

USER GUIDE

Combo Plus Single/Twin/Triple/Quad
DECT Telephone
with Answering Machine



**Binatone Helpline
(for UK only)**

Monday to Friday from 9:00am to 5:00pm

Tel: 0845 345 9677**

**Please note that all calls are charged at local rate

Or visit our website: www.iDECTonline.com



**THE CORDLESS HANDSET IS NOT DESIGNED FOR MAKING
EMERGENCY TELEPHONE CALLS WITHOUT MAINS POWER; BUT IF
THERE IS A POWER FAILURE, YOU CAN STILL USE THE BASE AND
THE CORDED HANDSET TO MAKE AN EMERGENCY CALL.**

**Before operating this set,
please read these instructions carefully.**


TECHNICAL DETAILS


Standard	Digital Enhanced Cordless Telecommunication (DECT)
Frequency range	1.88 to 1.9 GHz (bandwidth = 20 MHz)
Channel bandwidth	1.728 MHz
Operating range	Up to 300m outdoors; Up to 50m indoors
Operating time	Standby: 230 hours; Talking: 13 hours Battery charge time: 15 hours
Temperature range	Operating: 0°C to 40°C; Storage: -20°C to 60°C
Electrical power	Base unit power adapter: Ten Pao: S003IB0600050 & S003IV0600050 Input 100-240Vac 50-60Hz; Output 6Vdc/500mA. Charger unit power adapter: Ten Pao: S003IB0600015 & S003IV0600015 Input 100-240Vac 50-60Hz; Output 6Vdc/150mA. Battery information (each handset): 2 X 1.2V AAA size, 650mAh NiMH (Rechargeable)

CAUTION

Risk of explosion if the battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

Port specification

The  port (connected to the mains power supply) is a SELV port with respect to EN41003.

The  port (connected to the telephone line) is a TNV port with respect to EN41003.

CLEANING AND CARE

Do not clean any part of your phone system with benzene, thinners or other solvent chemicals as this may cause permanent damage, which is not covered by the Guarantee.

When necessary, clean it with a damp cloth.

Keep your phone system away from **hot, humid conditions or strong sunlight**, and **don't let it get wet.**

Every effort has been made to ensure high standards of reliability for your phone system. However, if something does go wrong, please **do not try to repair it yourself, but consult your supplier or call the Helpline.**

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1 IMPORTANT SAFETY INSTRUCTIONS

Please follow these safety instructions when using your telephone equipment to reduce risk of fire, electric shock and injury:

- 1) Read and understand all the instructions.
- 2) Follow all warnings and instructions marked on the product.
- 3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 4) Keep this product away from hot, humid conditions or strong sunlight, and don't let it get wet or use it near water (for example, near a bath tub, kitchen sink, or swimming pool).
- 5) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 6) Unplug this product from the wall outlet and obtain the service of our Repair Centre under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If the product fails to operate normally despite following the operating instructions.
 - If the product has been dropped and the cabinet has been damaged.
 - If the product exhibits a distinct change in performance.
- 7) NEVER use your phone outdoors during a thunderstorm. Unplug the base from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.
- 8) Do not use the telephone to report a gas leak in the vicinity of the leak.
- 9) Use only the supplied NiMH (Nickel Metal Hydride) batteries that came with your phone or an authorised replacement recommended by the manufacturer. There is a risk of explosion if you replace the battery with an incorrect battery type. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. They may cause interference and/or damage to the unit or surroundings. The manufacturer will not be held liable for damage arising from such non-compliance.
- 10) Do not use third party charging pods. Damage may be caused to the batteries.
- 11) Please ensure that the batteries are inserted in the correct polarity.
- 12) Dispose of batteries safely. Do not burn, immerse them in water, disassemble, or puncture the batteries.

Package Content for single model

The package contains the following items:

- 1 Cordless Handset
- 1 Corded Handset
- 1 Corded Base Station
- 1 Charging Pod for the Cordless Handset
- 1 Mains Power Adapter for the Corded Base Station
- 1 Telephone Line Cord for the Corded Base Station
- 1 Coiled Telephone Handset Cord for the Corded Handset
- 2 AAA NiMH Rechargeable Batteries for the Cordless Handset
- 1 Back Cover for the Cordless Handset
- 1 User Guide

Note: If you have purchased a Twin, Triple or Quad system, you will also have the corresponding extra cordless handset(s) and batteries, charging pod(s) and a back cover for each extra cordless handset.

Connection and Conditions for Use

You can connect your phone to a direct exchange line (DEL) on a local exchange with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect as an extension to a pay phone.

The ringer equivalence numbers (REN) of all equipment (phones, fax machines, modems, etc.) connected to an exchange line must not add up to more than 4, otherwise one or more of them may not ring and/or answer calls correctly. The phone has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

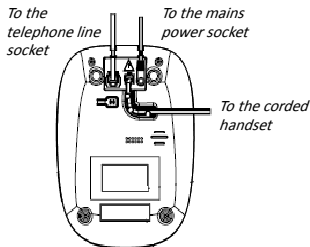
Cordless Handset & Base Connection

- 1) When purchased, all cordless handsets are already registered to the base unit and should link to it when they are all powered up.
- 2) To use your cordless handset and base unit together, you must be able to establish a radio link between them. The signal between the handset and the base unit is in accordance with the normal standards for a DECT phone: Maximum range up to 300 metres outdoors or 50 metres indoors. Be aware that:
 - > Large metal objects, such as refrigerators, mirrors or filing cabinets, between the handset and the base unit may block the radio signal.
 - > Solid structures, such as walls, may reduce the signal strength.
 - > Electrical equipment may cause interference and/or affect the range.
- 3) Do not place the base unit close to another telephone, TV or audio equipment - it may cause interference.
- 4) Putting the base unit as high as possible ensures the best signal.
- 5) If the sound in the earpiece becomes faint or distorted during a call, you may be going out of range of the base unit. Move nearer to the base unit within 20 seconds; otherwise the line may be cut off.

2 INSTALLING YOUR PHONE

2.1 Connecting the Corded Base Station

- 1) Plug the mains power cable, telephone line cord and coiled handset cord into the corded base station.
- 2) Plug the other end of the coiled handset cord into the corded handset, making sure it clicks fully into place.
- 3) Place the corded handset in the cradle of the corded base station.
- 4) Plug the power adapter into a 100 - 240Vac, 50 - 60Hz mains power socket, and the telephone line cord into a telephone line socket.



Warning:

Always use the cables provided in the box. Use only the supplied adaptor. Using other power cables may damage the unit.

Note:

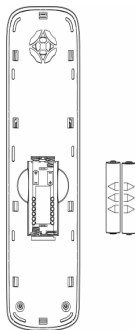
Place the corded base unit within easy reach of the mains power socket. Never try to lengthen the mains power cable. The corded base station needs mains power for normal operation, and the cordless handsets will not work without it.

2.2 Installing and Charging the Rechargeable Batteries of your Cordless Handset

- 1) Insert the 2 supplied batteries into the battery compartment of the cordless handset, observing the correct polarity (see markings inside battery compartment).

Warning: Use only the supplied NiMH rechargeable batteries.

- 2) Place the back cover over the back of the cordless handset and press down until it clicks into place.
- 3) Place the cordless handset on the charging pod and charge for 15 hours before using the cordless handset for the first time.
 - *The cordless handset will give a double beep when it is properly placed on a charging pod.*
 - *The battery charging indicator on the charging pod lights up to indicate charging.*



Note: The cordless handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal and does not indicate a fault.

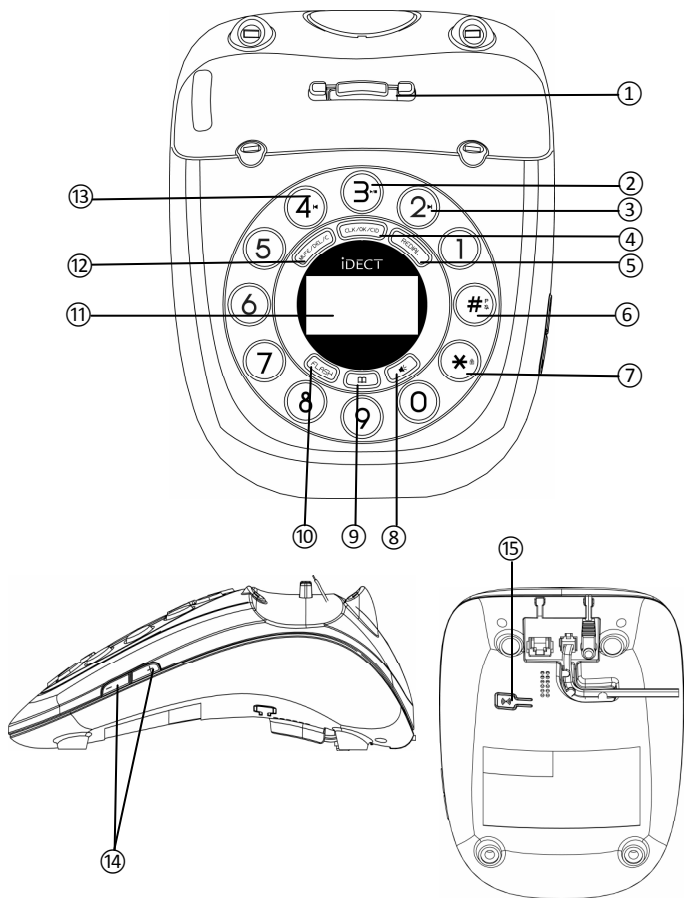
If you have a broadband line










If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line; otherwise you may get interference between the telephone and the broadband, which could cause problems.





In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to.

If you need more broadband micro-filters contact your broadband supplier.

3 OVERVIEW OF THE CORDED BASE



①	HOOKSWITCH	Press to end a call on a corded handset. Pressed down to end a call on a corded handset when replacing the corded handset on the base. Released to enter dialling mode or answer a call, when picking up the corded handset off the base.
②		In standby mode, press and hold to start message playback on the answering machine. During message playback, press to stop playback and return to standby mode.
③		During message playback, press to skip to the next message.
④		In standby mode, press to access the call log (CID). In standby mode, press and hold to set date and time. In settings mode, press to confirm a setting.
⑤		In standby mode, press to show the last dialled number.
⑥		In standby mode, press and hold to turn the base ringer On/Off. When dialling, press and hold to add a dialling pause.
⑦		In standby mode, press and hold to switch the key lock on or off.
⑧		Press to make or receive a call in speaker mode.
⑨		In standby mode, press to access the Phonebook. Press and hold to enter the phonebook programming mode.
⑩		During a call, press to send a Flash signal (also called Recall) for network services.
⑪	LCD screen	

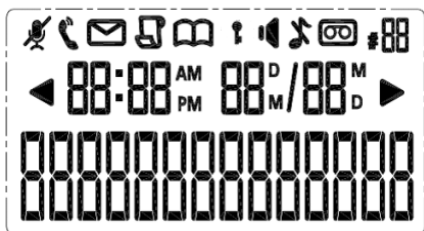
12		<p>During pre-dialling or number editing, press to delete the last digit entered.</p> <p>During a call, press to mute the microphone, and press again to resume conversation.</p>
13		<p>During message playback, press to repeat the current message, and press twice to skip back to the previous message.</p>
14		<p>In standby mode, press to adjust base ringer volume.</p> <p>During a call, press to adjust the earpiece or speaker volume.</p> <p>When in the phonebook or call log, press to scroll through the entries.</p>
15		<p>Press to find / page all registered cordless handsets.</p> <p>Press again to turn off the page signal.</p> <p>Press and hold to start registration process.</p>









IMPORTANT!




- In the event of a mains power failure, the cordless handsets will not work, and the display on the corded base will be off, but the corded handset can still be used to make or receive calls.
- The corded base will still ring if there is an incoming call, and the call can be answered with the corded handset, but there will be a delay of up to 5 seconds after picking up the handset before the handset becomes active and you can start a conversation.
- If you want to make a call when the mains power is off, pick up the corded handset and wait for approximately 5 seconds until you hear the dial tone. Then dial the number you want to call. (The phonebook, call log and redial memories will not be accessible when there is no mains power to the base.)

3.1 Display Icons and Symbols on the Corded Base

The LCD screen on the corded base gives you information on the current status of the phone.



Icon	Meaning
AN ON	Displays when the answering machine is On.
AN OFF	Displays when the answering machine is Off.
	Displays when the keypad is locked.
	Displays when the microphone is muted.
	Displays when the line is in use. Flashes when there is an incoming call.
	Flashes when you have a new voicemail message. (This is a caller display service and is not usually available from UK network providers.)
	Displays when you have new missed calls, or the call log is being viewed.
	Displays when the phonebook is accessed.
	Displays when the base unit ringer is turned off.
	Displays when the base unit is in speakerphone mode.




▶	<p>Turns on when there are more digits after those being displayed</p> <p>Press  to view more digits on the right.</p>
◀	<p>Turns on when there are more digits in front of those being displayed.</p> <p>Press  to view more digits on the left.</p>
	<p>On steady when the answering machine is turned on, there are no new messages and the answering machine is not full.</p> <p>Flashes slowly when there are new answering machine message(s).</p> <p>Flashes quickly when the answering machine is full.</p>
#88	<p>Phonebook and Call Log record number indicator.</p>
88: 88 88 ^D /88 ^M	<p>Time/date display.</p> <p>The time is displayed in 24-hours format and the date in DD/MM format.</p>

4 USING THE CORDED BASE

4.1 Set Date & Time using the Corded Base




If you subscribe to Caller Display, the time and date settings should be updated automatically from the network when you receive a call. The time and date can also be set from a cordless handset.

Using the cordless base, you can set the date in **DD/MM** format and the time in **24-hours** format.



1. In standby mode, press and hold  to enter date & time settings.
 - --:-- --^D / --^M is displayed.
2. Enter the current time, followed by the date. If you make a mistake, press  to delete the last digit entered.
3. Press  to confirm the date and time settings.
 - A confirmation tone is played and the corded base returns to standby mode.

4.2 Make a call from the Corded Base

4.2.1 Pre-dialling

1. In standby mode, enter the phone number (maximum 24 digits).
2. If you make a mistake, press  to delete the last digit entered.
3. Pick up the corded handset from the base unit or press to  dial the number in speakerphone mode.
4. When you complete the call, return the handset to the corded base unit or press .

4.2.2 Direct dialling

1. Pick up the corded handset from the base unit or press .
2. Listen for the dial tone and then enter the phone number.
3. When you complete the call, return the handset to the corded base unit or press .

4.3 Adjust Earpiece or Speaker Volume on the Corded Base



There are 5 volume levels. The default level is **L3**.

During a call, press   to select from **L1** to **L5**.

- *The current setting is shown.*
- *When you end the call, the setting will remain at the last selected level.*


4.4 Set Ringer Volume on the Corded Base

You can set the ringer volume on the corded base from **L0** (ringer off) to **L5**. The default level is **L3**.




1. In standby mode, press   to select the desired setting (each volume level will play as it is select).

Note:



The corded base will ring at the selected volume level when it receives an incoming call.

If you set ringer volume to **L0**,  will appear on the display and the corded base will not ring when it receives an incoming call.

4.5 Turn off Ringer on the Corded Base




1. In standby mode, press and hold  to turn off the ringer.
 -  *is displayed.*
2. To turn the ringer back on, press and hold  again.

4.6 Lock/Unlock the Keypad on the Corded Base

1. In standby mode, press and hold  to lock the keypad.
2. To unlock the keypad, press and hold  again.




Note: Incoming calls can still be answered and calls can still be made with the corded handset, even if the keypad is locked.

4.7 Mute/Unmute the Microphone


1. During a call, press  to turn off the microphone.
 -  *is displayed.*
2. To unmute the microphone, press  again.

4.8 Initiate an Intercom Call from the Corded Base to a Registered Cordless Handset

The system allows an intercom call between the corded base and a registered cordless handset.




1. Pick up the corded handset from the corded base or press .
2. Press  at the bottom of the corded base.
 - *All registered cordless handsets will start to ring.*
3. Press  on any handset to intercom with the corded base.
 - *The paging tone on all handsets and the corded base will stop.*

Note:


- 1) You can cancel the intercom call before it is answered by pressing  at the bottom of the corded base.
- 2) If there is no answer from the cordless handset within one minute, the paging will be cancelled automatically.


4.9 Answer an External Call during an Intercom Call on the Corded Base



You will hear an alert tone when you receive an incoming external call during an intercom call on your corded base, and you can choose from the following options:

- 1) Replace the corded handset onto the corded base or press  to end the intercom call. The base will start ringing and you can answer the incoming call like a normal call.
- 2) Press  at the bottom of the corded base to put the intercom call on hold and answer the incoming call. Then you can press and hold  to set up a conference call between all three parties, or you can end the call on the corded handset, which will transfer the incoming call to the other intercom handset.

4.10 Transfer an External Call from the Corded Base to a Cordless Handset


1. During the call, press  at the bottom of the corded base to put the external call on hold.
 - *Intercom ringing starts immediately with all registered cordless handsets.*


Note: If there is no answer from the cordless handset, or you wish to cancel the intercom call before it is answered, press  at the bottom of the corded base to return to the external call.



2. Press  on the cordless handset to answer the internal call, where both internal callers can talk.
3. Return the corded handset to the corded base or press  to transfer the external call to the cordless handset.

4.11 Initiate a Conference Call during a Call on the Corded Base

You can establish a 3-way conference by inviting another cordless handset to join in a conference call with you and the external caller.



1. During the call, press  at the bottom of the corded base to put the external call on hold.
 - *Intercom ringing starts immediately with all registered cordless handsets.*

Note: If there is no answer from the cordless handset, or you wish to cancel the intercom call before it is answered, press  at the bottom of the corded base to return to the external call.



2. Press  on the cordless handset to answer the internal call, where both internal callers can talk.
3. When the intercom call is connected, press and hold  at the bottom of the corded base for 2 - 3 seconds to connect the call in conference mode.

4.12 Call from the Redial List on the Corded Base







The corded base stores only the last number dialled from the base.

1. In standby mode, press  on the corded base.
 - *The last number dialled is displayed.*
2. Press  or lift up the handset from the corded base.
 - *The number will be dialled out automatically.*

4.13 Store a pre-dial number to the Phonebook on the Corded Base






1. In standby mode, enter the pre-dial number.
2. Press and hold .
 - *The pre-dial number is displayed.*
3. Press  to save the pre-dial number into the phonebook.
 - *A confirmation tone is played and the corded base returns to standby mode.*

4.14 Store a number from the Redial List to the Phonebook on the Corded Base


1. In standby mode, press  on the corded base.
 - *The last number dialled is displayed.*
2. Press and hold .
 - *The redial number remains on the screen, but with a flashing cursor at the end.*
 - *To modify the redial number, press   to move the cursor and use  to delete digits.*
3. Press  to save the redial number into the phonebook.
 - *A confirmation tone is played and the corded base returns to standby mode.*

4.15 Access the Phonebook on the Corded Base

The corded base can store up to 30 phonebook entries. Each phonebook entry can have a maximum of 24 digits for the phone number, but you cannot store the names of your contacts on the phonebook. Entries are stored in the next free location, with the number of the location being shown at the top right of the screen when viewing the phonebook list.




1. In standby mode, press  to view the first record on the phonebook.
2. Press   to scroll through the list of entries in the phonebook.
 - **#01 to #30** is displayed on the top right of the LCD to indicate the record number, where **#01** represents the first record in the phonebook.
 - If you know the location of a number, you can enter digits to go straight to the number instead of scrolling through using  .

Note:








If the phone number has more than 14 digits, press  to view additional digits.

Phonebook entries are stored in the next free location.



4.16 Store a Number to the Phonebook on the Corded Base

1. In standby mode, press and hold .
2. Enter the telephone number. If you make a mistake, press  to delete the last digit entered.
3. Press  to confirm.
 - A confirmation tone is played and the corded base returns to standby mode.






4.17 Modify a Phonebook Entry on the Corded Base

1. In standby mode, press  .
 - *The first record in the phonebook is displayed.*
2. Press   to select the desired entry in the phonebook.
3. Press and hold  .
 - *The phone number is displayed.*
4. Press  to delete the last digit or press and hold  to delete all the digits.
5. Enter the telephone number and press  to confirm.
 - *A confirmation tone is played and the corded base returns to standby mode.*




Note:

If you press and hold  to delete all digits, and then press  again, the corded base will return to standby mode, and the phone number will not be deleted or modified. You need to repeat the above steps to modify the phone number.

4.18 Delete a Phonebook Entry on the Corded Base

1. In standby mode, press  .
 - *The first record in the phonebook is displayed.*
2. Press   to select the desired entry in the phonebook.
3. Press  .
 - *---- is displayed.*
4. Press  to confirm and delete the entry.
 - *A confirmation tone is played and the corded base returns to standby mode.*

4.19 Delete All Phonebook Entries on the Corded Base

1. In standby mode, press  .
 - *The first record in the phonebook is displayed.*
2. Press and hold  .
 - *----- is displayed.*
3. Press  to confirm and delete all entries.
 - *A confirmation tone is played and the corded base returns to standby mode.*




4.20 Access the Call Log on the Corded Base

If you have subscribed to the Calling Line Identification (CLI) service with your network service provider, the phone number of your caller will appear on the base display when there is an incoming call and then be stored in your **Call Log**.


The corded base can store up to 20 call log entries. Each call log entry can have a maximum of 24 digits for the phone number.

Note:






If the call is from someone whose number is unavailable (e.g. international or from a private exchange) or withheld (e.g. by dialling 141), then no number will be shown when the call is received, although it may display an O or P, and the call will not appear in the call log.

1. In standby mode, press .
 - *The first record in the call log is displayed along with the date and time of the call.*
 - *#01 on the top right of the LCD indicates that this is the first record on the call log.*
2. Press   to browse through the call log.




Note:

If the caller's number has more than 14 digits, press  to view additional digits.






4.21 Delete a Call Log Entry on the Corded Base

1. In standby mode, press .
2. Press   to select the desired entry in the call log.
3. Press .
 - *---- is displayed.*
4. Press  to confirm and delete the entry from the base call log. (It will not be deleted from any cordless handset call logs.)
 - *A confirmation tone is played and the corded base returns to standby mode.*

4.22 Delete All Call Log Entries on the Corded Base

1. In standby mode, press  .
 - *The first record in the call log is displayed along with the date and time of the call.*
2. Press and hold  .
 - *----- is displayed.*
3. Press  to confirm and delete all entries from the base call log.
(None will be deleted from any cordless handset call logs.)
 - *A confirmation tone is played and the corded base returns to standby mode.*





4.23 Save a Call Log Entry into the Phonebook on the Corded Base

1. In standby mode, press  .
2. Press   to select the desired entry in the call log.
3. Press and hold  .
 - *The phone number is displayed.*
4. Press  to confirm.
 - *A confirmation tone is played and the base returns to standby mode.*

4.24 Answering Machine Operations

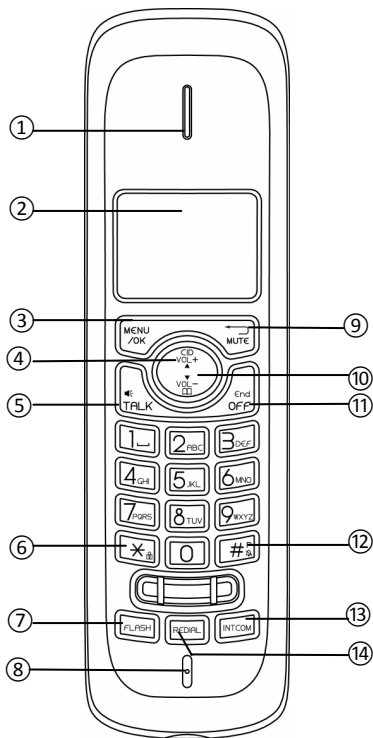
When a new message is recorded on the answering machine, the base display flashes "**o#o 01**" (or **02** if there are 2 messages, etc.), or if the memory is full it flashes "**FULL**".

You can use the answering machine keys on the corded base to access some of the answering machine functions.

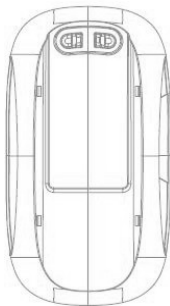
Key	Operation
	Press and hold to playback messages in standby mode. During message playback, press to stop playback and return to standby mode.
	During message playback, press to repeat the current message, and press twice to skip back to the previous message.
	During message playback, press to skip to the next message.
	Press to delete the current message.

5 OVERVIEW OF THE CORDLESS HANDSET AND CHARGING POD

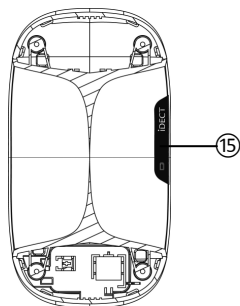
Cordless Handset



Charging Pod – top view











Charging Pod – side view



① **EARPIECE**

② **LCD DISPLAY**

Displays menus, phone numbers, handset name and status icons.

③		In standby mode, press to enter the Main Menu list. Press to select an item, or to save an entry or setting.
④		In menu mode, press to scroll up. During a call or message playback, press to increase the volume. In standby mode, press to access the call log (CID).
⑤		Press to make or answer a call. During a call or message playback, press to switch between speakerphone and earpiece.
⑥		In standby mode, press and hold to switch the key lock on or off.
⑦		During a call, press to send a Flash signal (also called Recall) for network services.
⑧	MICROPHONE	
⑨		Press to cancel an action. During pre-dialling, press to delete the last digit entered. During a call, press to mute the microphone, and press again to resume conversation.
⑩		In menu mode, press to scroll down. During a call, or message playback, press to decrease the volume. In standby mode, press to access the phonebook list.
⑪		During a call, press to end the call. During programming, press to cancel and exit without making changes. In standby mode, press and hold to power the handset on/off.

12



In standby mode, press and hold to turn the handset ringer on/off.
Press and hold to add a dialling pause when dialling or entering numbers into the phonebook.

13



In standby mode or during a call, press to initiate an intercom call or transfer a call.

14



In standby mode, press to access the redial list.

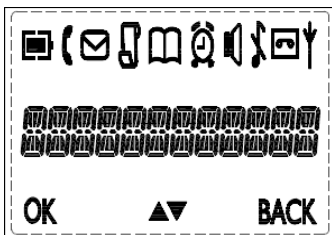
15















Lights up in Red when a handset is on the charging pod to indicate it is charging.

5.1 Display Icons and Symbols on the Cordless Handset


The home screen gives you information on the current status of the phone.






Icon	Meaning
	Displays when the battery is almost empty.
	Displays when the battery is fully charged. Blinks (3s on / 1s off) when the battery is partly discharged. Flashes (1s on / 1s off) when the battery level is low.
	Displays when the line is in use. Flashes when there is an incoming call.
	Flashes when you have a new voicemail message. <i>(This is a caller display service and is not usually available from UK network providers.)</i>
	Displays when you have new missed calls, or the call log is being viewed.
	Displays when the phonebook is accessed.
	Displays when the alarm is set.
	Displays when handset ringer is turned off.
	Displays when the handset is registered and within range of the base station. Flashes when the handset is out of range and is searching for a base.


	Displays when the answering machine is on. Flashes slowly when there are new answering machine message(s).
	Displays when the handset is in speaker mode.
OK	Turns on when confirmation of selection or programming is available.
BACK	Turns on during phonebook editing mode to delete the last digit. Turns on during menu mode when you can return to the previous state or previous step.
	Turns on when the screen display is on.


5.2 Menu Map and Menu Navigation on the Cordless Handset

From the home screen on your handset, press  to access **PHONEBOOK**, the first option in the **Main Menu** list.

Press  or  to go to other options in the menu list.

Press  to enter a sub-menu or function.

Press  to go back to the previous level.

Press  to cancel the current operation and return to the home screen.

Note: If you do not press any key on the handset for 15 seconds, the display will automatically return to the home screen.


PHONEBOOK	PERSONAL SET	CLOCK&ALARM	ADVANCED SET	ANSW MACHINE
NEW ENTRY	HANDSET NAME	DATE/TIME	CHANGE PIN	PLAY
LIST	HANDSET TONE	SET FORMAT	REGISTRATION	DELETE ALL
EDIT ENTRY	RING VOLUME	TIME FORMAT	UNREGISTER	ANSW. ON/OFF
DELETE	RING TONES	DATE FORMAT	RESET	RECORD OGM
DELETE ALL	KEY BEEP	ALARM	AUTO PREFIX	ANSWER MODE
DIRECT MEM	LANGUAGE	ALARM TONE	RECALL TIME	SETTINGS
	AUTO HANG-UP		FIRST RING	RING DELAY
				REMOTE ACC.
				LANGUAGE

5.3 Text and Number Entry on the Cordless Handset

The following table shows you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad. This will be helpful when storing a name in the phonebook or renaming your handset.

For example, to enter the name **Tom**:

T Press  once


O Press  three times

M Press  once

In editing mode, a cursor is displayed to indicate the current text entry position.

It is positioned at the right of the last character entered.

Writing Tips:

1. Once a character is selected, the cursor will move to the next position after a short pause.
2. Press  to delete the last letter or number.

5.3.1 Character Map

Key	1 st press	2 nd press	3 rd press	4 th press	5 th press	6 th press
1	Space	1	_	()	*
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8	?	
9	W	X	Y	Z	9	
0	0	-	/	\	o	+
*	*					
#	o					


6 USING YOUR CORDLESS HANDSET

6.1 Make a Call

6.1.1 Pre-dialling

1. Enter the phone number (maximum 24 digits).


If you make a mistake, press  to delete the last entered number.

2. Press  to dial the phone number.

6.1.2 Direct Dialling

1. Press .

2. Dial the number.




Note: If you make a mistake, you cannot correct it with .

Press  and then press  to return to the home screen.

6.1.3 Call from the Redial List




1. Press  in standby mode.

• *The last number dialled is displayed.*

2. Press  \  to select the desired entry in the redial list and then press  to dial out the selected redial number.


6.1.4 Call from the Call Log




1. Press  in standby mode.

2. Press  \  to select the desired entry in the call log and then press  to dial out the selected call log number.



Note: You need to subscribe to Caller Line Identification (CLI) service to be able to see the caller's number or name in the call log.

6.1.5 Call from the Phonebook

1. Press  in standby mode.

2. Press  \  to select the desired entry in the phonebook and then press  to dial out the selected phonebook number.

6.2 Answer and End a Call

1. When the phone rings, press .
2. To end a conversation, press .

Warning: When the handset is ringing, please do not hold it too close to your ear as the volume of the ringing tone may damage your hearing.



Note: You can simply place the handset back on its base station or charging pod to end the call, provided you have not deactivated the **Auto hang-up** feature. (See **Set Auto Hang-up on your Cordless Handset** on page 55.)

6.3 Handset Speakerphone

During a call, you can press  to alternate between hands-free speakerphone and handset earpiece.



6.4 Adjust Earpiece Volume

There are **3** levels of earpiece volume.

1. During a call, press  \  to select from **VOLUME 1** to **VOLUME 3**.
 - *The current setting is shown.*
 - *When you end the call, the setting will remain at the last selected level.*


6.5 Adjust Speaker Volume

There are **5** levels of speaker volume.

1. During a call, press  \  to select from **VOLUME 1** to **VOLUME 5**.
 - *The current setting is shown.*
 - *When you end the call, the setting will remain at the last selected level.*


6.6 Mute/Unmute the Microphone


When the microphone is muted, the handset displays **MUTE ON**, and your caller cannot hear you.

1. During a call, press  to turn on/off the microphone.


6.7 Paging

The paging feature enables you to locate a missing cordless handset if the cordless handset is in range and contains charged batteries.

1. Press the  key under the corded base unit.
 - *All the registered cordless handsets that are in range will start to ring.*

You can stop the paging by pressing any key on a cordless handset or the  key under the corded base again.

6.8 Switching the Handset On/Off

Press and hold  for more than 2 seconds to switch the handset on or off in standby mode.

- *When first turned on, the display shows **SEARCHING...** until the handset finds the base.*



Note: You can switch the handset off to save battery life, if the handset is not on a charging pod and you do not want to use it for a while.

IMPORTANT: When the handset is OFF, it cannot be used for making calls including emergency calls. It will not ring when there is an incoming call.

To answer a call, you will need to switch it back on and it may take some time for the handset to re-establish a radio link with the base unit.

6.9 To Lock/Unlock the Keypad

You can lock the keypad to avoid making calls or pressing the keys accidentally.






1. In standby mode, press and hold  for 1 second to lock the keypad.
 - *The handset displays **KEYS LOCKED**.*
2. To turn the keypad lock off, press and hold  again.

Note: Incoming calls can still be answered even if the keypad is locked.





6.10 Make an Internal Call

The system allows an intercom call between two handsets registered to the same telephone base, or a cordless handset and the corded handset. It also allows you to transfer external calls from one handset to another, and set up a 3-way conference with two handsets and an external call. If you try to make a call while another handset is already on an external call, you will hear a busy tone for a few seconds before the display returns to standby.



6.11 Initiate an Intercom Call to the Corded Base

1. In standby mode, press .
 - *Intercom with the corded base is established immediately if there is only one registered cordless handset.*
 - *If there are more than 2 registered cordless handsets, the handset numbers which are available for intercom will be displayed. Press  to call the corded base.*
2. Press  or pick up the corded handset from the corded base to answer the internal call, where both internal callers can talk.
3. To end the intercom call, press  on the cordless handset or press  on the corded base or return the corded handset to the cordless base.

6.12 Initiate an Intercom Call with another Registered Cordless Handset






1. In standby mode, press .
 - *The handset numbers which are available for intercom will be displayed.*
2. Press the handset number you wish to call, or press  to call all handsets, including the corded base.
3. Press  on a called handset to answer the internal call, where both internal callers can talk.
4. To end the intercom call, press  on either handset.

Note:

- 1) You can cancel the intercom call before it is answered by pressing  or  on the originating handset.
- 2) If there is no answer from the called handset or corded base within one minute, the paging will be cancelled automatically.




6.13 Answer an External Call during an Intercom Call


You will hear an alert tone when you receive an incoming external call during an intercom call, and you can choose from the following options:




- 1) Press  to cancel the intercom call and let the corded base and cordless handsets receive normal incoming ringing.
- 2) Press  to answer the incoming call and end the intercom call.
- 3) Press  to answer the incoming call and put the intercom call on hold.
- 4) When the incoming call is connected and the intercom call is on hold, press and hold  to start a three-party conference call with both the incoming and the intercom parties.
- 5) When one handset is connected to an external call, you can press  on another handset to enter into a three-party conference call directly.

6.14 Initiate an Intercom during a Call




You can intercom with another system handset or the corded base during a call, or invite another system handset or the corded base to join in a conference call with you and the external caller.


1. During the call, press  to put the external call on hold.
 - *Intercom with the corded base is established immediately if there is only 1 registered cordless handset.*
 - *If there are more than 2 registered cordless handsets, the handset numbers which are available for intercom will be displayed.*
2. Press the handset number you wish to call, press  to call the corded base, or press  to call all handsets.



Note: If there is no answer from the called handset or the corded base, or you wish to cancel the intercom call before it is answered, press  to return to the external call.

3. Press  on the called handset or pick up the corded handset from the corded base to answer the internal call, where both internal callers can talk.
4. When the intercom call is connected, you can choose from the following options on the originating handset:
 - 1) Press and hold  for 2 seconds to connect both handsets to the call in conference mode.
 - 2) Press  on either cordless handset or return the corded handset to the corded base to terminate the intercom, and leave the external call connected to the remaining handset.

6.15 Transfer an External Call to another Handset

1. During the call, press  to put the external call on hold.
 - *Intercom with the corded base is established immediately if there is only 1 registered cordless handset.*
 - *If there are more than 2 registered cordless handsets, the handset numbers which are available for intercom will be displayed.*
2. Press the handset number you wish to call, press  to call the corded base, or press  to call all handsets.











Note: If there is no answer from the called handset or corded base, or you wish to cancel the intercom call before it is answered, press  to return to the external call.

3. Press  on the called handset or pick up the corded handset from the corded base to answer the internal call, where both internal callers can talk.
4. Press  on the originating handset to transfer the external call to the called handset or corded base.
 - *The external call is transferred.*






7 DIRECT ACCESS MEMORY ON A CORDLESS HANDSET

There are 2 direct access memories (Keys 1 & 2) in addition to the phonebook memory. A long press on the keys in standby mode will automatically dial the stored phone number.















7.1 Add Direct Access Memory to a Cordless Handset

1. From the home screen, press .
2. Press  again to select **PHONEBOOK**.
3. Press  \  to **DIRECT MEM.** and then press  to select.
4. Press  \  to **KEY 1** or **KEY 2** and then press  to select.
 - **NO NUMBER** is displayed if it is empty. Otherwise, the stored name is displayed.
5. Press  to enter the menu options.
6. Press  again to select **EDIT NUMBER**.
 - **ENTER NAME** is displayed if it is empty. Otherwise, the stored name is displayed.

Note: If the main phonebook is already full, **MEMORY FULL** is displayed, and you cannot store or edit a direct memory until a phonebook entry has been deleted.

7. Enter the name of the contact and press .
 - If you make a mistake, press  to delete the last character entered.*
 - **ENTER NUMBER** is displayed. Otherwise the stored number is displayed.
8. Enter the number of your contact and press .
 - If you make a mistake, press  to delete the last digit entered.*
 - A confirmation tone is played.
9. Press  to return to standby mode.









7.2 Delete Direct Access Memory from a Cordless Handset

1. From the home screen, press .
2. Press  to select **PHONEBOOK**.
3. Press  \  to **DIRECT MEM.** and then press  to select.
4. Press  \  to **KEY 1** or **KEY 2** and then press  to select.
 - **NO NUMBER** is displayed if it is empty. Otherwise, the stored name is displayed.
5. Press  to enter the menu options.
6. Press  \  to **DELETE** and then press  to select.
 - **DELETE?** is displayed.
7. Press  again to confirm.
 - A confirmation tone is played.
8. Press  to return to standby mode.

8 PHONEBOOK ON A CORDLESS HANDSET

Each cordless handset can store up to 100 phonebook entries. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name.










8.1 Store a Phonebook Entry on your Cordless Handset

1. From the home screen, press .
2. Press  again to select **PHONEBOOK**.
3. Press  to select **NEW ENTRY**.
4. Enter the name of the contact (maximum 12 characters) using the keypad.
If you make a mistake, press  to delete the last character entered.
5. Press  to confirm the name entry.
6. Enter the number of the contact (maximum 24 digits) using the keypad.
If you make a mistake, press  to delete the last digit entered.
7. Press  to confirm.
 - *A confirmation tone is played.*
8. Press  to return to standby mode.



Note:





You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new ones. When storing the number for a local call, you can enter only the 6 or 7-digit local number without **STD** (area) code, and it will still display the name if there is an incoming call and you subscribe to caller display.

8.2 Access the Phonebook on your Cordless Handset













1. From the home screen, press  to open the phonebook list.
*Alternatively, from the home screen, you can press  twice to select **PHONEBOOK**, then  \  to **LIST** and  again to open the phonebook list.*
2. Press  \  to scroll through the list of entries
 - *The phonebook entries are listed in alphabetical order.*
3. If **LIST** has been selected, press  to view the number of the selected entry.
4. Press  to return to standby mode.

Note:











Instead of pressing  \  to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate.

For example, pressing  will show the first entry starting with A. Pressing  again will show the first entry starting with B, and so on..., and then press  \ , if necessary, to find the entry you want.








8.3 Modify a Phonebook Entry on your Cordless Handset

1. From the home screen, press .
2. Press  again to select **PHONEBOOK**.
3. Press  \  to **EDIT ENTRY** and then press  to select.
4. Press  \  to select an entry you wish to modify and then press .
- *The current name is displayed.*
5. Edit the name using the keypad. Press  to delete characters.
6. Press  to confirm.
7. Edit the number and then press  to confirm.
 - *A confirmation tone is played.*
8. Press  to return to standby mode.

8.4 Delete a Phonebook Entry on your Cordless Handset

1. From the home screen, press .
2. Press  again to select **PHONEBOOK**.
3. Press  \  to **DELETE** and then press  to select.
4. Press  \  to select an entry you wish to delete and then press .
 - **DELETE?** *is displayed.*
5. Press  again to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

8.5 Delete All Entries from the Phonebook List on your Cordless Handset

1. From the home screen, press .
2. Press  again to select **PHONEBOOK**.
3. Press  \  to **DELETE ALL** and then press  to select.
 - **DELETE?** *is displayed.*
4. Press  again to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

9 CALLER DISPLAY (NETWORK DEPENDENT) ON A CORDLESS HANDSET

If you have subscribed to the Calling Line Identification (CLI) service with your network service provider, the phone number of your caller will appear on the handset display when there is an incoming call and then be stored in your **Call Log**.

If the caller's number is stored in your phonebook along with a name, the name will appear on the handset display when the call is received and in the **Call Log**.

Note:

If the call is from someone whose number is unavailable (e.g. an international call or from a private exchange), the handset will display **UNAVAILABLE** when you receive the call and in the **Call Log** afterwards.

If the call is from someone whose number is withheld (e.g. by dialling 141), the handset will display **WITHHOLD ID** when you receive the call and in the **Call Log** afterwards.

If you have not subscribed to the Caller Line Identification service, the handset will display **UNKNOWN** when you receive the call when it is received, and it will not be saved in the **Call Log**.

Information about incoming calls varies by country and network operators.





9.1 Call Log on your Cordless Handset

The **Call Log** stores the last 5 external calls, whether or not you have answered the call.








Only the most recent call is saved if there are repeat calls from the same number.

When the **Call Log** is full, the next new call will replace the oldest entry.










9.1.1 Access the Call Log on your Cordless Handset

1. From the home screen, press .
2. Press  \  to browse through the call list.
 - *The calls are displayed in chronological order with the most recent call at the top of the list.*
3. Press  to see more details of the call, such as Date/Time, or any more digits.







9.1.2 Save a Call Log Entry into the Phonebook on your Cordless Handset

1. From the home screen, press .
2. Press  \  to select an entry and then press .
3. Press  again to select **SAVE NUMBER**.
4. Enter the name of the contact (maximum 12 characters) and then press  to save.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

9.1.3 Delete a Call Log Entry on your Cordless Handset

1. From the home screen, press .
2. Press  \  to select an entry and then press .
3. Press  \  to **DELETE** and then press  to select.
 - **DELETE?** *is displayed.*
4. Press  again to confirm and delete the entry from this handset's call log. (It will not be deleted from the call log on the base or any other cordless handsets.)
 - *A confirmation tone is played.*
5. Press  to return to standby mode.





9.1.4 Delete All Entries in the Call Log on your Cordless Handset

1. From the home screen, press .
2. Press .
3. Press  \  to **DELETE ALL** and then press  to select.
 - **DELETE?** *is displayed.*
4. Press  again to confirm and delete all entries from this handset's call log. (None will be deleted from the call log on the base or any other cordless handsets.)
 - *A confirmation tone is played.*








9.2 Redial List on your Cordless Handset

The redial list stores the last 5 numbers dialed from that handset. A maximum of 24 digits can be displayed for each entry.










9.2.1 Access the Redial List on your Cordless Handset

1. From the home screen, press .
2. Press  \  to browse the redial list.
 - *The last dialed number will appear first in the redial list.*
 - *If the number has more than 12 digits, press  to see the other digits.*
 - *If there are no numbers in the redial list, **NO NUMBER** is displayed.*










9.2.2 Save a Redial Number into the Phonebook on your Cordless Handset

1. From the home screen, press .
2. Press  \  to select an entry and press .
3. Press  again to select **SAVE NUMBER**.
4. Enter the name of the contact (maximum 12 characters) and then press  to save.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.







9.2.3 Edit a Redial Number on your Cordless Handset

1. From the home screen, press .
2. Press  \  to select an entry and then press .
3. Press  \  to **EDIT ENTRY** and then press  to select.
4. Edit the number and press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

9.2.4 Delete a Redial Number on your Cordless Handset

1. From the home screen, press .
2. Press  \  to select an entry and then press .
3. Press  \  to **DELETE** and then press  to select.
 - **DELETE?** is displayed.
4. Press  again to confirm.
 - A confirmation tone is played.
5. Press  to return to standby mode.

9.2.5 Delete All Entries from the Redial List on your Cordless Handset













1. From the home screen, press .
2. Press .
3. Press  \  to **DELETE ALL** and then press  to select.
 - **DELETE?** is displayed.
4. Press  again to confirm.
 - A confirmation tone played.

10 CLOCK AND ALARM SETTINGS ON YOUR CORDLESS HANDSET

10.1 Date and Time Settings













If you have subscribed to the **Calling Line Identification (CLI)** service, the time and date settings will be automatically updated by the network when you receive an incoming call, but you may still need to set the correct year.

You can also set the date and time manually.

1. From the home screen, press .
2. Press  \  to **CLOCK&ALARM** and then  to select.
3. Press  again to select **DATE/TIME**.
 - *The last stored date is displayed, with the third digit of the year flashing.*
4. Enter the current date and press  to confirm.
Enter 03 May 2012 as [1], [2], [0], [5], [0], [3].
If you make a mistake, press  to delete the last digit entered.
5. Enter the current time and press  to confirm. The default time format is **24 HOURS**. (*To change time format, see **Change the Time Format on your Cordless Handset** on page 50 .*)
For 24-hour format, enter 1:30pm as [1], [3], [3], [0].
*For 12-hour format, enter the time and then press  to select **AM** or  for **PM**.*
If you make a mistake, press  to delete the last digit entered.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.















10.1.1 Change the Time Format on your Cordless Handset

The time can be displayed either as 12-hour or 24-hour. The default setting is **24 HOURS**.

1. From the home screen, press .
2. Press  \  to **CLOCK&ALARM** and then  to select.
3. Press  \  to **SET FORMAT** and then press  to select.
4. Press  again to select **TIME FORMAT**.
 - *The current setting is displayed.*
5. Press  \  to select **12 HOURS** or **24 HOURS** and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

10.1.2 Change the Date Format on your Cordless Handset










The date can be displayed either as Month/Day or Day/Month. The default setting is **DD/MM**.

1. From the home screen, press .
2. Press  \  to **CLOCK&ALARM** and then  to select.
3. Press  \  to **SET FORMAT** and then press  to select.
4. Press  \  to **DATE FORMAT** and then press  to select.
 - *The current setting is displayed.*
5. Press  \  to select **DD/MM** or **MM/DD** and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

10.2 Alarm Settings on your Cordless Handset

An alarm can be set on a handset, to sound at a set time only once or repeated each day.






When an alarm is set, the alarm icon is shown on the handset display. When the alarm time is reached, the handset will flash **-ALARM-** on the display and sound an alarm for 1 minute, at the same volume setting as the handset ringer. If the ringer is off, it will ring at volume setting 1. When the alarm rings, you can press any key on the handset to stop the ringing, even if the keylock is activated.

1. From the home screen, press .
2. Press  \  to **CLOCK&ALARM** and then press  to select.
3. Press  \  to **ALARM** and then press  to select.
4. Press  \  to an alarm option.

OFF: Turn alarm off












ON ONCE: The alarm sounds once at the set time.

ON DAILY: The alarm sounds daily at the set time.

5. Press  to select the option.
6. If **ON ONCE** or **ON DAILY** is selected, enter the desired hour and minute. Press  to select **AM** or  for **PM** if the time is in 12-hour format.
7. Press  to confirm the alarm setting.
 - *A confirmation tone is played.*
8. Press  to return to standby mode.

10.2.1 Set the Alarm Tone on your Cordless Handset

You can select from 3 alarm melodies.













1. From the home screen, press .
2. Press  \  to **CLOCK&ALARM** and then press  to select.
3. Press  \  to **ALARM TONE** and then press  to select.
4. Press  \  to select the desired alarm tone (each tone will sound as it is selected) and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.


11 PERSONAL SETTINGS ON YOUR CORDLESS HANDSET

Your phone comes with a selection of settings that you can change to personalise your phone to the way you like it to work.

11.1 Set the Ring Volume on your Cordless Handset















You can set the handset ringer volume from Level 1 to Level 4 or turn the ringer off.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  \  to **HANDSET TONE** and then press  to select.
4. Press  again to select **RING VOLUME**.
5. Press  \  to select the desired setting (each volume level will play as it is selected) and then press  to confirm.
 - A confirmation tone is played.
6. Press  to return to standby mode.

Note: Press and hold  to switch the ringer **On** and **Off** when the handset is in standby mode. The ringer off icon displays on the screen when ringer off feature is activated.















11.2 Set the Ring Tone on your Cordless Handset

You can select from 10 ringer melodies for both internal and external calls.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  \  to **HANDSET TONE** and then press  to select.
4. Press  \  to **RING TONES** and then press  to select.
5. Press  \  to select the desired melody from 1 to 10 (each melody will play as it is selected) and then press  to confirm.
 - A confirmation tone is played.
6. Press  to return to standby mode.









11.3 Set the Key Beep on your Cordless Handset

The handset emits a tone with each key press. You can choose to turn this tone on or off. The default setting is **ON**.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  \  to **HANDSET TONE** and then press  to select.
4. Press  \  to **KEY BEEP** and then press  to select.
5. Press  \  to select **ON** or **OFF** and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.












11.4 Rename your Cordless Handset

You can personalise your handset by changing the name shown on the handset in standby mode.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  to select **HANDSET NAME**.
 - *The current handset name is displayed.*
4. Press  to delete the letters one by one and enter the new name (maximum 10 characters).
5. Press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

11.5 Set the Display Language on your Cordless Handset












You can change the display language on your handset. The default setting is **ENGLISH**.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  \  to **LANGUAGE** and then press  to select.
4. Press  \  to select your preferred language and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

Note: Once the display language is set, the handset will switch to display in the selected language immediately.

11.6 Set Auto Hang-up on your Cordless Handset

This function enables you to end a call automatically by simply placing the handset back on the base unit or charging pod. By default, the Auto Hang up feature is **ON**.

1. From the home screen, press .
2. Press  \  to **PERSONAL SET** and then press  to select.
3. Press  \  to **AUTO HANG-UP** and then press  to select.
4. Press  \  to select **ON** or **OFF** and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

12 ADVANCED SETTINGS ON YOUR CORDLESS HANDSET

12.1 Cordless Handset Registration











IMPORTANT: When you purchase your phone system, all handsets are already registered to your base, so you do not need to register them. Handset registration is only necessary when you buy extra cordless handsets or if a cordless handset has become faulty.

You can register up to four handsets to one base station, with each handset's number (1 to 4) shown on its display.

Note: Each handset can only be registered to one base.

You need to enter the Master PIN before you can register or unregister handsets. The default Master PIN is **0000**.

12.2 Register Additional Cordless Handsets









1. In standby mode, press and hold the  key under the corded base unit for approximately 5 seconds.
 -  on the corded base will flash in Red for up to 1 minute, and the base will beep, while it is in registration mode.
2. On the cordless handset, press .
3. Press  \  to **ADVANCED SET** and then press  to select.
4. Press  \  to **REGISTRATION** and then press  to select.
 - *If no action is taken on the handset within 10 seconds, the registration procedure will be aborted. If this happens, repeat from step 1.*
5. Enter the Master PIN and then press  to confirm.

Note: The default Master PIN is **0000**.





- **WAITING** flashes on the screen.
- *A confirmation tone is played to indicate successful registration, and the handset will return to standby mode, with its handset number displayed.*
- *If no base is found with the entered PIN, error tones are played to indicate failed registration and the handset returns to standby mode. You will need to repeat from step 1 above.*

12.3 Un-register your Cordless Handset

You can unregister the cordless handset you are using, or any other handset registered to the same base.

1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to **UNREGISTER** and then press  to select.
4. Enter the Master PIN and then press  to confirm.










Note: The default Master PIN is **0000**.

5. Press  \  to select the handset number to un-register and then press  to confirm or press  to cancel the un-registration procedure.
 - *A confirmation tone is played to indicate successful un-registration.*

12.4 Change the Master PIN from your Cordless Handset

The Master PIN is used for registration/un-registration of the cordless handsets and for accessing the answering machine remotely. The default Master PIN number is **0000**. The maximum length of the Master PIN is 8 digits.















Note: If you forget your PIN code, you can reset it to its default **0000** using a handset **Reset**. (See **Reset the Cordless Handset** on page 60.)


1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to **CHANGE PIN** and then press  to select.
4. Enter the current Master PIN and then press  to confirm.
 - *The PIN will be shown as asterisks (*) on the screen as you enter them.*
5. Enter the new PIN and then press  to confirm.
 - *A confirmation tone is played.*


12.5 Set the Auto Prefix on your Cordless Handset

You can set the phone to detect the start of a dialling number and replace it with another number.


You can enter up to 5 digits for the number to be detected, which can be replaced with an auto prefix number of up to 10 digits.












1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to **AUTO PREFIX** and then press  to select.
4. Press  again to enter **DETECT DIGIT**.
 - *The last stored detect number is displayed (if any).*
5. Enter the number you want to be detected (maximum 5 digits) and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  \  to **PREFIX** and press  to select.
 - *The last stored prefix number is displayed (if any).*
7. Enter the number you want the detected number to be replaced with (maximum 10 digits) and then press  to confirm.
 - *A confirmation tone is played.*
8. Press  to return to standby mode.

Note: If the detect digit is not entered (blank), the prefix number will be automatically added to the pre-dial number after  is pressed.

For numbers starting with *, # or P, the prefix number will not be added to the pre-dial number after  is pressed.












12.6 Change the Recall Time from your Cordless Handset

You may need to press  to send a Flash signal (also called Recall or Timed Break Recall) if you are connected to a PBX (Private Exchange) or use certain network features. You should normally leave the Recall Time at its default setting, **Short (100ms)**, as this is the standard recall required in the UK telephone network. However, it can be changed to Medium (270ms) or Long (600ms) if your telephone is connected to a PBX that requires a different recall time.

1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to **RECALL TIME** and then press  to select.
4. Press  \  to select **SHORT, MEDIUM** or **LONG** and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

12.7 Set the First Ring from your Cordless Handset









If you have subscribed to Caller Line Identification service and do not wish to hear the phone ring before the caller identification is displayed, you can set the **FIRST RING** to **OFF**.

1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to **FIRST RING** and then press  to select.
4. Press  \  to select **ON** or **OFF** and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.

12.8 Reset the Cordless Handset

You can reset your cordless handset to its default settings with this feature.

Note: Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings, including the Master PIN. However, your phonebook will remain unchanged after reset. Also, if you have an answering machine model, any recorded messages will remain unchanged, while all other settings will be reset.

1. From the home screen, press .
2. Press  \  to **ADVANCED SET** and then press  to select.
3. Press  \  to select **RESET** and then press  to select.
4. Press  again to confirm.
 - *A confirmation tone is played and the unit is reset to its default settings.*

13 OPERATING THE ANSWERING MACHINE FROM YOUR CORDLESS HANDSET

Your phone includes a telephone answering machine that records unanswered calls when it is on.

The answering machine can store up to 59 messages within the maximum recording time of approximately 30 minutes and each message can be up to 3 minutes long.

When the answering machine is on, calls are answered after the set **RING DELAY**.












If you have selected **ANSW.&RECORD** mode, the caller can leave you a message after hearing your announcement.

If you have selected **ANSWER ONLY** mode, the caller can only listen to your announcement but cannot leave you a message.

If the answering machine memory is full, **FULL** flashes on the corded base display after all new messages have been played, and the **ANSWER ONLY** announcement will be played to new callers. You will have to delete some messages before any new ones can be recorded.

When a new message is recorded on the answering machine, the base display flashes "**o#o 01**" (or **XX** if there are **XX** messages), and the answering machine icon on the handset flashes.

13.1 Turning the Answering Machine On/Off

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **ANSW. ON/OFF** and then press  to select.
4. Press  \  to select **ON** or **OFF** and then press  to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.












Note: If the answering machine is off and the **Remote Access** is de-activated (*See **Activate/Deactivate Remote Access** on page 63*), the answering machine will not answer any incoming calls.

However, if the **Remote Access** is activated, it will answer incoming calls after 14 rings to allow remote access.

13.2 Answer Mode

The phone comes with two pre-recorded outgoing messages (OGM) for the respective answer modes: **ANSWER ONLY** and **ANSW. & RECORD**. By default, the answer mode is **ANSW. & RECORD**, which allows a caller to leave a message on the answering machine after hearing the announcement. This can be changed to **ANSWER ONLY** mode, which does not allow callers to leave any messages on the answering machine after hearing the announcement.

13.2.1 Set Answer Mode













1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **ANSWER MODE** and then press  to select.
4. Press  \  to select **ANSWER ONLY** or **ANSW.&RECORD** and then press  to confirm.
 - A confirmation tone is played.
5. Press  to return to standby mode.

13.3 Answering Machine Settings

13.3.1 Set the Ring Delay

You can select the number of rings before the answering machine answers a call and starts playing the outgoing message (OGM). You can set the delay from 2 to 7 rings, or ECONOMY.















IMPORTANT: If your network voice messaging system (e.g. the 1571 service) is enabled, you must set your **RING DELAY** to less than 6 rings; otherwise the network service will answer all your calls before the answering machine of your telephone and prevent it from recording any messages.

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **SETTINGS** and then press  to select.
4. Press  to select **RING DELAY**.
5. Press  \  to select **2 RINGS – 7 RINGS** or **ECONOMY** and then press  to confirm.
 - A confirmation tone is played.
6. Press  to return to standby mode.

Note: If you select **ECONOMY**, the answering machine will answer an incoming call on the fifth ring if you have no current new messages and on the third ring if you do.

When you call your answering machine to check messages, if it does not answer on the third ring, then you can hang up immediately, knowing that you have no new messages. This feature can save you the cost of a long-distance call when you check your messages remotely.

13.3.2 Activate/Deactivate Remote Access















1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **SETTINGS** and then press  to select.
4. Press  \  to **REMOTE ACC.** and then press  to select.
5. Press  \  to select **ACTIVATE** or **DEACTIVATE** and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

Note: Once the remote control access is activated, you can check the messages on your answering machine when you are away from home, by calling from another phone.

The Master PIN is used for accessing the answering machine remotely. If your answering machine is off, it will answer after 14 rings, so you can use the remote access feature to turn on your answering machine.










13.3.3 Change the Voice Language

You may be able to select a different language for the answering machine's pre-recorded outgoing message. The default setting is **ENGLISH**.


1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **SETTINGS** and then press  to select.
4. Press  \  to **LANGUAGE** and then press  to select.
5. Press  \  to select your preferred language (if available) and then press  to confirm.
 - *A confirmation tone is played.*
6. Press  to return to standby mode.

13.4 Message Playback

When there are new messages on the answering machine, the tape icon flashes on the handset screen.










1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and press  to select.
3. Press  to select **PLAY**.
 - *Your messages will automatically playback through the handset's speakerphone, starting with new messages first, from the oldest to the most recent.*
 - *During playback, the handset display shows the message number and the alternating Date and Time of the call.*
 - *Press  to listen to your messages privately through the earpiece of your handset.*
4. During playback, press  and then press  \  to access the following options:

REPEAT	Repeat the currently playing message
NEXT	Play the next message
PREVIOUS	Play the previous message
DELETE	Delete the current message

5. Press  to return to standby mode.

13.5 Delete All Messages

Note: Only old messages can be deleted. New messages must be played before they can be deleted.

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to select **DELETE ALL** and then press .
4. Press  again to confirm.
 - *A confirmation tone is played.*
5. Press  to return to standby mode.
















13.6 Outgoing Message (OGM)

When the answering machine answers a call, the pre-recorded outgoing message is played to the caller unless you have recorded your own outgoing message.

The phone comes with two pre-recorded outgoing messages (OGM) for the respective answer modes: **ANSWER ONLY** and **ANSW. & RECORD**. By default, the answer mode is **ANSW. & RECORD**, which allows a caller to leave a message on the answering machine after hearing the announcement. This can be changed to **ANSWER ONLY** mode, which does not allow callers to leave any messages on the answering machine after hearing the announcement.














13.6.1 Record a Personal Outgoing Message

You can choose to replace the default OGM with your own personal messages.

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **RECORD OGM** and then press  to select.
4. Press  \  to select **ANSWER ONLY** or **ANSW. & RECORD** and then press  to confirm.
5. Press  \  to **RECORD OGM** and press .
 - *A confirmation tone is played.*
6. Speak into the handset to start recording your new outgoing message and press  again to end the recording.
 - *A confirmation tone is played.*
7. Press  to return to standby mode.















Note: The maximum length of an outgoing message is 2 minutes.

13.6.2 Listen to an Outgoing Message

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **RECORD OGM** and then press  to select.
4. Press  \  to select **ANSWER ONLY** or **ANSW.&RECORD** and then press  to confirm.
5. Press  to select **PLAY**.
 - *The outgoing message plays through the phone's speaker.*
 - *Press  if you wish to listen to the outgoing message privately over the earpiece.*
6. Press  to return to standby mode.

13.6.3 Delete a Personal Outgoing Message

If you want to return to using the default OGM, simply delete your personal OGM.

1. Using a cordless handset, from the home screen, press .
2. Press  \  to **ANSW MACHINE** and then press  to select.
3. Press  \  to **RECORD OGM** and then press  to select.
4. Press  \  to select **ANSWER ONLY** or **ANSW.&RECORD** and then press  to confirm.
5. Press  \  to **DELETE** and press  to confirm.
 - *The default pre-recorded outgoing message is played.*
6. Press  to return to standby mode.

13.7 Remote Access

The phone lets you listen to the messages on your answering machine, or otherwise operate your answering machine by calling in to your answering machine from another touch-tone phone. You need to enter a remote access code (same as your Master PIN) to access your answering machine remotely. The remote access code is used to prevent unauthorised access of your answering machine.

Remote Access must be enabled if you want to use this feature. (*See **Activate/Deactivate Remote Access** on page 63.*)

13.7.1 Access the Answering Machine Remotely

1. Dial your phone number from any touch-tone phone.
2. When your answering machine answers your call and starts playing your outgoing message, press the **<#>** key.
 - *The outgoing message will stop playing.*
3. Enter your Remote Access Code (same as your Master PIN code) within 8 seconds using the numeric keypad on the touch-tone phone.

Note that the answering machine will drop the call if you do not enter the Master PIN within 8 seconds.
4. If the code is accepted, you will hear a confirmation tone.
5. The answering machine will start to playback all the messages on your answering machine, beginning with new messages, or if there are no messages you will hear four beeps.
6. Use the keypad on the touch-tone phone to carry out the following operations:

Keys	
1	Repeat the previous message.
2	Start playing messages, or repeat the current message from the beginning.
3	Skip to the next message.
6	Delete the current message.
7	Turn on the answering machine in ANSW. & RECORD mode.
8	Stop message playback.
9	Turn off the answering machine.

7. When you have finished listening to your messages, simply hang up the phone to end.

Note:

If your answering machine is off but **Remote Access** is activated (*See **Activate/Deactivate Remote Access** on page 63*), the answering machine will answer your call after 14 rings and play the **ANSWER ONLY** outgoing message, so that you can access it remotely.

If you enter an incorrect Remote Access Code, you will hear a triple-beep error tone, and you will need to enter the code again. If you enter the wrong Remote Code twice consecutively, the call will end automatically.



iDECT Combo system

Remote operation

iDECT

1. Using a tone-dialling phone, dial your home number.
2. While your outgoing message is playing, press < # >.
3. Key in your **Remote Access Code**. (Default value is 0000.)

For details of how to set a new code, see **Change the Master PIN** on page 57 of the *User Guide*.

Note: The < # > can be entered at any time after the OGM starts playing, and the **Remote Access Code** should follow without any delay. If the **Remote Access Code** is entered incorrectly twice consecutively, the call will end automatically.

4. Refer to the key operations on the reverse side of this card.

Note: If your answering machine is off, but with **Remote Access** activated (See **Activate/Deactivate Remote Access** on page 63 of the *User Guide*), the phone will answer after 14 rings, and you can then enter the **Remote Access Code** to access the **Remote Access** feature.



Key	
1	Repeat the previous message.
2	Start playing messages, or repeat the current message from the beginning.
3	Skip to the next message.
6	Delete the current message.
7	Turn on the answering machine in ANSW. & RECORD mode.
8	Stop message playback.
9	Turn off the answering machine.

14 TROUBLESHOOTING

ALWAYS check that:

- You have followed all the steps listed in the user guide to install and set up your telephone.
- All connectors are securely inserted into their sockets.
- Mains power for the base unit is switched on at the socket.
- The handset's batteries are correctly and securely installed and are sufficiently charged.

Everyday use



"I cannot make or answer calls"

- If the handset's display is blank, it may have been switched off.

Press and hold  to switch it back on.

- Check that the corded base unit's mains power adapter is plugged in and power is switched on. The corded base unit needs mains power for normal operation of both the corded and cordless parts of the phone.
- Make sure that you are using the telephone line cable supplied with your phone. Other telephone line cables might not work.
- Move the cordless handset closer to the corded base unit.
- Check the Battery Level symbol on the cordless handset display. If it is low, put the cordless handset back on a charging pod to recharge the batteries.
- Switch off the power at the mains socket, wait for a short while and then switch it back on. This may solve the problem.

"I cannot make calls"

- If the cordless handset display shows **KEYS LOCKED**, press and hold  on the handset to unlock the keypad before you make a call with the cordless handset.
- If the base display shows the "locked" icon, press and hold  on the base to unlock the base keypad before you make a call with the base.
- Only one handset (or the base unit) can be connected to an external line at a time. You cannot make calls if the base is already being used by either the answering machine or another handset.

“When I press on the keys, nothing happens”

- Make sure that the batteries are fitted in your cordless handset. If the Battery Level symbol on the display shows ‘low’, put your handset back on a charging pod to charge.

“When I key in a number, it appears on the display, but I cannot make an external call”

- Try a different position for the base unit – somewhere higher if possible, or further away from other electrical equipment.

“The phone does not ring”

- Check that the base unit’s mains power adapter is plugged in and power is switched on.
- The base unit needs mains power for normal operation of both the corded and cordless parts of the phone.
- Make sure that you are using the telephone line cable that was supplied with your phone.
- Make sure that the ringer volume settings are not set to off. Increase the ringer volume settings. (*See **Set the Ring Volume** on page 53.*)

“My call was cut off when I went out of range. Now I can’t use my handset.”

- Move the cordless handset closer to the base unit before you try to make a call again.

“There is interference and noise on the line”

- Move the cordless handset closer to the base unit, or to a different position.
- Try moving the base unit away from other electrical equipment, such as a television or a computer.
- You’ll get the best reception if you place the base unit as high as possible. For example, in a two-floor building, the first-floor landing is an ideal place.

“I hear ‘beeps’ from my handset while I’m on a call”

- You may be moving out of range of the base unit. Move closer or your call may be cut off.
- Check the Battery Level symbol on the display. If it’s low, recharge the batteries.



“The Caller Display feature isn’t working”

- You need to subscribe to the Caller Line Identification service from your network service provider.
- The caller may have withheld their number by dialling 141. Or they may be calling from a network that does not transmit the caller’s number (e.g. if they are making international calls.)

“When I try to make a call, I hear busy tone”

- Because it is a multi-handset system, check whether another handset is already on a call.

“The volume in the earpiece is low when I’m on a call”

- Make sure you’re holding the earpiece correctly over your ear.
- Adjust the volume using  on a cordless handset, or  on the base for the corded handset.

“I cannot store a phonebook entry”

- The maximum number of 100 phonebook entries on a cordless handset, or 30 on the base, has been reached. You must delete existing entries to make space for new ones.

Intercom and transfer

“I can’t transfer a call”

- Make sure that the other handset is in range of the base unit.
- Make sure that you have entered the correct number for the other handset.

Batteries

“The handset’s battery cells are running low within an hour or two”

- Before you first use the handset, you must leave it to charge on a charging pod for at least 15 hours.
- You may need to replace the batteries.
- Check the connection between the charging pod and the mains power socket.

“I try to recharge the batteries but I still get a warning that they are low”

- You need to replace the batteries. Dispose of used batteries safely – do not burn, immerse them in water, disassemble, or puncture the batteries.
- Do not use non-rechargeable batteries in your handset – they may explode, causing damage.

Registration

“I am not able to register another handset”

- The maximum number of 4 cordless handsets has been reached. You will need to unregister a handset in order to register a new one.

Answering Machine

“The Answering machine does not record messages”

- Make sure that the answering machine is switched on.
- Make sure that the **Answer Mode** is set to **ANSW. &RECORD**.
- The memory may be full. If so, you will need to delete some messages.

“I cannot access my answering machine remotely”

- Make sure that Remote Access is activated.
- Make sure that you have entered the correct Remote Access PIN (same as your Master PIN).

If the fault persists...

- Disconnect all other instruments connected to the same line and try to make a call.
- Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.
- If the call does not work, and you are using a two-way socket adapter, remove it and plug a telephone directly into the socket.
- If the call now works, the adapter may be faulty.
- If you cannot make a call, the fault may be on the exchange line. Contact the service provider.

15 DECLARATION OF CONFORMITY

We the manufacturer / Importer: Binatone Telecom Plc, 1 Apsley Way London, NW2 7HF. Declare under our sole responsibility that the following product

Type of equipment: Digital Cordless Telephone

Country of Origin: China

Brand: iDECT

Model Name: Combo

complies with the essential protection requirements of R&TTE Directive 1999/5/EC on the approximation of the laws of the Member States relating to **Radio Spectrum Matters**, the Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to **Electromagnetic Compatibility (EMC)** and the European Community Directive 2006/95/EC relating to **Electrical Safety**.

Assessment of compliance of the product with the requirements relating to the essential requirements according to Article 3 R&TTE was based on Annex III of the Directive 1999/5/EC and the following standard:

Radio Spectrum: ETSI EN 301406: V 2.1.1 (2009-07)

EMC: ETSI EN 301489-6: V1.3.1 (2008-08)

ETSI EN 301489-1: V1.8.1 (2008-04)


Safety: EN60950-1:2006+A11:2009+A1:2010+A12:2011



Manufacturer / Importer
(signature of authorised
person)

.....18/05/2012.....
Date

.....
Signature

The conformity to the requirements is validated by the  symbol.

NOTE: *In compliance with Directive 2002/96/EC, when you purchase a product that comes with the symbol shown on the right, you are required to dispose of electrical and electronic equipment by separate waste collection and you cannot dispose of the product as normal waste.*

This equipment and all its components, subsystems and consumable materials form an integral part of this product and when you decide to dispose of them you have to take them to a local recycling centre for appropriate waste disposal, in compliance with the current regulations.

Details about the location of these centres can be obtained from your local authority.



Notes for battery disposal

Your product contains batteries covered by the European Directive 2006/66/EC, which must not be disposed of with normal household waste.

Please be aware of the local rules on separate collection of batteries. The correct disposal of batteries helps protect the environment and prevent health hazards.

16 GUARANTEE AND SERVICE

The phone system is guaranteed for 12 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

Please keep your sales (till) receipt this is your guarantee.

You should also keep the original packaging material.

In the unlikely event that you need to return your phone system to our Repair Centre while it is under guarantee, there may be a handling charge.

16.1 While the unit is under Guarantee

1. Disconnect the base unit from the telephone line and the mains electricity supply.
2. Pack up all parts of your phone system, using the original package.
3. Return the unit to the shop where you bought it, making sure you take your sales receipt.

Remember to include the mains adapter.

16.2 After the Guarantee has expired

If the unit is no longer under Guarantee, first follow steps 1 and 2 as for repair under Guarantee. Then...

1. Call Helpline on 0845 345 9677 (for UK only) and ask for a quotation of the repair charge and details of where to send your phone system for repair.
2. Make sure you include with your phone system.
 - Your name and address
 - A cheque or postal order for the value of the repair
 - A brief description of the fault.
3. Return your phone system to the address given by the Service Department.

** This does not affect your statutory rights.*