

Operating instructions

(en)

Professional answering machine  
with caller ID and message transfer

**tiptel 333**



**tiptel**



# Contents

<b>Contents</b> .....	<b>3</b>
<b>Safety notices</b> .....	<b>4</b>
<b>Controls</b> .....	<b>5</b>
<b>Assignment of keys</b> .....	<b>6</b>
<b>Service</b> .....	<b>8</b>
Scope of delivery .....	8
Setting up .....	8
Connecting .....	8
<b>Announcements</b> .....	<b>11</b>
General .....	11
Examples of announcements .....	11
Recording an announcement .....	12
Checking announcements .....	13
Deleting announcements .....	13
<b>Switching on and off</b> .....	<b>14</b>
<b>Playing back and deleting messages</b> .....	<b>16</b>
Playing back new messages .....	16
Playing back all messages .....	16
Playing back specific messages .....	17
Replaying .....	17
Pausing playback .....	17
Search (Skip) .....	18
Deleting individual messages .....	18
Deleting all messages .....	18
<b>Two-way conversation recording / Personal information (dictation)</b> .....	<b>19</b>
Two-way conversation recording of telephone calls .....	19
Personal information (dictation) .....	20
<b>Message transfer</b> .....	<b>21</b>
Setting the destination number .....	21
Activating the message transfer .....	22

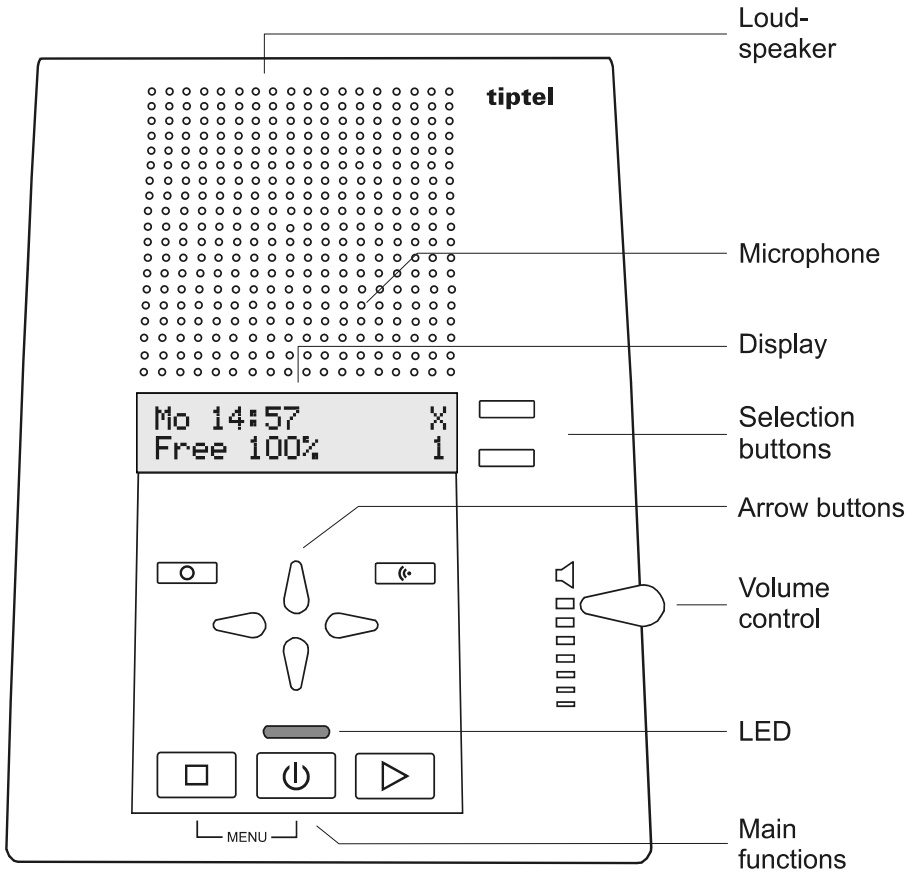
<b>Call list</b> .....	<b>23</b>
General .....	23
Browsing the call list .....	23
Call back from the call list .....	24
<b>Message function</b> .....	<b>25</b>
<b>Absent-subscriber-manager</b> .....	<b>26</b>
<b>Remote operation</b> .....	<b>28</b>
Remote access.....	28
Remote operating functions.....	29
Switching on the device remotely.....	31
<b>Settings</b> .....	<b>32</b>
Setup options (functions).....	32
Setup menu .....	34
<b>Appendix</b> .....	<b>35</b>
Service .....	35
Guarantee.....	35
CE sign .....	36
Ecological information .....	37
Troubleshooting .....	37
Default setting .....	39
Technical specifications.....	40
<b>Index</b> .....	<b>41</b>

## Safety notices

Please read the following notices very closely before setting up, connecting and operating the tiptel 333:

- Only connect the connection cables to sockets designated for this use.
- Install the connection cables in a safe manner. Connected cables must not be subjected to excessive mechanical stress.
- Do not set up the device in the immediate proximity of electrical interferences.
- Only connect accessories which are permitted with this device.
- Never open up the device yourself. Do not allow the plug contacts to touch sharp or metallic objects.
- Only clean the tiptel 333 with a soft, moist cloth. Do not use chemicals or abrasive cleaners.
- Protect the device from damp, dust, liquids and vapours.
- Do not expose the device to direct sunlight.
- Do not use the device in explosion-prone environments.
- Only use the original power supply unit and the original telephone connection cable.
- The wall socket that you use must be located close to this device and easy to access.

# Controls



## Assignment of keys

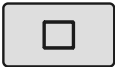


**Playback:** Starts the playback of new messages which you have not yet listened to. Press and hold Playback to repeat the last 3 seconds of the message.



2 secs

**Playback:** Press for 2 seconds. Starts playback of all messages. Playback will begin with the oldest message and will end with the newest one.



**Stop:** Stops the current function, also serves to confirm settings.



**On/Off:** Switches the answering machine's functions on or off.



**Announcement:** Press briefly to start playback of your current announcement. Press and hold to start recording a new announcement.



**Record:** Starts recording a dictation of personal information.



**Control (up):** Opens the list of messages and serves to navigate and set up in the setup menu.



**Control (down):** Opens the caller list and serves to navigate and set up in the setup menu.



**Control (left):** Moves the cursor to the left. Press during playback to repeat the current message. Press twice in quick succession to switch to the previous message during playback.



**Control (right):** Moves the cursor to the right. Press during playback to skip to the next message.

## Assignment of keys

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**Select:** Press this key to select input fields and functions which appear in the display next to the corresponding key.

---



and



**Stop** and **On/Off** pressed at the same time: Opens the setup menu.

---



and



**On/Off** and **Playback** pressed at the same time: Activates or deactivates the message transfer function.

---



2 secs

**On/Off** pressed for 2 seconds: Opens the set-up menu of the absent-subscriber-manager.

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# Service

## Scope of delivery

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Included in the packaging of your tiptel 333 are:

- tiptel 333
- Connection cables
- Adaptor (not in all countries)
- Power supply unit 5V / 1A / DC
- Operating instructions

## Setting up

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Your tiptel 333 is manufactured intended for normal conditions of use. Solvents in furniture lacquers, wood oils and paint preservatives may corrode the bases of the device. Bases altered in this way may then leave stains on furniture.

Therefore always use a non-slipping base, especially with new or recently treated furniture.

## Connecting

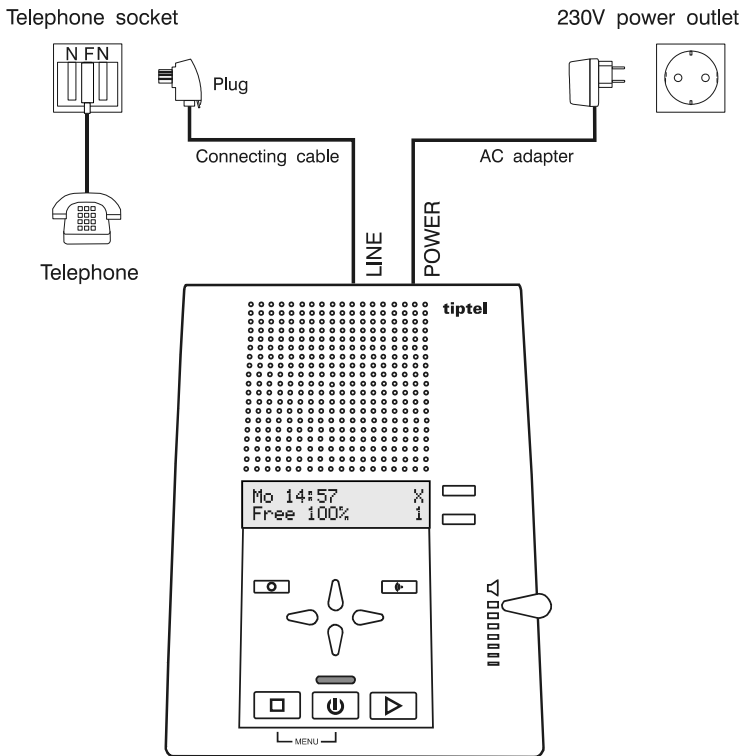
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You must attach all necessary cables before you can start using your tiptel 333. The device offers two different connection options, depending on whether you are using a socket with several slots or just one.

- ☞ When you switch on the device for the first time, you will be invited to choose your language. Press the Select key until your language appears. Now press the Stop key to confirm your choice of language.

## Socket with several slots

- 1 Plug the existing telephone into the socket (slot F).
- 2 Insert the power supply unit with the small connector into the POWER jack and then insert the power supply unit into a 230V wall socket.
- 3 Insert the TAE adaptor into the free end of the connection cable.
- 4 Insert the second free end of the connection cable into the LINE jack, and insert the TAE adaptor into the socket (slot N).

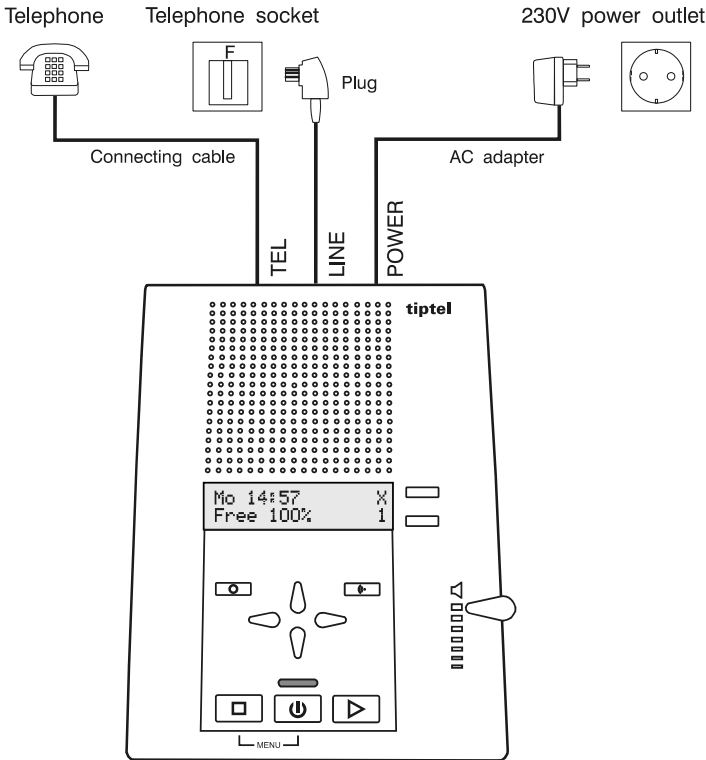


☞ In Austria, slot F corresponds to this symbol: ☎ and slot N corresponds to this symbol: △. Use the enclosed TST adaptor in place of the TAE adaptor.

☞ In Switzerland, a T+T83 A12 socket should be used, into which you should insert the enclosed T+T connection cable. If required, use an A6 adaptor in place of an A12 adaptor.

## Socket with only one slot

- 1 Insert the power supply unit with the small connector into the POWER jack and then insert the power supply unit into a 230V wall socket.
- 2 Disconnect the existing telephone cable from the telephone and insert the freed-up connector into the LINE jack.
- 3 Insert the connection cable provided into the telephone with one connector and insert the other connector into the TEL jack.



This connection option is recommended on the assumption that the telephone's connections are a normal pair of telephone cable connections. This is the case if the telephone complies with Regulations TBR21 or ETSI ES 203 021. In the event that the "earth" and "alarm" contacts are used on your telephone socket, you must exclusively use a two-core telephone cable.

# Announcements

## General

---

Your tiptel 333 allows you to make two different announcements (announcement 1 - 3) and also has a built-in internal announcement (message 4). You can toggle between announcements using the lower Select key. Announcement 4 cannot be altered. An announcement can be between two seconds and three minutes long.

There are two different types of announcements: recordable and non-recordable announcements. With a recordable announcement, the caller can leave a message after hearing your announcement. With a non-recordable announcement, the caller is simply informed that you are unavailable and is not able to leave a message.

## Examples of announcements

---

### Recordable announcement

Hello, you've reached Kevin Seconds in .... I'm out of the office at the moment and will be back at about ... You can reach me personally between ... and ... on [number]. Otherwise, simply leave your name and number and I will return your call. Please leave a message after the tone.

### Non-recordable announcement

Hello, this is Steve Youth, sales representative for [company] in ... My office is temporarily closed due to staff sickness, for the holidays etc. Please call my colleague Mr. ... in ... on [number]. He will be able to assist you. Thank you for your call. Goodbye.

## Recording an announcement

Recording 0:27  
Announcement 1



Press Select to choose your desired announcement.

The announcement will appear at the bottom-right of the display.



Press and hold Announcement.

Wait until you hear a short beep. Then "Recording.." will appear on the display.



Start speaking (speak into the microphone from a distance of about 15 cm).

The display will indicate how many minutes and seconds you have been speaking for.



To pause the recording, release the Announcement key.

"Recordable" and "Non-recordable" will appear on the display.

Answer mode.....  
Answer only mode



To continue recording, press and hold Announcement once more.

Recording will continue.



To cancel the recording, press Stop.

The recording will be deleted.



Use the Select key next to the corresponding line to choose whether you want the announcement mode to be recordable or not.

Recording is complete and the announcement will play again for you to check. You will hear one beep at the end of a recordable announcement. You will hear two beeps at the end of a non-recordable announcement.

- ☞ If you record announcement 3 as a non-recordable message, your tiptel 333 will automatically switch to this message if the recording memory is full.

## Checking announcements

---



Playback 0:14 X  
Announcement 1



Press Select to choose your desired announcement.

The announcement will appear at the bottom-right of the display.



Press Announcement briefly.

Your announcement will play back. On the display will appear the word Playback, the time you have already listened to the message and the sequence number of the announcement.

You can set the volume by using the volume controls.

## Deleting announcements

---



Press the Select key next to the delete symbol during playback.

The current announcement will be deleted.

## Switching on and off

- ☞ Make sure there is enough recording memory available. You can delete all messages or individual ones, when necessary.

Calls	07	X
Messages	05	1



Press Select to choose your desired announcement.

The announcement will appear at the bottom-right of the display.



To switch on: Press On/Off.

The LED will light up. With a non-recordable announcement, two lines will appear, representing the number of messages. The number of calls you have received will flash while the answering machine is dealing with the call.

If the caller's phone number is known, the display will change and the caller's number will appear on it for the duration of the call.

You can set the volume by using the volume control.

You can then listen to incoming messages. You can lift the receiver any time while the message is recording to talk the person calling you. The LED will flash if there are any new messages.



To switch off: Press On/Off once more.

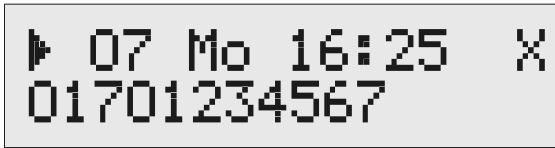
No further calls will be answered. The display will return to the default mode. The LED will flash for as long as there are messages which have not yet been listened to.



If the recording memory is full, your tiptel 333 will automatically switch to announcement 3 if this is a non-recordable announcement. Otherwise, the device will automatically switch off and will not answer any further calls.



## Playing back and deleting messages



### Playing back new messages

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Press Playback.

Playback of new messages which you have not yet listened to will begin. The message's sequence number and the phone number of the caller of the current message will appear on the display. At the end of each message, you will be informed of the date and time that the call was made.

You can set the volume by using the slide control.

### Playing back all messages

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2 secs

Press Playback for 2 seconds.

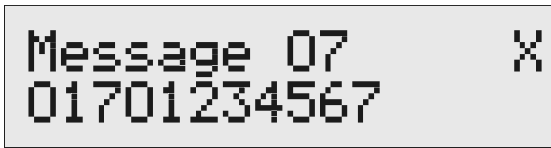
Playback will begin at the first message.



If the phone number of the caller has been transmitted you can directly return the call from the mailbox. Please press the selection key next to the phone number.

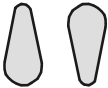
## Playing back specific messages

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Press Control (up).

The list of messages will open.



Search for the message that you want to play back with the Control keys (up/down).



To play back the chosen message: Press Playback.

Playback will begin.



You can also open the list of messages from the menu.

## Replaying

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Press Playback during playback.

The last 3 seconds will replay.

## Pausing playback

---



Press Stop.

Playback will be paused.



Press Playback.

Playback will resume.

## Search (Skip)

---



Press the Control keys (left/right) during playback.

The current message will be repeated or skipped.

## Deleting individual messages

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Press the Select key next to the delete symbol during playback.

The current message will be deleted. All following messages will be automatically re-numbered and move up one place.

## Deleting all messages

---



Press Stop.

The display will show default or on-state mode.



2 secs

Press the Control key next to the delete symbol for 2 seconds.

All messages will be deleted.

## Two-way conversation recording / Personal information (dictation)

### Two-way conversation recording of telephone calls

---

You have the option to record important conversations. A record must have a duration of 2 seconds at a minimum.



00:01:59 time  
02102123456

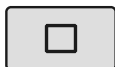


Press the Record key during a telephone conversation.

The device starts recording. The display shows “Monitoring”.



00:01:59 time  
Monitoring



To end the recording, press Stop or replace the handset.

The display resumes the idle state. If the device was previously in on-state mode, the message counter will increase by one.



A two-line recording is stored as any other recording (incoming or outgoing message) and can be played back at any time.

## Personal information (dictation)

You can record your personal information into the in-built microphone. A recording must be at least 2 seconds long.



Press Record.

Wait until you hear a short beep. Then "Recording" will appear on the display.



Start speaking (speak into the microphone from a distance of about 15 cm).

The display will show how many minutes and seconds you have been speaking for.



To end the recording, press Stop.

Recording will finish. The LED will flash to indicate a new message. If the device was previously in on-state mode, the message counter will increase by one.



You can also record personal information in on-state mode. Other people can then access this information with the remote access code.

## Message transfer

In the answering mode with activated message transfer, your tiptel 333 dials a pre-programmed destination phone number after a new message has been recorded. When the handset of the programmed destination number is picked up, the following announcement will be heard:

“Automatic call, ... please perform a remote interrogation. ...  
I repeat, ...automatic call, ... please perform a remote interrogation.  
... The unit disconnects now. Good bye.”

During the announcement, there is the option to start the remote interrogation of the recorded message(s). If the destination number is busy, the device will redial the number up to three times every three minutes.

## Setting the destination number

---

Please enter the destination number as described in the chapter “Settings”.

For telephone systems, the following special characters are available:

P = 3 seconds pause / wait for dialling tone  
i = internal (within telephone systems)  
F = flash (short, 90 ms)  
H = hook-flash (long, 240 ms)

If you use a telephone system, the exchange identification code is automatically dialled before each telephone number (see chapter “Settings / Exchange identification code“). In order to avoid this for internal extension numbers, you need to dial “i” before any internal destination number.

Examples:

**subscriber's main station**

normal subscriber	02102123456
mobile phone	01701234567

**telephone systems**

from extension to extension	i 269
to the public exchange (exchange identification code has been set)	02102123456
to the public exchange (no exchange identification code has been set)	0 P 02102123456

## Activating the message transfer



and



Press On/Off and Playback at the same time to activate the message transfer.

The display shows the symbol (double arrow) for message transfer.



and



Press On/Off and Playback at the same time to deactivate the message transfer again.

The symbol for message transfer (double arrow) disappears.



During the transfer of a message, the symbol for message transfer (double arrow) blinks.

# Call list

## General

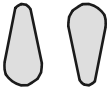
The last 30 incoming calls together with information about the date and time of the calls are stored in the call list. If the caller's telephone number has been transmitted during a call, it is displayed in addition. You have the option to dial any telephone number from the call list directly by just pressing a button. Individual entries from the list or even the entire list can be deleted.

## Browsing the call list



Press the Control key (up).

The display will show the newest entry in the call list.



You can browse through the whole list using the Control keys (up/down).

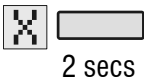
If a name is available to the external caller's number then the name will be shown on the display instead of the phone number.

```
Mo 14:57 18 X
02102884422
```



Press the Select key next to the delete symbol to delete an entry.

The entry will be deleted.



To delete the entire call list, press the Control key next to the delete symbol for 2 seconds.

The entire call list will be deleted.



To go out of the list, press Stop.

The display switches back to its initial status.



## Call back from the call list



Browse through the list and select the desired entry (see “Browse through the call list”).



Press the Select key next to the desired telephone number.

The telephone number is being dialed. You can listen to the dialling process via the integrated loudspeaker.

Pick up handset!  
02102123456



After the dialling process, the call can be taken over by picking up the handset.

The display shows a stop watch indicating the duration of the call.

00:01:59 time  
02102123456



The handset may not be picked up during the dialling process, as otherwise errors might occur.

## Message function

The message function allows a caller who knows the message code to leave a message, even when your tiptel 333 is set to play a non-recordable announcement. When your tiptel 333 is set to play a recordable announcement, the message function gives the caller the possibility to skip the announcement.

Instructions on how to configure your message code can be found in the "Settings" section.



Call your tiptel 333 from another phone.

You will hear the announcement.



Start input by pressing the Star key.

The announcement will stop.



Enter the message code with the telephone keypad. If you make a mistake, you can go back using the Star key, and start again.

An electronic voice confirms every single digit.



To accept the code that you have entered, press the Hash key.

The device will then prompt you to speak. If an incorrect code has been entered, your tiptel 333 will switch off immediately.



Leave your message and finally replace the receiver.



The telephone from which you use the message function must be set up for tone dialling (MFV).

## Absent-subscriber-manager

If you have to leave your office for a short time, e. g. to attend in a meeting, your tiptel 333 can inform callers in your absence at which time you will be available again. In this case, the caller can hear the following message:

“Hello, and thanks for calling. Please call back at .... I repeat ... Thank you, the unit disconnects now, good bye.”

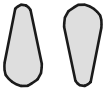
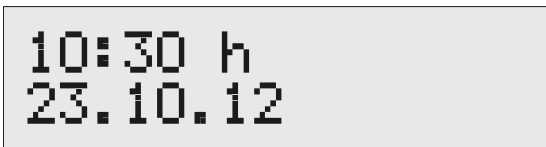
After the set time has expired, your tiptel 333 automatically switches this message off.



2s

Press Answering mode for 2 seconds.

The display changes and indicates the current time and date. The hours blink.



Use the Control keys (up/down) to set the requested time.

The display indicates the absence time which should be announced.



Press the Control keys (left/right) changes between the entry positions.



By means of the Select key next to the date, it is possible to switch to the entry field to modify the date.

The day blinks.

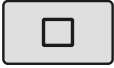


Use the Control keys (up/down) to set the requested date.

If the date is modified, also day and month will be announced.



Press the Control keys  
(left/right) changes between  
the entry positions.



Press Stop.

Now, the setting is terminated,  
the LED lights up and the display  
indicates the absence time.  
Incoming calls will be informed  
with the absence announcement.

```
Absent until  
Mo 22.10 10:30
```

## Remote operation

You can operate your tiptel 333 remotely from anywhere in the world using the numeric keys on a touch tone (MFV) telephone. For this you will need your personal remote access code. Instructions on how to individually configure the remote access code can be found in the "Settings" section.

### Remote access



Call your tiptel 333 from another phone.

You will hear the current announcement.



Start input by pressing the Star key.

The announcement will stop.



Enter the remote access code using the telephone keypad. If you make a mistake, you can go back using the Star key, and start again.

An electronic voice confirms every single digit.



To confirm the code that you have entered, press the Hash key.

When the correct code is entered, a voice prompt on your tiptel 333 will confirm this. If an incorrect code is entered, the device will disconnect.



Start your desired function by entering the corresponding digit.

If there are any new messages, playback will start automatically.




When you have finished your desired function, press "8".

The current function will end.






You can stop the remote access by pressing the Star key followed by the Hash key.

-  If 180 seconds have passed since the last key input, a voice on your tiptel 333 will say "please confirm", to check if you are still on the line. You must answer this confirmation request by pressing any key (e.g. "8") within 8 seconds, otherwise the device will disconnect.

## Remote operating functions

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### Message playback function

- |   |  |   |
|---|--|---|
| <b>3</b>  | <b>Play back all messages</b><br>Press "3".  | Playback will begin at the first message.   |
| <b>2</b>  | <b>Play back new messages</b><br>Press "2".  | Playback of the new messages which you have not yet listened to will begin.                 |
| <b>5</b>           | <b>Replay</b><br>Press "5" during playback<br>.                                      | The last 3 seconds will replay.   |
| <b>8</b>  | <b>Pause playback</b><br>Press "8".  | Playback will be paused.  |
| <b>5</b>  | <b>Continue playback</b><br>Press "5".   | Playback will continue from the place where you paused (e.g. after a confirmation request). |
| <b>4</b> <b>6</b>  | <b>Search (Skip)</b><br>During playback, press "4" to go back or "6" to go forwards. | The current message will stop and will replay or skip to the next one.                      |
| <b>7</b>         | <b>Delete current message</b><br>Press "7" during playback.                          | The current message will be deleted.  |
| <b>*</b> <b>7</b>   | <b>Delete all messages</b><br>Press "*" then "7".                                    | All messages will be deleted.   |

## Two-way communication function

- 1**      **Room monitoring/Intercom**  
Press "1".

The microphone will switch on, and you will hear what is happening near the tiptel 333.
- 1**      Press "1" once more.

The device will switch off the room monitoring function. You will hear anyone present near the tiptel 333 over the loudspeaker.

## Programme switching function

- 7**      **Changing to another announcement**
- 1 ... 3**      Press "7" then "1" ... "4", depending on which announcement you would like to switch to.

The announcement selected will play for you to check and confirm. The device will play this message for the next caller.

## Altering your announcement

- 9**      **Altering your announcement**
- 1 ... 2**      Press "9" then "1" ... "3", depending on which announcement you would like to change.

Your tiptel 333 will prompt you to speak.



Record the message.

- 8**      For a recordable personalised message: Press "8" after you have finished speaking.

Your message will play back for you to check. At the end, you will hear one single beep.

or

- #**      For a non-recordable announcement: Press "#" after you have finished speaking.

Your message will play back for you to check. At the end, you will hear two beeps.

## Switching off the device remotely



### Switching off the device

Press "\*" then "0".

Your tiptel 333 will disconnect and will not accept any further incoming calls.

## Switching on the device remotely

---



Call your tiptel 333 from another phone.

After 50 seconds, you will hear a beep.



Enter the remote access code using the telephone keypad. Start your keypad entry with "\*" and confirm it with "#".

Your message will play back for you to check. The device can now be operated remotely (e.g. to record a new announcement). After you have left the remote operation mode, your tiptel 333 will be switched on and will accept incoming calls.



# Settings

## Setup options (functions)

---

- Messages** ..... Opens the list of messages.
- Language** ..... German, English, French, Italian or Dutch.
- Time** ..... Here you can re-configure the time.
- Date** ..... Here you can re-configure the date (day, month, year).
- Talking clock** ..... Yes or No. If you choose "Yes", you will hear the date and time at the end of every message.
- Network clock** ..... Yes or No. If your telephone network or telecommunications system broadcasts the time, you can incorporate this time into the internal clock (the year will not be saved and must be set manually).
- Message length** ..... Between 1 and 5 minutes, or indefinite. Here you can restrict the length of a caller's message.
- Listen live** ..... Yes or No. You can decide whether or not you want to be able to hear messages as they are being recorded.
- Rings** ..... Between 1 and 9 rings. Here you can set the number of times your phone rings before it diverts the call to the answering machine.
- Remote access code** ... The remote access code is a 1 to 4-digit number from 0 to 9999. Switch off the remote access by setting the code to " - ".

**Remote access** ..... Yes or No. If you choose "Yes" and there are new messages, your tiptel 333 will answer a call after one ring (regardless of how you have configured the answering machine). If there are no new messages, the device will only answer a call after the set amount of rings. So you will know if there are any new messages even before the call is answered.

**Message code** ..... The message code is a 1 to 4-digit number from 0 to 9999. Switch off the message function by setting the code to " - ".

**Exchange identification code** ..... Here, you enter the identification code (only for telephone systems) to access the public telephone network (e. g. 0). This number will then always be dialled automatically before the telephone number. The code " - " is used to turn this function off.

**Contrast**..... The display has 15 contrast levels.

**Destination number** ..... Here, you enter the phone number for the message transfer (for example your mobile number). A set number can be deleted by pressing the selection button next to "X".

**Basic setting** ..... If you answer "Yes" to the confirmation message, the device will return to the default setting. All announcements and settings will be deleted.

## Setup menu



Recordings  
Language (UK) \*



and



Press Stop and On/Off together:

The setup menu will appear on the display.



Search for the desired setup option using the Control keys (up/down).

All setting sub-sections will appear on the display.

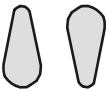


or



Press the Select key next to the setting you would like to change until the desired setting appears on the display.

The display will show the current setting.



If you are required to enter digits, press the Select key next to the corresponding line.

The cursor will blink. Move the cursor a few times and the previous setting will be deactivated.



Change the setting using the Control keys (up/down).

The display will count up or down.



With multi-digit settings, use the Control keys (left/right) to move the cursor to the desired place.

The cursor will blink at the desired place.



To finish the digit entry, press the Select key once more, next to the corresponding line.

The cursor will stop blinking.

To finish inputting, press Stop several times.

The display will return to the original state.

# Appendix

## Service

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You have purchased a modern product of Tiptel. The highly modern production ensures consistently high quality. The production is certified according to DIN EN ISO 9001.

If, however, problems occur or you have questions regarding the operation of our devices, please contact your local dealer.

## Guarantee

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Please contact your local dealer or importer for details about guarantee claims for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device.

Tiptel grants a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

If the subsequent performance fails, the purchaser can either demand a reduction of the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable materials (e.g. batteries) or defects that only slightly impair the value or the usability of the device.

Claims for damage caused by transport shall be asserted to the delivery company.

Notes on settlement:

Repairs can only be conducted by the Tiptel Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the device. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of Tiptel, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant Tiptel subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

## **CE sign**

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This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

Tiptel hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.

Further details on the declaration of conformity can be found under the following internet address: <http://www.tiptel.com>

## Ecological information

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During the normal use of the telephone you will not have any contact to substances damaging to your health. The device is not battery-operated. The plastics used for manufacturing this device exclusively consist of partially recycled granules. The packaging materials do not consist of plastics but of partially recycled cardboard and paper.

If you do not have further use of your Tiptel device, Tiptel will take back the device without any charge. The device will be properly taken to pieces for recycling.

## Troubleshooting

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The device cannot function during a power failure. The internal clock will pause, all other settings will however be saved. So when the power supply is restored your settings will be available again. All you have to do is to reset the clock.

In the case of any errors please try first of all to narrow down the cause and rectify the problem with the aid of the following table.

<b>Problem</b>	<b>Possible cause</b>	<b>Solution/recommendation</b>
No display	The device is not plugged in.	Check all cables and plug connections. Perhaps try another wall socket.
Display too light or dark.	Contrast misaligned.	Set the contrast.
No tone	The volume is set to zero.	Turn the volume up.
Announcement number flashing	No announcement recorded.	Record a announcement.
No calls are coming in	Device not switched on.	Switch on the device.

## Appendix

No answer with telecommunications system	Telecommunications system has no signal.	Check the telecommunications system's programming.
Buzzing or other disturbance during playback	Interference from e.g. cordless telephones, monitors etc.	Change the installation location.
No incoming messages are recorded	The device is set to a non-recordable announcement.	Change announcement setting or record a new one.
No incoming calls, connected telephone not working	Incorrect connection cable, sockets incorrectly wired.	Only use original cables to check that the sockets are working (you may wish to call in a technician).
No caller ID with incoming call	Your network provider or telecommunications system does not support this function or the function is not activated. The caller has hidden his number or has an x-directory number. The call is from a public telephone.	Ask your network provider or telecommunications system manufacturer if the function is available or if it must be activated.
Wrong or no connection when operated with a telephone system.	You have not entered the exchange identification code, the telephone system does not support tone dialling.	Enter exchange identification code.

## Default setting

You will see the tiptel 333's factory settings in the following list. You can change these pre-sets individually. You can return to the default setting at any time by going to the setup menu and selecting "basic setting".

Language	(E)
Talking clock	Yes
Network clock	No
Message length	2 mins
Listen live	Yes
Number of rings before diverting to answering machine	2
Remote access code	-
Remote access	No
Message code	-
Exchange identification code (telephone systems)	-
Display contrast (middle)	8
Message transfer	Off
Destination number for message transfer	-
Announcement	4 (fixed text)
On/off-state (when accepting calls)	Off



## Technical specifications

<b>Dimensions (W x H x D)</b>	
tiptel 333	140 x 50 x 210 mm
Power supply unit	25 x 50 x 65 mm
<b>Weight</b>	
tiptel 333	350 g
Power supply unit	80 g
<b>Operating voltage</b>	
Power supply unit	100-240 V, 50/60 Hz
Power consumption in stand-by	less than 1 W
<b>Ambient temperature</b>	0 – 40 °C
<b>announcements</b>	
Number of announcements	4
Length of announcement	2 secs - 3 mins
<b>Messages</b>	
Recording technique	A-Law 88,2 kBit/s
Sampling frequency	11,025 kHz
Number of messages	99 (max)
<b>Total recording memory</b>	90 mins (approx)
<b>Clip</b>	
Caller ID	Dual mode DTMF/FSK
<b>Caller list</b>	30 entries
<b>Data retention after power failure</b>	> 10 years
<b>Clock</b>	Quartz clock
<b>Display</b>	Alphanumeric LCD 2 x 16 characters, backlit

# Index

## A

- Absent-subscriber-manager 27
- Activating the message transfer ..... 23
- Assignment of keys ..... 7

## B

- Basic setting ..... 34
- Browsing the call list ..... 24

## C

- Call back from the call list ..... 25
- Call list ..... 24
- Caller ID ..... 15, 17
- Caller's phone number ..... 27
- CE sign ..... 37
- Checking announcements .... 14
- Confirmation request ..... 30
- Connecting ..... 9
- Connection cables ..... 9
- Connection options ..... 9
- Contrast ..... 34
- Controls ..... 6

## D

- Date ..... 33
- Default setting ..... 40
- Deleting all messages ..... 19
- Deleting announcements ..... 14
- Deleting during remote operation ..... 30
- Deleting individual messages ..... 19
- Destination number ..... 22, 34

## E

- Ecological information ..... 38
- Examples of announcements 12
- Exchange identification code 34
- Exchange identification code 34

## G

- Guarantee ..... 36

## L

- Language ..... 33
- Listen live ..... 33

## M

- Main station ..... 23
- Message code ..... 26, 34
- Message function ..... 26
- Message length ..... 33
- Message transfer ..... 22

## N

- Network clock ..... 33
- Non-recordable announcement ..... 12

## P

- Packaging ..... 9
- Packaging materials ..... 38
- Pausing playback ..... 18
- Personal information (dictation) ..... 21
- Playing back all messages... 17
- Playing back new messages 17
- Playing back specific messages ..... 18
- Power failure ..... 38
- Power supply unit ..... 5, 9

## R

- Recordable announcement.. 12
- Recording a non-recordable announcement ..... 31
- Recording a recordable announcement ..... 31
- Recording an announcement 13

## Index

Remote access ..... 29, 34  
Remote access code ..... 29, 33  
Remote operating functions . 30  
Remote operation ..... 29  
Replaying ..... 18  
Rings ..... 33  
Room monitoring ..... 31

### **S**

Safety notices..... 5  
Scope of delivery ..... 9  
Search (Skip) ..... 19, 30  
Service ..... 36  
Setting up..... 5, 9

Setup options ..... 33  
Switching off ..... 15  
Switching on ..... 15  
Switching on remotely ..... 32

### **T**

TAE adaptor ..... 9  
Talking clock..... 33  
Technical specifications ..... 41  
Telephone systems ..... 23  
Time ..... 33  
Troubleshooting ..... 38  
Two-way conversation  
    recording ..... 20





### Quick reference guide

#### Overview of functions

- ① Room monitoring / Intercom
- ② Playing back new messages
- ③ Playing back all messages
- ④ Searching (skipping) back
- ⑤ Repeating / continuing
- ⑥ Searching (skipping) forwards
- ⑦ Changing your announcement
- ⑧ Stopping / pausing playback
- ⑨ Altering your announcement
- \* ⑦ Deleting
- \* ① Answering mode off

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Personal remote query code

### Remote access



Call the device and wait for the start of the announcement.



Press the star key.



Enter the remote query code using the telephone keypad.



To accept the code that you have entered, press the hash key.



Start your desired function by entering the corresponding digit.



To exit the function, press key 8.



You can stop remote access by pressing the star key followed by the hash key.



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