

DA55/DA60

Add headset convenience and enhanced audio quality to VoIP SoftPhones.

Voice over Internet Protocol (VoIP) is the hot topic in enterprise telecommunications.

More and more companies are realising the benefits of converging their voice and data traffic into a single IP network. SoftPhones are increasingly being used instead of dedicated phone terminals to reduce infrastructure costs and enhance flexibility.

The DA55/DA60 provides digitally-enhanced audio quality and the flexibility to use any Plantronics headset (P or H range) with VoIP SoftPhones.

Exceptional call quality is delivered with Plantronics proven SoundGuard Plus™ and Call Clarity™ technology, whilst Digital Signal processing (DSP) suppresses the echo sometimes experienced with VoIP systems.

The DA55/DA60 connects to SoftPhones via the USB port for universal compatibility, whilst making the headset independent of the PC's soundcard. This allows the PC's speakers, not the headset, to ring for call notification.

PerSono Pro™ software further improves a Call Centre agents experience of VoIP and enables managers to easily measure and track compliance with European legislation on employee sound exposure.

The DA55 includes the USB-to-headset adapter, whilst the DA60 also includes PerSono Pro™ software.



USB-to-Headset Adapter



DA55/DA60

Key Features

USB-to-Headset Adapter

- SoundGuard Plus & Call Clarity for exceptional sound quality.
- DSP Echo suppression improves VoIP quality
- Inline volume and mute controls for convenient sound adjustment.
- Compatible with all Plantronics headsets (P or H range) for a choice of headset wearing styles and investment protection.
- USB connection provides universal compatibility & allows PC speakers to ring for incoming calls.

Persono Pro Agent/Supervisor Software

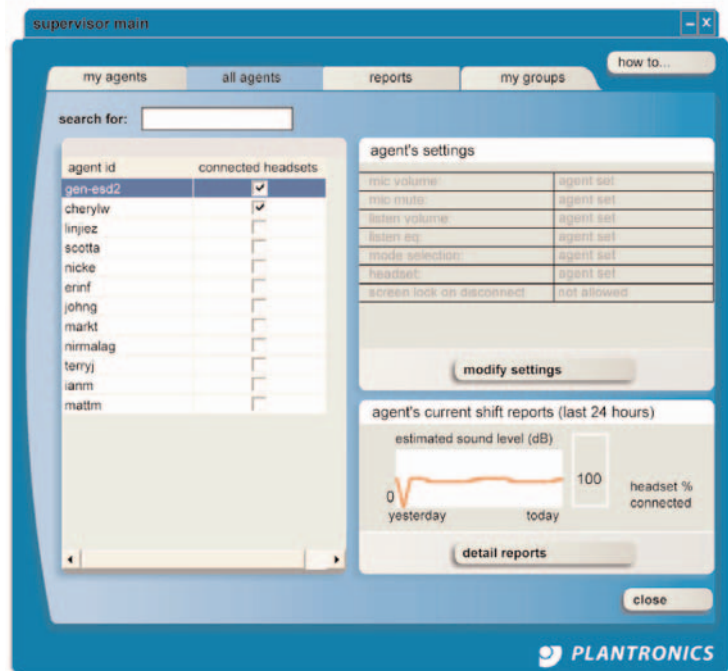
- Sound customisation via 'equaliser' & volume settings.
- Server-storage of agent-settings allows preferences to be maintained when logging in at another PC or when multiple agents share the same PC.
- Supervisor can optionally override agent settings for consistency.
- Sound dosage reports (Time Weighted Average measurement) help supervisors track compliance with European sound exposure legislation.

Software language support - English, German, French, Dutch, Italian, Spanish, Finnish, Swedish, Danish, Norwegian, Korean, Simplified Chinese and Japanese.

System Requirements

	Persono Pro 2™ Agent & Supervisor	Persono Pro 2™ Database Service
Operating System	Microsoft® Windows® XP or Windows® 2000	
CPU	Pentium II 300MHz	Pentium III 1GHz
Memory (*recommended)	128MB (*256MB)	256MB (*512MB)
Install space required	20MB	10MB
Database size	N/A	Max 2GB
Connectivity	USB & CD or Network	Network

Specification subject to change



Persono Pro™ Software

Ordering Information	Part No.	EAN 13 Bar Code
DA55/A with inline control	36818-03	5033588016427
DA60/A with Persono Pro Software & inline controls	36818-01	5033588015215
DA60/A with Persono Pro Software but no inline controls	36818-02	5033588015222
Persono Pro Software	65284-01	Not Applicable
Spare: Adaptor to QD lead with inline controls	65581-02	Not Applicable
Spare: Adaptor to QD lead without inline controls	65582-01	Not Applicable

Regional Telephone Numbers:

Plantronics Ltd
 Wootton Bassett, UK
 0800 410014
 +44 (0)1793 842200

Plantronics B.V.
 Hoofddorp, Nederland
 (0)800 PLANTRONICS
 0800 7526876 (NL)
 00800 75268766 (BE/LUX)

Plantronics Sarl
 Noisy-le-Grand, France
 No Indigo: 0825 0825 99
0,15 € TTC / mn
 +33 (0)1 41 67 41 41

Plantronics Acoustics Italia Srl
 Milano, Italia
 Numero Verde: 800 950934
 +39 039 685971

Plantronics GmbH
 Hürth, Deutschland
 Service: 0800 9323 400
 Technik: 0180 5007996
 Österreich: 0800 242 500
 Schweiz: 0800 932 340

Plantronics Iberia, S.L.
 Madrid, España
 902 41 51 91
 +34 91 640 47 44

Plantronics Middle East Eastern Europe, Africa and India
 +44 (0)1793 842443

Nordic Region
 Finland: 0201 550 550
 Sverige: 031 28 95 00
 Danmark: 44 35 05 35
 Norge: 23 17 37 70

