

# Call Tracker

## 4 or 8 Line Stand-Alone or Networked Call Recorder

# No PC Required!

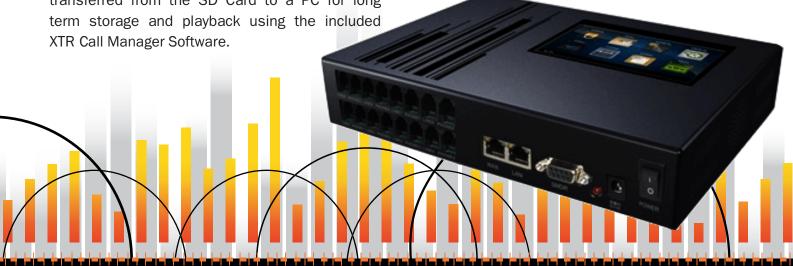
The Call Tracker from Intelligent Recording compact, stand-alone provides а **Recording solution** for those wanting full-time recording on up to 8 lines without the need for a host PC. It's the perfect solution for a single location business for multi-location or businesses wanting to record branch locations, yet store and manage calls centrally when used with the optional Call Tracker Network Server Synch Software.

In **Stand-Alone Mode** the Call Tracker is connected to up to 8 Analog lines and records and stores all calls on the built-in SD card. The device comes standard with an 8 Gb SD card allowing over 500 hours of storage. The calls can be reviewed and played on the Call Tracker or transferred from the SD Card to a PC for long term storage and playback using the included

In single-site **Networked Mode** the Call Tracker will record up to 8 Analog lines and record and store the calls on the built-in SD Card. When connected to the customer network via the built-in RJ45 Ethernet port, calls can be reviewed, played and transferred to a PC for long-term storage and playback with the included Call Tracker Management Software.

Setup and programming is simple using the easy to follow touch-screen display programming interface.

For **Multi-Location** companies, the Call Tracker will forward recorded calls to a centralized server location, allowing for centralized playback and management of calls.



# **Management Software**

### Call Tracker Manager

The Call Tracker comes with Call Tracker Manager Software that allows you to interface to the Call Tracker via your Local Area Network and review the calls stored on the Call Tracker. Calls can be played directly from the Manager Software or transferred to your PC for storage and review with the included XTR Call Manager software.



### **Key Features**

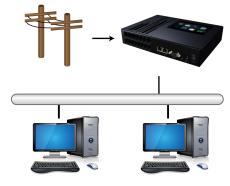
- > Live Call Monitor
- > Caller ID
- > SMDR Integration
- > Optional Auto-Announcement Greeting
- > Start/Stop Recording Using DTMF Controls
- > Manager Alert of Calls In or Out to Specific Phone Numbers
- > Track unanswered calls, ring times and line status
- > Power Status & device tampering reporting
- > Upgrade system firmware remotely

# Branch Office Locations Call Tracker Multi-Location Headquarters Location Call Tracker Server Software Installed on Host PC Recordings from Branch Offices Accessed using Call Manager or Reporter Pro Admin Software

### **Call Tracker** Stand-Alone Mode



### **Call Tracker** Networked Mode



Calls can be listened to and managed from PCs connected to LAN

### **Contact us**

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