



PowerTel 501

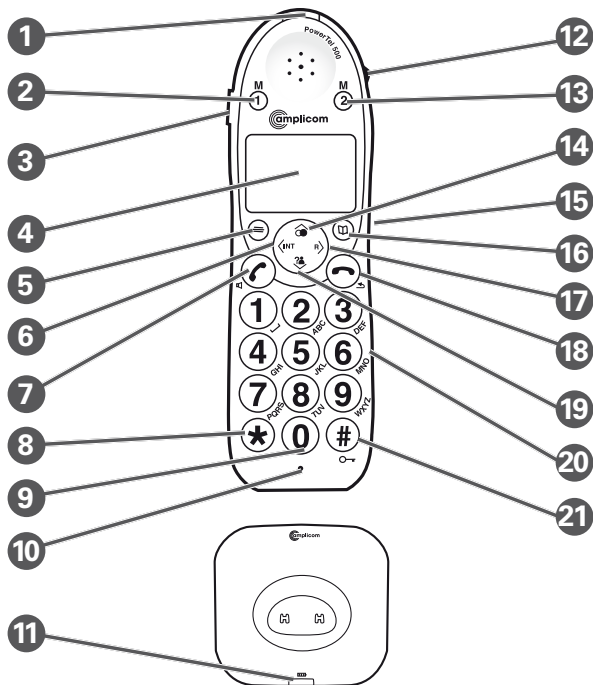
User Guide



At a glance

Please open this page for an 'At a glance' guide to your PowerTel 501

Handset and charger base



- 1 Incoming call light
- 2 Memory 1
- 3 35dB Boost
- 4 Display
- 5 Enter Menu/Mute/Delete
- 6 Internal call
- 7 External call/Handsfree
- 8 ★/Ringer on/off
- 9 Pause (long press 0)
- 10 Microphone
- 11 Charging
- 12 Volume up/down
- 13 Memory 2
- 14 Up/Redial
- 15 Headset socket (Headset not included)
- 16 Phonebook/Save/OK
- 17 Recall
- 18 End call
- 19 Down/Calls list/Equaliser
- 20 Keypad
- 21 #/Keylock

Helpline 0844 800 6503 (See page 20 for costs and hours of operation)

| | |
|--|-----------|
| Getting started | 5 |
| Check box contents | 6 |
| Set up your handset and charger base in four simple steps | 7 |
| Handset display icons explained | 14 |
| Handset menu guide | 17 |
| General information | 19 |
| Help and support | 20 |
| Safety information..... | 20 |
| Disposal | 23 |
| Technical details | 24 |
| Maintenance and guarantee | 25 |
| Declaration of Conformity..... | 27 |

Getting started

Getting started

Important: please make sure you've read the safety information on page 20 before you set up your handset and charger base.

Check box contents

You should have:

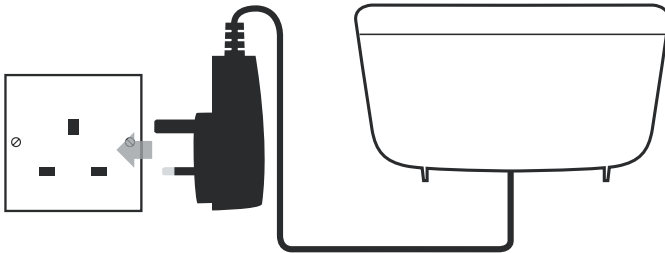
- 1 cordless handset
- 1 battery cover
- 1 belt clip
- 1 charger base
- 1 power adapter (already attached to your charger base)
- 2 rechargeable AAA 1.2V 800mAh NiMH batteries

Important: use only the power adapter and batteries supplied with your PowerTel 501 otherwise your handset may not work.

Set up your handset and charger base in four simple steps

1 Connect your charger base

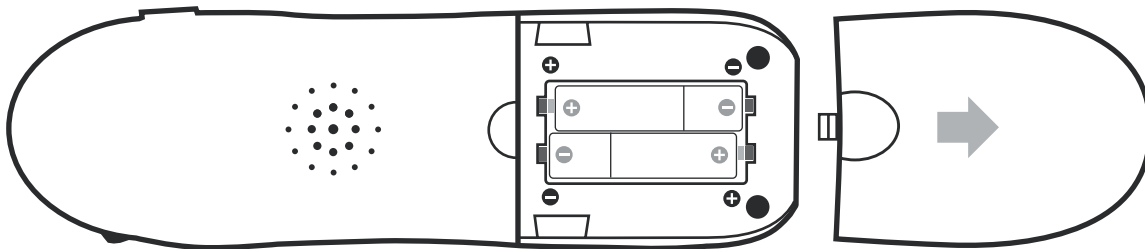
Plug the end of the power adapter that's attached to your charger base into your mains power wall socket and switch the power on.



2 Install your batteries

- i. Insert your two rechargeable batteries into your handset. Make sure they're the right way round so '+' lines up with '+'.
Helpline 0844 800 6503 (See page 20 for costs and hours of operation)

- ii. Replace your handset's battery compartment cover.



3 Charge your handset

So it can charge fully, place your handset on its charger base for at least 15 hours (make sure the power socket is switched on!).

Important: only use the rechargeable 800mAh NiMH batteries supplied. Over time if you need to replace the batteries make sure they are of the same type as those supplied. Never use Alkaline batteries.

4 Register your handset


You must register your new additional handset to your PowerTel base before you can use it.

If you have a PowerTel 500, 580 or 580 Combo register using the instructions below. If you have an older PowerTel model, then follow the instructions on page 10.



Important: make sure your handset is fully charged before you try to register it.

Register your handset to a PowerTel 500, 580 or 580 Combo

At your new PowerTel 501 additional handset:

Press and hold  for approx 10 seconds until the display shows **Press and hold Page key**. This will activate the registration mode.


If you have a PowerTel 500 or 580, at the base:

Press and hold  (500) or  (580) for at least 10 seconds until the charging light on the base flashes.

Note: if you can't see the  or  registration key, see page 13.








Or:

If you have a PowerTel 580 Combo, at the base:

Press and hold  for at least 10 seconds until the display shows **Register**.

Register your handset to an older PowerTel model base

Important: make sure your handset is fully charged before you try to register it.

1. Open your menu by pressing , then scroll  3 times until you highlight **Handset** and press .
2. Scroll  once until you highlight **Registration** and press .
3. **Base 1** will be displayed. Press . **PIN** is displayed.
4. Use the keypad to enter the PIN code: **0000** (as you enter each '0' it will be displayed as a *****) and then press  to confirm.

The display will show **Press & hold base Page key.**

5. Press and continue to hold down the **Page key** ●))) on your PowerTel base until the handset beeps. This can take between 10–15 seconds.

Note: the Page key is used for registration and is located on the PowerTel base you are trying to register your handset to. The key will have an icon like this ●))) on it. See page 13 for an example of where it may be located.

6. Your new additional handset is now successfully registered to your base. **POWERTEL** and the number of the handset registered to the base is displayed, e.g. **POWERTEL 2.**

If you have a DECT/GAP base that is not a PowerTel product:

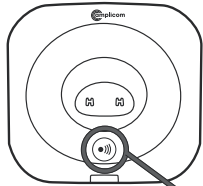
Please follow the instructions in the user guide of the base station's manufacturer.

Attach the belt clip (optional)

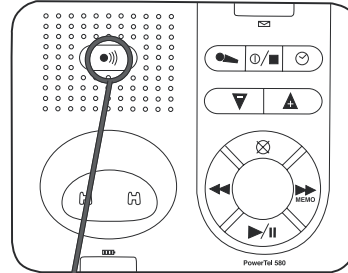
There is a belt clip included in the box that you can attach to the back of your handset if required. Simply turn the handset over and slot the belt clip securely into the two holes located on either side of the handset.

Your handset is now ready for use!

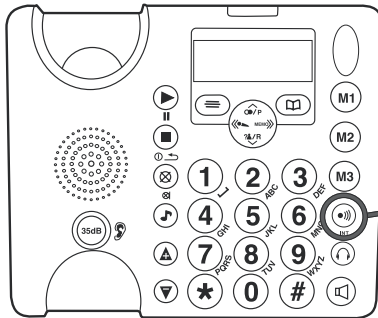
Registration key guide



PowerTel
500/502



PowerTel 580



PowerTel 580 Combo

Press and hold
registration key
for at least
10 seconds

Handset display icons explained

The following icons appear in your handset display to indicate:



Menu



Confirm / OK



Phone book mode



There is more information to view on the left



There is more information to view on the right



Battery status



Ringer off



Keylock is on



Handsfree mode



Call in progress



Boost receiver volume is on (Icon will flash)



Mute handset microphone



You have new calls



Answering machine is on (only available if registered to a PowerTel 580, 580 Combo or 680)



Answering machine is off (only available if registered to a PowerTel 580, 580 Combo or 680)



When steady, the handset is in range of the phone base

When flashing, the handset is out of range of the phone base





Internal call in progress




Handset menu guide



Use this section to find your way around the menu display on your handset.




Basic guide

Open main menu: press .

Browse sub menu: open your main menu and then press  or .

Select sub menu item: scroll using  or  until the item you're looking for is highlighted and then press .

Browse a function: open your sub menu and then press  or .

Select a function: scroll using  or  until the function you're looking for is highlighted and then press .

Enter digits or letters: use your keypad.

Confirm or save an entry or action: press .

Cancel and return to standby: press .

Note: if you don't do anything, your handset will automatically go on standby after 20 seconds.

General information

Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't, please call us on 0844 800 6503 (using a UK landline, at time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

Safety information

Please make sure you read this User Guide carefully.

Intended use

This phone is suitable for use on a public telephone network. Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. **Do not** open the device and attempt any repair work yourself.

Handset location

Make sure your handset:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Power supply

Important: use only the power adapter supplied with your PowerTel 501.

Power failure can affect your handset and equipment. This handset cannot be used to make calls in the event of a power failure. Alternative arrangements should be made for access to emergency services.

Energy efficient power adapter

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.



- Energiesparend
- Economisant l'énergie
- A risparmio di energia
- Energy efficient

Medical equipment

Do not use your handset:

- near emergency or intensive care medical equipment
- during an electrical storm

It is recommended that if you have a pacemaker fitted you check with a medical expert or your health adviser before using this product

Rechargeable batteries

Do not throw the batteries into a fire or water.


Hearing aid compatibility

Your handset works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your handset will function fully with every hearing aid.

Important: your handset can produce very high sound when Boost is switched on. Please take care if the handset is used by others.

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations.

The  symbol on this product indicates that electrical and electronic apparatus and batteries must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities. Batteries can also often be disposed of at the point of sale.

Packaging materials must be disposed of according to local regulations.

Technical details

| | |
|------------------------------------|---|
| Standard | DECT ¹ GAP ² |
| Power supply (charger base) | Input: 230VAC 50Hz 30mA Output: 7.5VDC 100mA |
| Range | Outdoors Approx 300m Indoors Approx 50m |
| Standby | Up to 100hrs |
| Maximum Talk Time | Up to 10hrs |
| Rechargeable batteries | AAA 1.2V 800mAh NiMH |
| Dialling mode | Tone (DTMF) Pulse |
| Optimum ambient temperature | 0°C to 45°C |
| Optimum relative humidity | 20% to 80% |
| Recall | 100, 300 ms |

¹ DECT: Digital Enhanced Cordless Telecommunication = standard for cordless phones.

² GAP: Generic Access Profile = standard for the operation of handsets and base stations from different manufacturers.

Maintenance and guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOM equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material or production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOM equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive:

1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our website www.amplicom.eu





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