disconnect headset adapter cable for USB

USB headset adapter cable with in-line control unit and Easy Disconnect plug. Ideal for contact centers and hot-desking environments using UC clients/softphones, with frequent shifts. Compatible with Sennheiser Circle™ and Century™ headset variants with Easy Disconnect plug*

*Variants: Circle™ SC 230, SC 260 and Century™ SC 630, SC 660



USB-ED CC 01:
Art. no. 506478

USB-ED CC 01 MS – Easy Disconnect headset adapter cable for USB

USB headset adapter cable with in-line control unit and Easy Disconnect plug. Ideal for contact centers and hot-desking environments using Skype for Business, with frequent shifts. Certified for Skype for Business in combination with Sennheiser Circle™ and Circle™ headset variants with Easy Disconnect plug*

*Variants: Circle™ SC 230, SC 260 and Century™ SC 630, SC 660



USB-ED CC 01 MS:
Art. no. 506479

Accessories

Wired headsets

Training cables

The Y cables with three Easy Disconnect sockets (ATC 01 and ATC 02) are placed between a bottom cable and two headsets.

The Y cable allows a trainer to supervise the trainee during customer calls. Additionally, the Y cable ATC 02 allows the trainer to mute the microphone at any given time.



ATC 01:
Art. no. 500106

ATC 02:
Art. no. 502175

Security Cable Lock

The security cable lock safely attaches devices such as speakerphones, headsets and web cameras to tables in meeting rooms and to desks.

- Ensures that the speakerphone or headset remains where it was placed.
- Reduces risk of theft
- Discrete small design takes minimum table space
- Secures two devices simultaneously
- Choice of four fixing options



Art. no. 506491

UI 770 / UI 760 – Phone/PC switch box

- Dynamic volume control keeps incoming calls at the same sound level and prevents sudden noises
- Sound clarity system reduces background noise and enhances the caller's voice
- Easy switching option between handset and headset as well as between phone and PC use
- UI 770 is compatible with wideband headsets*
- UI 760 is compatible with narrowband headsets

* UI 770 do not comply with the Noise at Work EU Directive for narrowband headsets. In case of narrowband headset used together with UI 770 we recommend to use an EU limiter adapter (EU limiter switched off in UI 770).



Art. no. 504534

Fixation kit 01

The fixation kit ensures via a magnet holder that the call control unit stays in the same position on the desk. Suitable for SC 630 USB CTRL, SC 660 USB CTRL, SC 630 USB ML, SC 660 USB ML, SC 230 USB CTRL II, SC 260 USB CTRL II, SC 230 USB MS II and SC 260 USB MS II.



Art. no. 504594

Accessories

Wired headsets



HZP 34:
Art. no. 504560

HZP 36:
Art. no. 504562



Art. no. 504411



Art. no. 504412



HZP 46:
Art. no. 506512

HZP 47:
Art. no. 506513



HZP 32:
Art. no. 504550

HZP 33:
Art. no. 504551

HZP 34 and HZP 36

Leatherette ear pads (size L) for Century™ Series.

HZP 34 is a pack with 2 ear pads and HZP 36 is a pack with 26 ear pads.

HZP 30

Acoustic foam ear pads for Circle™ Series.

HZP 31

Acoustic foam ear pads with soft leatherette cover for Circle™ and Culture™ Series.

HZP 31 is a pack with 2 ear pads.

HZP 46 Black and HZP 47 Black

Large, leatherette ear pad covers and foam ear pads in black.

HZP 46 Black includes 2 pieces of ear pad covers and 2 pieces of foam ear pads.

HZP 47 Black includes 26 pieces of ear pad covers and 26 pieces of foam ear pads.

Suitable for Culture Plus Series.

HZP 32 and HZP 33

Foam ear pads for Culture™ Series.

HZP 32 is a pack with 2 ear pads and HZP 33 is a pack with 26 ear pads.

Accessories

Wireless headsets

CH 10 USB – Headset charger cable for DW Series

- Charges the DW Series' headsets directly without a charger stand to save even more space
- Flexible usage due to compact size



Art. no. 504365

CH 20 MB USB – Headset charger cable for MB Pro Series

- CH 20 MB USB headset charger (without stand) for Mobile Business Pro Series is designed as an alternative to base station charging.
- Flexible usage due to compact size



Art. no. 506040

MCH 7 – Multi-USB power source for CH 10 and CH 20

- Multi-USB power source
- Powers up to 7 Sennheiser CH 10 and CH 20 headset chargers simultaneously
- Charging time: 3 hours
- Works with the following Sennheiser power supplies:
UNI PS EU 01 (Art. no. 94707), UNI PS UK 01 (Art. no. 92892),
and UNI PS AUS 01 (Art. no. 520334).



Art. no. 504348

BTD 800 USB – USB dongle for MB Pro & PRESENCE™ Series

- BTD 800 USB is a small USB dongle for Bluetooth® telecommunication with Unified Communications platforms like Cisco, Avaya and IBM Sametime
- Without requiring any technical installation, the dongle provides your computer with a Bluetooth® connection to a PRESENCE™ or MB Pro headset.
- Sennheiser Voice Clarity – wideband sound for a natural listening experience
- High quality audio mode (A2DP) for enhanced listening to music
- Small size dongle – easy to carry in your pocket and stays discretely plugged in to the PC



Art. no. 504579

BTD 800 USB ML – USB dongle for MB Pro & PRESENCE™ Series

- BTD 800 USB ML is a small dongle for Bluetooth® telecommunication with Skype for Business.
- Without requiring any technical installation, the dongle provides your computer with a Bluetooth® connection to a PRESENCE™ or MB Pro headset.
- Sennheiser Voice Clarity – wideband sound for a natural listening experience
- High quality audio mode (A2DP) for enhanced listening to music
- Small size dongle – easy to carry in your pocket and stays discretely plugged in to the PC



Art. no. 504578

Accessories

Wireless headsets

HSL – Mechanical handset lifter

- Completes the wireless package when used with a Sennheiser wireless headset solution
- Enables you to conveniently answer calls and hang up again while away from your desk



Art. no. 500712

EHS solutions for desk phones

EHS (Electronic Hook Switch) is used together with wireless DECT headsets to give you the ability to answer and end calls while you are away from your desk.

EHS solutions are available for all major phone manufacturers, including Cisco, Avaya, Alcatel-Lucent, Polycom, Aastra, ShoreTel and SNOM. Please check the individual phone's possibilities for EHS at the Headset Compatibility Guide at www.sennheiser.com/headsetcompatibility

While EHS was intended for desk phones, it is also possible to connect your mobile phone to the DECT base stations instead of a desk phone. In this case, use CEHS-MB 01



CEHS-SN 01:
Art. no. 504101



CEHS-MB 01:
Art. no. 506033

CH 10 – Headset charger stand for DW Series

- Designed for desk sharing or shift work environments such as emergency centers or contact centers
- Charging time: Only 1½ hours with dedicated external power supply or 3 hours when connected to Sennheiser MCH 7 multi-USB power source
- Multiple mounting options: stand alone, cascaded or wall mounted, where space is limited
- Discreet and elegant in design, Sennheiser CH 10 matches the DW Series' modern style



Art. no. 504366

CH 20 MB – Headset charger stand for MB Pro Series

- CH 20 MB headset charger (with stand) for Mobile Business Pro Series is designed as an alternative to base station charging.
- Especially suitable for desk sharing or shift work environments such as emergency centers or contact centers.
- Charging time: 1½ hours with dedicated external power supply or 3 hours when connected to Sennheiser MCH 7 multi-USB power source



Art. no. 506039

USB Power Supply, EU/UK/US/AU

- The USB power supply is ideal for all users of Sennheiser Bluetooth® headsets and SP 20 Speakerphone.
- The USB power supply is delivered with multi-country plugs for EU, UK, US and AU.



Art. no. 506475



Accessories

Transport cases

Carry Case 02 – Protection while travelling or storing

- The Carry Case 02 is suitable for all Century™ Series, MB Pro Series and MB 50 headsets, but also fits existing SH Series and CC Series headsets.
- Attractive durable design with embossed Sennheiser logo and high quality materials
- Velcro fixed inlay holds headset in place for maximum protection
- Removable inlay gives more space if needed
- Separate zipped compartment for USB dongle, cables etc.
- Additional compartment with Velcro closure



Art. no. 506059

Pouch – Speakerphone Series

- Protection pouch for the Sennheiser Speakerphone Series
- Easy storage and protection of the speakerphone



Art. no. 506051

Carry Case – PRESENCE™ Series

- Protection case for the Sennheiser PRESENCE™ Series
- Easy storage and protection of the PRESENCE™ Mobile Series headset



Art. no. 504580

Carry bag/pouch – CB 01

- Suitable for Century™ Series, CC Series, SH Series, Circle™ Series, Culture™ Series and MB 50.



Art. no. 092818



Headset Comparison Guide

Headsets for DESK users

- = Yes
- = Option available with additional accessories
- (●) = Yes, if your device has a USB port

	DESK users																						
	SC 630	SC 632	SC 660	SC 662	SC 630 USB CTRL	SC 660 USB CTRL	SC 630 USB ML	SC 660 USB ML	SC 230	SC 232	SC 260	SC 262	SC 230 USB	SC 260 USB	SC 230 USB CTRL II	SC 260 USB CTRL II	SC 230 USB MS II	SC 260 USB MS II	SC 40 USB CTRL	SC 70 USB CTRL	SC 40 USB MS	SC 70 USB MS	
Environments																							
Low noise																							
Medium noise									●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
High noise	●	●	●	●	●	●	●	●															
Connectivity																							
Desk phone	●	●	●	●					●	●	●	●											
Softphone/PC	○		○		●	●	●	●	○		○		●	●	●	●	●	●	●	●	●	●	●
Mobile phone	○		○						○		○												
Tablet	○		○		(●)	(●)	(●)	(●)	○		○		(●)	(●)	(●)	(●)	(●)	(●)	(●)	(●)	(●)	(●)	(●)
Features																							
Wired	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wireless																							
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)*	○		○						○		○												
Omni-directional microphone																							
Noise-cancelling microphone									●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Ultra noise-cancelling microphone	●	●	●	●	●	●	●	●															
Call control unit					●	●	●	●							●	●	●	●	●	●	●	●	●
Wideband sound	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Narrowband sound																							
Software upgrade support					●	●	●	●					●	●	●	●	●	●	●	●	●	●	●
Wearing style																							
Single-sided headset	●	●			●		●		●	●			●		●		●		●		●		●
Double-sided headset			●	●		●		●			●	●		●		●		●		●		●	
Ear hook																							
Unified Communications																							
Certified for Skype for Business								●	●									●	●			●	●
Compatible with major UC and softphone brands					●	●							●	●	●	●			●	●			

* Noise At Work: The EU's "Noise At Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic Bursts and Sustained Noise.

- = Yes
- = Option available with additional accessories
- (●) = Yes, if your device has a USB port

	DESK users																					
	SC 30 USB CTRL	SC 60 USB CTRL	SC 30 USB ML	SC 60 USB ML	CC 510	CC 515	CC 515 IP	CC 520	CC 520 IP	CC 530	CC 540	CC 550	CC 550 IP	SH 230	SH 230 IP	SH 250	SH 330	SH 330 IP	SH 335	SH 350	SH 350 IP	
Environments																						
Low noise															●	●	●					
Medium noise	●	●	●	●													●	●	●	●	●	●
High noise					●	●	●	●	●	●	●	●	●									
Connectivity																						
Desk phone					●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Softphone/PC	●	●	●	●																		
Mobile phone																						
Tablet	(●)	(●)	(●)	(●)																		
Features																						
Wired	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wireless																						
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise At work (EC directive)*	●	●	●	●	○	○		○		○	○	○		○		○	○		○	○		
Omni-directional microphone														●	●	●						
Noise-cancelling microphone	●	●	●	●													●	●	●	●	●	●
Ultra noise-cancelling microphone					●	●	●	●	●	●	●	●	●									
Call control unit	●	●	●	●													●	●	●	●	●	●
Wideband sound	●	●	●	●			●		●			●			●			●				●
Narrowband sound					●	●		●		●	●	●		●		●	●		●	●		
Software upgrade support	●	●	●	●																		
Wearing style																						
Single-sided headset	●		●		●	●	●			●				●	●		●	●	●	●		
Double-sided headset		●		●				●	●		●	●	●			●					●	●
Ear hook										●										●		
Unified Communications																						
Certified for Skype for Business			●	●																		
Compatible with major UC and softphone brands	●	●																				

Do you need help choosing a headset and related products, or need assistance setting up your headset? If so, please visit: www.sennheiser.com/headsetcompatibility.

All Sennheiser Communications headsets are covered by a 2-year international warranty for maximum peace of mind.



Headset Comparison Guide

Headsets for OFFICE users

- = Yes
- = Option available with additional accessories

	OFFICE users																		
	DW Office	DW Office ML	DW Office PHONE	DW Office USB	DW Office USB ML	DW Pro 1	DW Pro 1 ML	DW Pro 1 PHONE	DW Pro 1 USB	DW Pro 1 USB ML	DW Pro 2	DW Pro 2 ML	DW Pro 2 PHONE	DW Pro 2 USB	DW Pro 2 USB ML	D 10 Phone	D 10 USB	D 10 USB ML	
Environments																			
Low noise																			
Medium noise	●	●	●	●	●												●	●	●
High noise						●	●	●	●	●	●	●	●	●	●				
Connectivity																			
Desk phone	●	●	●			●	●	●			●	●	●			●			
Softphone/PC	●	●		●	●	●	●		●	●	●	●		●	●		●	●	
Mobile phone																			
Tablet																			
Features																			
Wired																			
Wireless	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Conferencing	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Noise-cancelling microphone	●	●	●	●	●												●	●	●
Ultra noise-cancelling microphone						●	●	●	●	●	●	●	●	●	●				
Multimedia & music listening																			
SpeakFocus™ Technology																			
WindSafe™ Technology																			
Room Experience™ Technology																			
Software upgrade support	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Wearing style																			
Single-sided headset	●	●	●	●	●	●	●	●	●	●						●	●	●	
Double-sided headset											●	●	●	●	●				
Ear hook	●	●	●	●	●											●	●	●	
2-in-1 wearing style	●	●	●	●	●											●	●	●	
Unified Communications																			
Certified for Skype for Business		●			●		●		●		●		●		●				●
Compatible with major UC and softphone brands	●			●	●			●	●		●		●		●		●		●

* Noise At Work: The EU's "Noise At Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic Bursts and Sustained Noise.



Headset Comparison Guide

Headsets for FIELD users

	OFFICE & FIELD users				FIELD users					
	MB Pro 1 UC	MB Pro 2 UC	MB Pro 1 UC ML	MB Pro 2 UC ML	PRESENCE UC	PRESENCE UC ML	MB Pro 1	MB Pro 2	PRESENCE BUSINESS	MB 50
Environments										
Low noise										
Medium noise					●	●			●	●
High noise	●	●	●	●			●	●		
Connectivity										
Desk phone										
Softphone/PC	●	●	●	●	●	●			●	
Mobile phone	●	●	●	●	●	●	●	●	●	●
Tablet	●	●	●	●	●	●	●	●	●	●
Features										
Wired										●
Wireless	●	●	●	●	●	●	●	●	●	●
Conferencing										
ActiveGard® Technology	●	●	●	●	●	●	●	●	●	●
Noise At Work (EC directive)										
Noise-cancelling microphone					●	●			●	●
Ultra noise-cancelling microphone	●	●	●	●			●	●		
Multimedia & music listening	●	●	●	●	●	●	●	●	●	●
SpeakFocus™ Technology					●	●			●	
WindSafe™ Technology					●	●			●	
Room Experience™ Technology		●		●				●		
Software upgrade support	●	●	●	●	●	●	●	●	●	●
Wearing style										
Single-sided headset	●		●		●	●	●		●	●
Double-sided headset		●		●				●		
Ear hook					●	●			●	
2-in-1 wearing style					●	●			●	
Unified Communications										
Certified for Skype for Business			●	●		●				
Compatible with major UC and softphone brands	●	●			●					

- = Yes
- = Option available with additional accessories

Sennheiser Speakerphone Series

In addition to headsets you can choose speakerphones for your conference calls. Please see page 38.

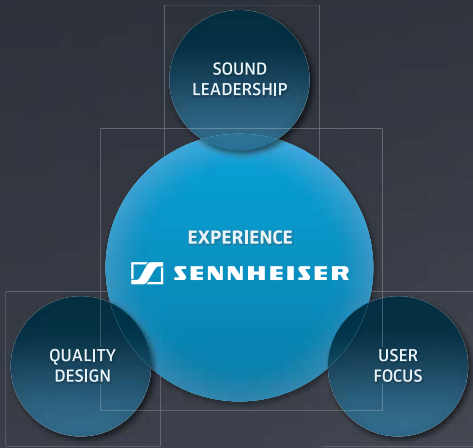
Compatibility

Sennheiser Headset Compatibility Guide is a tool to help you find Sennheiser solutions (headsets and/or connectors) that works with your device(s).

Please visit: www.sennheiser.com/headsetcompatibility

Warranty

All Sennheiser Communications headsets are covered by a 2-year international warranty for maximum peace of mind.



Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of Sennheiser sound leadership, quality design and build – and a focus on real life usability – give the best performance possible in offices, contact centers and Unified Communications environments.

Please visit us at: www.sennheiser.com/cco



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications' wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

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