



# VOYAGER SURROUND SERIES



Voyager Surround 80 UC



Voyager Surround 85 UC

### What is the Voyager Surround Series?

The Voyager Surround Series headsets are the next-generation over-ear headsets from Poly. They are the latest addition to the Poly Voyager family of enterprise Bluetooth® headsets. The Voyager Surround Series headsets deliver a rich, immersive audio experience so you can get in the zone in any environment. Best of all, you will sound great with 6 noise-canceling microphones in a boomless design.

### What options are available for the Voyager Surround Series?

There will be a total of 6 SKUs. The differences can be seen below:

HP Part Number	Description	Audience	Microsoft Teams Version	USB Version
8G7T9AA	Poly VOY SR 80 USB-C HS	B2B		C
8G7U0AA	Poly VOY SR 80 -M USB-C HS	B2B	✓	C
8G7U1AA	Poly VOY SR 80 -M USB-C HS CS1	Etail	✓	C
8H2G3AA	Poly VOY SR 80 -M USB-C HS /R	Retail	✓	C
8G7T7AA	Poly VOY SR 85 USB-C HS +CHS	B2B		C
8G7T8AA	Poly VOY SR 85 -M USB-C HS +CHS	B2B	✓	C

All SKUs will ship with a BT700 USB-C to USB-A adapter

### What colors will be available?

There is only one color: black.

### What is the difference between the Voyager Surround 80 UC and the Voyager Surround 85 UC?

The Voyager Surround 85 UC supports wireless charging, and includes a wireless charge stand in the box. Voyager Surround 80 UC headsets do not support wireless charging and do not work with the charge stand.

Visually, the Voyager Surround 85 UC will have a lava strip located at the apex of its headband. The Voyager Surround 80 UC will not have a lava strip.

There are no other differences in features between the 80 and 85.

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## Are there any differences between the Voyager Surround Series standard SKUs and Microsoft Teams SKUs?

The Voyager Surround Series Microsoft Teams versions are certified for use with Microsoft Teams and include a Microsoft Teams button on the right ear cup. An indicator light on the BT700 USB Bluetooth® adapter provides notifications of Microsoft Teams events.

	Standard SKU	Microsoft Teams SKU
Microsoft Teams button on the headset	No	Yes
Microsoft Teams Open Office Certification	No	Yes

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**Can the wireless charge stand charge a phone?** No. the charge stand only charges the Voyager Surround 85 UC.

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**Does the Voyager Surround 85 UC support corded charging?** Yes. If you are on the go with your Voyager Surround 85 UC headset and do not have access to your wireless charge stand, you can use the included USB-C charge cord to charge the battery.

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**The wireless charge stand connects via an attached USB-C cable. Is any USB or AC adapter included in the box?** No adapter is provided for the charge stand in the box. The stand can be plugged into the USB-C port of a notebook, docking station, monitor, etc. Included is a single USB-C to A adapter, but this is intended for use with your USB-C BT700.

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**What is the Microsoft Teams Open Office certification? Why is it significant?** To meet the “open office” requirements, it must be demonstrated that the microphone(s) sufficiently suppresses surrounding noise and office talk. More specifically it is required that the microphone(s) do not pick up talk or chatter from the person sitting at the desk next to the headset-user.

**The Voyager Surround Series headsets are the first boomless headsets to receive the Microsoft Teams Open Office Certification.** This certification gives our customers confidence that the headset offers the best possible performance for use in noisy environments or open offices where nearby sounds or voices are present.

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**Will the Voyager Surround Series headsets be certified for Zoom and Google?** The certifications are pending, and will come by the end of calendar year 2023.

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**How many microphones do Voyager Surround Series headsets have?** 10 microphones: 6 for voice transmission and 4 for adaptive active noise-canceling (ANC).

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**What makes the Voyager Surround Series right for enterprise use – where other consumer over-ear headset options fall short?** The Voyager Surround Series headsets are designed as an enterprise-grade communications first device. They deliver the great voice experience users expect from a Poly headset – in a boomless over-ear design. 6 noise-canceling microphones work together in an array to reduce distracting background noise, so your voice is heard clearly on every call. The Voyager Surround 80 UC and 85 UC are certified to use with popular enterprise applications such as Microsoft Teams. In addition, they meet the Microsoft Teams Open Office requirement, ensuring the best possible performance in noisy environments. IT will also be delighted, as they will be able to remotely manage the Voyager Surround Series headsets with Poly Lens cloud-based device management software.

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**How does the Surround name fit into the Voyager family and what does it mean?**

In our new naming convention, “Surround” is the name and descriptor given to our Bluetooth® over-the-ear headsets. With a headset using the “Surround” name, users can expect an immersive audio experience, over-ear design, and wireless freedom.

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**Does the Voyager Surround 80 UC and Voyager Surround 85 UC replace any products in the Voyager Family?**

Yes. The Voyager Surround 80 UC and Voyager Surround 85 UC replaced the Voyager 8200 UC.

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**What improvements did we make to the Voyager Surround Series headsets when compared to the Voyager 8200 UC?**

The Voyager Surround Series will deliver a better audio experience for both voice and listening, while providing a lighter, more comfortable fit for all day wearing. Here is a quick look at some of the key features we improved:

	Voyager Surround 80 UC and Voyager Surround 85 UC	Voyager 8200 UC
Number of Microphones	10 (6 for transmit, 4 for ANC)	6 (4 for transmit, 2 for ANC)
Adaptive ANC	✓	X (Dual mode ANC only)
Touch Sensitive Controls	✓	X (Buttons only)
Microsoft Teams Open Office	✓	X
Wireless Charging	✓ (Voyager Surround 85 UC only)	X
Weight	275 g/ 9.7 oz	289 g/10.19 oz
Ergonomic gap on headband	✓ (Improves pressure point distribution for better comfort)	X
Slanted Audio Drivers	✓ (Improves ear clearance for better comfort)	X

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**What active noise-canceling technology is in the Voyager Surround Series?**

The Voyager Surround Series headsets use 4 microphones to deliver adaptive active noise-canceling (ANC). Whether you are in a crowded café or a loud open office, you can get in the zone and forget the commotion around you. Adaptive ANC automatically adjusts to cancel out just the right amount of noise for a quiet and comfortable experience. Standard mode ANC is also available and is optimized for office and communication use providing a more natural audio experience with enhanced sidetone comfort – ideal for long calls. Users can switch between the different ANC modes using the touch controls on the headset, or in the Poly Lens app.

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**What noise-canceling technology for voice transmission is in the Voyager Surround Series headsets? Does it include Acoustic Fence technology?**

6 microphones work together to form a multi-mic array, canceling out background noise so you can sound your best. The performance of the microphones meets Microsoft’s Open Office certification, giving users confidence that the headset offers the best possible performance for use in noisy environments. The Voyager Surround Series headsets **DO NOT** include Acoustic Fence Technology. However, Poly noise-canceling technology is included to provide amazing transmit audio.

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**What controls are possible directly from the Voyager Surround Series headsets?**

The Voyager Surround Series headsets introduce new touch controls for easier interaction with your headset. Control your calls and play/pause music with easy-to-use touch controls on the right ear cup. A custom touch control is also available to control settings such as ANC. The headset includes dedicated buttons for mute and power/pairing.

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**Can the Voyager Surround Series headsets be used with inflight entertainment systems?**

Similar to the Voyager Free 60+ UC, users can connect a Voyager Surround Series headset to an inflight entertainment system using the included USB-C to 3.5 mm cable. For the Voyager Surround Series, the cable connects directly to the headset. The cable can also be connected to other 3.5 mm audio sources for listening to other types of media. The 3.5 mm connection is for audio receive only.

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**What is the BT700 USB Bluetooth® adapter and why is it needed rather than pair directly to the computers Bluetooth® stack?**

When using a Voyager Surround Series headset with a computer, it is recommended for the optimal user experience the BT700 USB Bluetooth® adapter is used. The BT700 USB Bluetooth® adapter allows the user to connect wirelessly to the computer and provides the following additional features:

- Call control (with supported softphones).
- Battery level status.
- Firmware updates (requires Poly Lens app).
- Change devices setting (requires Poly Lens app).

Additionally, when using the BT700 USB Bluetooth® adapter, the user experiences the same great audio quality but at a lower bit rate as both the adapter and headset utilize the LC3 codec. This allows more devices to be used in a specific area without impacting audio quality. This is ideal for office environments allowing more users to go wireless.

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**Can the Voyager Surround Series be managed with Poly Lens remote cloud management?**

Yes. Voyager Surround Series headsets can be remotely managed with Poly Lens for setting and firmware updates – making them ideal for use in enterprise environments.

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**How can the firmware of the Voyager Surround Series be updated?**

The Voyager Surround Series headsets can be updated wirelessly using either the Poly Lens desktop or the Poly Lens mobile application.

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**Are replacement ear cushions available for the Voyager Surround Series as spares?**

Yes. Replacement right and left ear cuffs can be purchased together as a set.

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