

INTERQUARTZ®

Specialty phone

Model 9281P

OPERATING INSTRUCTIONS

This Interquartz telephone has been manufactured to very high standards and is very easy to use. Please read this manual carefully to find out how to use the features.

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1. Important Notes

Intended use

This apparatus is intended for use on 2 wire analogue PSTN and PABX circuits within Europe.

Declaration of Conformity

Interquartz (UK) Limited declares under its sole responsibility that this product

Model : VOYAGER MEMORY PHONE

Is in conformity with the following relevant harmonized standards

Health & Safety	EN60950 : 1992
Electromagnetic Compatibility	EN55022 : 1998 & EN55024 : 1998
Telecom	EN301437 : 1999 & TBR38 : 1998

Following the provisions of Council Directive on radio equipment and telecommunications terminal equipment.

January 2001

Telephone facilities

This telephone has been designed for the use of the following facilities :

- recall (timed break only)
- ringer volume control
- ringer pitch control
- ringer indicator
- 10 programmed memory button (optional one button)

REN number

The REN number of this telephone is 1.

If you wish to connect any other equipment to the line, simply add the REN numbers of each piece together and ensure that the total does not exceed 4. If too many phones are connected to the line, the circuit may be overloaded and your telephone may not ring.

Not all telephones have the same REN.

If a British Telecom phone is supplied unmarked, you can assume that it has a REN of 1

Emergency calls

Calls can be made on this telephone to contact the emergency services. The European code for emergency services is 112, however, you can still use 999 in the UK. An access code may also be required, if the phone is connected to a PABX.

2. Installation

This telephone is designed to plug straight into a modular style socket. If you do not have one of these sockets, they can be obtained from your Network Supplier.

Connection

Insert the line cord into the socket. Set the ringer volume control, and ringer pitch adjust as desired.

Wall mounting

Using the template supplied, position the telephone where you want to wall mount. Drill two holes and fix roundheaded screws, leaving them slightly proud of the surface. Position the telephone over the screws and slide downwards into place.

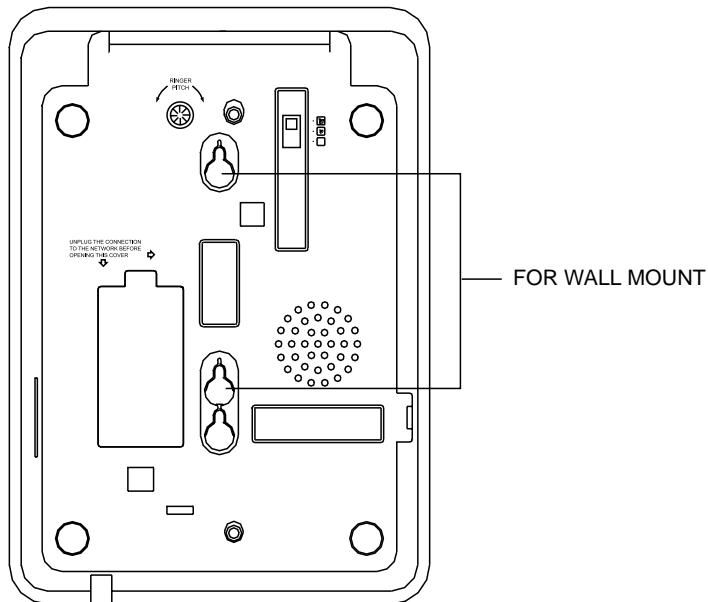
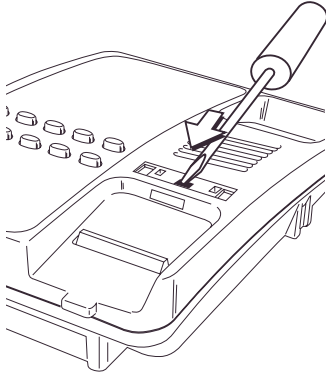


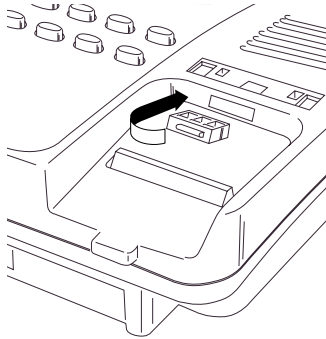
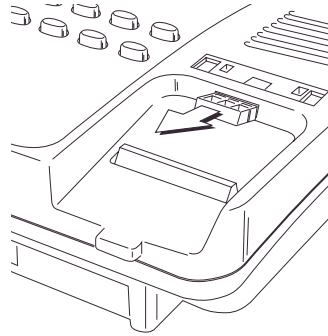
Figure 1 Wall Mounting

To enable the handset to be supported in the cradle when the phone is mounted on the wall, follow the procedure shown in Figure 3 to reserve the HANDSET RETAINER.

1. Use screw-driver to push the HANDSET RETAINER



2. Push the HANDSET RETAINER out of the slot



3. Turn the HANDSET RETAINER 180°

4. Insert the HANDSET RETAINER back into its slot

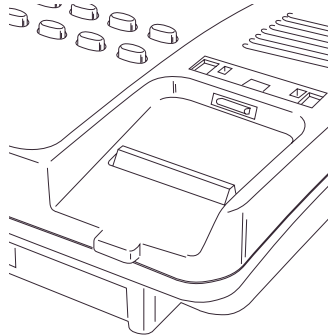


Figure 2 Handset Retainer for Wall Mounting

3. Telephone Features

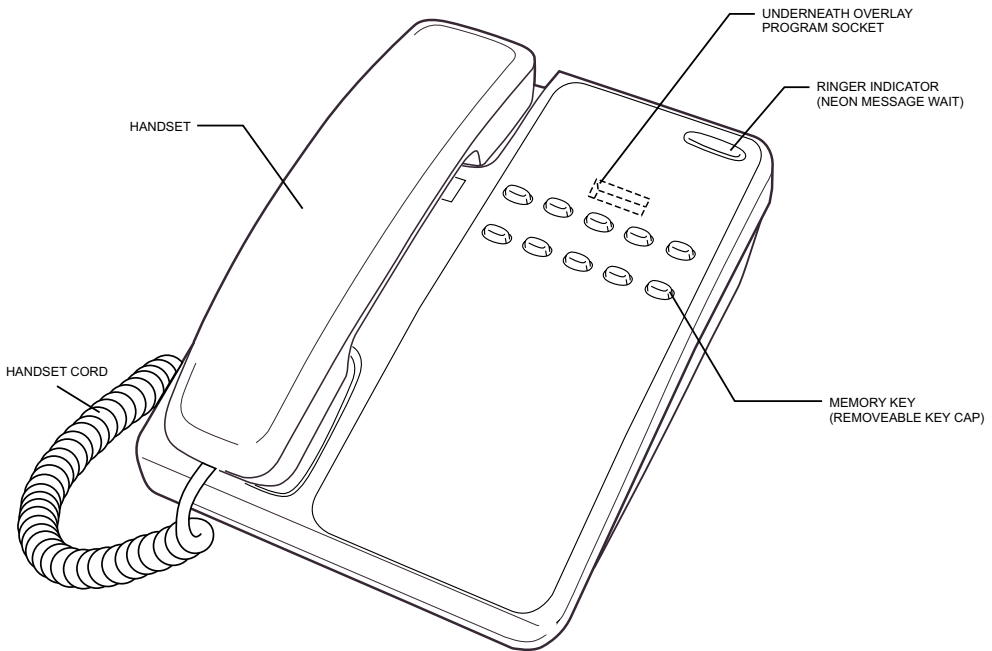


Figure 3 General Appearance

To help you find your way round the telephone, various features and buttons are briefly described below. You should refer to the relevant section of this user guide to learn how to use the features available.

Memory Buttons

This telephone has 10 direct access memory buttons, all of which can only be preprogrammed. These codes will have been specified by the person in your organisation responsible for purchasing the telephones.

Ringer Indicator

Flashes when the telephone rings with an incoming call.

Ringer Volume Switch

Located on the base of the unit (see Figure 4). Move switch to select no sound (OFF), muted sound (LOW) or full sound (HIGH) for ringing on incoming call.

Ringer Pitch Control

On the base of the unit. Allows the pitch of the ringer to be altered from a high pitch to a low pitch.

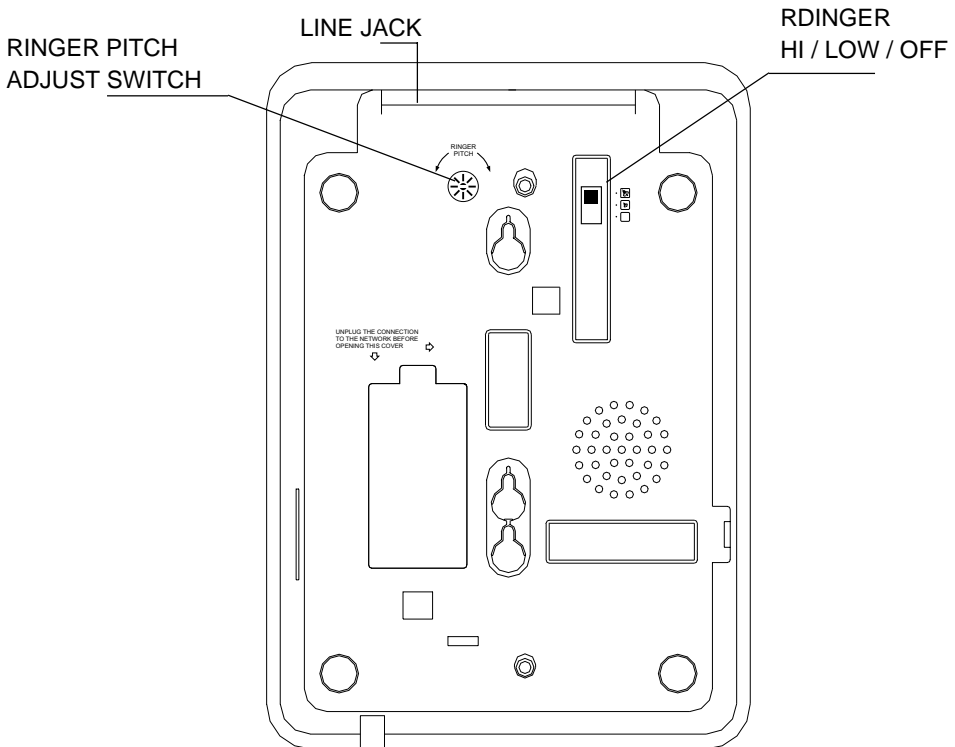


Figure 4 Bottom View

4. Operation

The instructions here can only be of a general nature because the memory buttons are specific to the requirements of the way your company wishes the features to be used. Your PABX manager should issue you with instructions outlining the features in use on your telephone.

To make an outgoing call

- lift the handset
- press the appropriate button and the "number/feature" stored behind the button will be executed.

5. Maintenance and Problem Solving

Your telephone is a precision electronic instrument. Avoid rough handling and extreme temperatures. Use a mild detergent and a damp cloth when cleaning. Never use a stronger cleaner.

If your telephone does not appear to be working correctly, please check the following :

No Dial tone - Is phone cord properly connected to the wall socket?

Will not ring - ringer switch is set to off?

- REN number may exceed 4, disconnect a phone until the number is below 4.

If there are still problems, and you have more than one telephone:

Remove the “problem” phone. Insert another phone and check that it works. If “yes” then the “problem” phone is possibly faulty. If not, then you may have a faulty line. Try using the other socket and see which phones work. If you do have a faulty line then you should contact your Network Supplier.

You should however be aware that if you request them to repair a fault that is found not to be their's, then they are entitled to charge you for a visit.

In the event that you still have problems then you should consult your supplier.

7. Warranty and Service

This product is guaranteed, by Interquartz (UK) Limited, for **six years** from the date of manufacture.

Every Interquartz telephone has a unique serial number and part of that number refers to the date of manufacture. A label, similar to that shown below is affixed to each telephone

0111 030852
(model no)

The figure 0111 means that the telephone was made during week 11 (12 March) 2001. The six year warranty, cover will apply until 12 March 2007.

A warranty is designed to cover either manufacturing faults or component defects. It is not designed to cover fair wear and tear. The Interquartz warranty is no exception.

We look to you, our customer, to be reasonable and sensible over the warranty. We will endeavour to repair any telephone sent in to us within the warranty period but we reserve the right to charge for items that we consider replaceable under wear and tear. For example, if a handset cord splits within a few months, it will be replaced. If a phone is returned after, say, four years of heavy use with a similar problem, we might take a different view and wish to charge.

If you have a genuine warranty problem and provided that the warranty seal has not been broken, we will either repair your telephone, or, at our sole discretion, replace it with a similar telephone. In the event that a model may have been discontinued, any replacement would have similar or enhanced features.

If you need to return a faulty unit to us, send it to:

Interquartz (UK) Limited
Pennine House
Salford Street
Bury
BL9 6YA

Make sure that you tell us what is wrong with the phone.


DO NOT FORGET TO INCLUDE YOUR OWN NAME AND ADDRESS.

We ask that you bear the cost of returning the telephone to us. We will return it to you, at our expense.

This warranty is in addition to any statutory rights.

For further advice visit our Website

www.interquartz.co.uk

 This telephone is approved to
EEC directive 1999/5/EC

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