

Desk Phone 9800 Series

Introducing four new phone models, designed for the modern office and optimized for IT and facility's needs.

The Desk Phone 9800 Series includes the newly released PhoneOS software that simplifies the user experience and compliments our video portfolios RoomOS devices to give a seamless experience from desk spaces to meeting rooms.

The Desk Phone 9800 series is uniquely positioned as the most cost-effective solution for workstations at scale. With expanded functionality, the 9800 Series combines secure enterprise calling, meetings, desk



reservations, and emergency calls all in one device. Now, you can use one device for Cisco Unified Communications Manager (CUCM), Webex Calling, Broadworks, or other 3rd party cloud calling platforms.

74%+

post-consumer recycled (PCR) plastic on all models

Benefits

One phone, many platforms

Configure your platform of choice with a flexible operating system that support Cisco Unified Communication Manager (CUCM), Webex Calling, Broadworks, or other 3rd party cloud calling platforms.

Experience exceptional audio

Enjoy the best audio technology with enhanced speaker drivers, a new bass-enhancing acoustic enclosure, AI for noise removal, and AI that ensures high-definition audio calls.

Go beyond calling

This series is more than a desk phone with features such meetings with one button to join, desk reservations and hot desking, as well as an configurable button that can be customized for any action such as quick access to emergency calls.

Best-in-class security

Ensure unparalleled end-to-end encrypted security with the first phones in the industry to feature Trusted Platform Module (TPM) 2.0 hardware, plus top-of-the-line features including TLS 1.3, Secure Boot, Image Authentication, and network access control.

Feature overview

One platform with PhoneOS

- One device and one software configured for all platforms – such as Cisco Unified Communications Manager (CUCM), Webex Calling, Broadworks, or other 3rd party cloud calling platforms.
- Deployments and setup easier for IT teams with the flexibility they require, providing a low-touch seamless experience to replace an existing phones.

Desk reservation and hot desking

- Desk reservation and hot desking allow people using shared workspaces to reserve, book, and sign into a desk for the day via their phone.
- Native sign-in/authentication to enable users to personalize their space by accessing their contacts, calendar, meetings, and personalized settings.

Action button

- Each phone has a built-in button that can be configured for any use case.
- Get immediate access to the things you need most such as emergency alerts, security, IT, front desk, broadcast/paging, and so many more.

Enhanced audio features including noise removal

- AI noise removal for both send and receive sides.
- Increased audio quality with AI by converting narrowband audio to wideband audio.
- Built-in speaker is enhanced by a larger speaker driver and new bass-enhancing acoustic enclosure for more real, natural-sounding voices.

One button to join a meeting

- Experience One Button to Push (OBTP) to quickly join any meeting from the device's screen (applicable when registered to Webex Calling).

Touchless deployment

- With NFC (near field communication) chip embedded, you can use a NFC writer device to touch on phone package box, config file will be written into phone's NFC tag.

Security

- Security is core to the design, equipped with government-grade security, so communications are encrypted end to end.
- Featuring Trusted Platform Module (TPM) 2.0 hardware, plus top-of-the-line security features such as TLS 1.3, Secure Boot, Image Authentication, and more.

Sustainability

- Leader for sustainable phones in the industry
- Over 74% PCR, reduced and recyclable packaging, energy saving, and deep sleep features.
- Cisco takeback program

March 2024



For more information

Please visit webex.com/cisco-phone-9800series.html