iDECT

USER GUIDE

Eclipse Plus
Single/Twin/Triple/Quad
DECT Telephone
with Answering Machine

Binatone Helpline
(for UK only)
Monday to Friday

from 9:00am to 5:00pm
Tel: 0845 345 9677**
**Please note that all calls are charged at local rate.
Or visit our websites: **www.binatonetelecom.com**
www.iDECTonline.com

**THIS EQUIPMENT IS NOT DESIGNED FOR MAKING EMERGENCY
TELEPHONE CALLS WITHOUT MAINS POWER. ALTERNATIVE
ARRANGEMENTS SHOULD BE MADE FOR ACCESS TO
EMERGENCY SERVICES.**

**Before operating this set,
please read these instructions carefully.**

TECHNICAL DETAILS

Standard	Digital Enhanced Cordless Telecommunication (DECT)
Frequency range	1.88 to 1.9 GHz (bandwidth = 20 MHz)
Channel bandwidth	1.728 MHz
Operating range	Up to 300m outdoors; Up to 50m indoors
Operating time	Standby: 230 hours; Talking: 13 hours
	Battery charge time: 15 hours
Temperature range	Operating: 0°C to 40°C; Storage: -20°C to 60°C
Electrical power	**Base unit power adapter:**
	Ten Pao: S003IB0600050 & S003IV0600050
	Input 100-240Vac 50-60Hz; Output 6Vdc/500mA.
	Charger unit power adapter:
	Ten Pao: S003IB0600015 & S003IV0600015
	Input 100-240Vac 50-60Hz; Output 6Vdc/150mA.
	Battery information (each handset):
	2 X 1.2V AAA size, 650mAh NiMH (Rechargeable)

CAUTION

Risk of explosion if the battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

Port specification

The ✚ port (connected to the mains power supply) is a SELV port with respect to EN41003.
The ▆▆ port (connected to the telephone line) is a TNV port with respect to EN41003.

CLEANING AND CARE

Do not clean any part of your phone system with benzene, thinners or other solvent chemicals as this may cause permanent damage, which is not covered by the Guarantee.
When necessary, clean it with a damp cloth.
Keep your phone system away from **hot, humid conditions or strong sunlight,** and **don't let it get wet.**
Every effort has been made to ensure high standards of reliability for your phone system. However, if something does go wrong, please **do not try to repair it yourself, but consult your supplier or call the Helpline.**

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1   IMPORTANT SAFETY INSTRUCTIONS

Please follow these safety instructions when using your telephone equipment to reduce risk of fire, electric shock and injury:

1) Read and understand all the instructions.
2) Follow all warnings and instructions marked on the product.
3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4) Keep this product away from hot, humid conditions or strong sunlight, and don't let it get wet or use it near water (for example, near a bath tub, kitchen sink, or swimming pool).
5) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6) Unplug this product from the wall outlet and obtain the service of our Repair Centre under the following conditions:
   - When the power supply cord or plug is damaged or frayed.
   - If the product fails to operate normally despite following the operating instructions.
   - If the product has been dropped and the cabinet has been damaged.
   - If the product exhibits a distinct change in performance.
7) NEVER use your phone outdoors during a thunderstorm. Unplug the base from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.
8) Do not use the telephone to report a gas leak in the vicinity of the leak.
9) Use only the supplied NiMH (Nickel Metal Hydride) batteries that came with your phone or an authorised replacement recommended by the manufacturer. There is a risk of explosion if you replace the battery with an incorrect battery type. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. They may cause interference and/or damage to the unit or surroundings. The manufacturer will not be held liable for damage arising from such non-compliance.
10) Do not use third party charging pods. Damage may be caused to the batteries.
11) Please ensure that the batteries are inserted in the correct polarity.
12) Dispose of batteries safely. Do not burn, immerse them in water, disassemble, or puncture the batteries.

Package Content for single model

The package contains the following items:

- 1 Eclipse Handset
- 1 Base Station
- 1 Mains Power Adapter for the Base Station
- 1 Telephone Line Cord
- 2 AAA NiMH Rechargeable Batteries
- 1 Back Cover for the Eclipse Handset
- 1 Back Cover Unlock Tool
- 1 User Guide

Note: If you have purchased a Twin, Triple or Quad system, you will also have the corresponding extra handset(s) and batteries, a charging pod and a back cover for each extra handset.

Connection and Conditions for Use

You can connect your phone to a direct exchange line (DEL) on a local exchange with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect as an extension to a pay phone.

The ringer equivalence numbers (REN) of all equipment (phones, fax machines, modems, etc.) connected to an exchange line must not add up to more than 4, otherwise one or more of them may not ring and/or answer calls correctly. The phone has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

Handset & Base Connection

1) When purchased, all handsets are already registered to the base unit and should link to it when they are all powered up.
2) To use your cordless handset and base unit together, you must be able to establish a radio link between them. The signal between the handset and the base unit is in accordance with the normal standards for a DECT phone: Maximum range up to 300 metres outdoors or 50 metres indoors. Be aware that:
   > Large metal objects, such as refrigerators, mirrors or filing cabinets, between the handset and the base unit may block the radio signal.
   > Solid structures, such as walls, may reduce the signal strength.
   > Electrical equipment may cause interference and/or affect the range.
3) Do not place the base unit close to another telephone, TV or audio equipment - it may cause interference.
4) Putting the base unit as high as possible ensures the best signal.
5) If the sound in the earpiece becomes faint or distorted during a call, you may be going out of range of the base unit. Move nearer to the base unit within 20 seconds; otherwise the line may be cut off.

2 INSTALLING YOUR PHONE

2.1 Connecting the Base Station

1) Plug the mains power cable and telephone line cord
   into the base station.
2) Plug the power adapter into a 100 - 240Vac, 50 - 60Hz mains power socket, and the telephone line cord
   into a telephone line socket.

To the telephone line socket   *To the mains power socket*

Warning:

Always use the cables provided in the box.
Use only the supplied adaptor. Using other power cables may damage the unit.

Note:

Place the base unit within easy reach of the mains power socket.
Never try to lengthen the mains power cable.
The base station needs mains power for normal operation, and the cordless handsets will not work without it.

2.2 Installing and Charging the Rechargeable Batteries in the Main Eclipse Handset

1) Insert the 2 supplied batteries into the battery compartment, observing the correct polarity (see markings inside battery compartment).

Warning: Use only the supplied NiMH rechargeable batteries.

2) Place the back cover over the back of the handset and press down until it clicks into place.
3) Place the handset on the base and charge for 15 hours before using the handset for the first time.

   • *The handset will give a double beep when it is properly placed on the base and the battery charging indicator on the base lights up to indicate charging.*

Note: The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal and does not indicate a fault.
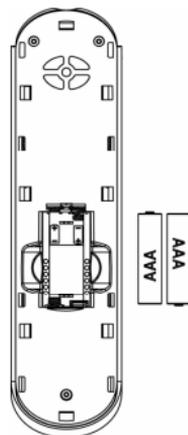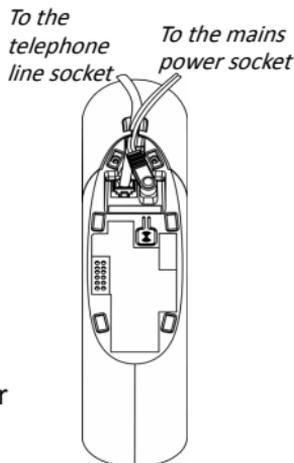
2.3 Installing and Charging the Rechargeable Batteries in an Additional Handset

1) Insert the 2 supplied batteries into the battery compartment, observing the correct polarity (see markings inside battery compartment).

Warning: Use only the supplied NiMH rechargeable batteries.

2) Place the back cover over the back of the handset and press down until it clicks into place.

3) Place the handset on the charging pod and charge for 15 hours before using the handset for the first time.

- *The handset will give a double beep when it is properly placed on the charging pod and the battery charging indicator on the charging pod lights up to indicate charging.*
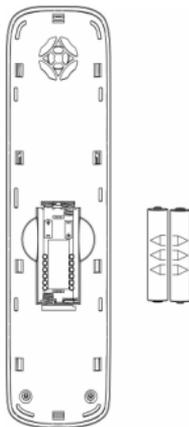
2.4 Removing the back cover of the Main Eclipse Handset

Insert the supplied key into the groove as indicated in the illustration and twist it clockwise to release the back cover.
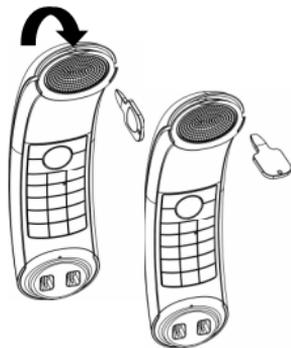
If you have a broadband line

If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line; otherwise you may get interference between the telephone and the broadband, which could cause problems.

In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to.

If you need more broadband micro-filters contact your broadband supplier.

3 GETTING TO KNOW YOUR PHONE
3.1 Overview of the Main Eclipse Handset and the Base Station

Eclipse Handset
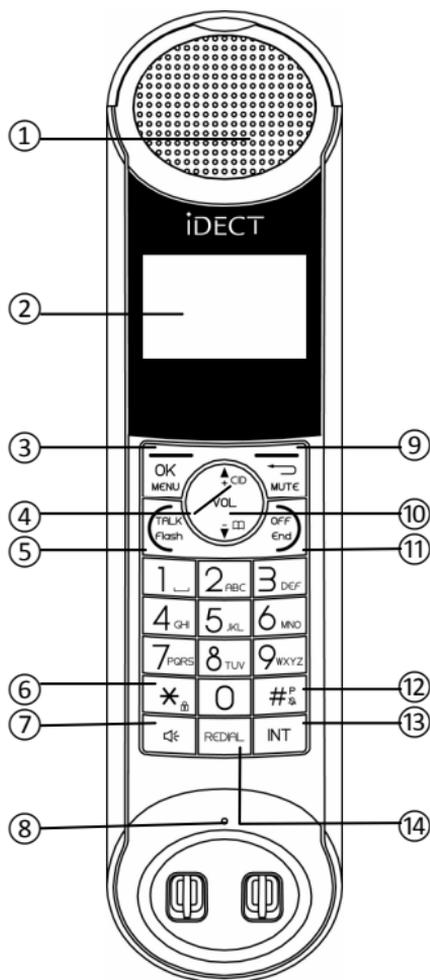
Base station (top)
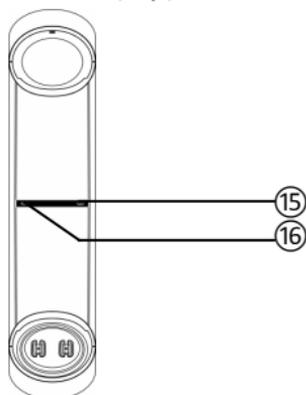
Base station (bottom)

①	**EARPIECE**	
②	**LCD DISPLAY**	Displays menus, phone numbers, handset name, date/time and status icons.
③	OK MENU	In standby mode, press to enter the Main Menu list. Press to select an item, or to save an entry or setting.
④	↑CID	In menu mode, press to scroll up. During a call or message playback, press to increase the volume. In standby mode, press to access the call log (CID).
⑤	TALK Flash	In standby mode, press to make or answer a call. During a call, press to send a Flash signal (also called Recall) for network services.
⑥	✳	In standby mode, press and hold to switch the key lock on or off.
⑦	◁⦂	In standby mode, press to make or answer a call in speakerphone mode. During a call or message playback, press to switch between speakerphone and earpiece.
⑧	**MICROPHONE**	
⑨	⬅ MUTE	Press to cancel an action. During pre-dialling, press to delete the last digit entered. During a call, press to mute the microphone, and press again to resume conversation.
⑩	▽📧	In menu mode, press to scroll down. During a call, or message playback, press to decrease the volume. In standby mode, press to access the phonebook list.

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⑪	(OFF End)	During a call, press to end the call. During programming, press to cancel and exit without making changes. In standby mode, press and hold to power the handset on/off.
⑫	#℗&	In standby mode, press and hold to turn the handset ringer on/off. Press and hold to add a dialling pause when dialling or entering numbers into the phonebook.
⑬	INT	In standby mode or during a call, press to initiate an intercom call or transfer a call.
⑭	REDIAL	In standby mode, press to access the redial list.
⑮	✉	Lights up in Green when the answering machine is on. Flashes if there are new messages. Flashes rapidly if the answering machine memory is full.
⑯	🔋	Lights up in Red when a handset is on the base to indicate it is charging.
⑰	🔊	Press to find/page all registered handsets. Press the button again, or any key on the handset to turn off the page signal. Press and hold to start registration process.

3.2 Display Icons and Symbols on the Main Eclipse Handset

The home screen of the Main Eclipse Handset gives you information on the current status of the phone.
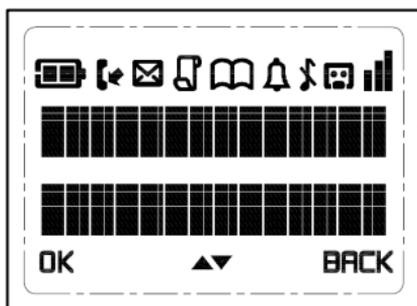
Icon	Meaning
	Displays when the battery is fully charged. Internal segments cycle while charging.
	Displays when the line is in use. Flashes when there is an incoming call.
	Flashes when you have a new voicemail message. *(This is a caller display service and is not usually available from UK network providers.)*
	Displays when you have new missed calls, or the call log is being viewed.
	Displays when the phonebook is accessed.
	Displays when the alarm is set.

♪	Displays when handset ringer is turned off.
▮▮▮	Displays when the handset is registered and within range of the base station. Flashes when the handset is out of range and is searching for a base.
😁	Displays when the answering machine is on. Flashes slowly when there are new answering machine message(s) or when the answering machine memory is full.
OK	Turns on when confirmation of selection or programming is available.
BACK	Turns on during phonebook editing mode to delete the last digit. Turns on during menu mode when you can return to the previous state or previous step.
▲▼	Turns on when the screen display is on.

3.3 Overview of the Additional Handset and Charging Pod (for Twin, Triple and Quad Models Only)

①	**EARPIECE**	
②	**LCD DISPLAY**	Displays menus, phone numbers, handset name and status icons.
③	MENU /OK	In standby mode, press to enter the Main Menu list. Press to select an item, or to save an entry or setting.
④	CID VOL+	In menu mode, press to scroll up. During a call or message playback, press to increase the volume. In standby mode, press to access the call log (CID).
⑤	TALK	In standby mode, press to make or answer a call. During a call or message playback, press to switch between speakerphone and earpiece.
⑥	✳	In standby mode, press and hold to switch the key lock on or off.
⑦	FLASH	During a call, press to send a Flash signal (also called Recall) for network services.
⑧	**MICROPHONE**	
⑨	MUTE	Press to cancel an action. During pre-dialling, press to delete the last digit entered. During a call, press to mute the microphone, and press again to resume conversation.
⑩	VOL–	In menu mode, press to scroll down. During a call, or message playback, press to decrease the volume. In standby mode, press to access the phonebook list.

⑪	/End OFF	During a call, press to end the call. During programming, press to cancel and exit without making changes. In standby mode, press and hold to power the handset on/off.
⑫	#P	In standby mode, press and hold to turn the handset ringer on/off. Press and hold to add a dialling pause when dialling or entering numbers into the phonebook.
⑬	INTCOM	In standby mode or during a call, press to initiate an intercom call or transfer a call.
⑭	REDIAL	In standby mode, press to access the redial list.
⑮	▭▭	Lights up in Red when a handset is on the charging pod to indicate it is charging.

3.4 Display Icons and Symbols on the Additional Handsets (for Twin, Triple and Quad Models Only)

The home screen of the additional handsets gives you information on the current status of the phone.
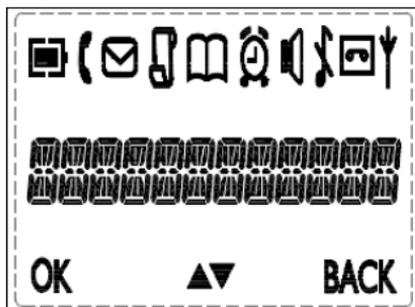
Icon	Meaning
▭▮	Displays when the battery is almost empty.
▰▮	Displays when the battery is fully charged. Blinks (3s on / 1s off) when the battery is partly discharged. Flashes (1s on / 1s off) when the battery level is low.
(	Displays when the line is in use. Flashes when there is an incoming call.
✉	Flashes when you have a new voicemail message. *(This is a caller display service and is not usually available from UK network providers.)*
▯	Displays when you have new missed calls, or the call log is being viewed.
▥	Displays when the phonebook is accessed.
☼	Displays when the alarm is set.
✗	Displays when handset ringer is turned off.
Ψ	Displays when the handset is registered and within range of the base station. Flashes when the handset is out of range and is searching for a base.

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📼	Displays when the answering machine is on. Flashes slowly when there are new answering machine message(s).
🔊	Displays when the handset is in speaker mode.
OK	Turns on when confirmation of selection or programming is available.
BACK	Turns on during phonebook editing mode to delete the last digit. Turns on during menu mode when you can return to the previous state or previous step.
▲▼	Turns on when the screen display is on.

3.5 Menu Map and Menu Navigation on the Main Eclipse Handset

From the home screen of the Main Eclipse handset, press $\boxed{\frac{OK}{MENU}}$ to access

ANS. SYSTEM, the first option in the Main Menu list.

Press $\boxed{\overset{\blacktriangle}{\text{CID}}}$ or $\boxed{\underset{\blacktriangledown}{\text{□}}}$ to go to other options in the menu list.

Press $\boxed{\frac{OK}{MENU}}$ to enter a sub-menu or function.

Press $\boxed{\underset{MUTE}{\text{□}}}$ to go back to the previous level.

Press $\boxed{\underset{END}{\text{☎}}}$ to cancel the current operation and return to the home screen.

Note: If you do not press any key on the handset for 15 seconds, the display will automatically return to the home screen.

ANS. SYSTEM	PHONEBOOK	CLOCK&ALARM	HANDSET OPTS	SETTINGS
PLAY	NEW ENTRY	DATE & TIME	HANDSET NAME	CHANGE PIN
DELETE ALL	VIEW ENTRIES	SET FORMAT	RINGER&TONES	REGISTRATION
ANS. ON/OFF	EDIT ENTRY	TIME FORMAT	RING VOLUME	DEREGISTER
ANNOUNCEMENT	DELETE	DATE FORMAT	RING TONE	RESET
ANSWER MODE	DELETE ALL	ALARM	KEY TONE	RECALL TIME
ANS. SETTING	DIRECT MEM.	ALARM MELODY	LANGUAGE	
RING DELAY			AUTO HANG-UP	
REMOTE ACC.				
LANGUAGE				

3.6 Menu Map and Menu Navigation on the Additional Handsets (for Twin, Triple and Quad Models only)

From the home screen of your additional handset, press $\overset{\text{MENU}}{\underset{\text{/OK}}{\square}}$ to access

PHONEBOOK, the first option in the **Main Menu** list.

Press $\overset{\text{CID}}{\underset{\text{VOL+}}{\square}}$ or $\overset{\text{VOL−}}{\underset{\square}{\square}}$ to go to other options in the menu list.

Press $\overset{\text{MENU}}{\underset{\text{/OK}}{\square}}$ to enter a sub-menu or function.

Press $\overset{\text{←}}{\underset{\text{MUTE}}{\square}}$ to go back to the previous level.

Press $\overset{\text{End}}{\underset{\text{OFF}}{\square}}$ to cancel the current operation and return to the home screen.

Note: If you do not press any key on the handset for 15 seconds, the display will automatically return to the home screen.

PHONEBOOK	PERSONAL SET	CLOCK&ALARM	ADVANCED SET	ANSW MACHINE
NEW ENTRY	HANDSET NAME	DATE/TIME	CHANGE PIN	PLAY
LIST	HANDSET TONE	SET FORMAT	REGISTRATION	DELETE ALL
EDIT ENTRY	RING VOLUME	TIME FORMAT	UNREGISTER	ANSW. ON/OFF
DELETE	RING TONES	DATE FORMAT	RESET	RECORD OGM
DELETE ALL	KEY BEEP	ALARM	RECALL TIME	ANSWER MODE
DIRECT MEM.	LANGUAGE	ALARM TONE	FIRST RING	SETTINGS
	AUTO HANG-UP			RING DELAY
				REMOTE ACC.
				LANGUAGE

3.7 Text and Number Entry

The following table shows you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad. This will be helpful when storing a name in the phonebook or renaming your handset.

For example, to enter the name **Tom**:

T   Press 8_{TUV} once

O   Press 6_{MNO} three times

M   Press 6_{MNO} once

In editing mode, a cursor is displayed to indicate the current text entry position.

It is positioned at the right of the last character entered.

Writing Tips:

1. Once a character is selected, the cursor will move to the next position after a short pause.

2. Press ⎘ (main Eclipse handset) or ⎘ (additional handset) to delete the last letter or number.

3.7.1 Character Map of the Main Eclipse Handset

Key	1st press	2nd press	3rd press	4th press	5th press	6th press
1	Space	1	_	<	>	*
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8	?	
9	W	X	Y	Z	9	
0	0	-	/	Space	#	+
*	*					
#	#					

3.7.2 Character Map of the Additional Handsets (for Twin, Triple and Quad Models Only)

Key	1st press	2nd press	3rd press	4th press	5th press	6th press
1	Space	1	_	(	)	*
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8	?	
9	W	X	Y	Z	9	
0	0	-	/	\	o	+
*	*					
#	o					

4 USING YOUR PHONE

4.1 Make a Call

4.1.1 Pre-dialling

- On Your Main Eclipse Handset

1. Enter the phone number (maximum 24 digits).

   If you make a mistake, press 🔇 *to delete the last entered number.*

2. Press 📞 to dial the phone number.

- On Your Additional Handset

1. Enter the phone number (maximum 24 digits).

   If you make a mistake, press 🔇 *to delete the last entered number.*

2. Press 📞 to dial the phone number.

4.1.2 Direct Dialling

1. Press 📞 on your Main Eclipse Handset or 📞 on your additional handset.
2. Dial the number.

Note: If you make a mistake, you cannot correct it with 🔇 on your Main

Eclipse Handset or 🔇 on your additional handset.

Press 📴 on your Main Eclipse Handset or 📴 on your additional

handset and then press 🔇 on your Main Eclipse Handset or 🔇 on

your additional handset to return to the home screen.

4.1.3 Call from the Redial List

- On Your Main Eclipse Handset

1. Press REDIAL in standby mode.
   - *The last number dialled is displayed.*

2. Press ⏶ / ⏷ to select the desired entry in the redial list and

   then press 📞 to dial out the selected redial number.

- On Your Additional Handset

1. Press `REDIAL` in standby mode.
   - *The last number dialled is displayed.*

2. Press $\overset{CID}{\underset{\blacktriangle}{VOL+}}$ \ $\overset{\blacktriangledown}{\underset{\square}{VOL-}}$ to select the desired entry in the redial list and

   then press $\overset{\ast}{\underset{TALK}{}}$ to dial out the selected redial number.

4.1.4 Call from the Call Log

- On Your Main Eclipse Handset

1. Press $\overset{\blacktriangle CID}{}$ in standby mode.

2. Press $\overset{\blacktriangle CID}{}$ / $\overset{\blacktriangledown}{\underset{\square}{}}$ to select the desired entry in the call log and

   then press $\overset{TALK}{\underset{Flash}{}}$ to dial out the selected call log number.

- On Your Additional Handset

1. Press $\overset{CID}{\underset{VOL+}{}}$ in standby mode.

2. Press $\overset{CID}{\underset{VOL+}{}}$ \ $\overset{\blacktriangledown}{\underset{\square}{VOL-}}$ to select the desired entry in the call log and

   then press $\overset{\ast}{\underset{TALK}{}}$ to dial out the selected call log number.

Note: You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log.

4.1.5 Call from the Phonebook

- On Your Main Eclipse Handset

1. Press $\overset{\blacktriangledown}{\underset{\square}{}}$ in standby mode.

2. Press $\overset{\blacktriangle CID}{}$ / $\overset{\blacktriangledown}{\underset{\square}{}}$ to select the desired entry in the phonebook

   and then press $\overset{TALK}{\underset{Flash}{}}$ to dial out the selected phonebook number.

- On Your Additional Handset

1. Press $\overset{\blacktriangledown}{\underset{VOL-}{}}$ in standby mode.

2. Press $\overset{CID}{\underset{VOL+}{}}$ \ $\overset{\blacktriangledown}{\underset{\square}{VOL-}}$ to select the desired entry in the phonebook

   and then press $\overset{\ast}{\underset{TALK}{}}$ to dial out the selected phonebook number.

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4.2 Answer and End a Call

1. When the phone rings, press [🔘] on your Main Eclipse Handset or

   press [🔘] on your additional handset.

2. To end a conversation, press [🔘] on your Main Eclipse Handset or

   press [🔘] on your additional handset.

Warning: When the handset is ringing, please do not hold it too close to your ear as the volume of the ringing tone may damage your hearing.

Note: You can simply place the main Eclipse handset back on its base station or the additional handset back on its charging pod to end the call, provided you have not deactivated the **Auto hang-up** feature. *(See **Set Auto Hang-up** on page 60.)*

4.3 Handset Speakerphone

During a call, you can press [◁⊀] on your Main Eclipse Handset or press

[🔘] on your additional handset to alternate between hands-free

speakerphone and handset earpiece.

4.4 Adjust Earpiece Volume

There are **5** levels of earpiece volume on your Main Eclipse Handset and **3** levels on the additional handsets.

1. During a call, press [🔘] / [🔘] to select from **VOLUME 1** to

   VOLUME 5 on your Main Eclipse Handset, or press [🔘] \ [🔘] to

   select from **VOLUME 1** to **VOLUME 3** on the additional handsets.
   - *The current setting is shown.*
   - *When you end the call, the setting will remain at the last selected level.*

4.5 Adjust Speaker Volume

There are **5** levels of speaker volume on both the Main Eclipse Handset and the additional handsets.

1. During a call, press [🔘] / [🔘] on your Main Eclipse Handset or

   press [🔘] \ [🔘] on the additional handsets to select from

   VOLUME 1 to **VOLUME 5**.
   - *The current setting is shown.*
   - *When you end the call, the setting will remain at the last selected level.*

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4.6 Mute/Unmute the Microphone

When the microphone is muted, the handset displays **MUTE ON**, and your caller cannot hear you.

During a call, press 🔇 (Main Eclipse handset) or press 🔇 (additional handsets) to turn on/off the microphone.

4.7 Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

1. Press the 🕬 key under the base unit.

   • *All the registered handsets that are in range will start to ring.*

You can stop the paging by pressing any key on a handset or the 🕬 key under the base unit again.

4.8 Switching the Handset On/Off

Press and hold 📵 on your main Eclipse Handset or press 📵 on the additional handsets for more than 2 seconds to switch the handset on or off in standby mode.

   • *When first turned on, the display shows* **SEARCHING...** *until the handset finds the base.*

Note: You can switch the handset off to save battery life, if the handset is not on the base or a charging pod and you do not want to use it for a while.

IMPORTANT: When the handset is OFF, it cannot be used for making calls including emergency calls. It will not ring when there is an incoming call. To answer a call, you will need to switch it back on and it may take some time for the handset to re-establish a radio link with the base unit.

4.9 To Lock/Unlock the Keypad
You can lock the keypad on your main Eclipse Handset or the additional handset to avoid making calls or pressing the keys accidentally.

1. In standby mode, press and hold $\boxed{*_\circledast}$ for 1 second to lock the keypad.

   - *The handset displays* **KEYS LOCKED**.

2. To turn the keypad lock off, press and hold $\boxed{*_\circledast}$ again.

Note: Incoming calls can still be answered even if the keypad is locked.

4.10 Make an Internal Call (Multi - handset models only)
The system allows an intercom call between any two handsets registered to the same telephone base. It also allows you to transfer external calls from one handset to another, and set up a 3-way conference with two handsets and an external call.

If you try to make a call while another handset is already on an external call, you will be connected to the call in conference mode automatically, without giving any warning to the other parties.

4.11 Initiate an Intercom Call
1. In standby mode, press $\boxed{\text{INT}}$ on your Main Eclipse Handset, or $\boxed{\text{INTCOM}}$ on the additional handset.

   - *Intercom is established immediately if there are only 2 registered handsets.*
   - *If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed.*

2. Press the handset number you wish to call or press $\boxed{*_\circledast}$ to call all handsets.

3. Press $\boxed{\text{TALK}}$ (main Eclipse handset) or $\boxed{\text{TALK}}$ (additional handsets) on a called handset to answer the internal call, where both internal callers can talk.

4. To end the intercom call, press $\boxed{\text{OFF}}$ (main Eclipse handset) or $\boxed{\text{End OFF}}$ (additional handsets) on either handset.

Note:

1) You can cancel the intercom call before it is answered by pressing

   $\boxed{\text{INT}}$ (main Eclipse handset) / $\boxed{\text{INTCOM}}$ (additional handsets), or $\boxed{\overset{\text{OFF}}{\underset{\text{End}}{}}}$

   (main Eclipse handset) / $\boxed{\overset{\text{End}}{\underset{\text{OFF}}{}}}$ (additional handsets) on the

   originating handset.

2) If there is no answer from the called handset within one minute, the paging will be cancelled automatically.

3) If no other handset is registered to the base, 4 beeps will be heard and it will return to standby mode.

4.12 Answer an External Call during an Intercom Call

You will hear an alert tone when you receive an incoming external call during an intercom call, and you can choose from the following options:

1) Press $\boxed{\overset{\text{OFF}}{\underset{\text{End}}{}}}$ (main Eclipse handset) or $\boxed{\overset{\text{End}}{\underset{\text{OFF}}{}}}$ (additional handsets) to

   cancel the intercom call and let the handsets receive normal

   incoming ringing.

2) Press $\boxed{\overset{\text{TALK}}{\underset{\text{Flash}}{}}}$ (main Eclipse handset) or $\boxed{\overset{\text{◄}}{\underset{\text{TALK}}{}}}$ (additional handsets) to

   answer the incoming call and end the intercom call.

3) Press $\boxed{\text{INT}}$ (main Eclipse handset) or $\boxed{\text{INTCOM}}$ (additional handsets) to answer the incoming call and put the intercom call on hold.

4) When the incoming external call is connected and the intercom call is on hold, press and hold $\boxed{\text{INT}}$ (main Eclipse handset) or $\boxed{\text{INTCOM}}$ (additional handsets) to start a three-party conference call with both the incoming and the intercom parties.

5) When either the main Eclipse handset or the additional handset is connected to an external call, you can press $\boxed{\overset{\text{TALK}}{\underset{\text{Flash}}{}}}$ (main Eclipse handset) or $\boxed{\overset{\text{◄}}{\underset{\text{TALK}}{}}}$ (additional handsets) to enter into a three-party conference call directly.

4.13 Initiate an Intercom during a Call

You can intercom with another system handset during a call, or invite another system handset to join in a conference call with you and the external caller.

1. During the call, press ⌜INT⌝ (main Eclipse handset) or ⌜INTCOM⌝
   (additional handsets) to put the external call on hold.
   - *Intercom is established immediately if there are only 2 registered handsets.*
   - *If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed.*

2. Press the handset number you wish to call or press ⌜✱⌝ to call all handsets.

Note: If there is no answer from the called handset, or you wish to cancel the intercom call before it is answered, press ⌜INT⌝ (main Eclipse handset) or ⌜INTCOM⌝ (additional handsets) to return to the external call.

3. Press ⌜TALK⌝ or ⌜TALK⌝ on the called handset to answer the internal call,
   where both internal callers can talk.

4. When the intercom call is connected, you can choose from the following options on the originating handset:
   1) Press and hold ⌜INT⌝ (main Eclipse handset) or ⌜INTCOM⌝ (additional handsets) for 2 seconds to connect both handsets to the call in conference mode.
   2) Press ⌜TALK⌝ or ⌜TALK⌝ on either handset to terminate the intercom on that handset, and leave the external call connected to the other handset.

4.14 Transfer an External Call to another Handset

1. During the call, press $\boxed{\text{INT}}$ (main Eclipse handset) or $\boxed{\text{INTCOM}}$
   (additional handsets) to put the external call on hold.
   - *Intercom is established immediately if there are only 2 registered handsets.*
   - *If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed.*
2. Press the handset number you wish to call or press $\boxed{\text{\Large *}_{\text{\tiny \^}}}$ to call all
   handsets.

Note: If there is no answer from the called handset, or you wish to cancel the intercom call before it is answered, press $\boxed{\text{INT}}$ (main Eclipse handset) or $\boxed{\text{INTCOM}}$ (additional handsets) to return to the external call.

3. Press $\boxed{\text{TALK}}$ (main Eclipse handset) or $\boxed{\text{TALK}}$ (additional handsets) on
   the called handset to answer the internal call, where both internal
   callers can talk.
4. Press $\boxed{\text{OFF}}$ (main Eclipse handset) or $\boxed{\text{OFF}}$ (additional handsets) on
   the originating handset to transfer the external call to the called
   handset.
   - *The external call is transferred.*

5   DIRECT ACCESS MEMORY

In addition to the phonebook memory, there are 2 direct access memories (Keys 1 & 2) on all handsets. A long press on the keys in standby mode will automatically dial the stored phone number.

5.1   Add Direct Access Memory
- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overbrace{\text{CID}}$ / $\underbrace{\text{v}}$ to **PHONEBOOK** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overbrace{\text{CID}}$ / $\underbrace{\text{v}}$ to **DIRECT MEM.** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\overbrace{\text{CID}}$ / $\underbrace{\text{v}}$ to **KEY 1** or **KEY 2** and then press $\boxed{\frac{OK}{MENU}}$ to select.

    · *The stored name is displayed, or* **NO NUMBER** *if it is empty.*

5. Press $\boxed{\frac{OK}{MENU}}$ to enter the **DIRECT MEM.** menu to add/edit the name or

    number.

6. Press $\boxed{\frac{OK}{MENU}}$ again to select **EDIT NUMBER**.
    · *The display shows the currently stored name or just* **ENTER NAME** *if it is empty.*

7. Edit or enter the name of your contact and press $\boxed{\frac{OK}{MENU}}$.

    If you make a mistake, press $\boxed{\overset{\frown}{\text{MUTE}}}$ *to delete the last character*

    entered.
    · *The display shows the currently stored number or just* **ENTER NUMBER** *if it is empty.*

8. Edit or enter the number of your contact and press $\boxed{\frac{OK}{MENU}}$.

    If you make a mistake, press $\boxed{\overset{\frown}{\text{MUTE}}}$ *to delete the last digit entered.*
    · *A confirmation tone is played.*

9. Press $\boxed{\overset{\text{OFF}}{\text{END}}}$ to return to standby mode.

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- On Your Additional Handset

1. From the home screen, press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$.

2. Press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$ again to select **PHONEBOOK**.

3. Press $\boxed{\tiny{\begin{smallmatrix}\text{CID}\\\text{VOL+}\end{smallmatrix}}}\backslash\boxed{\tiny{\begin{smallmatrix}\text{VOL-}\end{smallmatrix}}}$ to **DIRECT MEM.** and then press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$ to select.

4. Press $\boxed{\tiny{\begin{smallmatrix}\text{CID}\\\text{VOL+}\end{smallmatrix}}}\backslash\boxed{\tiny{\begin{smallmatrix}\text{VOL-}\end{smallmatrix}}}$ to **KEY 1** or **KEY 2** and then press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$ to select.

   • *The stored name is displayed, or* **NO NUMBER** *if it is empty.*

5. Press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$ to enter the **DIRECT MEM.** menu to add/edit the name or number.

6. Press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$ again to select **EDIT NUMBER**.
   • *The display shows the currently stored name or just* **ENTER NAME** *if it is empty.*

Note: If the main phonebook is already full, **MEMORY FULL** is displayed, and you cannot store or edit a direct memory until a phonebook entry has been deleted.

7. Edit or enter the name of your contact and press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$.

   If you make a mistake, $\boxed{\tiny{\text{MUTE}}}$ *delete the last character entered.*
   • *The display shows the currently stored number or just* **ENTER NUMBER** *if it is empty.*

8. Edit or enter the number of your contact and press $\boxed{\tiny{\begin{smallmatrix}\text{MENU}\\/\text{OK}\end{smallmatrix}}}$.

   If you make a mistake, press $\boxed{\tiny{\text{MUTE}}}$ *to delete the last digit entered.*
   • *A confirmation tone is played.*

9. Press $\boxed{\tiny{\begin{smallmatrix}\text{End}\\\text{OFF}\end{smallmatrix}}}$ to return to standby mode.

5.2 Delete Direct Access Memory

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\overline{\text{V}^{\square}}}$ to **PHONEBOOK** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\overline{\text{V}^{\square}}}$ to **DIRECT MEM.** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\overline{\text{V}^{\square}}}$ to **KEY 1** or **KEY 2** and then press $\boxed{\frac{OK}{MENU}}$ to select.
   - **NO NUMBER** *is displayed if it is empty. Otherwise, the stored name is displayed.*

5. Press $\boxed{\frac{OK}{MENU}}$ to enter the menu options.

6. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\overline{\text{V}^{\square}}}$ to **DELETE** and then press $\boxed{\frac{OK}{MENU}}$ to select.
   - **CONFIRM?** *is displayed.*

7. Press $\boxed{\frac{OK}{MENU}}$ again to confirm.
   - *A confirmation tone is played.*

8. Press $\boxed{\frac{\partial F}{\partial r}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\boxed{\frac{MENU}{/OK}}$ again to select **PHONEBOOK**.

3. Press $\boxed{\triangle_{\text{CID}}}$ \ $\boxed{\overline{\text{V}^{\square}}}$ to **DIRECT MEM.** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

4. Press $\boxed{\triangle_{\text{CID}}}$ \ $\boxed{\overline{\text{V}^{\square}}}$ to **KEY 1** or **KEY 2** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
   - **NO NUMBER** *is displayed if it is empty. Otherwise, the stored name is displayed.*

5. Press $\boxed{\frac{MENU}{/OK}}$ to enter the menu options.

6. Press $\boxed{\triangle_{\text{CID}}}$ \ $\boxed{\overline{\text{V}^{\square}}}$ to **DELETE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
   - **DELETE?** *is displayed.*

7. Press $\boxed{\frac{MENU}{/OK}}$ again to confirm.
   - *A confirmation tone is played.*

8. Press $\boxed{\frac{\partial nd}{\partial FF}}$ to return to standby mode.

6 PHONEBOOK

The Main Eclipse Handset can store up to 200 phonebook entries, and each additional handset can store up to 100 phonebook entries. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name.

6.1 Store a Contact in the Phonebook
- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\triangle_{CID}}$ / $\boxed{\triangledown^{\square}}$ to **PHONEBOOK** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\boxed{\frac{OK}{MENU}}$ to select **NEW ENTRY**.

   • *The screen displays* **ENTER NAME***.*

4. Enter the name of the contact (maximum 12 characters) using the keypad.

   If you make a mistake, press $\boxed{\leftarrow_{MUTE}}$ *to delete the last character entered.*

5. Press $\boxed{\frac{OK}{MENU}}$ to confirm the name entry.

   • *The screen displays* **ENTER NUMBER***.*

6. Enter the number of the contact (maximum 24 digits) using the keypad.

   If you make a mistake, press $\boxed{\leftarrow_{MUTE}}$ *to delete the last digit entered.*

7. Press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

8. Press $\boxed{\frac{OFF}{End}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\tiny\begin{array}{c}\text{MENU}\\\text{/OK}\end{array}}$.

2. Press $\boxed{\tiny\begin{array}{c}\text{MENU}\\\text{/OK}\end{array}}$ again to select **PHONEBOOK**.

3. Press $\boxed{\tiny\begin{array}{c}\text{MENU}\\\text{/OK}\end{array}}$ to select **NEW ENTRY**.

   • *The screen displays* **ENTER NAME**.

4. Enter the name of the contact (maximum 12 characters) using the keypad.

   If you make a mistake, press $\boxed{\tiny\begin{array}{c}\leftarrow\\\text{MUTE}\end{array}}$ *to delete the last character entered.*

5. Press $\boxed{\tiny\begin{array}{c}\text{MENU}\\\text{/OK}\end{array}}$ to confirm the name entry.

   • *The screen displays* **ENTER NUMBER**.

6. Enter the number of the contact (maximum 24 digits) using the keypad.

   If you make a mistake, press $\boxed{\tiny\begin{array}{c}\leftarrow\\\text{MUTE}\end{array}}$ *to delete the last digit entered.*

7. Press $\boxed{\tiny\begin{array}{c}\text{MENU}\\\text{/OK}\end{array}}$ to confirm.

   • *A confirmation tone is played.*

8. Press $\boxed{\tiny\begin{array}{c}\leftarrow\\\text{OFF}\end{array}}$ to return to standby mode.

Note:
You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new ones. When storing the number for a local call, you can enter only the 6 or 7-digit local number without **STD** (area) code, and it will still display the name if there is an incoming call and you subscribe to caller display.

6.2 Access the Phonebook
- On Your Main Eclipse Handset

1. From the home screen, press $\overline{\cdots}$ to open the phonebook list.

   Alternatively, from the home screen, you can press $\boxed{\text{OK}\atop\text{MENU}}$, then $\overbrace{\text{\tiny{CID}}}$ /

   $\overline{\cdots}$ *to* **PHONEBOOK**, *then press* $\boxed{\text{OK}\atop\text{MENU}}$ *and* $\overbrace{\text{\tiny{CID}}}$ / $\overline{\cdots}$ *to* **VIEW**

   ENTRIES, *then press* $\boxed{\text{OK}\atop\text{MENU}}$ *to open the phonebook list.*
   - *The phonebook entries are listed in alphabetical order.*

2. Press $\overbrace{\text{\tiny{CID}}}$ / $\overline{\cdots}$ to scroll through the list of entries.

3. Press $\boxed{\#_s}$ to view the details of the selected entry.

4. Press $\boxed{\text{\tiny{OFF}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\overline{\cdots}$ to open the phonebook list.

   Alternatively, from the home screen of the additional handsets, you can

   press $\boxed{\text{MENU}\atop\text{/OK}}$ *twice to select* **PHONEBOOK**, *then press* $\overbrace{\text{\tiny{VOL+}}}$ \ $\overline{\cdots}$ *to* **LIST**

   and press $\boxed{\text{MENU}\atop\text{/OK}}$ *again to open the phonebook list.*
   - *The phonebook entries are listed in alphabetical order.*

2. Press $\overbrace{\text{\tiny{VOL+}}}$ \ $\overline{\cdots}$ to scroll through the list of entries.

3. Press $\boxed{\text{MENU}\atop\text{/OK}}$ to view the details of the selected entry.

4. Press $\boxed{\text{\tiny{OFF}}}$ to return to standby mode.

Note:

Instead of pressing $\overbrace{\text{\tiny{CID}}}$ / $\overline{\cdots}$ (main Eclipse handset) or $\overbrace{\text{\tiny{VOL+}}}$ \ $\overline{\cdots}$

(additional handsets) to browse the phonebook entries, you can press the

numeric key corresponding to the first letter of the entry you wish to locate.

For example, pressing $\boxed{2_{\text{ABC}}}$ will show the first entry starting with A. Pressing $\boxed{2_{\text{ABC}}}$

again will show the first entry starting with B, and so on..., and then press $\overbrace{\text{\tiny{CID}}}$ /

$\overline{\cdots}$ (main Eclipse handset) or $\overbrace{\text{\tiny{VOL+}}}$ \ $\overline{\cdots}$ (additional handsets) , if

necessary, to find the entry you want.

6.3 Modify a Phonebook Entry
- On Your Main Eclipse Handset

1. From the home screen, press ⌄📞 to open the phonebook list.

2. Press ⌃📞 / ⌄📞 to select the entry you want to modify.

3. Press ⌈OK⌉ to open the phonebook menu options.

4. Press ⌃📞 / ⌄📞 to **EDIT ENTRY** and then press ⌈OK⌉ to select.
   - *The current name is displayed.*

5. Edit the name using the keypad, using ⌐MUTE to delete characters.

6. Press ⌈OK⌉ to confirm.

7. Edit the number and then press ⌈OK⌉ to confirm.
   - *A confirmation tone is played.*

8. Press ⌈end⌉ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press ⌄📞 to open the phonebook list.

2. Press ⌃📞 \ ⌄📞 to select the entry you want to modify.

3. Press ⌈MENU/OK⌉ to open the phonebook menu options.

4. Press ⌃📞 \ ⌄📞 to **EDIT ENTRY** and then press ⌈MENU/OK⌉ to select.
   - *The current name is displayed.*

5. Edit the name using the keypad, using ⌐MUTE to delete characters.

6. Press ⌈MENU/OK⌉ to confirm.

7. Edit the number and then press ⌈MENU/OK⌉ to confirm.
   - *A confirmation tone is played.*

8. Press ⌈end/OFF⌉ to return to standby mode.

6.4 Delete a Phonebook Entry
- On Your Main Eclipse Handset

1. From the home screen, press ⬇️ to open the phonebook list.
2. Press ⬆️ / ⬇️ to select the entry you want to delete.
3. Press 🆗 to open the phonebook menu options.
4. Press ⬆️ / ⬇️ to **DELETE** and then press 🆗 to select.
   - **CONFIRM?** *is displayed.*
5. Press 🆗 again to confirm.
   - *A confirmation tone is played.*
6. Press ☎️ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press ⬇️ to open the phonebook list.
2. Press ⬆️ \ ⬇️ to select the entry you want to delete.
3. Press 📱 to open the phonebook menu options.
4. Press ⬆️ \ ⬇️ to **DELETE** and then press 📱 to select.
   - **DELETE?** *is displayed.*
5. Press 📱 again to confirm.
   - *A confirmation tone is played.*
6. Press ☎️ to return to standby mode.

6.5 Delete All Entries from the Phonebook List

- On Your Main Eclipse Handset

1. From the home screen, press ⌄☎ to open the phonebook list.
2. Press ⌷OK/MENU to open the phonebook menu options.
3. Press ⌃CID / ⌄☎ to **DELETE ALL** and then press ⌷OK/MENU to select.
   - **CONFIRM?** *is displayed.*
4. Press ⌷OK/MENU again to confirm.
   - *A confirmation tone is played.*
5. Press ⌲OFF/END to return to standby mode.

- On Your Additional Handset

1. From the home screen, press ⌄VOL- to open the phonebook list.
2. Press ⌷MENU/OK to open the phonebook menu options.
3. Press ⌃VOL+ \ ⌄VOL- to **DELETE ALL** and then press ⌷MENU/OK to select.
   - **DELETE?** *is displayed.*
4. Press ⌷MENU/OK again to confirm.
   - *A confirmation tone is played.*
5. Press ⌲END/OFF to return to standby mode.

7   CALLER DISPLAY (NETWORK DEPENDENT)

If you have subscribed to the Calling Line Identification (CLI) service with your network service provider, the phone number of your caller will appear on the handset display when there is an incoming call and then stored in your **Call Log**.

If the caller's number is stored in your phonebook along with a name, the name will appear on the handset display when the call is received and in the **Call Log**.

Note:

If the call is from someone whose number is unavailable (e.g. an international call or from a private exchange), the handset will display **UNAVAILABLE** when you receive the call and in the **Call Log** afterwards. If the call is from someone whose number is withheld (e.g. by dialling 141), the handset will display **WITHHELD** when you receive the call and in the **Call Log** afterwards.

If you have not subscribed to the Caller Line Identification service, the handset will display **UNKNOWN** when you receive the call when it is received, and it will not be saved in the **Call Log**.

Information about incoming calls varies by country and network operators.

7.1   Call Log

The **Call Log** stores the last 20 external calls for the Main Eclipse Handset and the last 10 external calls for the additional handsets, whether or not you have answered the call.

Only the most recent call is saved if there are repeat calls from the same number.

When the **Call Log** is full, the next new call will replace the oldest entry.

7.1.1 Access the Call Log

1. From the home screen, press ⟨ ⚹ᴄɪᴅ⟩ on your Main Eclipse Handset or press ⟨ ᴄɪᴅ⟩ᵥₒₗ₊ on the additional handset.

2. Press ⟨ ⚹ᴄɪᴅ⟩ / ⟨ ᵥᵥ▾ᴅ⟩ (main Eclipse handset) or ⟨ ᴄɪᴅ⟩ᵥₒₗ₊ \ ⟨ ᵥᵥ▾ᴅ⟩ (additional handsets) to browse through the call list.
   - *The calls are displayed in chronological order with the most recent call at the top of the list.*

7.1.2 Save a Call Log Entry into the Phonebook

- On Your Main Eclipse Handset

1. From the home screen, press ⟨ ⚹ᴄɪᴅ⟩.

2. Press ⟨ ⚹ᴄɪᴅ⟩ / ⟨ ᵥᵥ▾ᴅ⟩ to select an entry and then press ⟨ᴏᴋ/ᴍᴇɴᴜ⟩.

3. Press ⟨ᴏᴋ/ᴍᴇɴᴜ⟩ again to select **SAVE NUMBER**.

4. Enter the name of the contact (maximum 12 characters) and then press ⟨ᴏᴋ/ᴍᴇɴᴜ⟩ to save.

5. Edit the number (if necessary) and then press ⟨ᴏᴋ/ᴍᴇɴᴜ⟩ to save the entry.
   - *A confirmation tone is played.*

6. Press ⟨ᴏꜰꜰ/ᴇɴᴅ⟩ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press ⟨ ᴄɪᴅ⟩ᵥₒₗ₊.

2. Press ⟨ ᴄɪᴅ⟩ᵥₒₗ₊ \ ⟨ ᵥᵥ▾ᴅ⟩ to select an entry and then press ⟨ᴍᴇɴᴜ/ᴏᴋ⟩.

3. Press ⟨ᴍᴇɴᴜ/ᴏᴋ⟩ again to select **SAVE NUMBER**.

4. Enter the name of the contact (maximum 12 characters) and then press ⟨ᴍᴇɴᴜ/ᴏᴋ⟩ to save.
   - *A confirmation tone is played.*

5. Press ⟨ᴏꜰꜰ/ᴇɴᴅ⟩ to return to standby mode.

7.1.3 Delete a Call Log Entry
- On Your Main Eclipse Handset
1. From the home screen, press ⟨▲CID⟩.
2. Press ⟨▲CID⟩ / ⟨▼⟩ to select an entry and then press ⟨OK/MENU⟩.
3. Press ⟨▲CID⟩ / ⟨▼⟩ to **DELETE** and then press ⟨OK/MENU⟩ to select.
   - **CONFIRM?** *is displayed.*
4. Press ⟨OK/MENU⟩ again to confirm.
   - *A confirmation tone is played.*
5. Press ⟨OFF/END⟩ to return to standby mode.

- On Your Additional Handset
1. From the home screen, press ⟨CID/VOL+⟩.
2. Press ⟨CID/VOL+⟩ \ ⟨VOL-⟩ to select an entry and then press ⟨MENU/OK⟩.
3. Press ⟨CID/VOL+⟩ \ ⟨VOL-⟩ to **DELETE** and then press ⟨MENU/OK⟩ to select.
   - **DELETE?** *is displayed.*
4. Press ⟨MENU/OK⟩ again to confirm.
   - *A confirmation tone is played.*
5. Press ⟨End/OFF⟩ to return to standby mode.

7.1.4 Delete All Entries in the Call Log
- On Your Main Eclipse Handset
1. From the home screen, press ⟨▲CID⟩.
2. Press ⟨OK/MENU⟩.
3. Press ⟨▲CID⟩ / ⟨▼⟩ to **DELETE ALL** and then press ⟨OK/MENU⟩ to select.
   - **CONFIRM?** *is displayed.*
4. Press ⟨OK/MENU⟩ again to confirm.
   - *A confirmation tone is played.*

- On Your Additional Handset

1. From the home screen, press or $\overbrace{\text{vol+}}^{\text{CID}}$.
2. Press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$.
3. Press $\overbrace{\text{vol+}}^{\text{CID}} \backslash \overbrace{\text{vol-}}$ to **DELETE ALL** and then press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$ to select.
   - **DELETE?** *is displayed.*
4. Press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$ again to confirm.
   - *A confirmation tone is played.*

7.2 Redial List

The redial list stores the last 10 numbers dialled for the Main Eclipse
Handset and the last 5 numbers dialled for the additional handsets. A
maximum of 24 digits can be displayed for each entry.

7.2.1 Access the Redial List

1. From the home screen, press $\boxed{\text{REDIAL}}$.
2. Press $\overbrace{\text{\tiny CID}}^{} / \overbrace{\text{\tiny i}}$ on your Main Eclipse Handset or press
   $\overbrace{\text{vol+}}^{\text{CID}} \backslash \overbrace{\text{vol-}}$ on the additional handset to browse the redial list.
   - *The last dialled number will appear first in the redial list.*
   - *If the number has more than 14 digits on the Main Eclipse*
     Handset, press $\boxed{\#\$}$ *to see other digits; if the number has more*
     than 12 digits on the additional handset, press $\boxed{\substack{\rightleftarrows \\ \text{MUTE}}}$ *to see the*
     other digits.

7.2.2 Save a Redial Number into the Phonebook

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{REDIAL}}$.
2. Press $\overbrace{\text{\tiny CID}}^{} / \overbrace{\text{\tiny i}}$ to select an entry and press $\boxed{\substack{\text{OK} \\ \text{MENU}}}$.
3. Press $\boxed{\substack{\text{OK} \\ \text{MENU}}}$ again to select **SAVE NUMBER.**
4. Enter the name of the contact (maximum 12 characters) and then
   press $\boxed{\substack{\text{OK} \\ \text{MENU}}}$.
5. Edit the number (if necessary) and then press $\boxed{\substack{\text{OK} \\ \text{MENU}}}$ to save.
   - *A confirmation tone is played.*
6. Press $\boxed{\substack{\text{OFF} \\ \text{END}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press `REDIAL`.
2. Press `⟨ CID VOL+ ⟩` \ `⟨ VOL- ⟩` to select an entry and press `MENU /OK`.
3. Press `MENU /OK` again to select **SAVE NUMBER.**
4. Enter the name of the contact (maximum 12 characters) and then press `MENU /OK`.
   - *A confirmation tone is played.*
5. Press `⟨ End OFF ⟩` to return to standby mode.

7.2.3 Edit a Redial Number

- On Your Main Eclipse Handset

1. From the home screen, press `REDIAL`.
2. Press `⟨ CID ⟩` / `⟨ VOL- ⟩` to select an entry and then press `OK MENU`.
3. Press `⟨ CID ⟩` / `⟨ VOL- ⟩` to **EDIT ENTRY** and then press `OK MENU` to select.
4. Edit the number and press `OK MENU` to confirm.
   - *A confirmation tone is played.*
5. Press `⟨ OFF End ⟩` to return to standby mode.

- On Your Additional Handset

1. From the home screen, press `REDIAL`.
2. Press `⟨ CID VOL+ ⟩` / `⟨ VOL- ⟩` to select an entry and then press `MENU /OK`.
3. Press `⟨ CID VOL+ ⟩` / `⟨ VOL- ⟩` to **EDIT ENTRY** and then press `MENU /OK` to select.
4. Edit the number and press `MENU /OK` to confirm.
   - *A confirmation tone is played.*
5. Press `⟨ End OFF ⟩` to return to standby mode.

7.2.4 Delete a Redial Number

- On Your Main Eclipse Handset

1. From the home screen, press REDIAL.
2. Press ⌃/⌄ to select an entry and then press OK/MENU.
3. Press ⌃/⌄ to **DELETE** and then press OK/MENU to select.
   - **CONFIRM?** *is displayed.*
4. Press OK/MENU again to confirm.
   - *A confirmation tone is played.*
5. Press 🔚 to return to standby mode.

- On Your Additional Handset

1. From the home screen, press REDIAL.
2. Press ⌃\⌄ and then press MENU/OK.
3. Press ⌃\⌄ to **DELETE** and then press MENU/OK to select.
   - **DELETE?** *is displayed.*
4. Press MENU/OK again to confirm.
   - *A confirmation tone is played.*
5. Press 🔚 to return to standby mode.

7.2.5 Delete All Entries from the Redial List

- On Your Main Eclipse Handset

1. From the home screen, press REDIAL.
2. Press OK/MENU.
3. Press ⌃/⌄ to **DELETE ALL** and then press OK/MENU to select.
   - **CONFIRM?** *is displayed.*
4. Press OK/MENU again to confirm.
   - *A confirmation tone played.*

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- On Your Additional Handset

1. From the home screen, press ⏮️REDIAL.
2. Press 〔MENU/OK〕.
3. Press 〔CID/VOL+〕\〔VOL-〕 to **DELETE ALL** and then press 〔MENU/OK〕 to select.
   - **DELETE?** *is displayed.*
4. Press 〔MENU/OK〕 again to confirm.
   - *A confirmation tone played.*

8 CLOCK AND ALARM SETTINGS

8.1 Date and Time Settings

If you have subscribed to the Calling Line Identification service, the time and date settings will be automatically updated by the network when you receive an incoming call, but you may still need to set the correct year. You can also set the date and time manually.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{OK}_{\text{MENU}}}$.

2. Press $\boxed{\text{↑CID}}$ / $\boxed{\text{↓}}$ to **CLOCK&ALARM** and the press $\boxed{\text{OK}_{\text{MENU}}}$ to select.

3. Press $\boxed{\text{OK}_{\text{MENU}}}$ again to select **DATE & TIME**.

   - *The last stored date is displayed, with the third digit of the year flashing.*

4. Enter the current date and press $\boxed{\text{OK}_{\text{MENU}}}$ to confirm.

   Enter 03 May 2012 as [1], [2], [0], [5], [0], [3].

   If you make a mistake, press $\boxed{\text{↩}_{\text{MUTE}}}$ to delete the last digit entered.

5. Enter the current time and press $\boxed{\text{OK}_{\text{MENU}}}$ to confirm. The default time format is **24 HOURS**. *(To change time format, see **Change the Date Format** on page 51.)*

   For 24-hour format, enter 1:30pm as [1], [3], [3], [0].

   *For 12-hour format, enter the time and then press $\boxed{\text{↑CID}}$ to select **am**, or press $\boxed{\text{↓}}$ to select **pm**.*

   If you make a mistake, press $\boxed{\text{↩}_{\text{MUTE}}}$ to delete the last digit entered.

   - *A confirmation tone is played.*

6. Press $\boxed{\text{☎}}$ to return to standby mode.

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- On Your Additional Handset

1. From the home screen, press $\left[\frac{\text{MENU}}{\text{/OK}}\right]$.

2. Press $\left(\overbrace{\text{VOL+}}^{\text{CID}}\right)$ \ $\left(\underbrace{\text{VOL-}}_{\text{Y}}\right)$ to **CLOCK&ALARM** and the press $\left[\frac{\text{MENU}}{\text{/OK}}\right]$ to select.

3. Press $\left[\frac{\text{MENU}}{\text{/OK}}\right]$ again to select **DATE/TIME**.

   • *The last stored date is displayed, with the third digit of the year flashing.*

4. Enter the current date and press $\left[\frac{\text{MENU}}{\text{/OK}}\right]$ to confirm.

   Enter 03 May 2012 as [1], [2], [0], [5], [0], [3].

   If you make a mistake, press $\left[\underset{\text{MUTE}}{\overleftarrow{}}\right]$ *to delete the last digit entered.*

5. Enter the current time and press $\left[\frac{\text{MENU}}{\text{/OK}}\right]$ to confirm. The default time

   format is **24 HOURS**. *(To change time format, see* Change the Time

   Format *on page 50.)*

   For 24-hour format, enter 1:30pm as [1], [3], [3], [0].

   For 12-hour format, enter the time and then press $\left(\overbrace{\text{VOL+}}^{\text{CID}}\right)$ *to select*

   AM*, or* $\left(\underbrace{\text{VOL-}}_{\text{Y}}\right)$ *to select* **PM***.*

   If you make a mistake, press $\left[\underset{\text{MUTE}}{\overleftarrow{}}\right]$ *to delete the last digit entered.*

   • *A confirmation tone is played.*

6. Press $\left[\underset{\text{OFF}}{\overset{\text{End}}{}}\right]$ to return to standby mode.

8.1.1 Change the Time Format

The time can be displayed either as 12-hour or 24-hour. The default setting is **24 HOURS**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overbrace{\cdot_{CID}}$ / $\overbrace{\cdot}$ to **CLOCK&ALARM** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overbrace{\cdot_{CID}}$ / $\overbrace{\cdot}$ to **SET FORMAT** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\boxed{\frac{OK}{MENU}}$ again to select **TIME FORMAT**.

   • *The current setting is displayed.*

5. Press $\overbrace{\cdot_{CID}}$ / $\overbrace{\cdot}$ to select **12 HOURS** or **24 HOURS** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\frac{end}{end}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\overbrace{\cdot_{CID}}$ \ $\overbrace{\cdot}$ to **CLOCK&ALARM** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

3. Press $\overbrace{\cdot_{CID}}$ \ $\overbrace{\cdot}$ to **SET FORMAT** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

4. Press $\boxed{\frac{MENU}{/OK}}$ again to select **TIME FORMAT**.

   • *The current setting is displayed.*

5. Press $\overbrace{\cdot_{CID}}$ \ $\overbrace{\cdot}$ to select **12 HOURS** or **24 HOURS** and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\frac{end}{OFF}}$ to return to standby mode.

8.1.2 Change the Date Format

The date can be displayed either as Month/Day or Day/Month. The default setting is **DD/MM**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\substack{OK \\ MENU}}$.

2. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\triangledown^{\square}}$ to **CLOCK&ALARM** and then press $\boxed{\substack{OK \\ MENU}}$ to select.

3. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\triangledown^{\square}}$ to **SET FORMAT** and then press $\boxed{\substack{OK \\ MENU}}$ to select.

4. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\triangledown^{\square}}$ to **DATE FORMAT** and then press $\boxed{\substack{OK \\ MENU}}$ to select.

   • *The current setting is displayed.*

5. Press $\boxed{\triangle_{\text{CID}}}$ / $\boxed{\triangledown^{\square}}$ to select **DD/MM** or **MM/DD** and then press $\boxed{\substack{OK \\ MENU}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\substack{\text{off} \\ \text{end}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\substack{MENU \\ /OK}}$.

2. Press $\boxed{\substack{CID \\ VOL+}}$ \ $\boxed{\substack{VOL- \\ \square}}$ to **CLOCK&ALARM** and then press $\boxed{\substack{MENU \\ /OK}}$ to select.

3. Press $\boxed{\substack{CID \\ VOL+}}$ \ $\boxed{\substack{VOL- \\ \square}}$ to **SET FORMAT** and then press $\boxed{\substack{MENU \\ /OK}}$ to select.

4. Press $\boxed{\substack{CID \\ VOL+}}$ \ $\boxed{\substack{VOL- \\ \square}}$ to **DATE FORMAT** and then press $\boxed{\substack{MENU \\ /OK}}$ to select.

   • *The current setting is displayed.*

5. Press $\boxed{\substack{CID \\ VOL+}}$ \ $\boxed{\substack{VOL- \\ \square}}$ to select **DD/MM** or **MM/DD** and then press $\boxed{\substack{MENU \\ /OK}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\substack{\text{end} \\ \text{off}}}$ to return to standby mode.

8.2 Alarm Settings

An alarm can be set on a handset, to sound at a set time only once or repeated each day.

When an alarm is set, the alarm icon is shown on the handset display. When the alarm time is reached, the handset will flash **-ALARM-** on the display and sound an alarm for 1 minute, at the same volume setting as the handset ringer. If the ringer is off, it will ring at volume setting 1.

When the alarm rings, you can press any key on the handset to stop the ringing, even if the keylock is activated.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overbrace{\triangle{CD}}$ / $\overbrace{\nabla{\square}}$ to **CLOCK&ALARM** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overbrace{\triangle{CD}}$ / $\overbrace{\nabla{\square}}$ to **ALARM** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\overbrace{\triangle{CD}}$ / $\overbrace{\nabla{\square}}$ to an alarm option.

   OFF: Turn alarm off

   ONCE: The alarm sounds once at the set time.

   DAILY: The alarm sounds daily at the set time.

5. Press $\boxed{\frac{OK}{MENU}}$ to select the option.

6. If **ONCE** or **DAILY** is selected, enter the desired hour and minute.

   Press $\overbrace{\triangle{CD}}$ to select **am**, or press $\overbrace{\nabla{\square}}$ to select **pm** if the time is

   in 12-hour format.

7. Press $\boxed{\frac{OK}{MENU}}$ to confirm the alarm setting.

   • *A confirmation tone is played.*

8. Press $\boxed{}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}/\text{OK}}$.
2. Press $\overbrace{\text{VOL+}}^{\text{CID}} \diagdown \boxed{\text{VOL}}$ to **CLOCK&ALARM** and then press $\boxed{\text{MENU}/\text{OK}}$ to select.
3. Press $\overbrace{\text{VOL+}}^{\text{CID}} \diagdown \boxed{\text{VOL}}$ to **ALARM** and then press $\boxed{\text{MENU}/\text{OK}}$ to select.
4. Press $\overbrace{\text{VOL+}}^{\text{CID}} \diagdown \boxed{\text{VOL}}$ to an alarm option.

   OFF: Turn alarm off

   ON ONCE: The alarm sounds once at the set time.

   ON DAILY: The alarm sounds daily at the set time.

5. Press $\boxed{\text{MENU}/\text{OK}}$ to select the option.
6. If **ON ONC E** or **ON DAILY** is selected, enter the desired hour and minute.

   Press $\overbrace{\text{VOL+}}^{\text{CID}}$ to select **AM**, or press $\boxed{\text{VOL}}$ to select **PM** if the time is

   in 12-hour format.

7. Press $\boxed{\text{MENU}/\text{OK}}$ to confirm the alarm setting.
   - *A confirmation tone is played.*
8. Press $\boxed{\text{End}/\text{OFF}}$ to return to standby mode.

8.2.1 Set the Alarm Tone

You can select from 3 alarm melodies.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{OK}/\text{MENU}}$.
2. Press $\overbrace{\text{CID}}^{} / \boxed{\text{ }}$ to **CLOCK&ALARM** and then press $\boxed{\text{OK}/\text{MENU}}$ to select.
3. Press $\overbrace{\text{CID}}^{} / \boxed{\text{ }}$ to **ALARM MELODY** and then press $\boxed{\text{OK}/\text{MENU}}$ to select.
4. Press $\overbrace{\text{CID}}^{} / \boxed{\text{ }}$ to select the desired alarm tone (each tone will

   sound as it is selected) and then press $\boxed{\text{OK}/\text{MENU}}$ to confirm.

   - *A confirmation tone is played.*

5. Press $\boxed{\text{OFF}/\text{END}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$.

2. Press $\boxed{\substack{\text{CID} \\ \text{VOL+}}} \backslash \boxed{\substack{\text{VOL-}}}$ to **CLOCK&ALARM** and then press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$ to select.

3. Press $\boxed{\substack{\text{CID} \\ \text{VOL+}}} \backslash \boxed{\substack{\text{VOL-}}}$ to **ALARM TONE** and then press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$ to select.

4. Press $\boxed{\substack{\text{CID} \\ \text{VOL+}}} \backslash \boxed{\substack{\text{VOL-}}}$ to select the desired alarm tone (each tone will sound as it is selected) and then press $\boxed{\substack{\text{MENU} \\ \text{/OK}}}$ to confirm.

   • *A confirmation tone is played.*

5. Press $\boxed{\substack{\text{End} \\ \text{OFF}}}$ to return to standby mode.

9   PERSONAL SETTINGS

Your phone comes with a selection of settings that you can change to personalise your phone to the way you like it to work.

9.1   Set the Ring Volume

You can set the handset ringer volume from Level 1 to Level 4 or turn the ringer off.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\overset{OK}{\text{MENU}}}$.
2. Press $\boxed{\overset{\text{↑}}{\text{CID}}}$ / $\boxed{\overset{\text{↓}}{\text{}}}$ to **HANDSET OPTS** and then press $\boxed{\overset{OK}{\text{MENU}}}$ to select.
3. Press $\boxed{\overset{\text{↑}}{\text{CID}}}$ / $\boxed{\overset{\text{↓}}{\text{}}}$ to **RINGER&TONES** and then press $\boxed{\overset{OK}{\text{MENU}}}$ to select.
   Press $\boxed{\overset{OK}{\text{MENU}}}$ again to select **RING VOLUME**.
4. Press $\boxed{\overset{\text{↑}}{\text{CID}}}$ / $\boxed{\overset{\text{↓}}{\text{}}}$ to select the desired setting (each volume level will play as it is selected) and then press $\boxed{\overset{OK}{\text{MENU}}}$ to confirm.
   - *A confirmation tone is played.*
5. Press $\boxed{\overset{\text{⌂}}{\text{off}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\overset{\text{MENU}}{\text{/OK}}}$.
2. Press $\boxed{\overset{\text{CID}}{\text{VOL+}}}$ \ $\boxed{\overset{\text{VOL-}}{\text{}}}$ to **PERSONAL SET** and then press $\boxed{\overset{\text{MENU}}{\text{/OK}}}$ to select.
3. Press $\boxed{\overset{\text{CID}}{\text{VOL+}}}$ \ $\boxed{\overset{\text{VOL-}}{\text{}}}$ to **HANDSET TONE** and then press $\boxed{\overset{\text{MENU}}{\text{/OK}}}$ to select.
4. Press $\boxed{\overset{\text{MENU}}{\text{/OK}}}$ again to select **RING VOLUME**.
5. Press $\boxed{\overset{\text{CID}}{\text{VOL+}}}$ \ $\boxed{\overset{\text{VOL-}}{\text{}}}$ to select the desired setting (each volume level will play as it is selected) and then press $\boxed{\overset{\text{MENU}}{\text{/OK}}}$ to confirm.
   - *A confirmation tone is played.*
6. Press $\boxed{\overset{\text{⌂}}{\text{off}}}$ to return to standby mode.

Note: Press and hold $\boxed{\#}$ to switch the ringer **On** and **Off** when the handset is in standby mode. The ringer off icon displays on the screen when ringer off feature is activated.

9.2 Set the Ring Tone

You can select from 10 ringer melodies for both internal and external calls.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.
2. Press $\boxed{\stackrel{\bigtriangleup}{\tiny \text{CID}}}$/$\boxed{\stackrel{\text{m}}{\tiny \bigtriangledown}}$ to **HANDSET OPTS** and then press $\boxed{\frac{OK}{MENU}}$ to select.
3. Press $\boxed{\stackrel{\bigtriangleup}{\tiny \text{CID}}}$/$\boxed{\stackrel{\text{m}}{\tiny \bigtriangledown}}$ to **RINGER&TONES** and then press $\boxed{\frac{OK}{MENU}}$ to select.
4. Press $\boxed{\stackrel{\bigtriangleup}{\tiny \text{CID}}}$/$\boxed{\stackrel{\text{m}}{\tiny \bigtriangledown}}$ to **RING TONE** and then press $\boxed{\frac{OK}{MENU}}$ to select.
5. Press $\boxed{\stackrel{\bigtriangleup}{\tiny \text{CID}}}$/$\boxed{\stackrel{\text{m}}{\tiny \bigtriangledown}}$ to select the desired ringer melody from 1 to 10

   (each melody will play as it is selected) and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*
6. Press $\boxed{\stackrel{\text{off}}{\tiny \text{end}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.
2. Press $\boxed{\stackrel{\text{CID}}{\text{VOL+}}}$\\$\boxed{\stackrel{\text{VOL}}{\text{①}}}$ to **PERSONAL SET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
3. Press $\boxed{\stackrel{\text{CID}}{\text{VOL+}}}$\\$\boxed{\stackrel{\text{VOL}}{\text{①}}}$ to **HANDSET TONE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
4. Press $\boxed{\stackrel{\text{CID}}{\text{VOL+}}}$\\$\boxed{\stackrel{\text{VOL}}{\text{①}}}$ to **RING TONES** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
5. Press $\boxed{\stackrel{\text{CID}}{\text{VOL+}}}$\\$\boxed{\stackrel{\text{VOL}}{\text{①}}}$ to select the desired melody from 1 to 10 (each

   melody will play as it is selected) and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.

   • *A confirmation tone is played.*
6. Press $\boxed{\stackrel{\text{end}}{\tiny \text{off}}}$ to return to standby mode.

9.3 Set the Key Tone

The handset emits a tone with each key press. You can choose to turn this tone on or off. The default setting is **ON**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overbrace{\text{★CID}}$ / $\overbrace{\text{▼回}}$ to **HANDSET OPTS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overbrace{\text{★CID}}$ / $\overbrace{\text{▼回}}$ to **RINGER&TONES** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\overbrace{\text{★CID}}$ / $\overbrace{\text{▼回}}$ to **KEY TONE** and then press $\boxed{\frac{OK}{MENU}}$ to select.

5. Press $\overbrace{\text{★CID}}$ / $\overbrace{\text{▼回}}$ to select **ON** or **OFF** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\frac{↩}{end}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\overbrace{\text{CID}}$ \ $\overbrace{\text{▼}}$ to **PERSONAL SET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

3. Press $\overbrace{\text{CID}}$ \ $\overbrace{\text{▼}}$ to **HANDSET TONE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
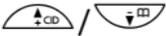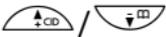
4. Press $\overbrace{\text{CID}}$ \ $\overbrace{\text{▼}}$ to **KEY BEEP** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

5. Press $\overbrace{\text{CID}}$ \ $\overbrace{\text{▼}}$ to select **ON** or **OFF** and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\frac{end}{OFF}}$ to return to standby mode.

9.4   Rename the Handset

You can personalise your handset by changing the name shown on the handset in standby mode.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\overset{OK}{\underset{\text{MENU}}{}}}$.

2. Press $\boxed{\overset{\text{↑cID}}{}}$ / $\boxed{\overset{\text{↓}}{}}$ to **HANDSET OPTS** and then press $\boxed{\overset{OK}{\underset{\text{MENU}}{}}}$.

3. Press $\boxed{\overset{OK}{\underset{\text{MENU}}{}}}$ to select **HANDSET NAME**.

   • *The current handset name is displayed.*

4. Press $\boxed{\overset{\text{MUTE}}{}}$ to delete the letters one by one and enter the new name

   (maximum 10 characters).

5. Press $\boxed{\overset{OK}{\underset{\text{MENU}}{}}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\overset{\text{OFF}}{\underset{\text{ON}}{}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\overset{\text{MENU}}{\underset{\text{/OK}}{}}}$.

2. Press $\boxed{\overset{\text{VOL+}}{}}$ \ $\boxed{\overset{\text{VOL-}}{}}$ to **PERSONAL SET** and then press $\boxed{\overset{\text{MENU}}{\underset{\text{/OK}}{}}}$ to select.

3. Press $\boxed{\overset{\text{MENU}}{\underset{\text{/OK}}{}}}$ to select **HANDSET NAME**.

   • *The current handset name is displayed.*

4. Press $\boxed{\overset{\text{MUTE}}{}}$ to delete the letters one by one and enter the new name

   (maximum 10 characters).

5. Press $\boxed{\overset{\text{MENU}}{\underset{\text{/OK}}{}}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\overset{\text{ON}}{\underset{\text{OFF}}{}}}$ to return to standby mode.

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9.5　Set the Display Language

You can change the display language on your handset. The default setting is **ENGLISH**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overbrace{\text{↑}_{CID}}/\overbrace{\text{↓}_{□}}$ to **HANDSET OPTS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overbrace{\text{↑}_{CID}}/\overbrace{\text{↓}_{□}}$ to **LANGUAGE** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\overbrace{\text{↑}_{CID}}/\overbrace{\text{↓}_{□}}$ to select your preferred language and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

    • *A confirmation tone is played.*

5. Press $\boxed{\frac{\text{☎}}{\text{end}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\overbrace{\text{↑}_{VOL+}}\backslash\overbrace{\text{↓}_{VOL-}}$ to **PERSONAL SET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

3. Press $\overbrace{\text{↑}_{VOL+}}\backslash\overbrace{\text{↓}_{VOL-}}$ to **LANGUAGE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

4. Press $\overbrace{\text{↑}_{VOL+}}\backslash\overbrace{\text{↓}_{VOL-}}$ to select your preferred language and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.

    • *A confirmation tone is played.*

5. Press $\boxed{\frac{\text{☎}}{\text{off}}}$ to return to standby mode.

Note: Once the display language is set, the handset will switch to display in the selected language immediately.

9.6 Set Auto Hang-up

This function enables you to end a call automatically by simply placing the handset back on the base unit (main Eclipse handset) or charging pod (additional handsets). By default, the **Auto Hang-up** feature is **ON**, but it can be turned off.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\text{↑CID}}$ / $\boxed{\text{↓}}$ to **HANDSET OPTS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\boxed{\text{↑CID}}$ / $\boxed{\text{↓}}$ to **AUTO HANG-UP** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\boxed{\text{↑CID}}$ / $\boxed{\text{↓}}$ to select **ON** or **OFF** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

5. Press $\boxed{\text{end}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\boxed{\text{CID}}$ \ $\boxed{\text{↓}}$ to **PERSONAL SET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

3. Press $\boxed{\text{CID}}$ \ $\boxed{\text{↓}}$ to **AUTO HANG-UP** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

4. Press $\boxed{\text{CID}}$ \ $\boxed{\text{↓}}$ to select **ON** or **OFF** and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.

   • *A confirmation tone is played.*

5. Press $\boxed{\text{end}}$ to return to standby mode.

10 SETTINGS

10.1 Handset Registration

IMPORTANT: When you purchase your phone system, all handsets are already registered to your base, so you do not need to register them. Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.

You can register up to four handsets to one base station, with each handset's number (1 to 4) shown on its display.

Note: Each handset can only be registered to one base.

You need to enter the Master PIN before you can register or deregister handsets. The default Master PIN is **0000**.

10.2 Register Additional Handsets

- For a Main Eclipse Type Handset

1. Press and hold the ☎ key under the base unit for approximately 5 seconds.
   - *The message indicator on the base will flash for up to 1 minute, while it is in registration mode.*

2. On the handset, press ⌈OK/MENU⌉.

3. Press ⌈▲CID⌉ / ⌈▼⌉ to **SETTINGS** and then press ⌈OK/MENU⌉ to select.

4. Press ⌈▲CID⌉ / ⌈▼⌉ to **REGISTRATION** and then press ⌈OK/MENU⌉ to select.

5. Enter the Master PIN and then press ⌈OK/MENU⌉ to confirm.

- For an Additional Type Handset

1. Press and hold the ☎ key under the main Eclipse base unit for approximately 5 seconds.
   - *The message indicator on the base will flash for up to 1 minute, while it is in registration mode.*

2. On the handset, press ⌈MENU/OK⌉.

3. Press ⌈CID/VOL+⌉ \ ⌈VOL-⌉ to **ADVANCED SET** and then press ⌈MENU/OK⌉ to select.

4. Press ⌈CID/VOL+⌉ \ ⌈VOL-⌉ to **REGISTRATION** and then press ⌈MENU/OK⌉ to select.

5. Enter the Master PIN and then press ⌈MENU/OK⌉ to confirm.

Note: After entering the Master PIN on either the Main Eclipse Handset or the additional handset,

- **WAITING** *flashes on the screen.*
- *A confirmation tone is played to indicate successful registration, and the handset returns to standby mode, with its handset number displayed.*
- *If no base is found with the entered PIN, error tones are played to indicate failed registration and* **PLS REG H/S** *is displayed on the screen. You will need to repeat from step 1 above.*
- *During steps 2-5, if no key is pressed on the handset within 10 seconds, the registration procedure will be aborted. If this happens, repeat from step 1 above.*

10.3 Deregister your Handset

You can deregister the handset you are using, or any other handset registered to the same base. The default Master PIN is **0000**.

- Using Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overline{\text{<<}_{CD}}$ / $\overline{\text{v}^{\text{m}}}$ to **SETTINGS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overline{\text{<<}_{CD}}$ / $\overline{\text{v}^{\text{m}}}$ to **DEREGISTER** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Enter the Master PIN and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

5. Press $\overline{\text{<<}_{CD}}$ / $\overline{\text{v}^{\text{m}}}$ to select the handset number you want to deregister and then press $\boxed{\frac{OK}{MENU}}$ to confirm, or press $\boxed{\text{off}}$ to cancel the deregistration procedure.

- Using an Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{OK}}$.

2. Press $\overline{\text{<<}_{VOL+}}$ \ $\overline{\text{v}_{\text{m}}}$ to **ADVANCED SET** and then press $\boxed{\frac{MENU}{OK}}$ to select.

3. Press $\overline{\text{<<}_{VOL+}}$ \ $\overline{\text{v}_{\text{m}}}$ to **UNREGISTER** and then press $\boxed{\frac{MENU}{OK}}$ to select.

4. Enter the Master PIN and then press $\boxed{\frac{MENU}{OK}}$ to confirm.

5. Press $\overline{\text{<<}_{VOL+}}$ \ $\overline{\text{v}_{\text{m}}}$ to select the handset number you want to un-register and then press $\boxed{\frac{MENU}{OK}}$ to confirm, or press $\boxed{\text{off}}$ to cancel the un-registration procedure.

Note: After confirming the handset you want to remove on either the Main Eclipse Handset or the additional handset,

- *A confirmation tone is played to indicate successful deregistration.*
- **PLS REG H/S** *is displayed on the home screen of the unregistered handset.*
- *During steps 1-5, if no handset key is pressed within 10 seconds, the procedure will abort and the handset returns to standby mode.*

10.4 Change the Master PIN

The Master PIN is used for registration/deregistration of handsets and for accessing the answering machine remotely. The default Master PIN number is **0000**. The maximum length of the Master PIN is 8 digits.
Note: If you forget your PIN code, you can reset it to its default **0000** using a handset **Reset**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\triangle_{CID}}$ / $\boxed{\triangledown}$ to **SETTINGS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\boxed{\frac{OK}{MENU}}$ to select **CHANGE PIN**.

4. Enter the current Master PIN and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   - *The PIN will be shown as asterisks (*) on the screen as you enter them.*

5. Enter the new PIN and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   - *A confirmation tone is played.*

6. Press $\boxed{\text{off}}$ to return to the home screen.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}_{/\text{OK}}}$.

2. Press $\boxed{\text{CID}_{\text{VOL+}}}$ \ $\boxed{\text{VOL-}}$ to **ADVANCED SET** and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to select.

3. Press $\boxed{\text{MENU}_{/\text{OK}}}$ to select **CHANGE PIN**.

4. Enter the current Master PIN and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to confirm.
   - *The PIN will be shown as asterisks (*) on the screen as you enter them.*

5. Enter the new PIN and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to confirm.
   - *A confirmation tone is played.*

6. Press $\boxed{}_{\text{OFF}}$ to return to the home screen.

10.5 Set the First Ring (for Additional Handsets Only)
If you have subscribed to Caller Line Identification service and do not wish to hear the phone ring before the caller identification is displayed, you can set the **FIRST RING** to **OFF**.

1. From the home screen of your additional handset, press $\boxed{\text{MENU}_{/\text{OK}}}$.

2. Press $\boxed{\text{CID}_{\text{VOL+}}}$ \ $\boxed{\text{VOL-}}$ to **ADVANCED SET** and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to select.

3. Press $\boxed{\text{CID}_{\text{VOL+}}}$ \ $\boxed{\text{VOL-}}$ to **FIRST RING** and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to select.

4. Press $\boxed{\text{CID}_{\text{VOL+}}}$ \ $\boxed{\text{VOL-}}$ to select **ON** or **OFF** and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to confirm.
   - *A confirmation tone is played.*

5. Press $\boxed{}_{\text{OFF}}$ to return to standby mode.

10.6 Change the Recall Time

You may need to press 🔲 (main Eclipse handset) or ᶠᴸᴬˢᴴ (additional handsets) to send a Flash signal (also called Recall or Timed Break Recall) if you are connected to a PBX or using certain network services. You should normally leave the Recall Time at its default setting, **Short (100ms)**, as this is the standard recall required in the UK telephone network. However, it can be changed to Medium (270ms) or Long (600ms) if your telephone is connected to a PBX that requires a different recall time.

- On Your Main Eclipse Handset

1. From the home screen, press 🔲.
2. Press ⬆️ / ⬇️ to **SETTINGS** and then press 🔲 to select.
3. Press ⬆️ / ⬇️ to **RECALL TIME** and then press 🔲 to select.
4. Press ⬆️ / ⬇️ to select **SHORT**, **MEDIUM** or **LONG** and then press 🔲 to confirm.
   - *A confirmation tone is played.*
5. Press 🔲 to return to standby mode.

- On Your Additional Handset

1. From the home screen, press 🔲.
2. Press ⬆️ \ ⬇️ to **ADVANCED SET** and then press 🔲 to select.
3. Press ⬆️ \ ⬇️ to **RECALL TIME** and then press 🔲 (additional handsets) to select.
4. Press ⬆️ \ ⬇️ to select **SHORT**, **MEDIUM** or **LONG** and then press 🔲 to confirm.
   - *A confirmation tone is played.*
5. Press 🔲 to return to standby mode.

10.7 Reset the Unit

You can reset your phone to its default settings with this feature.

Note: Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings, including the Master PIN. However, your phonebook will remain unchanged after reset, and any recorded messages will remain unchanged, while all other settings will be reset.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\overset{\triangle CID}{\frown}$ / $\overset{\nabla ID}{\smile}$ to **SETTINGS** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\overset{\triangle CID}{\frown}$ / $\overset{\nabla ID}{\smile}$ to select **RESET** and then press $\boxed{\frac{OK}{MENU}}$ to select.

4. Press $\boxed{\frac{OK}{MENU}}$ again to confirm.

    • *A confirmation tone is played and the unit is reset to its default settings.*

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.

2. Press $\overset{CID}{\frown}$ \ $\overset{VOL-}{\smile}$ to **ADVANCED SET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

3. Press $\overset{CID}{\frown}$ \ $\overset{VOL-}{\smile}$ to select **RESET** and then press $\boxed{\frac{MENU}{/OK}}$ to select.

4. Press $\boxed{\frac{MENU}{/OK}}$ again to confirm.

    • *A confirmation tone is played and the unit is reset to its default settings.*

11 ANSWERING MACHINE

Your phone includes a telephone answering machine that records unanswered calls when it is on.

The answering machine can store up to 59 messages within the maximum recording time of approximately 30 minutes and each message can be up to 3 minutes long.

When the answering machine is on, calls are answered after the set **RING DELAY**.

If you have selected **RECORD MSGS** (main Eclipse handset) or **ANSW.&RECORD** (additional handsets), then the caller can leave you a message after hearing your announcement.

If you have selected **ANSWER ONLY** mode, the caller can only listen to your announcement but cannot leave you a message.

If the answering machine memory is full, the answering machine LED on the base flashes rapidly, the answering machine icon on the Main Eclipse Handset flashes slowly, and the **ANSWER ONLY** announcement will be played to new callers. You will have to delete some messages before any new ones can be recorded.

11.1 Turning the Answering Machine On/Off

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.
2. Press $\boxed{\frac{OK}{MENU}}$ again to select **ANS. SYSTEM**.
3. Press $\overbrace{\triangle_{+CID}}$ / $\overbrace{\triangledown^{\Box}}$ to **ANS. ON/OFF** and then press $\boxed{\frac{OK}{MENU}}$ to select.
4. Press $\overbrace{\triangle_{+CID}}$ / $\overbrace{\triangledown^{\Box}}$ to select **ON** or **OFF** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.
   - *A confirmation tone is played.*
5. Press $\boxed{}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.
2. Press $\overbrace{}$\$\overbrace{}$ to **ANSW MACHINE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
3. Press $\overbrace{}$\$\overbrace{}$ to **ANSW. ON/OFF** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
4. Press $\overbrace{}$\$\overbrace{}$ to select **ON** or **OFF** and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.
   - *A confirmation tone is played.*
5. Press $\boxed{}$ to return to standby mode.

Note: If the answering machine is **OFF** and the Master PIN is still set at its default **0000**, the answering machine will not answer any incoming calls. However, if the Master PIN has been changed and Remote Access is activated, it will answer incoming calls after 14 rings to allow remote access, and the **ANSWER ONLY** announcement will play. *(See **Remote Access** on page 78.)*

11.2 Answer Mode

The phone comes with two pre-recorded announcements for the respective answer modes: **ANSWER ONLY** and **RECORD MSGS** on the Main Eclipse Handset or **ANSWER ONLY** and **ANSW.&RECORD** on the additional handsets.

By default, the answer mode is **RECORD MSGS** on the Main Eclipse Handset or **ANSW.&RECORD** on the additional handsets, which allows a caller to leave a message on the answering machine after hearing the announcement. This can be changed to **ANSWER ONLY** mode, which does not allow callers to leave any messages on the answering machine after hearing the announcement.

11.2.1 Set Answer Mode

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.
2. Press $\boxed{\frac{OK}{MENU}}$ again to select **ANS. SYSTEM**.
3. Press $\boxed{\triangle_{CID}} / \boxed{\triangledown_{CID}}$ to **ANSWER MODE** and then press $\boxed{\frac{OK}{MENU}}$ to select.
4. Press $\boxed{\triangle_{CID}} / \boxed{\triangledown_{CID}}$ to select **ANSWER ONLY** or **RECORD MSGS** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.
   - *A confirmation tone is played.*
5. Press $\boxed{\frac{OFF}{END}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{OK}}$.
2. Press $\boxed{\triangle_{V\&+}} \backslash \boxed{\triangledown_{V\&-}}$ to **ANSW MACHINE** and then press $\boxed{\frac{MENU}{OK}}$ to select.
3. Press $\boxed{\triangle_{V\&+}} \backslash \boxed{\triangledown_{V\&-}}$ to **ANSWER MODE** and then press $\boxed{\frac{MENU}{OK}}$ to select.
4. Press $\boxed{\triangle_{V\&+}} \backslash \boxed{\triangledown_{V\&-}}$ to select **ANSWER ONLY** or **ANSW.&RECORD** and then press $\boxed{\frac{MENU}{OK}}$ to confirm.
   - *A confirmation tone is played.*
5. Press $\boxed{\frac{End}{OFF}}$ to return to standby mode.

11.3 Answering Machine Settings
11.3.1 Set the Ring Delay
You can select the number of rings before the answering machine answers a call and starts playing the announcement.

You can set the delay from **2** to **7 RINGS** or **TOLL SAVER** on the Main Eclipse Handset or **ECONOMY** on the additional handset.

IMPORTANT: If your network voice messaging system (e.g. the 1571 service) is enabled, you must set your **RING DELAY** to less than 6 rings; otherwise the network service will answer all your calls before the answering machine of your telephone and prevent it from recording any messages.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\frac{OK}{MENU}}$ again to select **ANS. SYSTEM**.

3. Press $\boxed{\triangle_{CID}}$ / $\boxed{\overline{\cdot}^{\square}}$ to **ANS. SETTING** and then press $\boxed{\frac{OK}{MENU}}$.

4. Press $\boxed{\frac{OK}{MENU}}$ to select **RING DELAY**.

5. Press $\boxed{\triangle_{CID}}$ / $\boxed{\overline{\cdot}^{\square}}$ to select **2 RINGS – 7 RINGS** or **TOLL SAVER** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\overset{off}{\circ}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{OK}}$.

2. Press $\boxed{\overset{CID}{VOL+}}$ \ $\boxed{\overset{V}{\square}}$ to **ANSW MACHINE** and then press $\boxed{\frac{MENU}{OK}}$ to select.

3. Press $\boxed{\overset{CID}{VOL+}}$ \ $\boxed{\overset{V}{\square}}$ **SETTINGS** and press $\boxed{\frac{MENU}{OK}}$ to select.

4. Press $\boxed{\frac{MENU}{OK}}$ to select **RING DELAY**.

5. Press $\boxed{\overset{CID}{VOL+}}$ \ $\boxed{\overset{V}{\square}}$ select **2 RINGS – 7 RINGS** or **ECONOMY** and then press $\boxed{\frac{MENU}{OK}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\overset{End}{off}}$ to return to standby mode.

Note: If you select **TOLL SAVER** on the Main Eclipse Handset or **ECONOMY** on the additional handset, the answering machine will answer an incoming call on the fifth ring if you have no new messages and on the third ring if you do.

When you call your answering machine to check messages, if it does not answer on the third ring, then you can hang up immediately, knowing that you have no new messages. This feature can save you the cost of a long-distance call when you check your messages remotely.

11.3.2 Activate/Deactivate Remote Access

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.

2. Press $\boxed{\frac{OK}{MENU}}$ again to select **ANS. SYSTEM**.

3. Press $\boxed{\triangle_{CID}}$ / $\boxed{\overline{\nabla^{\square}}}$ to **ANS. SETTING** and then press $\boxed{\frac{OK}{MENU}}$ to select.

2. Press $\boxed{\triangle_{CID}}$ / $\boxed{\overline{\nabla^{\square}}}$ to **REMOTE ACC.** and then press $\boxed{\frac{OK}{MENU}}$ to select.

3. Press $\boxed{\triangle_{CID}}$ / $\boxed{\overline{\nabla^{\square}}}$ to select **ACTIVATE** or **DEACTIVATE** and then press $\boxed{\frac{OK}{MENU}}$ to confirm.

   • *A confirmation tone is played.*

4. Press $\boxed{\frac{\circ}{end}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\frac{MENU}{OK}}$.

2. Press $\boxed{\frac{CID}{VOL+}}$ \ $\boxed{\frac{V}{VOL-}}$ to **ANSW MACHINE** and then press $\boxed{\frac{MENU}{OK}}$ to select.

3. Press $\boxed{\frac{CID}{VOL+}}$ \ $\boxed{\frac{V}{VOL-}}$ **SETTINGS** and press $\boxed{\frac{MENU}{OK}}$ to select.

4. Press $\boxed{\frac{CID}{VOL+}}$ \ $\boxed{\frac{V}{VOL-}}$ to **REMOTE ACC.** and then press $\boxed{\frac{MENU}{OK}}$ to select.

5. Press $\boxed{\frac{CID}{VOL+}}$ \ $\boxed{\frac{V}{VOL-}}$ to select **ACTIVATE** or **DEACTIVATE** and then press $\boxed{\frac{MENU}{OK}}$ to confirm.

   • *A confirmation tone is played.*

6. Press $\boxed{\frac{end}{off}}$ to return to standby mode.

Note: Once the remote control access is activated, you can check the messages on your answering machine when you are away from home, by calling from another phone.

The Master PIN is used for accessing the answering machine remotely. If your answering machine is off, you must change your Master PIN from its default **0000** before you can use the remote access feature to turn on your answering machine.

11.3.3 Change the Voice Language

You may be able to select a different language for the answering machine's pre- recorded announcements. The default setting is **ENGLISH**.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\overset{OK}{\underset{MENU}{}}}$.

4. Press $\boxed{\overset{OK}{\underset{MENU}{}}}$ again to select **ANS. SYSTEM**.

5. Press $\boxed{\overset{\triangle_{CID}}{}}$ / $\boxed{\overset{\square}{\triangledown}}$ to **ANS. SETTING** and then press $\boxed{\overset{OK}{\underset{MENU}{}}}$ to select.

2. Press $\boxed{\overset{\triangle_{CID}}{}}$ / $\boxed{\overset{\square}{\triangledown}}$ to **LANGUAGE** and then press $\boxed{\overset{OK}{\underset{MENU}{}}}$ to select.

3. Press $\boxed{\overset{\triangle_{CID}}{}}$ / $\boxed{\overset{\square}{\triangledown}}$ to select your preferred language (if available) and then press $\boxed{\overset{OK}{\underset{MENU}{}}}$ to confirm.

   • *A confirmation tone is played.*

4. Press $\boxed{\overset{off}{\underset{end}{}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\tiny{\text{MENU}}_{/OK}}$.

2. Press $\overset{\tiny{CID}}{\boxed{\text{VOL+}}} \setminus \boxed{\tiny{\text{VOL−}}}$ to **ANSW MACHINE** and then press $\boxed{\tiny{\text{MENU}}_{/OK}}$ to select.

3. Press $\overset{\tiny{CID}}{\boxed{\text{VOL+}}} \setminus \boxed{\tiny{\text{VOL−}}}$ to **SETTINGS** and then press $\boxed{\tiny{\text{MENU}}_{/OK}}$ to select.

4. Press $\overset{\tiny{CID}}{\boxed{\text{VOL+}}} \setminus \boxed{\tiny{\text{VOL−}}}$ to **LANGUAGE** and then press $\boxed{\tiny{\text{MENU}}_{/OK}}$ to select.

5. Press $\overset{\tiny{CID}}{\boxed{\text{VOL+}}} \setminus \boxed{\tiny{\text{VOL−}}}$ to select your preferred language (if available)

    and then press $\boxed{\tiny{\text{MENU}}_{/OK}}$ to confirm.
    * *A confirmation tone is played.*

6. Press $\boxed{\tiny{\text{End}}_{/OFF}}$ to return to standby mode.

11.4 Message Playback
When there are new messages on the answering machine, the tape icon flashes on the handset screen.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\tiny{\text{OK}}_{\text{MENU}}}$.

2. Press $\boxed{\tiny{\text{OK}}_{\text{MENU}}}$ again to select **ANS. SYSTEM**.

3. Press $\boxed{\tiny{\text{OK}}_{\text{MENU}}}$ again to select **PLAY**.
    * *Your messages will automatically playback through the handset's speakerphone.*
    * *The display will show the message number and the date and time of the call.*
    * *Press $\boxed{\tiny{\text{◁€}}}$ to listen to your messages privately through the earpiece of your handset.*

4. During playback, press $\boxed{\tiny{\text{OK}}_{\text{MENU}}}$ and then press $\overset{\tiny{CID}}{\boxed{\text{▲}}} / \boxed{\tiny{▼}}$ to access

    the following options:

REPEAT	Repeat the currently playing message
NEXT	Play the next message
PREVIOUS	Play the previous message
DELETE	Delete the current message

Note: To return to the screen showing the message number and

date/time, press $\boxed{\tiny{\text{MUTE}}}$.

5. Press $\boxed{\tiny{\text{OFF}}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}/\text{OK}}$.

2. Press $\boxed{\text{CID}/\text{VOL+}}$\\$\boxed{\text{VOL-}}$ to **ANSW MACHINE** and then press $\boxed{\text{MENU}/\text{OK}}$ to select.

3. Press $\boxed{\text{MENU}/\text{OK}}$ again to select **PLAY**.
   - *Your messages will automatically playback through the handset's speakerphone.*
   - *The display will show the message number, and with the date and time of the call alternating.*
   - *Press* $\boxed{\text{TALK}}$ *to listen to your messages privately through the*

     earpiece of your handset.

4. During playback, press $\boxed{\text{MENU}/\text{OK}}$ and then press $\boxed{\text{CID}/\text{VOL+}}$\\$\boxed{\text{VOL-}}$ to access the

   following options:

REPEAT	Repeat the currently playing message
NEXT	Play the next message
PREVIOUS	Play the previous message
DELETE	Delete the current message

Note: You cannot exit from this menu list without stopping the playback.

5. Press $\boxed{\text{OFF}}$ to return to standby mode.

11.5 Delete All Messages
Note: Only old messages can be deleted. New messages must be played before they can be deleted.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{OK}/\text{MENU}}$.

2. Press $\boxed{\text{OK}/\text{MENU}}$ again to select **ANS. SYSTEM**.

3. Press $\boxed{\text{CID}}$ / $\boxed{\text{▼}}$ to select **DELETE ALL** and then press $\boxed{\text{OK}/\text{MENU}}$.

4. Press $\boxed{\text{OK}/\text{MENU}}$ again to confirm.
   - *A confirmation tone is played.*

5. Press $\boxed{\text{OFF}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}_{/\text{OK}}}$.
2. Press $\overset{\text{CID}}{\boxed{\text{VOL+}}} \backslash \overset{\text{VOL-}}{\boxed{}}$ to **ANSW MACHINE** and then press $\boxed{\text{MENU}_{/\text{OK}}}$ to select.
3. Press $\overset{\text{CID}}{\boxed{\text{VOL+}}} \backslash \overset{\text{VOL-}}{\boxed{}}$ to select **DELETE ALL** and then press $\boxed{\text{MENU}_{/\text{OK}}}$.
4. Press $\boxed{\text{MENU}_{/\text{OK}}}$ again to confirm.
    *   *A confirmation tone is played.*
5. Press $\boxed{_{\text{Off}}}$ to return to standby mode.

11.6 Announcement

When the answering system answers a call, the pre-recorded announcement is played to the caller unless you have recorded your own announcement.

The phone comes with two pre-recorded announcements for the respective answer modes: **ANSWER ONLY** and **RECORD MSGS** on the Main Eclipse Handset or **ANSWER ONLY** and **ANSW.&RECORD** on the additional handsets. By default, the answer mode is **RECORD MSGS** on the Main Eclipse Handset and **ANSW.&RECORD** on the additional handsets, which allows a caller to leave a message on the answering machine after hearing the announcement. This can be changed to **ANSWER ONLY** mode, which does not allow callers to leave any messages on the answering machine after hearing the announcement.

11.6.1 Record a Personal Announcement

You can choose to replace the default announcement with your own personal announcements.

Note: The maximum length of an announcement is 2 minutes.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{OK}_{\text{MENU}}}$.
2. Press $\boxed{\text{OK}_{\text{MENU}}}$ again to select **ANS. SYSTEM**.
3. Press $\overset{\text{CID}}{\boxed{\text{+}}} / \overset{\text{ID}}{\boxed{\text{+}}}$ to **ANNOUNCEMENT** and then press $\boxed{\text{OK}_{\text{MENU}}}$ to select.
4. Press $\overset{\text{CID}}{\boxed{\text{+}}} / \overset{\text{ID}}{\boxed{\text{+}}}$ to select **ANSWER ONLY** or **RECORD MSGS** and then press $\boxed{\text{OK}_{\text{MENU}}}$ to confirm.
5. Press $\overset{\text{CID}}{\boxed{\text{+}}} / \overset{\text{ID}}{\boxed{\text{+}}}$ to **RECORD ANNC** and then press $\boxed{\text{OK}_{\text{MENU}}}$.
    *   *A confirmation tone is played.*

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6. Speak into the handset to start recording your new announcement and press $\boxed{\frac{OK}{MENU}}$ again to end the recording.
   - *A confirmation tone is played.*
7. Press $\boxed{\frac{OFF}{end}}$ to return to standby mode.

- **On Your Additional Handset**
1. From the home screen, press $\boxed{\frac{MENU}{/OK}}$.
2. Press $\overset{\text{CID}}{\text{VOL+}} \diagdown \overset{\text{VOL}}{\square}$ to **ANSW MACHINE** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
3. Press $\overset{\text{CID}}{\text{VOL+}} \diagdown \overset{\text{VOL}}{\square}$ to **RECORD OGM** and then press $\boxed{\frac{MENU}{/OK}}$ to select.
4. Press $\overset{\text{CID}}{\text{VOL+}} \diagdown \overset{\text{VOL}}{\square}$ to select **ANSWER ONLY** or **ANSW.&RECORD** and then press $\boxed{\frac{MENU}{/OK}}$ to confirm.
5. Press $\overset{\text{CID}}{\text{VOL+}} \diagdown \overset{\text{VOL}}{\square}$ to **RECORD OGM** and then press $\boxed{\frac{MENU}{/OK}}$.
   - *A confirmation tone is played.*
6. Speak into the handset to start recording your new announcement and press $\boxed{\frac{MENU}{/OK}}$ again to end the recording.
   - *A confirmation tone is played.*
7. Press $\boxed{\frac{OFF}{end}}$ to return to standby mode.

11.6.2 Listen to an announcement
- **On Your Main Eclipse Handset**
1. From the home screen, press $\boxed{\frac{OK}{MENU}}$.
2. Press $\boxed{\frac{OK}{MENU}}$ again to select **ANS. SYSTEM**.
3. Press $\overset{\text{CID}}{\triangle} / \overset{\square}{\triangledown}$ to **ANNOUNCEMENT** and then press $\boxed{\frac{OK}{MENU}}$ to select.
4. Press $\overset{\text{CID}}{\triangle} / \overset{\square}{\triangledown}$ to select **ANSWER ONLY** or **RECORD MSGS**, and then press $\boxed{\frac{OK}{MENU}}$ to confirm.
5. Press $\boxed{\frac{OK}{MENU}}$ to select **PLAY**.
   - *The announcement plays through the phone's speaker.*
   - *Press $\boxed{\square}$ if you wish to listen to the announcement privately over the earpiece.*
6. Press $\boxed{\frac{OFF}{end}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}/\text{OK}}$.

2. Press $\boxed{\text{CID}_{\text{VOL+}}} \backslash \boxed{\text{VOL-}}$ to **ANSW MACHINE** and then press $\boxed{\text{MENU}/\text{OK}}$.

3. Press $\boxed{\text{CID}_{\text{VOL+}}} \backslash \boxed{\text{VOL-}}$ to **RECORD OGM** and then press $\boxed{\text{MENU}/\text{OK}}$ to select.

4. Press $\boxed{\text{CID}_{\text{VOL+}}} \backslash \boxed{\text{VOL-}}$ to select **ANSWER ONLY** or **ANSW.&RECORD**,
   and then press $\boxed{\text{MENU}/\text{OK}}$ to confirm.

5. Press $\boxed{\text{MENU}/\text{OK}}$ to select **PLAY**.
   - *The announcement plays through the phone's speaker.*
   - *Press $\boxed{\text{TALK}}$ if you wish to listen to the announcement privately over the earpiece.*

6. Press $\boxed{\text{End}/\text{Off}}$ to return to standby mode.

11.6.3 Delete a Personal Announcement

If you want to return to using the default announcement, simply delete your personal announcement.

- On Your Main Eclipse Handset

1. From the home screen, press $\boxed{\text{OK}/\text{MENU}}$.

2. Press $\boxed{\text{OK}/\text{MENU}}$ again to select **ANS. SYSTEM**.

3. Press $\boxed{\text{CID}} / \boxed{\text{▼}}$ to **ANNOUNCEMENT** and then press $\boxed{\text{OK}/\text{MENU}}$ to select.

4. Press $\boxed{\text{CID}} / \boxed{\text{▼}}$ to select **ANSWER ONLY** or **RECORD MSGS** and
   then press $\boxed{\text{OK}/\text{MENU}}$ to confirm.

5. Press $\boxed{\text{CID}} / \boxed{\text{▼}}$ to **DELETE** and press $\boxed{\text{OK}/\text{MENU}}$ to confirm.
   - *The default pre-recorded announcement plays through the phone's speaker.*
   - *Press $\boxed{\text{◁}}$ if you wish to listen to the announcement privately over the earpiece.*

6. Press $\boxed{\text{Off}/\text{End}}$ to return to standby mode.

- On Your Additional Handset

1. From the home screen, press $\boxed{\text{MENU}/\text{OK}}$.

2. Press $\overbrace{\text{VOL+}}^{\text{CID}} \backslash \underbrace{\text{VOL-}}$ to **ANSW MACHINE** and then press $\boxed{\text{MENU}/\text{OK}}$.

3. Press $\overbrace{\text{VOL+}}^{\text{CID}} \backslash \underbrace{\text{VOL-}}$ to **RECORD OGM** and then press $\boxed{\text{MENU}/\text{OK}}$ to select.

4. Press $\overbrace{\text{VOL+}}^{\text{CID}} \backslash \underbrace{\text{VOL-}}$ to select **ANSWER ONLY** or **ANSW.&RECORD** and then press $\boxed{\text{MENU}/\text{OK}}$ to confirm.

5. Press $\overbrace{\text{VOL+}}^{\text{CID}} \backslash \underbrace{\text{VOL-}}$ to **DELETE** and press $\boxed{\text{MENU}/\text{OK}}$ to confirm.

   - *The default pre-recorded outgoing message plays through the phone's speaker.*
   - *Press $\boxed{\text{TALK}}$ if you wish to listen to the message privately over the earpiece.*

6. Press $\boxed{\text{End}/\text{OFF}}$ to return to standby mode.

11.7 Remote Access

The phone lets you listen to the messages on your answering machine, or otherwise operate your answering machine by calling in to your answering machine from another touch-tone phone.

You need to enter a remote access code (same as your Master PIN) to access your answering machine remotely.

The remote access code is used to prevent unauthorised access of your answering machine.

Remote Access must be enabled if you want to use this feature. *(See* **Activate/Deactivate Remote** *Access on page 70.)*

11.7.1 Access the Answering Machine Remotely

1. Dial your phone number from any touch-tone phone.
2. When your answering machine answers your call and starts playing your announcement, press the **< # >** key.
   - *The announcement will stop playing.*
3. Enter your Remote Access Code (same as your Master PIN code) within 8 seconds using the numeric keypad on the touch-tone phone.
   Note that the answering machine will drop the call if you do not enter the Master PIN within 8 seconds.
4. If the code is accepted, you will hear a confirmation tone.
5. The answering machine will start to playback all the messages on your answering machine, beginning with new messages, or if there are no recorded messages you will hear four beeps.
6. Use the keypad on the touch-tone phone to carry out the following operations:

Keys	
1	Repeat the previous message.
2	Playback messages / Repeat the current message.
3	Skip to the next message.
6	Delete the current message.
7	Turn on the answering machine in **RECORD MSGS** mode (main Eclipse handset) or **ANSW.&RECORD** mode (additional handsets).
8	Stop message playback.
9	Turn off the answering machine.

7. When you have finished listening to your messages, simply hang up the phone to end.

Note:

If your answering machine is off but **Remote Access** is activated *(See **Activate/Deactivate Remote** Access on page 70)*, the answering machine will answer your call after 14 rings, so that you can access it remotely, and the **ANSWER ONLY** announcement will play.

If you enter an incorrect Remote Access Code, you will hear a triple-beep error tone, and you will need to enter the code again. If you enter the wrong Remote Code twice consecutively, the call will end automatically.

iDECT Eclipse System

iDECT

Remote operation

1.   Using a tone-dialling phone, dial your home number.
2.   While your announcement is playing, press **<#>**.
3.   Key in your **Remote Access Code**. (Default value is **0000**.)

For details on how to set a new code, see *Change the Master PIN* on page *63 of the User Guide*.

Note: The **< # >** can be entered at any time after the announcement starts, and the **Remote Access Code** should follow without any delay. If the **Remote Access Code** is entered incorrectly twice consecutively, the call will end automatically.

4.   Refer to the key operations on the reverse side of this card.

Note: If your answering machine is off, but with **Remote Access** activated *(See Activate/Deactivate Remote Access on page 70 of the User Guide)* and **Master PIN** changed from its default, the phone will answer after 14 rings, and you can then enter the **Remote Access Code** to access the **Remote Access** feature.

Keys	
1	Repeat the previous message.
2	Playback messages / Repeat current message.
3	Skip to the next message.
6	Delete the current message.
7	Turn on the answering machine in **RECORD MSGS** mode (main Eclipse handset) or **ANSW.&RECORD** mode (additional handsets).
8	Stop message playback.
9	Turn off the answering machine.

12 TROUBLESHOOTING

ALWAYS check that:

- You have followed all the steps listed in the user guide to install and set up your telephone.
- All connectors are securely inserted into their sockets.
- Mains power for the base unit is switched on at the socket.
- The handset's batteries are correctly and securely installed and are sufficiently charged.

Everyday use

"I cannot make or answer calls"

- If the handset's display is blank, it may have been switched off.
  Press and hold 📞 on the Main Eclipse Handset or press 📞 on
  the additional handset to switch it back on.
- Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone – not just for charging the handset batteries.
- Make sure that you are using the telephone line cable supplied with your phone. Other telephone line cables might not work.
- Move the handset closer to the base unit.
- Check the Battery Level symbol on the display. If it is low, put the handset back on the base unit or charging pod to recharge the batteries.
- Switch off the power at the mains socket, wait for a short while and then switch it back on. This may solve the problem.

"I cannot make calls"

- If the handset display shows **KEYS LOCKED**, press and hold ⸬✳ to
  unlock it before you make a call.
- Only one handset (or the base unit) can be connected to an external line at a time. If the handset display shows 📞 , the base is already being used by either the answering machine or another handset.

"When I press on the keys, nothing happens"

- Make sure that the batteries are fitted in your handset. If the Battery Level symbol on the display shows 'low', put your handset back on the base unit or charging pod to charge.

"When I key in a number, it appears on the display, but I cannot make an external call"

- Try a different position for the base unit – somewhere higher if possible, or further away from other electrical equipment.

"The phone does not ring"

- Check that the base unit's mains power adapter is plugged in and power is switched on.
- The base unit needs mains power for normal operation of the phone – not just for charging the batteries.
- Make sure that you are using the telephone line cable that was supplied with your phone.
- Make sure that the ringer volume settings are not set to off. Increase the ringer volume settings. *(See* **Set the Ring Volume** *on page 55.)*

"My call was cut off when I went out of range. Now I can't use my handset."

- Move the handset closer to the base unit before you try to make a call again.

"There is interference and noise on the line"

- Move the handset closer to the base unit, or to a different position.
- Try moving the base unit away from other electrical equipment, such as a television or a computer.
- You'll get the best reception if you place the base unit as high as possible. For example, in a two-floor building, the first-floor landing is an ideal place.

"I hear 'beeps' from my handset while I'm on a call"

- You may be moving out of range of the base unit. Move closer or your call may be cut off.
- Check the Battery Level symbol on the display. If it's low, recharge the batteries.

"The Caller Display feature isn't working"
- You need to subscribe to the Caller Line Identification service from your network service provider.
- The caller may have withheld their number by dialling 141. Or they may be calling from a network that does not transmit the caller's number (e.g. if they are making international calls.)

"When I try to make a call, I hear busy tone"
- If you're using a multi-handset system, check whether another handset is already on a call.

"The volume in the earpiece is low when I'm on a call"
- Make sure you're holding the earpiece correctly over your ear.
- Adjust the volume using ⬆CID on the Main Eclipse Handset or ⬆CID/VOL+ on the additional handset.

"I cannot store a phonebook entry"
- The maximum number of 200 phonebook entries on your Main Eclipse Handset or 100 phonebook entries on your additional handset has been reached. You must delete existing entries to make space for new ones.

Intercom and transfer
"I can't transfer a call"
- Make sure that the other handset is in range of the base unit.
- Make sure that you have entered the correct number for the other handset.

Batteries
"The handset's battery cells are running low within an hour or two"
- Before you first use the handset, you must leave it to charge on the base unit or charging pod for at least 15 hours.
- You may need to replace the batteries.
- Check the connection between the base unit and the mains power socket.

"I try to recharge the batteries but I still get a warning that they are low"
- You need to replace the batteries. Dispose of used batteries safely – do not burn, immerse them in water, disassemble, or puncture the batteries.
- Do not use non-rechargeable batteries in your handset – they may explode, causing damage.

Registration
"I am not able to register another handset"

- The maximum number of 4 handsets has been reached. You will need to unregister a handset in order to register a new one.

Answering Machine
"The Answering machine does not record messages"

- Make sure that the answering machine is switched on.
- Make sure that the **Answer Mode** is set to **RECORD MSGS**. *(See Set Answer Mode on page 68.)*
- The memory may be full. If so, you will need to delete some messages.

"I cannot access my answering machine remotely"

- Make sure that Remote Access is activated.
- Make sure that you have entered the correct Remote Access PIN (same as your Master PIN).

If the fault persists...

- Disconnect all other instruments connected to the same line and try to make a call.
- Disconnect the base unit from the telephone line and plug a different phone into the Eclipse telephone socket. Try making a call. If this works, the line is OK.
- If the call does not work, and you are using a two-way socket adapter, remove it and plug a telephone directly into the socket.
- If the call now works, the adapter may be faulty.
- If you cannot make a call, the fault may be on the exchange line. Contact the service provider.

13 DECLARATION OF CONFORMITY

We the manufacturer / Importer: Binatone Telecom Plc, 1 Apsley Way London, NW2 7HF. Declare under our sole responsibility that the following product

Type of equipment: Digital Cordless Telephone
Country of Origin: China
Brand: iDECT
Model name: Eclipse

complies with the essential protection requirements of R&TTE Directive 1999/5/EC on the approximation of the laws of the Member States relating to *Radio Spectrum Matters*, the Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to *Electromagnetic Compatibility (EMC)* and the European Community Directive 2006/95/EC relating to *Electrical Safety*. Assessment of compliance of the product with the requirements relating to the essential requirements according to Article 3 R&TTE was based on Annex III of the Directive 1999/5/EC and the following standard:

Radio Spectrum: ETSI EN 301406: V 2.1.1 (2009-07)
EMC: ETSI EN 301489-6: V1.3.1 (2008-08)
                   ETSI EN 301489-1: V1.8.1 (2008-04)
Safety: EN60950-1:2006+A11:2009+A1:2010+A12:2011

Manufacturer / Importer (signature of authorized person)	Date	Signature

The conformity to the requirements is validated by the $C\epsilon$ symbol.

NOTE: *In compliance with Directive 2002/96/EC, when you purchase a product that comes with the symbol shown on the right, you are required to dispose of electrical and electronic equipment by separate waste collection and you cannot dispose of the product as normal waste.*

This equipment and all its components, subsystems and consumable materials form an integral part of this product and when you decide to dispose of them you have to take them to a local recycling centre for appropriate waste disposal, in compliance with the current regulations. Details about the location of these centres can be obtained from your local authority.

Notes for battery disposal

Your product contains batteries covered by the European Directive 2006/66/EC, which must not be disposed of with normal household waste.

Please be aware of the local rules on separate collection of batteries. The correct disposal of batteries helps protect the environment and prevent health hazards.

14 GUARANTEE AND SERVICE

The phone system is guaranteed for 12 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

Please keep your sales (till) receipt this is your guarantee.

You should also keep the original packaging material.

In the unlikely event that you need to return your phone system to our Repair Centre while it is under guarantee, there may be a handling charge.

14.1 While the unit is under Guarantee

1. Disconnect the base unit from the telephone line and the mains electricity supply.
2. Pack up all parts of your phone system, using the original package.
3. Return the unit to the shop where you bought it, making sure you take your sales receipt.
   Remember to include the mains adapter.

14.2 After the Guarantee has expired

If the unit is no longer under Guarantee, first follow steps 1 and 2 as for repair under Guarantee. Then...

1. Call Helpline on 0845 345 9677 (for UK only) and ask for a quotation of the repair charge and details of where to send your phone system for repair.
2. Make sure you include with your phone system.
   - ➢ Your name and address
   - ➢ A cheque or postal order for the value of the repair
   - ➢ A brief description of the fault.
3. Return your phone system to the address given by the Service Department.

* This does not affect your statutory rights.