

## Your BT Graphite 2100 is now ready for use.

If you ever need to remove the batteries, simply slide open the battery compartment cover and using the finger grip the batteries and pull them out.

Place the handset on the charger to charge for 24 hours.

Activate the batteries as explained above.

mains wall socket and switch the power on.

For additional handsets and chargers: plug the mains power adaptor connector (item code 052300) into the back of the charger and plug the other end into the

### Set up your additional handsets (multi-packs only)

Important: Charge the handset batteries for 24 hours or your phone may not work.



- 1 Activate the batteries by pulling the plastic tab away from the back of the handset.
- 2 Place the handset on the base to charge.
- 3 After 24 hours, plug the telephone line cord into the telephone wall socket.

## 2 Charge

### General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at [www.bt.com/producthelp](http://www.bt.com/producthelp)

#### Guarantee

Your BT Graphite 2100 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Graphite 2100, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at [www.bt.com/producthelp](http://www.bt.com/producthelp)

#### Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

#### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

#### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

#### Warning

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

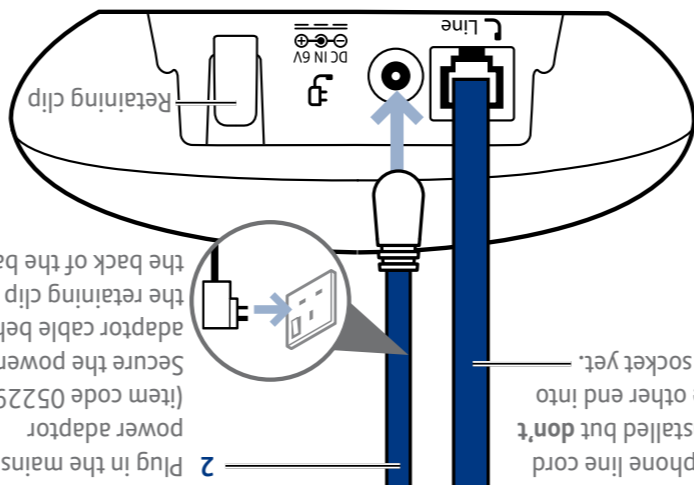
#### R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to [www.bt.com/producthelp](http://www.bt.com/producthelp)

Plug the other end of the power adaptor into the wall socket and switch on.



Secure the power adaptor cable behind the retaining clip on the back of the base.

Plug in the mains power adaptor (item code 052299).

## 1 Plug in

The telephone line cord is pre-installed but **don't** plug the other end into the wall socket yet.

**BT & British Gas**  
Working together, supporting energy saving products  
BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

### BT is a sustainability leader

To find out how we're making our products greener visit

[bt.com/betterworld/products](http://bt.com/betterworld/products)

#### Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract.

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## BT Graphite 2100 User Guide



- 1 Plug in
- 2 Charge
- 3 Go!

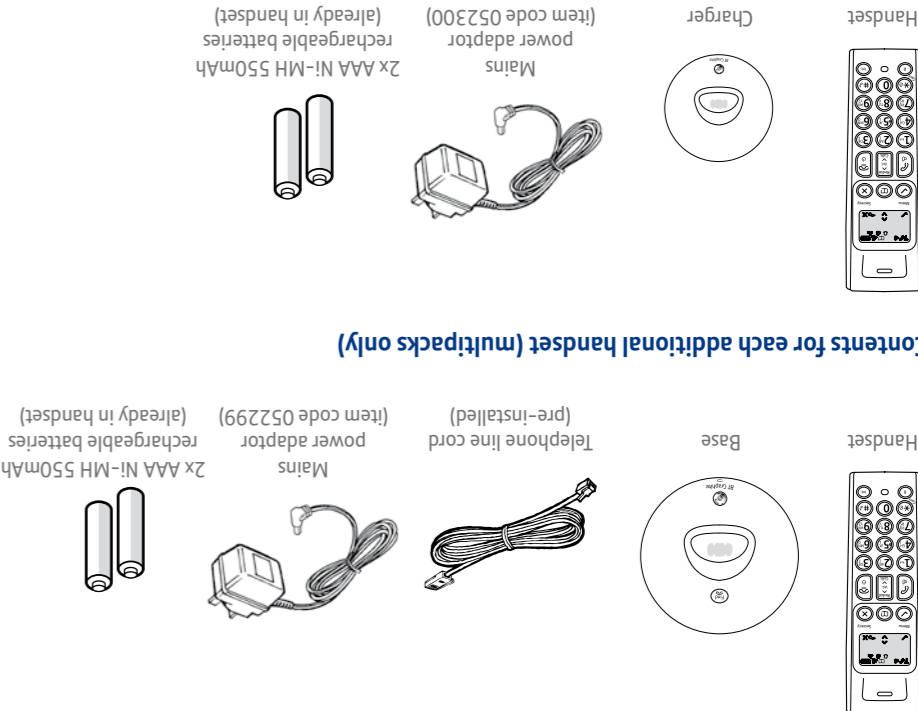


Setting up is easy. Just follow the simple steps in this guide.

If you need further assistance, please visit our website [www.bt.com/producthelp](http://www.bt.com/producthelp) to view our advanced user guide or call our helpdesk on 0808 100 6556\*

\* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.

Important: Only use the mains power adaptors, cables and rechargeable batteries supplied in this box, or this product may not work. Any replacement rechargeable batteries must be of the same type. BT accepts no responsibility for damage caused to your BT Graphite 2100 by using any other type of batteries.

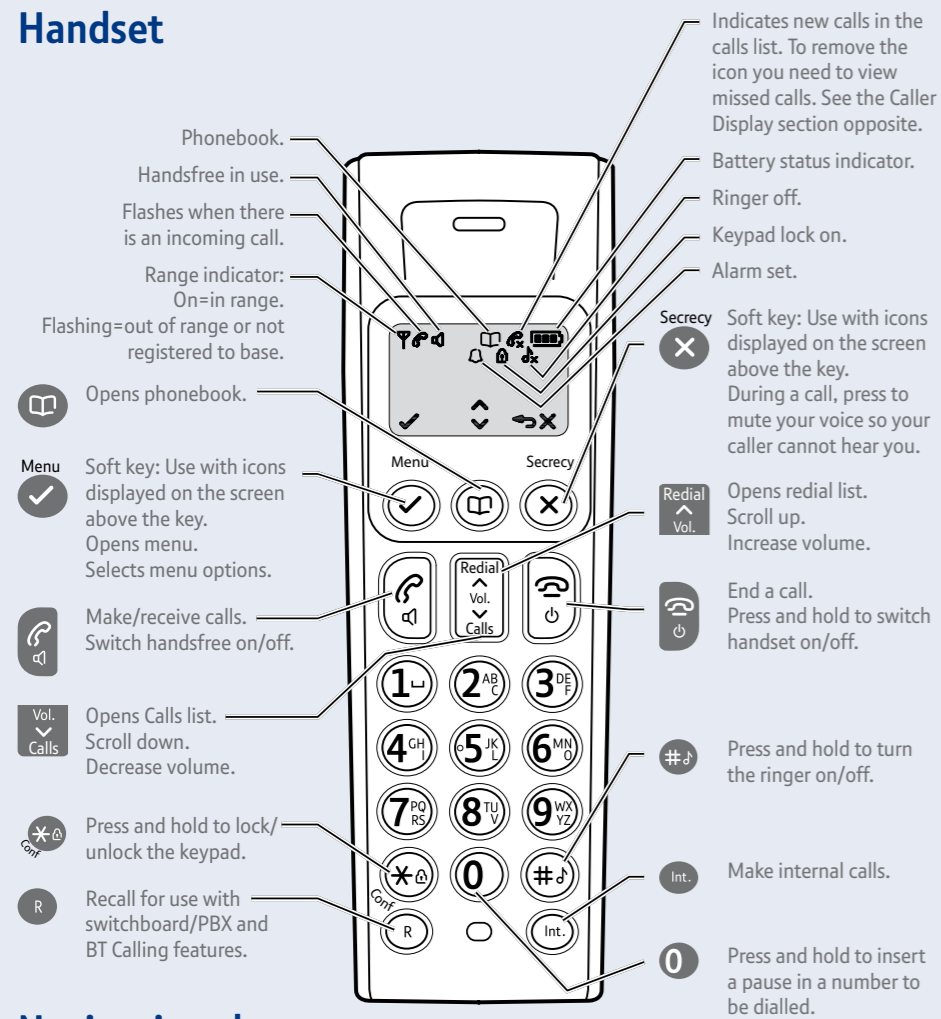


### Contents for each additional handset (multi-packs only)

### Check box contents

# Your phone

## Handset



## Navigating the menus

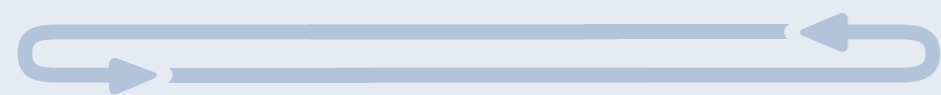
Press **Menu** to enter the main menu.

Press **Redial** and **Calls** buttons to scroll through the menu options (when you reach the end of the list, the first option is displayed again).

Press **Menu** to select an option, or press **Secrecy** to return to the previous menu.

To exit a menu and return to standby press **Secrecy** repeatedly.

### Menu map



PHONEBOOK	CLOCK/ALARM	SETTINGS	ADVANCED SET	BT SERVICES
(Menu only appears when phonebook is empty. With entries stored, press <b>Menu</b> again to enter the menu).	DATE / TIME TIME FORMAT ALARM ALARM TONE	HANDSET TONE HANDSET NAME AUTO ANSWER BASE TONES	REGISTRATION DE-REGISTR PIN CODE PHONE RESET	HELPDESK BT 118500 VOICE MAIL DIVERT CALLS CALL WAITING RINGBACK OFF WITHHOLD ID

ADD ENTRY  
VIEW ENTRY  
EDIT ENTRY  
DELETE ENTRY  
DELETE ALL

Some menus are accessed by pressing the relevant feature button:

Press **Phonebook** to access the phonebook.

Press **Redial** to access the redial list.

Press **Calls** to access the calls list.

## 3 Go!

### Set date and time

Press **Menu**, scroll **Calls** to CLOCK/ALARM, press **Menu**. DATE/TIME is displayed, press **Menu**. Enter date in format (DD/MM/YY), press **Menu**. If you make a mistake, press **Secrecy** to delete. Enter the time in 24 hour format (HH:MM), press **Menu** to confirm.

**ⓘ** If you have subscribed to a Caller Display service, the time will be set automatically when you receive your first call.

### Making calls

Press **Redial** then dial the phone number. Press **End Call** to end the call.

### Answering calls

If you have subscribed to Caller Display, the caller's details will be displayed before you answer (see opposite and also the full user guide online at [www.bt.com/producthelp](http://www.bt.com/producthelp) for details).

Lift the handset from the base or charger to answer incoming calls. If the handset is **not** on the base or charger, press **End Call**.

### Handsfree

Press **Handsfree** during a call to switch between the earpiece and the loudspeaker.

### Secrecy

During a call, press **Secrecy**. SECRECY ON is displayed and your caller cannot hear you. Press **Secrecy** to resume your call.

### Redial (up to the last 10 numbers called)

Press **Redial** to open the list of most recently dialled numbers. Press **Redial** or **Calls** to scroll through the list.

Press **Redial** to redial the number displayed or press **Menu** to access the options menu.

### Phonebook

#### Storing new phonebook entries (up to 50 entries)

Press **Menu**. PHONEBOOK is displayed, press **Menu**.

If entries are already stored, the first entry will be displayed, you'll need to press **Menu** again. Otherwise display shows NEW ENTRY. Press **Menu**.

Display shows ADD NAME. Using the letters on the keypad, enter the name.

You may need to press the same button a few times until the letter you want is displayed. For example, press **2** once for A, or twice for B. Press **Menu**.

Display shows ADD NUMBER. Enter the phone number and press **Menu** to confirm.

The default melody will be displayed. Press **Redial** or **Calls** to select a melody and press **Menu** to confirm. You will hear a confirmation beep.

#### Dialling a phonebook entry

Press **Phonebook**. Scroll **Calls** to the entry you want and press **Redial** to dial.

### Ringer volume and melody

#### Change handset or base ringer volume (5 levels or off)

Press **Menu**, scroll **Calls** to SETTINGS. Press **Menu**. HANDSET TONE is displayed, press **Menu** or scroll **Calls** to BASE TONES and press **Menu**.

RINGER VOLUME is displayed, press **Menu**. Press **Redial** or **Calls** to select required volume, press **Menu** to confirm.

#### Change handset or base ringer melody

Press **Menu**, scroll **Calls** to SETTINGS. Press **Menu**. HANDSET TONE is displayed press **Menu** or scroll **Calls** to BASE TONES and press **Menu**.

Scroll **Calls** to RING MELODY, press **Menu**. Press **Redial** or **Calls** to select required melody, press **Menu** to confirm.

## Caller Display and the Calls list

**ⓘ** You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

### View and dial from the Calls list

Press **Calls**, then **Redial** or **Calls** to scroll through the last 40 incoming calls.

Press **#d** repeatedly to switch between the number and date/time of the call.

Press **Redial** to dial the entry displayed.

Press **Menu** for further options.

### Copy a calls list number to the phonebook

Press **Calls**, then scroll **Redial** or **Calls** to the entry you want to copy and press **Menu**.

The display shows SAVE ENTRY, press **Menu**.

Use the keypad to enter or edit the name and press **Menu**.

Edit the number if necessary, then press **Menu**. The entry is stored.

## Call Waiting

**ⓘ** You must subscribe to a Call Waiting service for this feature to work. Your network provider may charge you for this service.


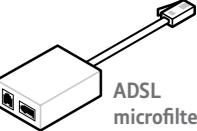
During a call, if another caller tries to reach you, you will hear a soft beep every 5 seconds.

To speak to the second caller, press **R**, your current caller will be put on hold. Press **R** to switch between both callers.

Or, press **End Call** to end the current call. The handset will ring, press **Redial** to connect to the waiting caller.

## Help

Most problems can be fixed with a few simple checks.

Problem	Solution
No dial tone	Only use the cables and batteries supplied. Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets.
Poor speech quality	Make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
 Battery icon empty and is flashing slowly/handset dead	Make sure you charge the batteries for 24 hours before use to ensure maximum battery performance.
Using broadband on the same phone line?	Make sure you plug the phone into the wall socket via an ADSL microfilter (not supplied), otherwise you may have problems with this product and your broadband service. 

## Find out more

- New Frequently Asked Questions available at [www.bt.com/producthelp](http://www.bt.com/producthelp)
- If you need more detailed instructions, a full user guide is available to download from [www.bt.com/producthelp](http://www.bt.com/producthelp)
- If you cannot find the answer to your problem in the full online user guide, then please call our free Helpline on **0808 100 6556**. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.
- This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call **0808 100 6556**.