

# Polycom® SoundStation Duo™

## Dual-mode Conference Phone

### The obvious choice for crystal clear group audio conferencing

Large organization or small, thousands of conference rooms or just one, you have a need to bring dispersed teams, business partners, and customers together to communicate and collaborate. Conference phones from Polycom have become the *de facto* standard for connecting groups of people across multiple locations. With the Polycom® SoundStation Duo™ conference phone, Polycom has taken the concepts of group productivity tool and standard office workhorse to a new level for small to midsize rooms, delivering the ultimate in deployment flexibility, ease of use, and audio quality.

#### Unrivaled Investment Protection with the Broadest Connection Options

Whether you currently have a traditional circuit-switched connection or have already migrated to Voice over IP (VoIP) telephony, the Polycom SoundStation Duo phone works. In VoIP environments, the SoundStation Duo conference phone delivers the most robust standards-based interoperability in the industry.

#### Lower Cost of Deployment and Administration

Setting up the SoundStation Duo phone is simple with a Web-based tool that also provides configuration options and facilitates online software upgrades. The phone's large backlit display offers easily visible call information, telephone functions, and broad multi-language support.

#### Crystal-clear Voice Conferencing with No Compromises

Backed by Polycom's legendary audio technology, the SoundStation Duo phone delivers remarkably clear voice quality. From Polycom HD Voice™ technology and full-duplex audio to the latest in echo cancellation and resistance to mobile phone and wireless device interference, the SoundStation Duo conference phone delivers unrivaled group conferencing experiences without distractions.

#### About Polycom

Polycom, Inc. (Nasdaq: PLCM) is a global leader in unified communications solutions with industry-leading telepresence, video, voice, and infrastructure solutions built on open standards. Polycom powers smarter conversations, transforming lives and businesses worldwide.

Learn what Polycom solutions can do for your organization. Visit us at [www.polycom.com](http://www.polycom.com) or call 1-800-POLYCOM to speak with a Polycom representative.



#### Benefits

- **Built-in investment protection** – Use in analog or IP mode and keep it up-to-date with simple online software upgrades
- **Robust interoperability** – Compatible with a broad array of IP call platforms to maximize voice quality and feature availability while simplifying management and administration
- **Business continuity** – Auto failover from IP to analog and fallback for continuous operation in case of a network failure
- **Unparalleled voice clarity** – Polycom HD Voice technology makes your IP conference calls more effective and productive
- **Easy to deploy and administer** – Web configuration tool eliminates the need for a boot server
- **Superior call handling, security, and provisioning** – Leveraging the most advanced IP endpoint software in the industry
- **Unmatched flexibility** – Connect to mobile phones and PCs for Internet dialing

# Polycom SoundStation Duo Conference Phone **Features and Specifications**

## Power

- IEEE 802.3af Power over Ethernet
- Optional external universal AC power supply: 100-240V, 24V, 0.5A, 2.5mm DC plug

## Display

- Size (pixels): 248 x 68 (W x H)
- White LED backlight with custom intensity control

## Keypad

- Standard 12-key keypad
- Context-dependent soft keys: 4
- On-hook/Off-hook, conference, redial, mute, volume up/down, menu, navigation keys

## Audio Features

- 3 cardioid microphones: 200-7000 Hz
- Loudspeaker frequency response: 220-7000 Hz
- 10ft (3m) microphone pickup
- Volume: Adjustable to 86 dB at 0.5 meter peak volume
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise fill
- DTMF tone generation/DTMF event RTP payload
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment
- Acoustic echo cancellation
- Background noise suppression
- Supported Codecs:
  - G.711 (A-law and Mu-law)
  - G.729a (Annex B)
  - G.722
  - iLBC 13.33 and 15.2kbps

## SIP Call Handling Features

- Call hold\*
- Call transfer, divert (forward) and pickup
- Distinctive incoming call treatment/call waiting
- Advanced Local three-way conferencing (conference, join, split, hold, resume)
- One-touch speed dial, redial\*
- Remote missed call notification
- Automatic off-hook call placement
- SIP URI dialing
- Do not disturb function
- Shared call/bridged line appearance
- Busy Lamp Field (BLF)
- Multicast Group Paging and Push-to-Talk

## Other Features

- Automated failover (SIP to PSTN)
- SIP Server Redundancy
- Time and date display/call timer
- User-configurable contact directory and call history (missed, placed, and received)
- Corporate Directory (LDAP) support
- User selectable ringer tones
- Wave file support for call progress tones
- Unicode UTF-8 character support

- Multilingual user interface encompassing Simplified Chinese, Traditional Chinese, Danish, Dutch, English (Canada /US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, Swedish
- Called, connected party information
- Support for multiple Caller ID standards\*\*:
  - Bellcore Type 1
  - ETSI
  - DTMF

## Interfaces

- Ethernet 10/100 Base-T
- Two-wire RJ-11 analog PBX or public switched telephone network interface
- 2.5mm connection port\*\*\*
- 2 RJ9 expansion microphone ports

## Network and Provisioning

- IP Address Configuration: DHCP and Static IP
- Time synchronization with NTP server
- FTP/TFTP/FTPS/HTTP/HTTPS server-based central provisioning for mass deployments. Provisioning server redundancy supported.
- Web portal for individual unit configuration and online software upgrade
- QoS Support -- IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS and DSCP
- Network Address Translation (NAT) support - static
- RTCP support (RFC 1889)
- Configuration import/export
- Local digit map (dialing plan)
- Hardware diagnostics
- Status and statistics
- Reset to factory settings

## Security

- Transport Layer Security (TLS)
- Encrypted configuration files
- Digest authentication
- Password login
- Support for URL syntax with password for boot server
- HTTPS secure provisioning
- Support for signed software executables
- IEEE 802.1x Network Access Control

## Safety

- CE Mark
- EN60950-1
- IEC60950-1
- UL60950-1
- CAN/CSA C22.2 No.60950-1-03
- AS/NZS60950-1
- RoHS Compliant

## EMC

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B

- AS/NZS CISPR22 Class B
- VCCI Class B
- EN22024

## Telecom

- FCC Part 68
- AS/ACIF S002
- AS/ACIF S004
- ANATEL
- Telepermit
- KC
- GOST-R
- TRA

## Protocol Support

- IETF SIP (RFC 3261 and companion RFCs)

## SoundStation Duo ships with the following:

- Telephone Console
- 21-ft (6.4-m) combined analog and Ethernet cable with Power Injection Module
- Universal Power Supply 24V, 0.5A
- 7-ft (2.1-m) region-specific power cord
- 7-ft (2.1-m) Ethernet cable
- 7-ft (2.1-m) telephony cable (RJ11)
- Quick Start Guide

## Accessories

- 2 expansion microphones 200 - 7000 Hz

## Environmental Conditions

- Operating temperature: 32° - 104° F (0° - 40° C)
- Relative humidity: 20%-85% (non-condensing)
- Storage temperature: -22° - 131° F (-30° - 55° C)

## Warranty

- 1-year

## Country of Origin

- China

## Phone Dimensions

- 15.6 x 12.9 x 2.5 in (34.6 x 32.7 x 6.4 cm)  
(L x W x H)

## Phone Console Weight

- 1.62 lb (0.74 kg)

## Box Dimensions

- 13.9 x 18 x 3.7 in (35.3 x 45.8 x 9.4 cm)  
(L x W x H)

## Box Weight

- 4.56 lb (2.06 kg)

\* Also available in PSTN mode

\*\* Due to the diversity of Caller ID standards, some features may not be available in all areas. In addition, the quality of the telephone line connection may affect Caller ID functionality. Caller ID service may require a subscription from a service provider in your area.

\*\*\* SoundStation Duo uses a cable that connects to a standard 2.5mm headset connector. If your mobile phone model or PC does not support this type of connection you will need an adapter (not included).

**Polycom Worldwide Headquarters**  
4750 Willow Road, Pleasanton, CA 94588  
1.800.POLYCOM or +1.925.924.6000  
[www.polycom.com](http://www.polycom.com)

