AudioCodes C455HD IP Phone for Microsoft® Teams™

Quick Guide

1. Before Installing

Congratulations on purchasing your **AudioCodes C455HD for Microsoft Teams IP Phone**!
Before installing your phone, make sure the following items are included in the shipped box / boxes:

✔ C455HD IP Phone
✔ Expansion Module (optional, supported on C455HD models whose CPN suffix is **DBW** and purchased separately).
✔ AC power adapter (optional)
✔ Cat 5e Ethernet cable
✔ Handset
✔ Handset cord
✔ Desktop stand
✔ Wall mount

2. Physical Description

Touch Screen
Navigation Control
Back Key
Volume Keys
Mute Key
Headset Key
Speakerphone Key
MENU
VOICEMAIL
CONTACTS
HOME
TRANSFER
HOLD
Microphone
Alphanumerical Keypad

Expansion Module

> **Note:** The Expansion Module option is purchased separately as a standalone unit. For instructions on how to connect it to the phone, see the *C450HD and C455HD Expansion Module Installation Guide*.
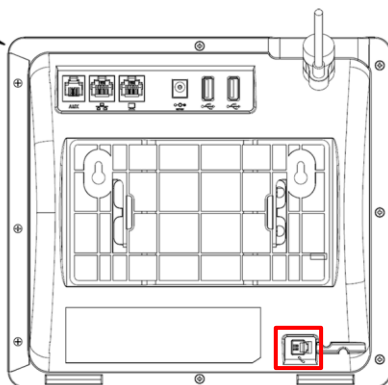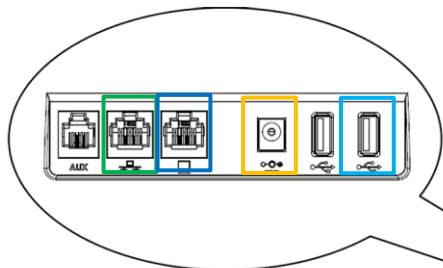
3. Cabling the Phone

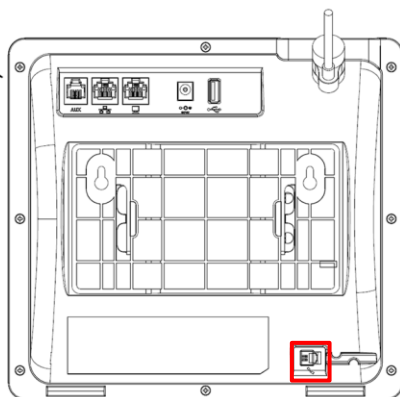> **Warning:** Prior to connecting power, refer to the *Compliancy and Regulatory Information* document at https://www.audiocodes.com/library/technical-documents.
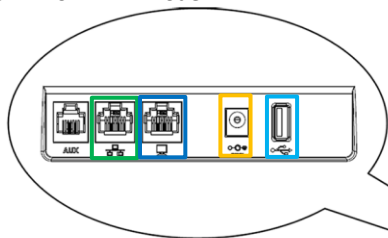
☞ **To cable the phone:**

1. [Refer to the illustration below] Connect the short, straight end of the phone cord to the handset and the longer straight end of the cord to the handset jack on the phone.

2. (Optional) Connect a headset:

    ✓ With the **C455HD DBW model**: Connect it to the USB 'Device port' shown rightmost in the next figure.

    ✓ With the **C455HD non-DBW model**: Connect it to the USB 'Host port' shown rightmost in the figure below the next figure ; this model features a *single* USB 'Host port'. The model also does not feature an Expansion Module option.

3. Connect the RJ-45 LAN port to your LAN network (LAN port or LAN switch/router) with a CAT5 / 5e Ethernet cable.

4. Connect the RJ-45 PC port to a computer with a CAT5 / 5e straight-through Ethernet cable.

5. Connect the connector tip of the AC power adapter to the phone's DC 12V power socket and connect the two-prong AC adapter directly to the electrical wall outlet. When the phone powers up, all the LEDs momentarily light up.
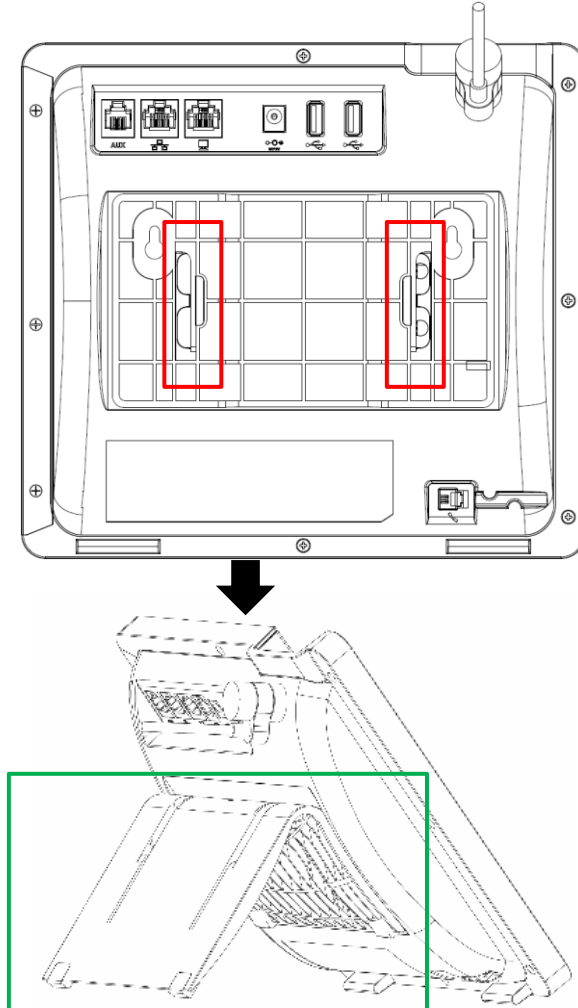
C455HD DBW model

C455HD non-DBW model
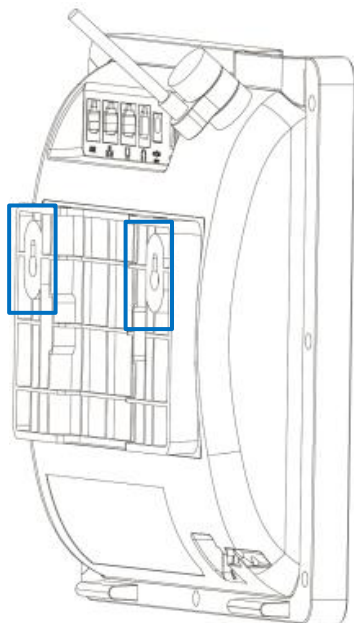
4. Mounting the Phone on a Desktop or Wall

✓ **Desktop:** Slide the L-shaped stand's short or long edge slots onto these rails.

✓ **Wall:** Slide the wall mount fitting onto these rails.
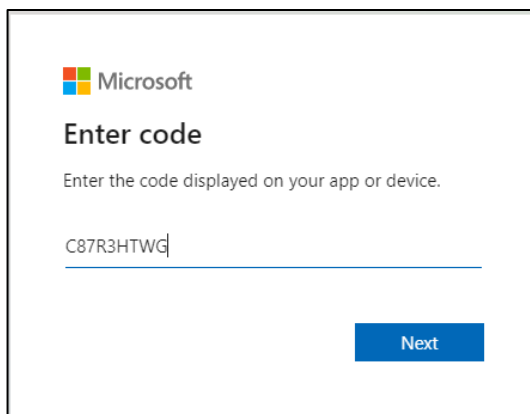
Desk Mount

Wall Mount

5. Signing in

See also here a brief introductory video clip demonstrating signing in to AudioCodes Teams phones.
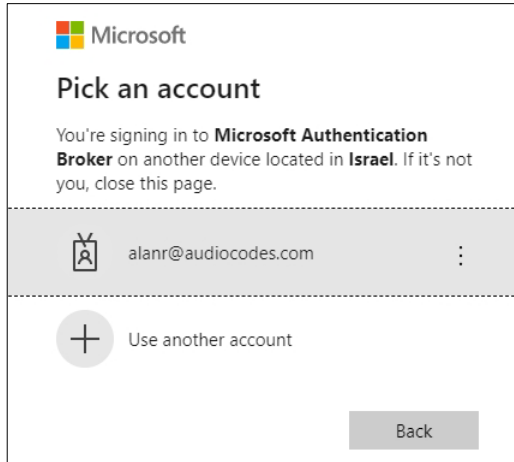
☞ **To sign in to your account:**

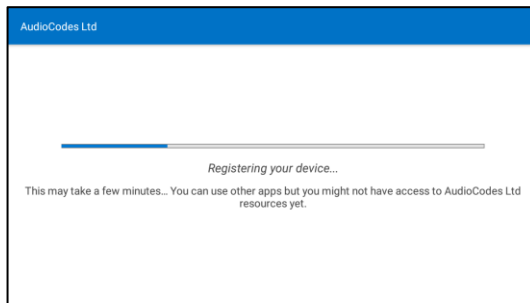1. Connect the device to the network.

2. Point your browser to **https://microsoft.com/devicelogin** as instructed.

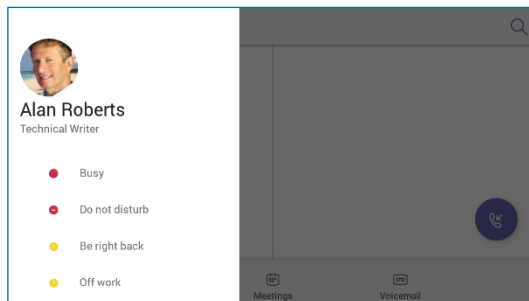3. In the browser, enter the code as shown and click **Next**.

4. Click the account, close the 'Microsoft Authentication Broker' window, and then **Continue**.

5. View the home screen; you've successfully signed in.

6. Changing your Presence Status

☞ **To change your presence status:** Swipe right, touch the current presence status, and then select the status you require.
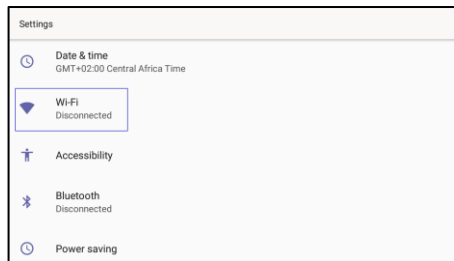
7. Basic Phone Operations

For basic phone operations, refer to Microsoft documentation and the *User's and Administrator's Manual*.

8. Connecting to a Router via Wi-Fi

> **Note:** This section is applicable only to models with Wi-Fi functionality (models whose CPN suffix is **DBW**).

The phone can connect to an Access Point via Wi-Fi. The Wi-Fi interface can be used to make VoIP calls over Wi-Fi when the phone is installed in an environment free of LAN/cables.
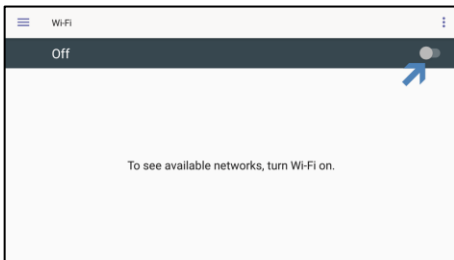

✔ You can connect to Wi-Fi by navigating to the 'Settings' menu**,** and then selecting the **Wi-Fi** option.

9. Enabling or Disabling Wi-Fi

☞ **To enable Wi-Fi:**

1. Turn Wi-Fi on by moving the switch in the upper right corner (Wi-Fi is disabled by default).
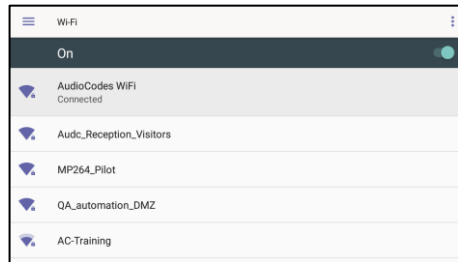

2. After enabling Wi-Fi, "Searching for Wi-Fi networks…" is displayed. The phone then displays the available Wi-Fi Access Points. Select the desired Wi-Fi Access Point (network).
3. Enter the Wi-Fi password if needed, and then tap **Connect**.

4. When connected to the Access Point, "Connected" is displayed:
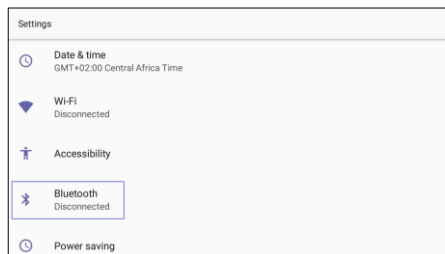

10. Configuring Bluetooth

> ⚠️ **Note:** This section is applicable only to models with Bluetooth functionality (models whose CPN ends with suffix **DBW**).
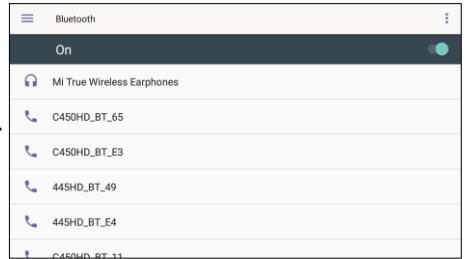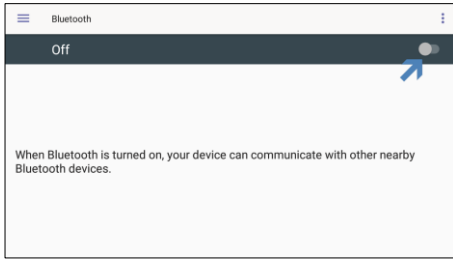
The Bluetooth interface is used to connect the phone to a wireless headset or speaker.

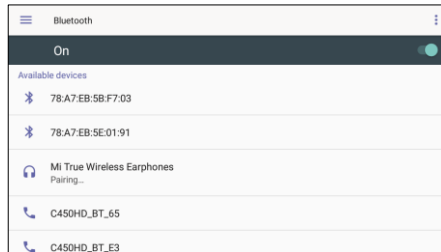☞ **To pair and connect a remote Bluetooth device:**

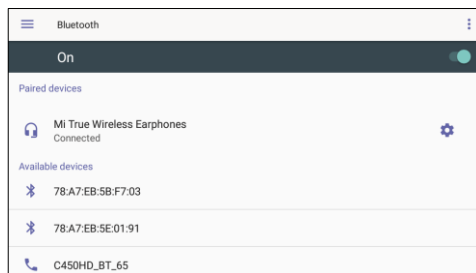1. Press the phone's **MENU** hard key to access the 'Settings' menu.

2. In the **Settings** screen, select the **Bluetooth** option, and then in the Bluetooth screen, move the switch to **On** to start Bluetooth scanning.

3. Select the desired Bluetooth device to pair. If prompted for the Bluetooth Pairing code, enter it, and then touch **Pair**.

4. Once successfully paired, the Bluetooth audio device appears under the 'Paired devices' section. To connect, touch the device name.

5. To unpair, touch the gear icon ⚙ on the right of the device name, and then click **Forget**.

> **FCC WARNING**
>
> Prior to operating this device, refer to the device's Regulatory Information and FCC warnings.

Notice Information

audiocodes