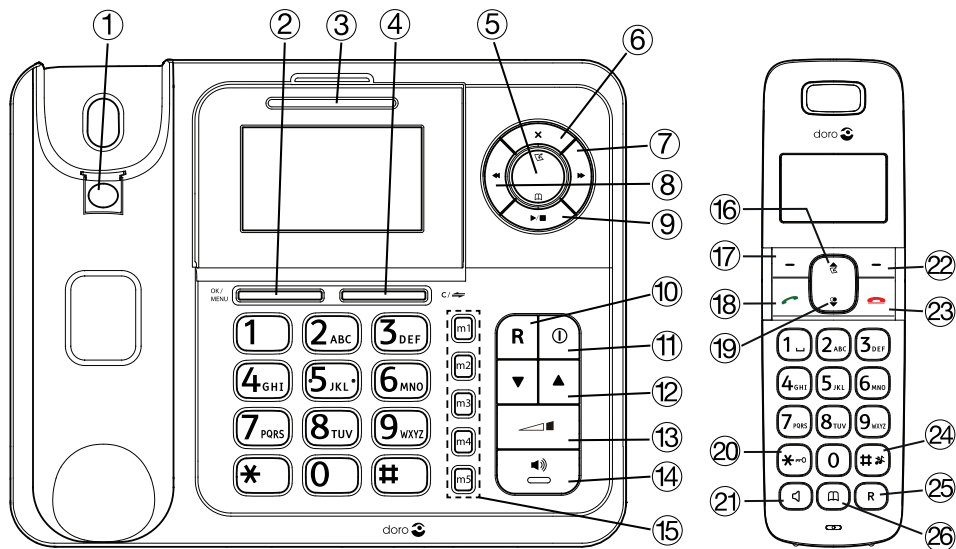


Doro Comfort 4005

English



doro 



Corded Base station and DECT handset

- | | |
|----------------------------------|---------------------------------------|
| 1. Hanging peg for wall mounting | 16. ▲/Call log |
| 2. Menu key/OK | 17. Left menu key/OK |
| 3. LED | 18. Call key |
| 4. Clear/Back/Mute | 19. ▼/Redial |
| 5. Call log/Phonebook | 20. Keypad lock |
| 6. Delete message | 21. Speaker |
| 7. Next message | 22. Right menu key/Back/Internal call |
| 8. Previous message | 23. End call/Switch On/Off handset |
| 9. Play/Stop | 24. Ringer on/off |
| 10. Recall | 25. Recall |
| 11. Answering machine On/Off | 26. Phonebook |
| 12. Volume/▼ = Call log | |
| 13. Extra amplification (boost) | |
| 14. Speaker | |
| 15. Speed dial | |




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Installation

This device is intended for the analogue telephone network lines in AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SI, SK, SE.


Base station connection

1. Connect the curly cord to the handset and to the socket marked  on the unit.
2. Connect the mains adapter to an electrical wall socket and to the socket marked  on the unit.
3. Connect the telephone line cord to a network wall socket and to the socket marked  on the unit.
4. Lift the handset and listen for the dial tone.
5. Position the cables in the grooves underneath the unit.

Note!

Use the telephone line cord supplied, an existing line cord from a previous phone may not be compatible.















DECT Handset connection

1. Connect the mains adapter to an electrical wall socket and to the socket marked  on the base.
2. Insert the batteries 2 x 1.2 V AAA 400 mAh NiMH into the handset in accordance with the markings.
3. Place the handset in the charger (24 hours the first time).

Base station – basic setup





Before using the phone the first time, the following basic settings should be made.

The phone will return to standby mode after 30 seconds.

1. Press  on the base station.
2. Select **LANGUAGE/LANGUAGE** using  or . Press .
3. Select **ENGLISH**. Press .
4. Select **DATE & TIME**. Press .
5. Select **TIME FORMAT**. Press .
Select **24 HR** or **12 HR**. Press  and press  to return.
6. Select **SET CLOCK**. Press .
7. Select year using  or . Press .
8. Repeat step 7 to set month, date, hour, minute.
9. Press  to exit the menu.

DECT Handset – basic setup




LANGUAGE

1. Press .
2. Use / to reach **HS SETTINGS/HS SETTINGS**. Press **OK**.
3. Select **LANGUAGE**. Press **OK**.
4. Select **ENGLISH**. Press **OK**.
5. Press  to exit the menu.

DATE & TIME

Note!



If the DATE & TIME setup already is done on the Base station, the DECT handset displays the same data.

1. Press .
2. Use / to reach **HS SETTINGS**. Press **OK**.
3. Select **DATE & TIME**. Press **OK**.
4. Select **SET TIME**. Press **OK**.
5. Enter current time. Press **OK**.
6. Select **SET DATE**. Press **OK**.
7. Enter current date. Press **OK**.

Note!

You need to set the correct date and time to gain full functionality.

Operation

Pressing  and  on the DECT handset is the same as lifting and hanging up the handset on the corded phone (base station).

Base station – The display

In standby mode the date and time is indicated on the display, the total number of calls that have been stored in the Call list memory, and the number of new calls.

Call timer

During a call **HH:MM:SS** is displayed, indicating the call duration.


Base station – LED

The LED on the base station displays the following:

- LED on = Answering machine on
- LED off = Answering machine off
- LED flashes every 1 second = New message
- LED flashes rapidly = Incoming call


Making a call

Regular dialling

1. Lift the handset or press .
2. Enter desired phone number.

Pre-dialling



Allows you to enter and change a phone number before it is dialled.

1. Enter desired phone number. Delete with **C**.
2. Lift the handset to dial. Hang up or press  to end the call.



Note!

If auto answer is enabled, the call is answered when you pick up the handset from the charger, see [DECT Handset settings \(HS SETTINGS\)](#), p. 6 .


Redialling

Press ▼ OR . Select among the 10 most recently dialled numbers. If the number is already in the phonebook, the corresponding name will also be displayed. Press  to call the displayed entry, or **OK** for a submenu, see [Phonebook, p. 4](#).

Handsfree dialling

1. Press , handsfree function is activated.
2. Enter desired phone number.
3. Press  to terminate the call.

Note!

If you wish, you can switch between handset and handsfree mode by simply pressing  or lifting the handset. Please remember that in handsfree mode it is only possible for one person at a time to talk. The switch-over between speaker and microphone is automatic. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the phone, as this will disrupt the handsfree function.

Call during an outage

The base station can make call with the corded handset when the mains AC power is disconnected.

IMPORTANT!



It is not possible to dial stored numbers when the mains power is off. You can answer incoming calls with the corded handset.

Mute

Switch on/off the microphone during a call with **C**.

Volume control


Adjust the volume during a call with ▲ or ▼. The volume level is indicated on the display. When you end the call, the setting will remain at the last selected level.

To switch between handset/speaker on DECT handset press . When activated  is displayed.

Note!

In speaker mode, it is only possible for one person at a time to talk.

Extra amplification (boost)

Press the button  to activate amplification. The amplification is deactivated at the end of each call to avoid harming people with normal hearing.




WARNING

The base station handset volume can be turned up very loud. The amplification should only be used by people with impaired hearing ability.




Temporary silent mode

When someone calls, you can press **C** to turn off the ring signal.


Entering text

Press each numerical key repeatedly until the desired character is displayed, then wait a few seconds before entering the next character. Press **C** to delete. Press **1** to add space. Press and hold **C** to delete the entire text string. Use  (several times) to exit the menu.



DECT Handset – Keypad lock

Press and hold  to activate/deactivate. When activated  is displayed. Incoming calls can be answered by pressing  even if the keypad is locked. During the call, the keypad is unlocked. When the call is ended or rejected, the keypad is locked again.

DECT Handset – Power on/off

Press and hold  in standby to power on/off the handset.




DECT Handset – Silent/Ringer off

Press and hold  in standby to turn on/off the handset ring signal, see [DECT Handset settings \(HS SETTINGS\), p. 6](#). When ringer is deactivated  is displayed.





Phonebook

The phonebook on base station and DECT handset are separate. They will both store 50 sets of names and phone numbers. Contacts in the phonebook are arranged alphabetically. If you subscribe to a caller ID service, the name allocated to the caller in the phonebook will be shown for incoming calls. It is possible to choose between various melodies for the numbers saved in the phonebook (only functions if you subscribe to a caller ID service).








Storing contacts

1. Press  and select **PHONEBOOK**. Press **OK**.
2. Select **ADD** and press **OK**.
3. Enter name. Delete with **C**. Press **OK**.
4. Enter phone number. Delete with **C**. Press **OK**.
5. Use  or  to scroll through the melodies. Press **OK**.








Phonebook dialling



1. Press .
2. Select contact using  or . To quick-search in the phonebook, press the corresponding number key one or more times for the first letter.
3. Press  or lift the handset to dial displayed number.

Editing contacts



1. Press  and select **PHONEBOOK** and press **OK**.
2. Use  or  and select **EDIT**. Press **OK**.
3. Select contact using  or . Press **OK**.
4. Edit name and press **OK**.
5. Edit phone number and press **OK**.
6. Use  or  to scroll through the melodies. Press **OK**.

Deleting contacts – Base station

1. Press  and select **PHONEBOOK**. Press .
2. Select **DELETE** Press  to confirm. Select contact using  or . Press . Or select **DELETE ALL** . Press .
3. The display shows **CONFIRM ?**

4. Press  to confirm or  to cancel.

Deleting contacts – DECT Handset

1. Press .
2. Select the contact you want to edit. Press .
3. Select **DELETE**. Press **OK**.
Or select **DELETE ALL**. Press **OK**.
4. Press **OK** to confirm.

Phonebook status (PB STATUS)

Here you can check how many phonebook entries that are stored and available storage capacity.

Base station – Speed dial

The base station has 5 speed dialling keys (**m1 – m5**) that can be used for numbers that are called frequently, or for emergency numbers.

Storing speed dial numbers

1. In standby mode, enter the telephone number you want to store.
2. Press and hold any speed dialling key (**m1 – m5**) for more than 2 seconds, until you hear a tone, that indicate that the number has been stored.

Note!

Speed dial numbers can not be deleted. A new stored number always replace an old.

Speed dialling

In standby mode, press any speed dialling key (**m1 – m5**). The base station will automatically dial the number in speakerphone mode.






Caller ID, CALL LOG / CALL LIST

Caller ID allows you to see who is calling before you answer and to see who has called in your absence. If the number is stored in the phonebook, the caller's name will be displayed. The calls are stored in sequence. The last 20 incoming answered and unanswered calls are stored along with the date and time. **NEW CALL** will be displayed in standby and **★** in the list indicates a missed call.






Note!

This function requires a subscription from your service provider. Contact your service provider for more information.

Retrieving and dialling

1. Press . Select contact with /.
2. Press  to dial or press  for a submenu.

ADD TO PB	Store number in phonebook.
DETAILS	View the date and time of the call. (only on DECT handset)
DELETE	Delete this number from the call log (not from phonebook).
DELETE ALL	Delete all numbers from the call log (not from phonebook).

ONLY on Base station: Press  and select **CALL LOG** and press . Use  or  and select: **MISSED**, **RECEIVED** or **DIALED**. Press .

Caller ID messages

The following messages will be displayed occasionally:


OUT OF AREA	Unknown number, e.g. international call.
WITHHELD	Information about the number is blocked. Number cannot be displayed.
OO	Message indication from your network operator*.



* Only functions in certain countries.

To remove the message indicator: Press  and then press and hold **4**.


Settings

DECT Handset settings (HS SETTINGS)

1. Press . Select **HS SETTINGS**. Press **OK**.
2. Select desired function e.g. **LANGUAGE**. Press **OK**.
3. Select desired setting. Press **OK**.

ALARM	When the alarm is activated  is displayed in standby. When the alarm goes off, a signal will be heard for 45 seconds. The signal can be turned off with any key. If SNOOZE is activated the alarm will go off again approximately 7 minutes later. Turn the alarm off permanently via the menu or by holding  down for a few seconds. The volume is determined by the set ringer level.
RING SETUP	Select ringer signal for INT. RING (internal calls) and for EXT. RING (external calls).
RING VOLUME	The DECT handset ringer signal can be adjusted. 1 = lowest, 5 = highest, or VOLUME OFF . Press OK to confirm.
TONE SETUP	Any of the following warning tones can be disabled: KEY TONE , BATTERY TONE and OUT OF RANGE .
LANGUAGE	Language of display texts.
RENAME HS	Text displayed in standby.
HS DISPLAY	Display either name or time in standby.
AUTO ANSWER	The call is answered when the DECT handset is lifted from the base.
DATE & TIME	Setting the date/time. The format of date/time can also be adjusted.

Base station settings (SETTINGS or BS SETTINGS)

1. Press  OR . Select **SETTINGS** OR **BS SETTINGS**. Press **OK**.
2. Select function e.g. **RING SETUP** OR **BS RINGER**. Press **OK**.
3. Enter desired setting. Press **OK**.

BS RINGER	Select ring tone for the base station. Press OK to confirm.
RING SETUP, RING VOLUME	Base station ringer signal. Select ringer signal for INT. RING (internal calls) and for EXT. RING (external calls). Base station ringer volume. 1 = lowest, 5 = highest, or VOLUME OFF . Press OK to confirm. The base station's ringer signal can be adjusted
KEY TONE	Key tone ON or OFF
DELETE HS	To de-register a DECT handset.
FLASH TIME	Recall time. LONG =New Zealand. MEDIUM =France/Portugal. SHORT =others including UK/AUS.
BS DEFAULT	Resets all base station settings to default.
CHANGE PIN	The code (default 0000) can be changed.

Note!

A de-registered DECT handset can no longer be used with the system!

Expanded system (two or more DECT handsets)

The call number for internal calls will be displayed in standby. The base station should be positioned centrally so that the coverage area is roughly equal for all DECT handsets.

Register a new DECT handset

All DECT handsets included in the package are already registered to the base station. You can register up to 5 handsets to one base station.

Note!

This model is GAP (Generic Access Profile) compatible, which means that the handset and the base station can both be used with most other GAP compatible units irrespective of manufacturer. However the GAP protocol cannot guarantee that all functions may be accessed.

1. On Base station: Press . Select **REGISTRATION**. Press to confirm.
2. On DECT handset: Press . Select **REGISTRATION**. Press **OK**.
Enter PIN code (default code is 0000). Press **OK**.
3. If the registration is successful the unit will return to standby within one minute.



Intercom / internal call

1. Press or **C**/.
2. On Base station: Use or to select the desired DECT handset. Press .
- On DECT handset: Enter call number **1-5** for the desired DECT handset or press **7** for base station. Press **9** to call all units.
3. A tone will be heard if an external call comes in while an internal call is in progress. End the internal call and then answer the external call.

Transferring calls/conference between units from DECT Handset









When an external call is connected;

1. Press .

2. Select **INTERCOM**. Press **OK**.
If using more than 2 handsets: Enter call number **1-5** for the desired handset or press **7** for base station. Press **9** to call all units.
3. To transfer: press ,
for conference: press and hold .

Transferring calls/conference between units from Base station


When an external call is connected;

1. Press  .
If using more than 2 handsets: Use  or  to select the desired DECT handset. Press  .
2. To transfer: Hang up
For conference: press  .

Answering machine

When the answering machine is switched on, calls are answered after a set number of rings, your outgoing message is heard and the caller can leave a message. Total memory capacity is up to 15 minutes depending on the set sound quality.

Setup from DECT handset


1. Press . Select **ANS. MACHINE**. Press **OK**.
2. Select **TAM SETTINGS**. Press **OK**.
3. Select desired function. Press **OK**.
4. Select desired setting. Press **OK**.


ANSWER MODE	Select ANS & REC or ANSWER ONLY (caller cannot leave message).
TAM LANGUAGE	Select language for pre-recorded outgoing message.
OGM SETTINGS	Record/listen to outgoing messages.
ANSWER DELAY	Select after how many rings (2 RINGS — 8 RINGS or TIME SAVER) the call will be answered.
RECORD TIME	Select maximum recording time for each message.
REMOTE ACC.	Select remote access off/on.
COMPRESSION	Higher compression gives longer recording time but reduced sound quality, LOW = best sound quality but about half memory capacity.
BS SCREENING	Enable/disable the function in base station which is described in chapter Screening, p.10 .
CHANGE PIN	Change remote access code (default code is 0000).







Note!

The TIME SAVER function answers calls after 6 ring signals, until the first new message has been registered - then the answering machine switches to answering after approximately 2 signals. This is useful when using remote access; if you call up the answering machine and there is no reply after four rings that means there are no messages recorded and you can hang up before you are charged for the call.


Use from DECT handset


New messages are indicated by  flashing in the display in standby. Playback always starts with new messages.

1. Press . Select **ANS. MACHINE**. Press **OK**.
2. Select **MSG PLAYBACK**. Press **OK**.
3. During playback following commands are available:

	Delete current message.
	Skip to previous.
	Stop.
	Skip forward.
	Speaker Off/On.
	Volume control.

On/off from DECT handset




1. Press . Select **ANS. MACHINE**. Press **OK**.
2. Select **TAM ON/OFF**. Press **OK**.
3. Select desired setting. Press **OK**.

If the DECT handset's displays  with a steady light the answering machine is switched on. If there are new messages, the indicator will flash whether the answering machine is off or on.


Note!

Even when answering machine is OFF it will still answer after 10 rings, see [Remote access, p.10](#).

Use from base station








	Switch the answering machine on/off.
	Start playback/Stop playback.
	Skip to previous/Skip forward.
X	Delete current message. To delete all old messages after playback: Press and hold X until you hear a beep.

On/off from base station

Press  (on the base station) to switch the answering machine on/off and indicated by the Green LED above the display.

Outgoing message






The outgoing message (max 3 minutes) is heard by incoming callers. There are two separate outgoing messages, one for **ANSWER ONLY** (callers cannot leave a message) and one for normal answering function **ANS & REC**. Please also select desired answer mode **ANSWER MODE**, see [Setup from DECT handset, p. 8](#).

1. Press  and select **ANS. MACHINE** and press  to confirm OR Press . Select **ANS. MACHINE**. Press **OK**.
2. Select **TAM SETTINGS**. Press  / **OK**.
3. Select **OGM SETTINGS/ANS & REC/ANSWER ONLY**. Press  / **OK**.
4. Select **RECORD MESS**. Press  / **OK**.
5. After the long beep you can record your message (speak 20 cm from the handset).
6. Press  / **OK**. The message will be played back to you.


Note!

A pre-recorded message is used until you make your own recording, and that message can also be restored if required. To restore this, press **C** during playback of outgoing message.

Personal message (MEMO)

1. Press  or . Select **ANS. MACHINE**. Press **OK** or .
2. Select **MEMO**. Press **OK** or .
3. After the long beep you can record your message (speak 20 cm from the handset).
4. Press **OK** or . The message will be played back to you.
5. Memos are played back in the same way as ordinary incoming messages.

Screening

Incoming messages will be heard on the loudspeaker of the base station as they are received. If nothing can be heard, check that the volume is turned up and that the function has been activated, see [Setup from DECT handset, p. 8](#). You can also press **OK** on the DECT handset while recording is in progress. The call can be intercepted by pressing  or lifting the receiver of another phone connected to the same line.

Out of memory

The memory has room for up to 59 messages (including the outgoing message) max. 15 minutes depending on the compression you set. When **TAM FULL** is displayed, no new messages can be recorded until the old ones have been played back and deleted. In that case, the answering machine responds with the outgoing message for Answer Only.

Note!

Remember to delete messages regularly!

Remote access

The answering machine can be remotely accessed using an ordinary tone dial phone.

1. Call the answering machine (the number that your answering machine is connected to, usually your home number).
2. Press ***** when the outgoing message is played.
3. Enter PIN code (default code is 0000), see [Setup from DECT handset, p. 8](#).
4. Select remote access command(s):

2	Delete current message
4	Press once to repeat current message. Press twice to skip to previous message.

5	Playback of messages.
6	Skip forward
7	Turn the answering machine ON
8	Stop
9	Turn the answering machine OFF

Note!

Using a PIN code prevents other people from accessing your machine without permission. For security reasons, it is recommended that you change the PIN code from the default setting of 0000, see [Base station settings \(SETTINGS or BS SETTINGS\)](#), p. 6 .

Others




Battery



CAUTION

Risk of explosion if battery is replaced by an incorrect type. Use only original batteries. The use of non-original batteries may be dangerous and may invalidate the phone's guarantee.

When the batteries are relatively new they will last for approximately 100 hours standby time or approximately 10 hours call time. Full battery capacity will not be reached until the batteries have been charged 4–5 times. It is not possible to overcharge or damage the batteries by charging them for too long. It may take up to 10 minutes charging before display illuminates, if batteries are totally empty.

When the batteries are running low,  will flash and a warning tone will be heard when a call is in progress. The warning tone is optional, see [DECT Handset settings \(HS SETTINGS\)](#), p. 6 . The battery charge indicator  in the display will flash as long as the handset is charging. In order to save the batteries, the display is very dark on standby, press  once to illuminate. To save power, speaker and the display light ceases to operate at low battery strength. When the battery is low or when there is too great a distance to the base station the phone will be unable to connect to a line. Do not place the base station close to other electrical equipment, this is to minimize the risk of any interference. It is normal for the device to become warm during charging and this is not dangerous.

Range

The telephone's range depends on whether or not the radio waves carrying the call are restricted by obstacles in their path, and is usually between 50 and 300 metres. Coverage can be improved by turning one's head so that the handset is aligned with the base unit. Sound quality declines as the limit is reached until the call is finally interrupted.

Eco Functionality

We have introduced the ECO FUNCTIONALITY label to help customers identify products within our assortment having a lower impact on the environment. Products carrying this label feature:

- Reduced power consumption in both operational and standby.
- Adaptive transmission power depending on range on base station.

Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.

Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please report this to your network operator.

No number shown when ringing

- This function requires a Caller ID subscription from your service provider.

Warning tone/Not possible to make calls

- The batteries may be running low (charge the handset).
- The hand unit may be nearly out of range. Move closer to a base unit.

Phone does not work

- Check that the adapter/phone cord is connected correctly.
- Check the charge status of the handset batteries.
- Connect another functioning telephone to the network wall socket.

Answering machine does not respond to remote access

- Check that you are using a tone dial telephone.
- Try holding the keys down longer, approximately 1 second per digit.

Phone continues to ring

- Some of the telephone's ringers do not follow the line signal, which means that the signal may continue for up to 8 seconds after answering a call. Try changing ring signal (melody).

Answering machine is not answering

- Memory may be full. Delete old messages.
- Check that the adapter/phone cord is connected correctly.
- Check that the answering machine function is turned on.

If the phone still does not work, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Care and Maintenance



CAUTION

Only use batteries, mains adapter and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Warranty

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if other batteries than DORO original batteries have been used.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. Doro Comfort 4005 measures 0.032 W/kg measured over 10 g tissue.

The maximum limit according to WHO is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity

Doro hereby declares that Doro Comfort 4005 conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2002/95/EC (RoHS). A copy of the Declaration of Conformity is available at www.doro.com/dofc

English

Version 1.0

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